

## roborock Roborock Qrevo Master

# Roborock Qrevo Master Robot Vacuum and Mop Combo User Manual

Model: Roborock Qrevo Master

Brand: roborock

## INTRODUCTION

This manual provides essential information for the safe operation, maintenance, and troubleshooting of your Roborock Qrevo Master Robot Vacuum and Mop Combo. Please read this manual thoroughly before using the product and retain it for future reference.

The Roborock Qrevo Master is an advanced cleaning device featuring 10,000Pa suction, FlexiArm Design for edge and corner cleaning, automatic mop washing and drying, self-emptying, and intelligent obstacle avoidance. It is designed to provide a comprehensive and hands-free cleaning experience.

## SAFETY INFORMATION

Always adhere to the following safety guidelines to prevent injury or damage to the product:

- Ensure the product is used with the correct voltage (100V-120V).
- Do not allow children or pets to operate the device.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not use the product to pick up large objects, sharp objects, or flammable/combustible liquids.
- Regularly check for and remove any tangled hair or debris from the brushes.

## PRODUCT COMPONENTS

The Roborock Qrevo Master package includes the following items:

- Robot Vacuum (1)
- Multifunctional Dock 3.0 (1)
- Dock Base (1)
- Disposable Dust Bag (1)
- Power Cable (1)
- Rotating Mop Module (2)
- User Manual (1)



Image: The Roborock Qrevo Master robot vacuum, its multifunctional dock, and a smartphone displaying the companion app.

## SETUP GUIDE

### 1. Unpacking and Placement

Carefully remove all components from the packaging. Place the Multifunctional Dock 3.0 on a hard, flat surface against a wall, ensuring there is adequate space around it for the robot to maneuver. Avoid placing the dock near stairs or in areas with direct sunlight.



Image: An exploded view diagram illustrating the various components and functions of the Multifunctional Dock 3.0, including hot water mop washing, intelligent dirt detection, warm air drying, auto dust emptying, auto tank refilling, and dock self-cleaning.

### 2. Power Connection

Connect the power cable to the dock and plug it into a wall outlet. Ensure the dock is powered on.

### 3. Initial Charging

Place the robot vacuum onto the charging contacts of the dock. The robot will begin charging automatically.

For first-time use, ensure the robot is fully charged before operation.

#### 4. App Installation and Connection

Download the Roborock App from your device's app store. Follow the in-app instructions to connect your robot vacuum to your home Wi-Fi network (2.4G WiFi only). This will enable smart control features.



Image: A smartphone displaying the Roborock app interface, showing the robot vacuum's status and controls, emphasizing privacy features.

## OPERATING INSTRUCTIONS

### 1. Starting a Clean

You can start a cleaning cycle using one of the following methods:

- **App Control:** Open the Roborock App and select "Start Cleaning" or choose specific rooms/zones to clean.



- **Voice Command:** Use the built-in "Hello Rocky" voice assistant. Say "Hello Rocky" followed by commands like "Clean here," "Clean the kitchen," or "Start cleaning."
- **Manual Button:** Press the power button on the robot vacuum to start a general cleaning cycle.

## Ask "Hello Rocky" for Help

Activate the vacuum with "Hello Rocky" and issue your command for convenient cleaning experience.

"Clean here."

"Dry the mop"

"Clean the kitchen"

"Empty the dustbin"

"Creat a map"

"Mop softer"



The "Hello Rocky" feature does not need to be activated by a Wi-Fi connection, mobile app or other device.

Image: A child interacting with the robot vacuum, illustrating the use of the "Hello Rocky" voice assistant with various commands like "Clean here" and "Dry the mop."

## 2. Cleaning Modes and Features

The Roborock Qrevo Master offers various cleaning modes and intelligent features:

- **Vacuuming:** Utilizes 10,000Pa HyperForce suction and dual rubber brushes for effective debris collection.
- **Mopping:** Dual spinning mops (200 RPM) with 30 levels of water flow for thorough floor cleaning. The mop automatically lifts by 10mm on carpets.
- **FlexiArm Design:** Side brush extends for 100% corner coverage, and the mop extends for 98.8% edge coverage.
- **Reactive AI Obstacle Recognition:** Identifies and avoids 62 types of objects using structured light, RGB camera, and LED light.
- **PreciSense LiDAR Navigation:** Creates real-time, precise maps for optimal cleaning routes. Supports

up to 4 floors.

- **Interactive Video Calls & Cruise:** Use the app for real-time video calls, two-way voice interaction, pet recognition, and remote observation.

## Double Down on Cleanliness

Capturing hair, dust, and debris for extraordinary cleanliness.

**10,000 Pa**  
HyperForce Suction

**2X** All-Rubber  
Main Brush

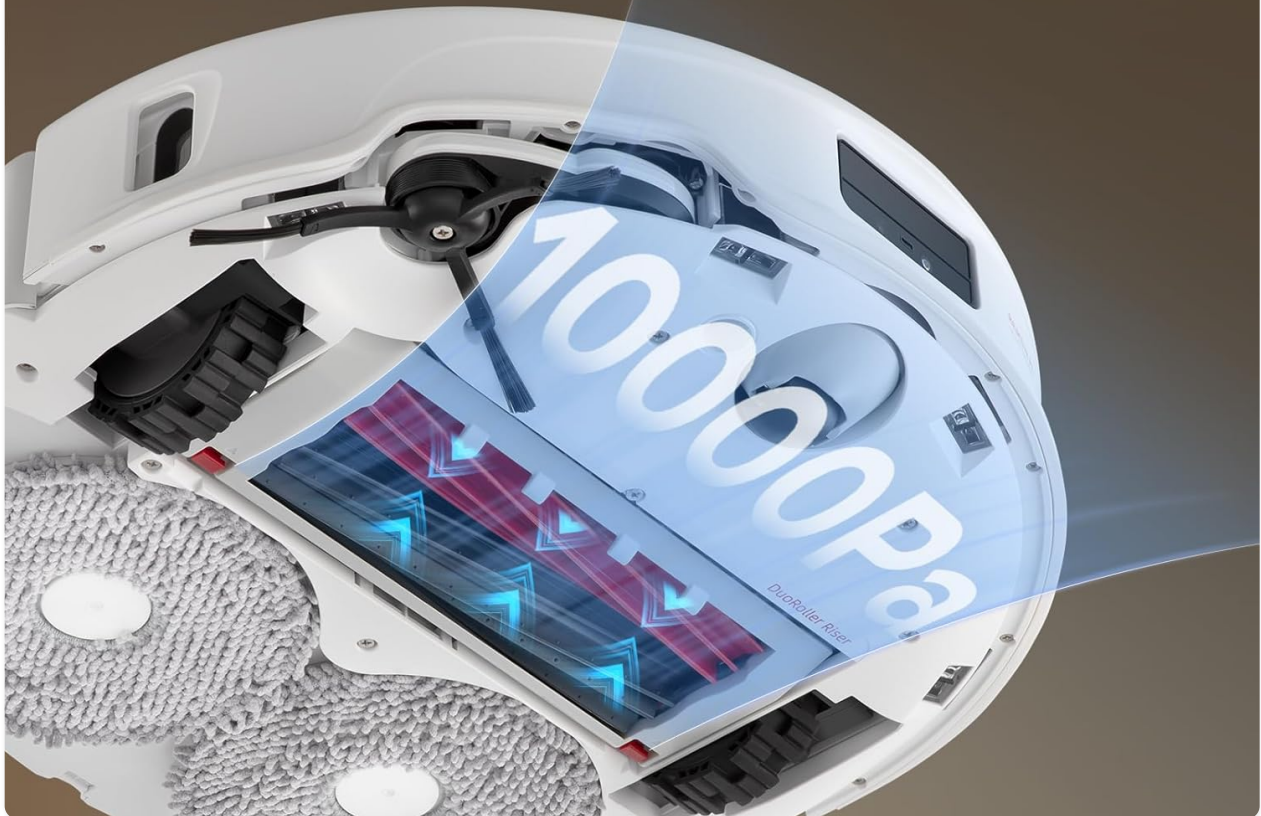


Image: A top-down view of the Roborock Qrevo Master, highlighting its FlexiArm Design side brush achieving 100% edge coverage and the FlexiArm Design mop achieving 98.8% edge coverage.

# FlexiArm Design Technology

Reach Every Corner Effortlessly

**98.8%**

Edge Coverage

**1.85 mm**

Along the Edge



**100%**

Edge Coverage

**0 mm**

Along the Edge

\*Certified No.1111280914 by TÜV Rheinland. Actual coverage and distance may vary according to the home environment.

Image: An internal view of the Roborock Qrevo Master, illustrating its 10,000Pa HyperForce suction and dual all-rubber main brushes for effective debris capture.



# Navigate with Confidence

Recognize and evade 62 types of objects



Image: The robot vacuum navigating a room, demonstrating its Reactive AI Obstacle Recognition by identifying and avoiding common household items like slippers and crumpled paper.

## 3. Dock Functions

The Multifunctional Dock 3.0 provides automated maintenance:

- **Hot Water Mop Wash:** Cleans mop pads with 113°F hot water.
- **Warm Air Drying:** Dries mop pads at 113°F to prevent odors.
- **Auto Dust Emptying:** Automatically empties the robot's dustbin into a disposable bag in the dock (up to 7 weeks capacity).
- **Auto Tank Refilling:** Fills the robot's water tank automatically.
- **Intelligent Dirt Detection:** Detects mop dirtiness and re-washes/re-mops as needed.
- **Dock Self-Cleaning:** The dock base is cleaned by rotating scrapers.





Image: An underside view of the Roborock Qrevo Master, showing its dual spinning mops and the main brush, illustrating the 200 RPM spinning speed and 30 water flow options.

## MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Roborock Qrevo Master.

### 1. Dust Bag Replacement (Dock)

The disposable dust bag in the Multifunctional Dock 3.0 can hold up to 7 weeks of debris. Replace the bag when the app indicates it is full or when suction performance decreases.

### 2. Mop Module Cleaning and Replacement

While the dock performs automatic mop washing, it is recommended to periodically remove and rinse the rotating mop modules manually. Replace mop modules when they show signs of wear or reduced cleaning effectiveness.

### 3. Brush Cleaning

The dual rubber brushes are designed to prevent tangles, but occasional inspection and cleaning are necessary. Remove any hair or debris wrapped around the brushes. The dock base also has scrapers to assist in cleaning the brushes.

### 4. Filter Cleaning

The robot vacuum uses a washable filter. Remove the filter and rinse it under running water. Allow it to air dry completely before reinserting. Do not use a brush or other tools to clean the filter, as this may damage it.

### 5. Sensor Cleaning

Wipe the sensors (including cliff sensors, wall sensors, and the Reactive AI obstacle recognition sensors) on the robot with a soft, dry cloth to ensure accurate navigation and obstacle avoidance.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Robot does not start or respond.	Low battery; Power switch off; Robot stuck.	Charge the robot; Turn on the power switch; Clear any obstructions.
Poor cleaning performance.	Full dustbin; Clogged filter; Tangled brushes; Dirty mop pads.	Empty dustbin/replace bag; Clean/replace filter; Clean brushes; Clean/replace mop pads.
Robot gets stuck frequently.	Too many obstacles; Dirty sensors; Dark surfaces.	Clear floor of small objects; Clean all sensors; Robot may struggle on very dark carpets/floors.
Dock not performing self-cleaning functions.	Water tanks empty; Dock base dirty; Software glitch.	Refill clean water tank; Clean dock base; Restart the robot and dock.
App connectivity issues.	Incorrect Wi-Fi password; Router issues; Robot too far from router.	Verify Wi-Fi password; Restart router; Move robot closer to router; Ensure 2.4G WiFi is used.

## SPECIFICATIONS

- **Brand:** roborock
- **Model Name:** Roborock Qrevo Master

- **Suction Power:** 10,000Pa HyperForce
- **Mop Spinning Speed:** 200 RPM
- **Mop Lifting Height:** 10mm
- **Battery Life:** 180 minutes
- **Voltage:** 100V-120V
- **Control Method:** App, Voice ("Hello Rocky"), Manual Buttons
- **Compatible Devices:** Smartphones, Amazon Echo, Siri, Google Home, Smartwatches
- **Product Dimensions:** 16.6"L x 19.4"W x 16.5"H
- **Item Weight:** 39 pounds
- **Filter Type:** Washable Filter
- **Connectivity:** 2.4G WiFi only

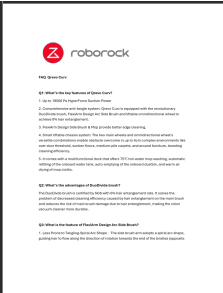
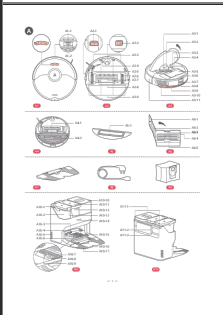
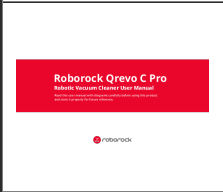
## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official roborock website or contact their customer service. Details can typically be found on the product packaging or the official roborock support page.

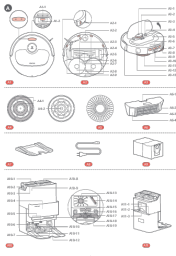
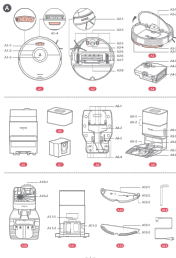
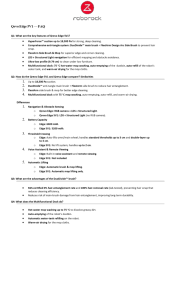
**Online Support:** [Visit roborock Support](#)

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### Related Documents - Roborock Qrevo Master

	<p><a href="#">Roborock Qrevo Curv FAQ: Features, Advantages, and Comparisons</a></p> <p>Frequently asked questions about the Roborock Qrevo Curv robot vacuum cleaner, covering its key features, the advantages of its DuoDivide brush and FlexiArm Design Arc Side Brush, its multifunctional dock capabilities, and comparisons with the Qrevo Master.</p>
	<p><a href="#">Roborock S7 Max Ultra Robot Vacuum and Mop Combo: Components and Assembly Guide</a></p> <p>A comprehensive guide detailing the components and assembly steps for the Roborock S7 Max Ultra robot vacuum and mop combo, featuring its docking station and accessories.</p>
	<p><a href="#">Roborock Qrevo C Pro Robotic Vacuum Cleaner User Manual</a></p> <p>Comprehensive user manual for the Roborock Qrevo C Pro robotic vacuum cleaner, covering setup, operation, maintenance, troubleshooting, and technical specifications. Learn how to install, connect, use, and maintain your device for optimal performance.</p>



	<p><a href="#">Roborock Qrevo Plus Robot Vacuum Parts and Setup Guide</a></p> <p>Detailed diagrams and instructions for identifying parts, setting up, and maintaining the Roborock Qrevo Plus robot vacuum and its auto-empty dock.</p>
	<p><a href="#">Roborock Q7 Max+ Robot Vacuum Cleaner User Guide</a></p> <p>This visual guide details the components and assembly of the Roborock Q7 Max+ Robot Vacuum Cleaner and its Auto-Empty Dock Pure, offering insights into setup and maintenance.</p>
	<p><a href="#">Roborock Qrevo Edge 5V1 FAQ: Features, Comparison, and Dock Functions</a></p> <p>Explore the Roborock Qrevo Edge 5V1 robot vacuum with this FAQ. Learn about its key features, how it compares to the Qrevo Edge, the benefits of the DuoDivide™ brush, and the capabilities of its Multifunctional Dock.</p>