

## Smartby B0CWNPGRBR

# Smartby Replacement Remote Control User Manual

For ONN Android TV 4K UHD Stick TV Box (Models 100024646, 100026240)

## INTRODUCTION

This manual provides comprehensive instructions for the Smartby Replacement Remote Control, designed for seamless compatibility with ONN Android TV 4K UHD Stick TV Box models 100024646 and 100026240. This remote offers all the essential functions of your original remote, including voice control, to enhance your viewing experience.



Image: The Smartby Replacement Remote Control, showing its layout and dedicated app buttons.

## SETUP

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### Battery Installation

Before first use, insert two AAA batteries (not included) into the battery compartment on the back of the remote control. Ensure the positive (+) and negative (-) terminals align correctly as indicated inside the compartment.

### Pairing Your Remote

The remote control features voice functionality and requires pairing with your ONN Android TV 4K UHD Stick TV Box before use. Follow these steps:

1. Ensure your ONN Android TV 4K UHD Stick TV Box is powered on.
2. Press the **Auto pairing button** on your device (TV Box).

3. When the TV screen displays "Start pairing", immediately hold down the "Return" button and the "Home" button on your remote control simultaneously.
4. Continue holding both buttons until the LED light on your remote starts flashing.
5. Release the buttons. The TV screen should indicate that the pairing is complete.



## Pairing your Voice Remote

**Press and hold down the "Return" and "Home" button on your remote until the LED light on your remote starts flashing, then the TV screen shows that the pairing is complete.**



Image: Visual guide for pressing the Return and Home buttons simultaneously for pairing.

## OPERATING INSTRUCTIONS

This remote control provides all the standard functions for navigating and controlling your ONN Android TV 4K UHD Stick TV Box.

- **Power Button:** Turns the TV Box on or off.
- **Navigation Pad (Directional Buttons & OK>Select):** Use the circular pad to move through menus and select items.
- **Volume Control (+/-):** Adjusts the audio volume.
- **Mute Button:** Mutes or unmutes the audio.
- **Home Button:** Returns to the main home screen.
- **Return Button:** Goes back to the previous screen or menu.
- **Voice Function Button:** Activates the voice assistant for commands and searches.
- **Dedicated App Buttons:** Quick access to popular streaming services like YouTube, Netflix, Disney+, and HBO Max.

## MAINTENANCE

To ensure the longevity and optimal performance of your remote control, follow these maintenance

guidelines:

- Keep the remote clean by wiping it with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- Do not expose the remote to extreme temperatures, direct sunlight, or high humidity.
- If the remote will not be used for an extended period, remove the batteries to prevent leakage.
- Handle the remote with care to avoid dropping it or subjecting it to strong impacts.

## TROUBLESHOOTING

If you encounter issues with your remote control, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Remote is not responding or not working.	<ul style="list-style-type: none"><li>• Low or dead batteries.</li><li>• Remote is not paired.</li><li>• Obstruction between remote and device.</li><li>• Remote is out of range.</li></ul>	<ul style="list-style-type: none"><li>• Replace batteries with fresh ones.</li><li>• Re-pair the remote following the "Pairing Your Remote" instructions.</li><li>• Ensure a clear line of sight to the TV Box.</li><li>• Move closer to the TV Box (within 3 feet for pairing).</li></ul>
Voice function is not working.	<ul style="list-style-type: none"><li>• Remote not properly paired for voice.</li><li>• Microphone obstruction.</li></ul>	<ul style="list-style-type: none"><li>• Ensure the remote is correctly paired. Voice functionality requires successful pairing.</li><li>• Ensure nothing is covering the microphone hole on the remote.</li></ul>
LED light on remote does not flash during pairing.	<ul style="list-style-type: none"><li>• Incorrect button combination.</li><li>• Batteries are dead or inserted incorrectly.</li></ul>	<ul style="list-style-type: none"><li>• Ensure you are holding down both the "Return" and "Home" buttons simultaneously.</li><li>• Check battery orientation and replace if necessary.</li></ul>

## SPECIFICATIONS

Feature	Detail
Brand	Smartby
Compatibility	ONN Android TV 4K UHD Stick TV Box (Models 100024646, 100026240)
Special Feature	Voice Function, Ergonomic Design
Color	White
Max Number of Supported Devices	1
Item Weight	1.44 ounces
Package Dimensions	5.47 x 1.54 x 0.75 inches
Manufacturer	Smartby Factory

Feature	Detail
Country of Origin	China

## WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the product packaging or contact the retailer where the product was purchased. You may also visit the official Smartby store on Amazon for further assistance and product details.

[Visit the Smartby Store on Amazon](#)

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