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- › [roborock](#) /
- › [Roborock Qrevo Master Robot Vacuum and Mop Combo User Manual](#)

roborock Roborock Qrevo Master

# Roborock Qrevo Master Robot Vacuum and Mop Combo User Manual

Model: Roborock Qrevo Master

## INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Roborock Qrevo Master Robot Vacuum and Mop Combo. Please read this manual thoroughly before using the product and retain it for future reference.



Image: The Roborock Qrevo Master robot vacuum and its multifunctional dock, alongside a smartphone displaying the control app interface.

## 1. SETUP

Before first use, ensure the robot and dock are properly set up.

### 1.1 Unpacking and Placement

- Remove all packaging materials from the robot and the Multifunctional Dock 3.0.
- Place the dock on a hard, level surface against a wall, ensuring adequate space around it for the robot to maneuver.
- Connect the power cable to the dock and plug it into a power outlet.

### 1.2 Initial Charging and App Connection

- Place the robot onto the charging dock. Ensure it is properly aligned and charging.
- Download the Roborock App from your device's app store.
- Open the app and follow the on-screen instructions to add your Roborock Qrevo Master. The robot supports 2.4G

WiFi networks.

- Once connected, the robot will begin mapping your home using PreciSense LiDAR navigation. This creates a detailed and accurate map for efficient cleaning.

## All-in-One Multifunctional Dock 3.0



Hot Water Mop Washing



Intelligent Dirt Detection



Warm Air Drying



Auto Dust Emptying



Auto Tank Refilling



Dock Self-Cleaning

Image: Diagram illustrating the various functions of the All-in-One Multifunctional Dock 3.0, including hot water mop washing, intelligent dirt detection, warm air drying, auto dust emptying, auto tank refilling, and dock self-cleaning.

## 2. OPERATING INSTRUCTIONS

Your Roborock Qrevo Master is designed for comprehensive and automated cleaning.

### 2.1 Cleaning Modes and Features

- **Vacuuming:** Equipped with 10,000Pa HyperForce suction and dual rubber brushes, it effectively captures hair, dust, and debris on various floor types.
- **Mopping:** The sophisticated mopping system features 200 RPM dual spinning mops and app-controlled water flow for thorough stain removal.

- **Carpet Boost+ System:** Automatically raises the mop by 10mm when detecting carpets to prevent wetting and ensures 99% hair removal on carpets.
- **FlexiArm Design:** The side brush and mop extend to achieve comprehensive edge and corner cleaning, reaching areas as narrow as 0mm for the brush and 1.85mm for the mop.

## FlexiArm Design Technology

Reach Every Corner Effortlessly

**98.8%**  
Edge Coverage

**1.85 mm**  
Along the Edge



**100%**  
Edge Coverage

**0 mm**  
Along the Edge

\*Certified No.1111280914 by TÜV Rheinland. Actual coverage and distance may vary according to the home environment.

Image: Illustration of the FlexiArm Design technology, showing how the side brush and mop extend to reach edges and corners for maximum coverage.



# Double Down on Cleanliness

Capturing hair, dust, and debris for extraordinary cleanliness.

**10,000 Pa**  
HyperForce Suction

**2X** All-Rubber  
Main Brush

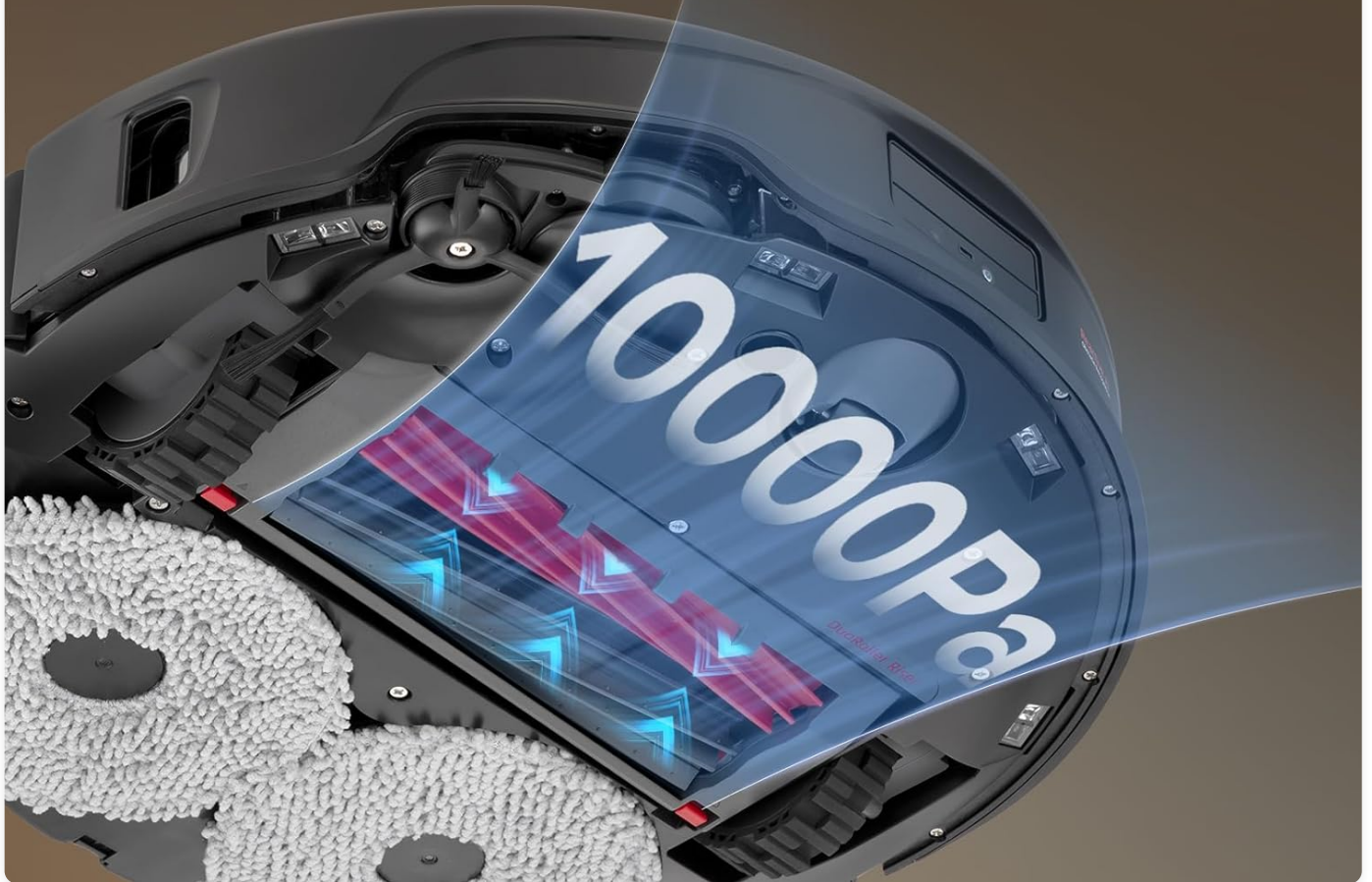


Image: Close-up view of the robot's underside, highlighting the 10,000Pa HyperForce suction and dual rubber main brush for effective debris capture.

# Leave Floors Impeccable

Get clean floors without the hassle.



**30 Levels**  
Water Flow



**200 RPM**  
Spinning Speed



**10 MM**  
Mop Lifting

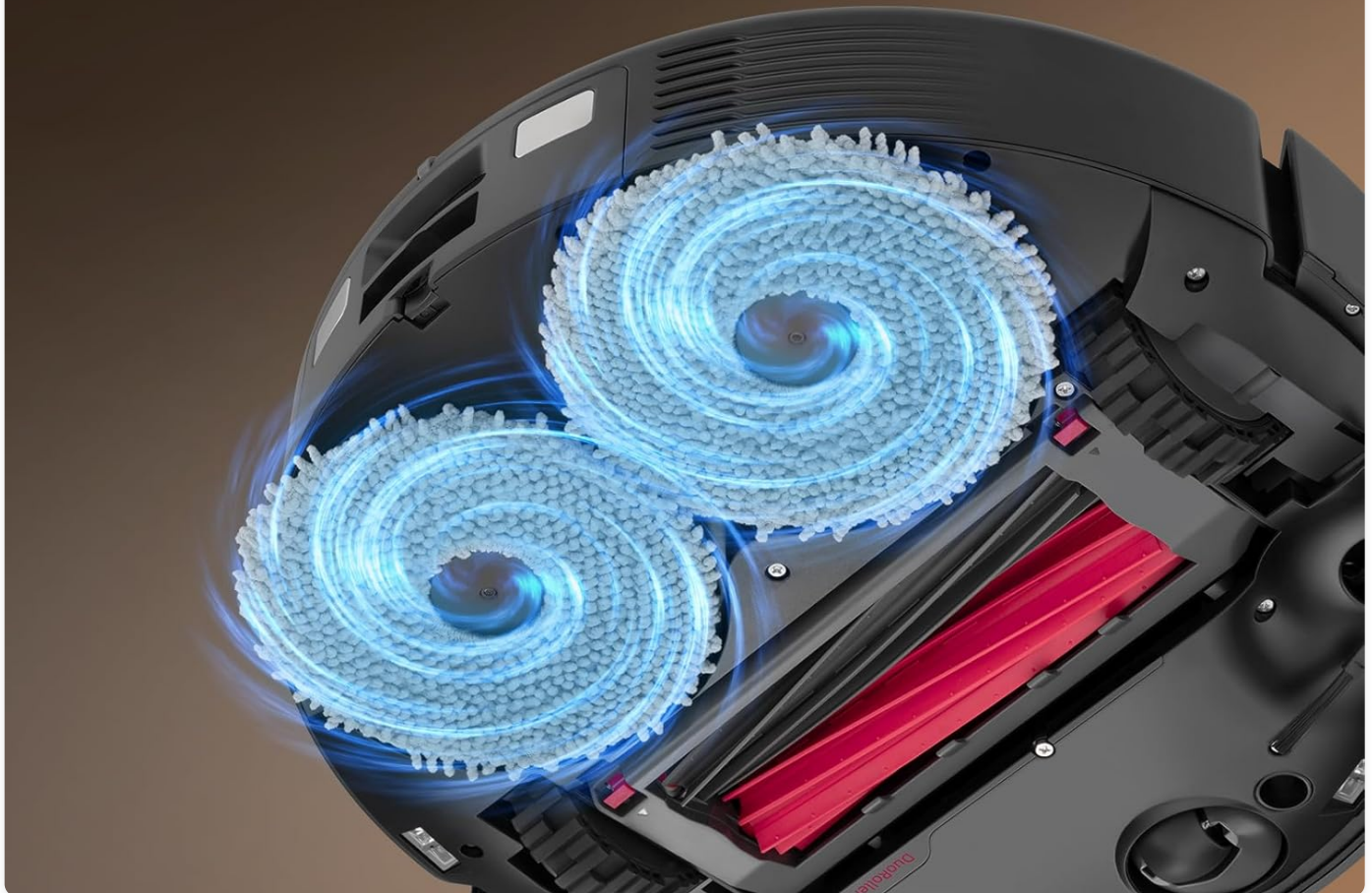


Image: Visual representation of the robot's mopping system, showing the dual spinning mops, 30 levels of water flow, and 10mm mop lifting capability.

## 2.2 Navigation and Obstacle Avoidance

- **Reactive AI Obstacle Recognition:** Utilizes structured light, an RGB camera, and LED light to recognize and avoid up to 62 different types of objects, ensuring a smooth, collision-free cleaning experience.
- **PreciSense LiDAR Navigation:** Creates real-time precise maps for optimal cleaning routes.
- **Mapping Made Simple:** Automatically recognizes distinct levels of your home, supporting up to 4 floors.
- **No-Go Zones:** Use the app to set boundaries and control cleaning areas.



# Navigate with Confidence

Recognize and evade 62 types of objects



Image: The robot vacuum navigating a room, with visual cues indicating its ability to recognize and avoid common household objects like slippers and crumpled paper.

## 2.3 Smart Control and Interaction

- **Smart App Control:** The upgraded Roborock App offers AI Customized Cleaning, Temporary Cleaning, Skip features, Floor Cleaning Customization, and Smart Carpet Cleaning.
- **Built-In Intelligent Voice Assistant "Hello Rocky":** Control cleanups with ease using voice commands without needing WiFi or your phone.
- **Interactive Video Calls & Cruise:** Engage in real-time video calls and two-way voice interaction with pets. Features include automatic pet recognition, pet snaps, and a cruise function to direct the robot to specific locations.
- **Third-Party Voice Control:** Compatible with Amazon Alexa, Google Home, and Siri.
- **Launcher Widgets & Apple Watch App:** Quick access to custom cleaning routines and status checks.

# Stay Connected, Stay in Control



Your Privacy Matters



Hey, stop!



Protected  
Privacy IoT  
Service

www.tuv.com  
ID 1111252031

Image: A smartphone screen displaying a video call with a cat, demonstrating the robot's interactive video call and pet recognition features.



# Ask "Hello Rocky" for Help

Activate the vacuum with "Hello Rocky" and issue your command for convenient cleaning experience.

"Clean here."

"Dry the mop"

"Clean the kitchen"

"Empty the dustbin"

"Creat a map"

"Mop softer"



The "Hello Rocky" feature does not need to be activated by a Wi-Fi connection, mobile app or other device.

Image: Children playing in a fort, with the robot vacuum nearby, illustrating the convenience of the "Hello Rocky" voice assistant for initiating cleaning tasks.

## 3. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your Roborock Qrevo Master.

### 3.1 Dock Maintenance

- **Automatic Dust Collection:** The dock automatically empties the robot's dustbin, allowing for up to 7 weeks without manual emptying.
- **Automatic Water Replenishment:** The dock refills the robot's water tank automatically.
- **Hot Water Mop Wash & Warm Air Drying:** The dock washes the mop with hot water (113°F warm air drying) to keep it fresh.
- **Dock Self-Cleaning:** The dock's self-cleaning feature reduces manual maintenance. Periodically remove the dock base for cleaning convenience.

- **Intelligent Dirt Detection:** The dock detects dirtiness of the water during mop washing and initiates re-mopping or re-washing if needed.

### 3.2 Robot Maintenance

- **Dual Rubber Brush:** Designed to prevent tangles, but periodically check and remove any hair or debris wrapped around the rollers.
- **Mop Pads:** The mop pads are easily changed with Velcro attachments. It is recommended to cycle through extra mop pads weekly for optimal hygiene.
- **Dust Bag:** Replace the disposable dust bag in the dock as indicated by the app or when full.
- **Sensors:** Regularly wipe the robot's sensors, including the Reactive AI obstacle recognition sensors and LiDAR navigation sensor, with a clean, dry cloth to ensure accurate navigation.
- **Filter:** The washable filter should be cleaned regularly according to the user manual's instructions.

## 4. TROUBLESHOOTING

If you encounter issues with your Roborock Qrevo Master, refer to the following common solutions.

Problem	Possible Cause	Solution
Robot gets stuck frequently.	Obstacles (cables, small objects, furniture gaps) or dirty sensors.	Clear the area of small objects and cables. Use the app to set No-Go Zones for problematic areas. Clean the robot's sensors with a dry cloth.
Poor cleaning performance (vacuuming).	Full dustbin/dust bag, tangled brushes, dirty filter, or low suction setting.	Empty the dustbin/replace the dust bag. Clean the main and side brushes. Clean or replace the filter. Adjust suction power in the app.
Poor cleaning performance (mopping).	Dirty mop pads, empty water tank, or low water flow setting.	Clean or replace mop pads. Ensure the clean water tank is filled and the dirty water tank is empty. Adjust water flow in the app.
Robot cannot connect to Wi-Fi.	Incorrect Wi-Fi password, 5GHz network, or weak signal.	Ensure you are connecting to a 2.4GHz Wi-Fi network. Double-check the password. Move the robot closer to the router. Restart the robot and router.
"Hello Rocky" voice assistant not responding.	Robot is off, in a noisy environment, or microphone is obstructed.	Ensure the robot is powered on. Speak clearly and reduce background noise. Check for any obstructions near the microphone.

## 5. SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	Roborock Qrevo Master
Suction Power	10,000Pa HyperForce

Feature	Detail
Mopping System	200 RPM Dual Spinning Mops, 30 Levels Water Flow
Dock Features	Multifunctional Dock 3.0 (Auto Dust Emptying, Auto Water Refilling, Hot Water Mop Wash, Warm Air Drying, Intelligent Dirt Detection, Dock Self-Cleaning)
Navigation	PreciSense LiDAR Navigation
Obstacle Avoidance	Reactive AI Obstacle Recognition (62 object types)
Battery Life	180 minutes
Voltage	110-120V
Connectivity	2.4G WiFi only
Control Method	App, Voice (Hello Rocky, Alexa, Google Home, Siri)
Product Dimensions	16.6"L x 19.4"W x 16.5"H
Item Weight	38.8 pounds

## 6. WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the official Roborock website or the documentation included with your product.

- **Official User Manual (PDF):** [Download PDF](#)
- **Roborock Store:** [Visit the Roborock Store on Amazon](#)

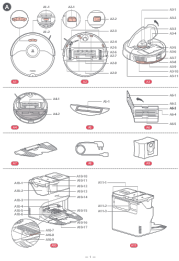



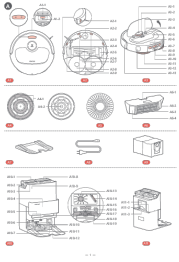
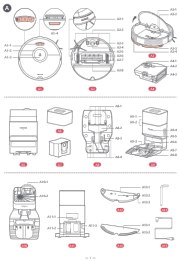
## 7. PRODUCT VIDEOS

Watch these official product videos for visual demonstrations of key features.

No official seller videos are available for embedding at this time.





	<p><a href="#">Roborock S7 Max Ultra Robot Vacuum and Mop Combo: Components and Assembly Guide</a></p> <p>A comprehensive guide detailing the components and assembly steps for the Roborock S7 Max Ultra robot vacuum and mop combo, featuring its docking station and accessories.</p>
	<p><a href="#">Roborock Qrevo Curv FAQ: Features, Advantages, and Comparisons</a></p> <p>Frequently asked questions about the Roborock Qrevo Curv robot vacuum cleaner, covering its key features, the advantages of its DuoDivide brush and FlexiArm Design Arc Side Brush, its multifunctional dock capabilities, and comparisons with the Qrevo Master.</p>
	<p><a href="#">Roborock S8 Pro Ultra Robotic Vacuum Cleaner User Manual</a></p> <p>Comprehensive user manual for the Roborock S8 Pro Ultra robotic vacuum cleaner, detailing safety precautions, installation, operation, app connectivity, maintenance, troubleshooting, and technical specifications.</p>
	<p><a href="#">Roborock Qrevo C Pro Robotic Vacuum Cleaner User Manual</a></p> <p>Comprehensive user manual for the Roborock Qrevo C Pro robotic vacuum cleaner, covering setup, operation, maintenance, troubleshooting, and technical specifications. Learn how to install, connect, use, and maintain your device for optimal performance.</p>
	<p><a href="#">Roborock Qrevo Plus Robot Vacuum Parts and Setup Guide</a></p> <p>Detailed diagrams and instructions for identifying parts, setting up, and maintaining the Roborock Qrevo Plus robot vacuum and its auto-empty dock.</p>
	<p><a href="#">Roborock Q7 Max+ Robot Vacuum Cleaner User Guide</a></p> <p>This visual guide details the components and assembly of the Roborock Q7 Max+ Robot Vacuum Cleaner and its Auto-Empty Dock Pure, offering insights into setup and maintenance.</p>