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Bsimb W21B-T

BSIMB 21.5 Inch Digital Picture Frame

MODEL: W21B-T USER MANUAL

1. Safety Information

Please read all instructions carefully before using the device. Keep this manual for future reference.

- Do not expose the device to rain or moisture.
- Avoid direct sunlight or extreme temperatures.
- Use only the provided power adapter.
- Do not disassemble the device. Refer all servicing to qualified personnel.
- Keep out of reach of children.

2. Package Contents

Verify that all items are present in the package:

- BSIMB 21.5 Inch Digital Picture Frame
- Remote Control (AAA+ batteries not included)
- Power Adapter (US Plug)
- USB Flash Drive (Bonus)
- User Manual
- Quick Start Guide
- Screws & Wall Anchors
- Stand

Package Contents

Carefully selected and packaged for a complete & hassle-free experience.

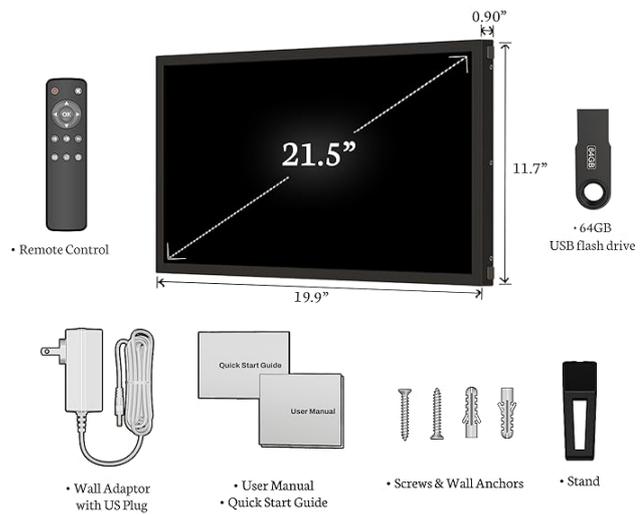


Image: Overview of the BSIMB Digital Picture Frame package contents.

3. Product Overview

3.1. Components and Ports

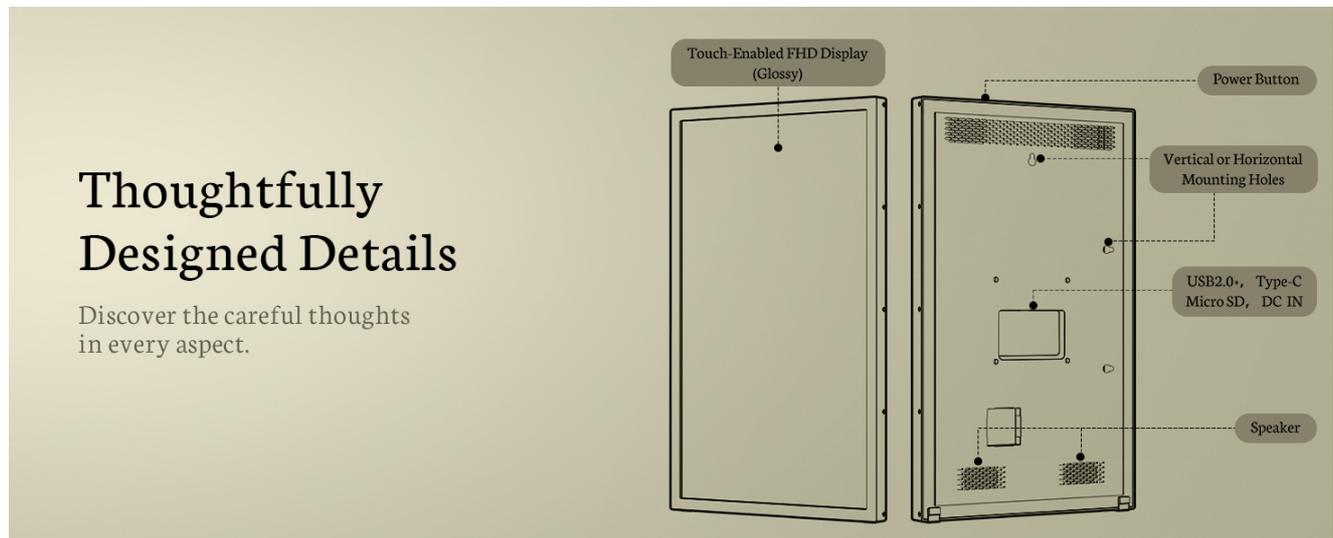


Image: Detailed view of the frame's components and ports.

- **Touch Enabled FHD Display (Glossy):** The main screen for viewing content and interacting with the frame.
- **Power Button:** Located on the back, used to turn the frame on/off.
- **Vertical or Horizontal Mounting Holes:** For wall-mounting the frame in either orientation.
- **USB 2.0 Port:** For connecting USB drives to transfer media.
- **Type-C Port:** For additional connectivity (functionality may vary by firmware).
- **Micro SD Slot:** For inserting Micro SD cards to expand storage or transfer media.
- **DC IN:** Power input port.
- **Speaker:** Integrated audio output.

3.2. Display and Storage Features

Professional FHD Digital Art Canvas

Revive the brushstrokes of the original painting



 21.5 Inch

 Aspect Ratio 16:9

 FHD 1920x1080

 IPS Ultra-Wide Viewing Angle

Image: Display specifications and dimensions of the frame.

- **Screen Size:** 21.5 inches
- **Resolution:** 1920x1080 Full HD (FHD)
- **Aspect Ratio:** 16:9
- **Display Type:** IPS Touchscreen with ultra-wide viewing angle
- **Internal Storage:** 32GB (capable of holding over 80,000 pictures)
- **External Storage Support:** Micro SD Card (TF Card) and USB drive

32GB Storage & A Bonus USB Drive

Expand it further with a Micro SD card or USB drive



Image: Storage capabilities of the digital picture frame.

4. Setup

4.1. Physical Setup

The frame can be placed on a flat surface using the included stand or mounted on a wall.

- **Using the Stand:** Insert the stand into the designated slot on the back of the frame. Ensure it is securely fitted to provide stable support.
- **Wall Mounting:** Use the vertical or horizontal mounting holes on the back of the frame with appropriate screws and wall anchors (included). Ensure the wall can support the frame's weight (7.93 pounds). The frame supports auto-rotation of images when mounted.



Image: Setup options for the digital picture frame, including stand and wall mount.

4.2. Initial Power On and Wi-Fi Connection

Connect the power adapter to the DC IN port on the frame and plug it into a power outlet. The frame will power on automatically or can be turned on using the power button.



Image: Three-step guide for initial setup and content sharing.

1. **Download the VPhoto App:** Search for "VPhoto" in your mobile device's app store (App Store for iOS, Google Play for Android) and install it.
2. **Create an Account:** Follow the in-app instructions to create your VPhoto account.
3. **Connect to Wi-Fi:** On the digital picture frame, navigate to the settings menu to connect to your Wi-Fi network.
4. **Link Frame to App:** In the VPhoto app, use the unique frame ID displayed on your digital frame to link it to your account.

5. Operating Instructions

5.1. Adding Photos and Videos

Content can be added to the frame using several methods:

- **Via VPhoto App:** Upload photos and videos directly from your smartphone using the VPhoto app. You can share up to 50 photos at a time and videos up to 200MB.
- **Via Email:** The frame has a unique email address. You can send photos and videos to this address, and they

will appear on the frame.

- **Via USB Drive/Micro SD Card:** Insert a USB drive or Micro SD card into the respective port/slot on the frame. The frame will detect the media, and you can import content from it.

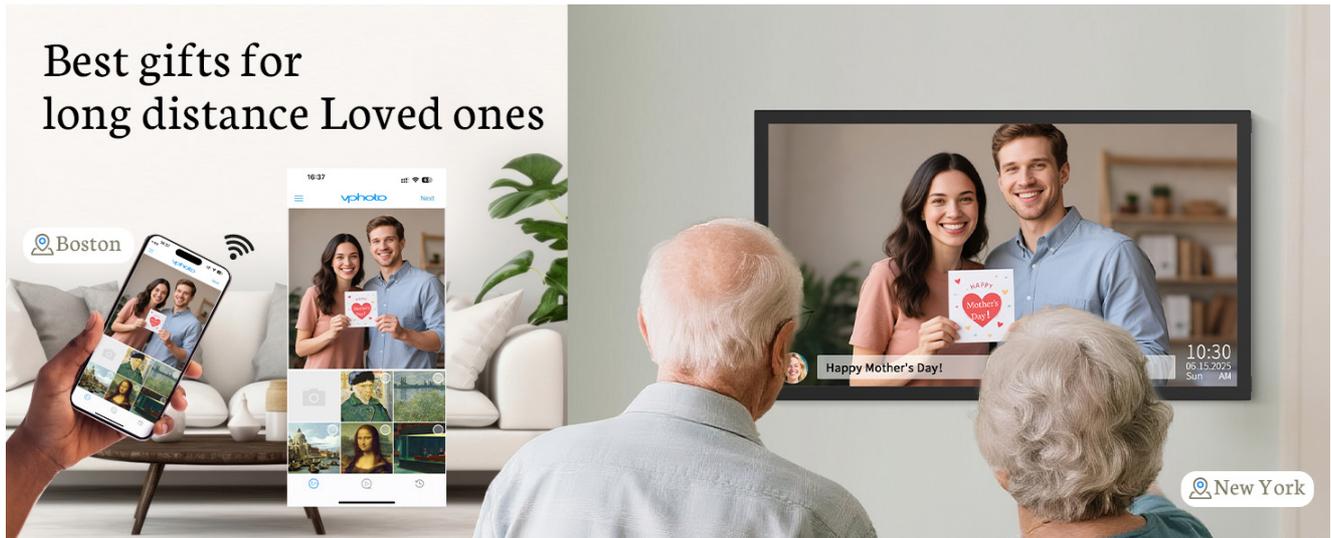


Image: Comparison of VPhoto app sharing features.

5.2. Slideshow Settings

Customize your viewing experience through the frame's settings:

- **Slideshow Mode:** Choose from various display modes like 'fit to screen', 'full screen pan', or 'full screen fixed'.
- **Slideshow Interval:** Adjust the duration each photo is displayed.
- **Slideshow Transition Effect:** Select different transition styles between photos.
- **Photo Captions:** Enable or disable display of photo captions.
- **Background Music:** Play music during slideshows. The frame features a Bluetooth speaker.

VPhoto	Other APPs
Share up to 50 photos at a time	limited to 10 pictures at a time
Share videos up to 200MB	limited to 15 seconds
No software fees	No software fees
Support mobile, PC Web, email, SD card and USB to transfer photos and videos.	upgrades require additional fees

Image: Bluetooth connectivity for audio playback.

5.3. Touchscreen and Remote Control

The frame can be controlled via its touchscreen or the included remote control.

Touch Screen



User Friendly

Experience Effortless Control with Touchscreen & Remote



Image: Demonstrating touchscreen and remote control usage.

- **Touchscreen:** Navigate menus, select options, and swipe through photos directly on the display.
- **Remote Control:** Provides convenient operation from a distance, ideal for older users or when the frame is wall-mounted. (Requires AAA+ batteries, not included).

5.4. Smart Features

- **Sleep Mode:** Schedule the frame to automatically turn off and on at specific times to conserve energy.
- **Light Sensor:** The frame can automatically adjust screen brightness based on ambient light conditions.



Image: Automatic brightness adjustment via light sensor.

5.5. Content Organization and Sharing

- **Folders:** Organize your media into custom folders for easier navigation and playback.
- **Multi-User Connection:** Share the frame's unique code with friends and family, allowing multiple users to upload photos and videos to the same frame via the VPhoto app.

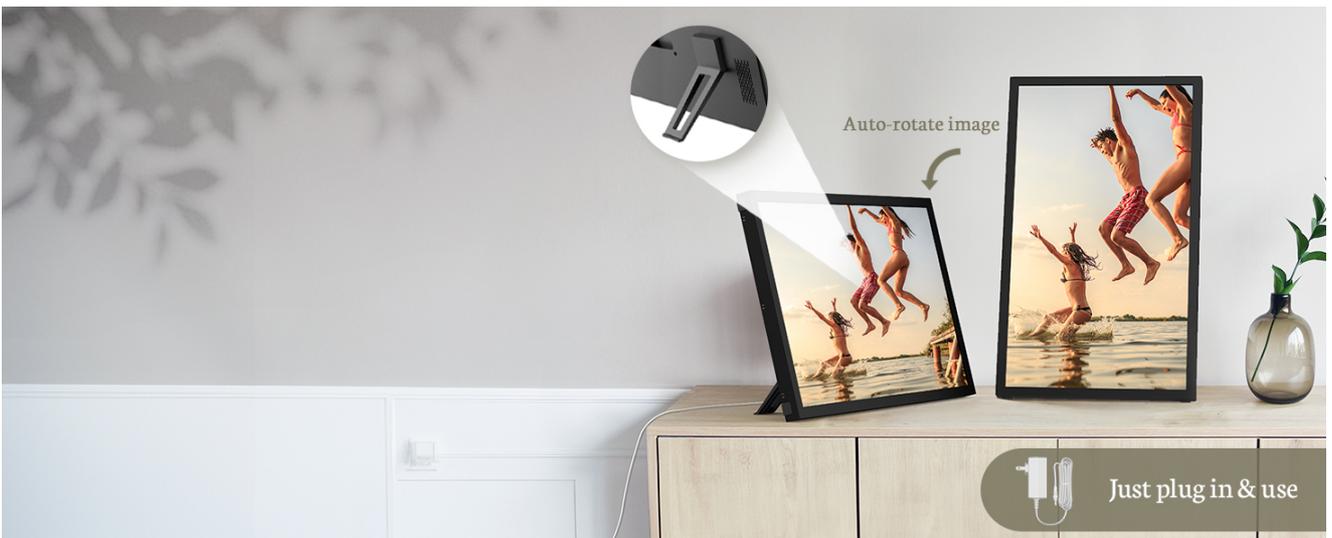


Image: Content organization using folders.

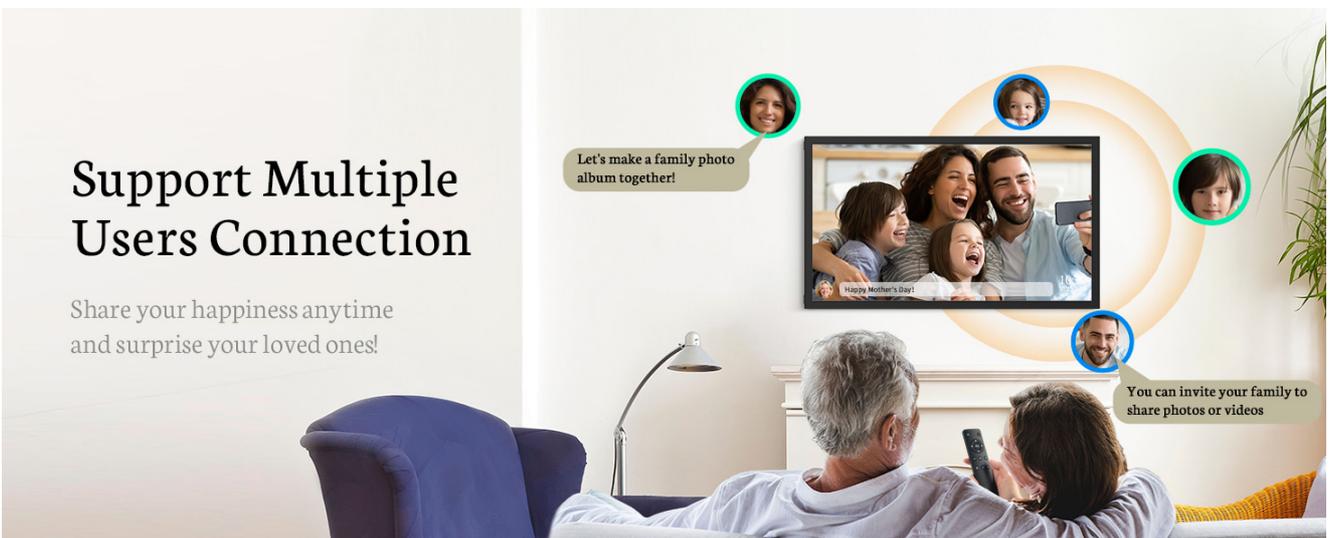


Image: Multiple users can connect and share content to the frame.

6. Maintenance

- **Cleaning the Screen:** Use a soft, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen cleaner designed for electronics. Do not spray liquid directly onto the screen.
- **Cleaning the Frame Body:** Wipe the frame body with a soft, dry cloth.
- **Storage:** If storing the frame for an extended period, disconnect it from power and store it in a cool, dry place away from direct sunlight.

7. Troubleshooting

Problem	Possible Cause	Solution
Frame does not power on.	Power adapter not connected or faulty; power outlet issue.	Ensure power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
Cannot connect to Wi-Fi.	Incorrect Wi-Fi password; out of range; network interference.	Double-check Wi-Fi password. Move frame closer to router. Restart router and frame.
Photos/videos not appearing.	Incorrect frame ID in app; media format not supported; upload error.	Verify frame ID in VPhoto app. Check supported media formats. Re-upload content. Ensure sufficient storage.
USB drive/SD card not recognized.	Incompatible format; faulty drive/card; improper insertion.	Ensure USB drive/SD card is formatted to FAT32 or exFAT. Reinsert or try a different drive/card.
Images are zoomed in or cropped.	Display mode setting.	Adjust the 'Slideshow Mode' setting (e.g., to 'fit to screen') in the frame's settings.
Frame not rotating through all pictures.	Content source selection; sort order.	In settings, ensure the content source is set to 'ALL' or 'INTERNAL STORAGE' if all pictures are on internal memory. Check 'SORT BY' setting (e.g., 'NAME' instead of 'DATE').

8. Specifications

Feature	Detail
Model Number	W21B-T
Screen Size	21.5 Inches
Resolution	1920x1080 (FHD)
Display Type	IPS Touchscreen
Internal Storage	32GB
External Storage	Micro SD Card (TF Card), USB Drive

Feature	Detail
Connectivity	Wi-Fi, Bluetooth
Product Dimensions	11.69 x 19.92 x 0.99 inches
Item Weight	7.93 pounds
Manufacturer	ShenZhen IDWELL Technology Co.Ltd

9. Warranty and Support

BSIMB is committed to providing quality products and customer satisfaction.

- **Warranty:** This product comes with a 1-year worry-free warranty.
- **Money-Back Guarantee:** A 30-day money-back guarantee is offered.
- **Customer Service:** For any questions, issues, or support needs, please contact the BSIMB customer service team.
- **Lifetime Product Support:** BSIMB provides ongoing support for its products.

Professional Customer Service



Privacy and security



Life time product support



Senior user friendly



Image: BSIMB's commitment to customer service and support.