

Mobo AUDALMBSOUNDUSB-CNGO

Mobo Wired Sound USB-C Earphones User Manual

Model: AUDALMBSOUNDUSB-CNGO

INTRODUCTION

The Mobo Wired Sound USB-C Earphones provide a high-quality audio experience with a sleek, functional design. These earphones are crafted for comfort and clear sound, making them suitable for music, podcasts, and calls. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your earphones.

SETUP

- Unpacking:** Carefully remove the earphones and any included accessories from the packaging.
- Ear Tip Selection:** The earphones come with ear tips. Select the size that provides a comfortable and secure fit in your ear canal for optimal sound quality and noise isolation.
- Connection:** Locate the USB-C port on your compatible device (smartphone, tablet, computer). Insert the USB-C connector of the earphones firmly into the device's USB-C port.



Image: The USB-C connector of the Mobo earphones, ready for connection to a device.

OPERATING INSTRUCTIONS

Audio Playback

Once connected, your device should automatically recognize the earphones. Play audio from your device, and sound will be routed through the earphones.

In-line Controls

The earphones feature an in-line remote for easy control of audio and calls:

- **Volume Up/Down:** Press the '+' or '-' buttons to adjust the volume.
- **Play/Pause:** Press the center button once to play or pause audio.
- **Next Track:** Press the center button twice quickly to skip to the next track.
- **Previous Track:** Press the center button three times quickly to go to the previous track.
- **Answer/End Call:** Press the center button once to answer an incoming call or end an active call.

- **Reject Call:** Press and hold the center button to reject an incoming call.



Image: Close-up of the in-line remote control on the Mobo earphones, showing volume and multi-function buttons.

MAINTENANCE

- **Cleaning:** Regularly clean the ear tips with a soft, dry cloth. For deeper cleaning, remove the ear tips and wash them with mild soap and water, then dry completely before reattaching.
- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage. The cable is

designed to be tangle-free, but proper handling extends its lifespan.

- **Storage:** Store the earphones in a clean, dry place away from extreme temperatures and direct sunlight when not in use.

TROUBLESHOOTING

No Sound

- Ensure the USB-C connector is fully inserted into your device.
- Check your device's volume settings and ensure it is not muted.
- Test the earphones with another compatible device to rule out a device-specific issue.
- Ensure the audio output is set to the USB-C earphones in your device's sound settings.

Poor Sound Quality

- Ensure ear tips are correctly sized and seated in your ears for a good seal.
- Clean any debris from the ear tips or earphone speakers.
- Try different audio sources or files to check if the issue is with the content.

In-line Controls Not Working

- Ensure the earphones are securely connected to your device.
- Some older devices or specific applications may have limited compatibility with in-line controls.

SPECIFICATIONS

Brand	Mobo
Model	AUDALMBSOUNDUSB-CNGO
Color	Black
Form Factor	In-Ear (Intraurales)
Connector Type	USB-C (Wired)
Compatible Devices	Smartphones, Tablets, Computers, other standard audio input devices
Special Features	Tangle-free cable, In-line controls
Included Accessories	Ear tips
GTIN/UPC	842797031351



Image: Front view of the Mobo Wired Sound USB-C Earphones, showcasing the earbud design and cable.

WARRANTY INFORMATION

The Mobo Wired Sound USB-C Earphones come with a **30-day product warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for any warranty claims. The warranty does not cover damage caused by misuse, accidents, or unauthorized modifications.

CUSTOMER SUPPORT

For further assistance, technical support, or warranty inquiries, please contact Mobo customer service. You can find contact details on the official Mobo website or on your product packaging. Please have your product model number (AUDALMBSOUNDUSB-CNGO) and proof of purchase ready when contacting support.

