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pTron Basspods P251+

pTron Basspods P251+ In-Ear TWS Earbuds User Manual

Model: Basspods P251+

1. Introduction

The pTron Basspods P251+ are True Wireless Stereo (TWS) earbuds designed for audio playback and communication. They feature Bluetooth 5.1 connectivity, 12mm dynamic drivers, TruTalk AI-ENC for call noise reduction, and touch controls. This manual provides instructions for proper use, setup, and maintenance of your earbuds.

Image: pTron Basspods P251+ TWS Earbuds shown with their charging case, illustrating the product's design.

2. Package Contents

Please verify that all items are present in your package:

- pTron Basspods P251+ TWS Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- Ear Cushions (S/M/L sizes)
- User Manual (This document)

3. Product Overview

3.1 Earbud Components

- **Touch Control Area:** For managing music, calls, and voice assistant.
- **Microphone:** For calls and voice commands, featuring TruTalk AI-ENC.
- **LED Indicator:** Displays status (pairing, charging, connected).

- **Charging Contacts:** For charging within the case.

3.2 Charging Case Components

- **Earbud Charging Slots:** Securely holds and charges the earbuds.
- **Type-C Charging Port:** For charging the case.
- **Case LED Indicator:** Shows charging status of the case.

Image: Visual representation of the pTron Basspods P251+ earbuds highlighting integrated touch controls, IPX4 water resistance, and the Type-C charging port on the case.

4. Setup

4.1 Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place both earbuds into the charging case. Ensure they are correctly seated.
2. Connect the Type-C charging cable to the charging port on the case and to a USB power source (e.g., wall adapter, computer USB port).
3. The LED indicator on the case will show charging status. Once fully charged, the indicator will change or turn off depending on the model.

4. A full charge typically takes approximately 1.5 hours for the earbuds and 2 hours for the case.

4.2 Bluetooth Pairing

To connect your earbuds to a device:

1. Ensure the earbuds are charged. Open the charging case lid; the earbuds will automatically power on and enter pairing mode. The LED indicator on one earbud will flash, indicating it is ready to pair.
2. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings.
3. Search for available devices and select "pTron TWS" (or similar name).
4. Once connected, the earbud LED indicator will stop flashing. You will hear a confirmation tone.
5. The earbuds will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

Image: A smartphone screen displaying Bluetooth settings, showing 'pTron TWS' as a connected device, illustrating the 1-step pairing process for Bluetooth v5.1.

5. Operating Instructions

5.1 Touch Controls

The pTron Basspods P251+ feature intuitive touch controls on each earbud:

Function	Action
Play/Pause Music	Single tap on either earbud
Next Track	Double tap on the Right earbud
Previous Track	Double tap on the Left earbud
Answer/End Call	Single tap on either earbud
Reject Call	Long press on either earbud
Activate Voice Assistant	Triple tap on either earbud
Switch Movie/Music Mode	Long press on the Right earbud (specific models may vary)

Image: An illustration of the pTron Basspods P251+ earbuds demonstrating various touch control functions for music, calls, and instant voice assistant access.

5.2 TruTalk AI-ENC Call Noise Reduction

The earbuds are equipped with TruTalk AI-ENC (Environmental Noise Cancellation) technology. This feature helps to reduce ambient noise during phone calls, ensuring your voice is transmitted clearly to the

other party.

Image: A diagram illustrating how Environmental Noise Cancellation (ENC) technology in the pTron Basspods P251+ filters out environmental noise to deliver a clear voice signal during calls.

5.3 Movie & Music Mode

The Basspods P251+ offer dedicated modes for optimized audio experiences:

- **Music Mode:** Provides a balanced audio profile for general music listening.
- **Movie Mode:** Reduces audio latency for a synchronized audio-visual experience, ideal for watching videos and gaming.

Refer to the touch control table for instructions on how to switch between these modes.

Image: pTron Basspods P251+ earbuds and charging case positioned next to a smartphone displaying a movie scene, illustrating the Movie & Music Mode for lag-free entertainment.

6. Maintenance

To ensure the longevity and optimal performance of your pTron Basspods P251+ earbuds:

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Ear Tips:** Remove and clean the silicone ear tips periodically. You can wash them with mild soap and water, ensuring they are completely dry before reattaching.
- **Charging Contacts:** Gently clean the charging contacts on both the earbuds and inside the case with a dry cotton swab to prevent charging issues.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged.
- **Water Resistance:** The earbuds are IPX4 water-resistant, meaning they are protected against splashing water from any direction. They are not designed for submersion in water. Avoid exposing them to heavy rain or swimming.
- **Temperature:** Avoid exposing the earbuds to extreme temperatures (hot or cold) or high humidity.

7. Troubleshooting

If you encounter issues with your pTron Basspods P251+, refer to the following common solutions:

7.1 Earbuds Not Pairing/Connecting

- **Check Battery:** Ensure both earbuds and the charging case have sufficient charge.
- **Bluetooth On:** Verify that Bluetooth is enabled on your device.
- **Distance:** Make sure the earbuds are within the 10-meter Bluetooth range of your device.
- **Forget Device:** On your device, forget or unpair "pTron TWS" from the Bluetooth settings, then attempt to pair again.
- **Reset Earbuds:** Place both earbuds back into the charging case, close the lid for a few seconds, then open it again to re-initiate pairing mode.

7.2 No Sound or Low Volume

- **Volume Level:** Adjust the volume on both your connected device and the earbuds (if applicable via touch controls).
- **Reconnection:** Disconnect and reconnect the earbuds to your device.
- **Ear Tip Fit:** Ensure the ear tips provide a proper seal in your ear canal. Try different sizes if needed.
- **Clean Earbuds:** Check for any debris blocking the earbud speakers and clean them carefully.

7.3 Earbuds Not Charging

- **Case Battery:** Ensure the charging case itself is charged.
- **Proper Placement:** Verify that the earbuds are correctly seated in their charging slots.
- **Clean Contacts:** Clean the charging contacts on both the earbuds and the case.
- **Cable/Adapter:** Try a different USB Type-C cable and/or power adapter to rule out faulty accessories.

8. Specifications

Key technical specifications for the pTron Basspods P251+ TWS Earbuds:

Feature	Detail
Model Name	Basspods P251+
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.1
Bluetooth Range	10 Meters
Audio Driver Size	12 Millimetres
Audio Driver Type	Dynamic Driver
Noise Control	Passive Noise Cancellation (Earbuds), TruTalk AI-ENC (Calls)
Battery Life (Combined)	Up to 50 Hours (with charging case)
Charging Port	USB Type-C

Feature	Detail
Water Resistance Level	IPX4 (Water Resistant)
Control Method	Touch
Item Weight	38 Grams (Earbuds + Case)
Product Dimensions	6.1 x 4.6 x 2.3 cm
Material	Acrylonitrile Butadiene Styrene (ABS), Silicone

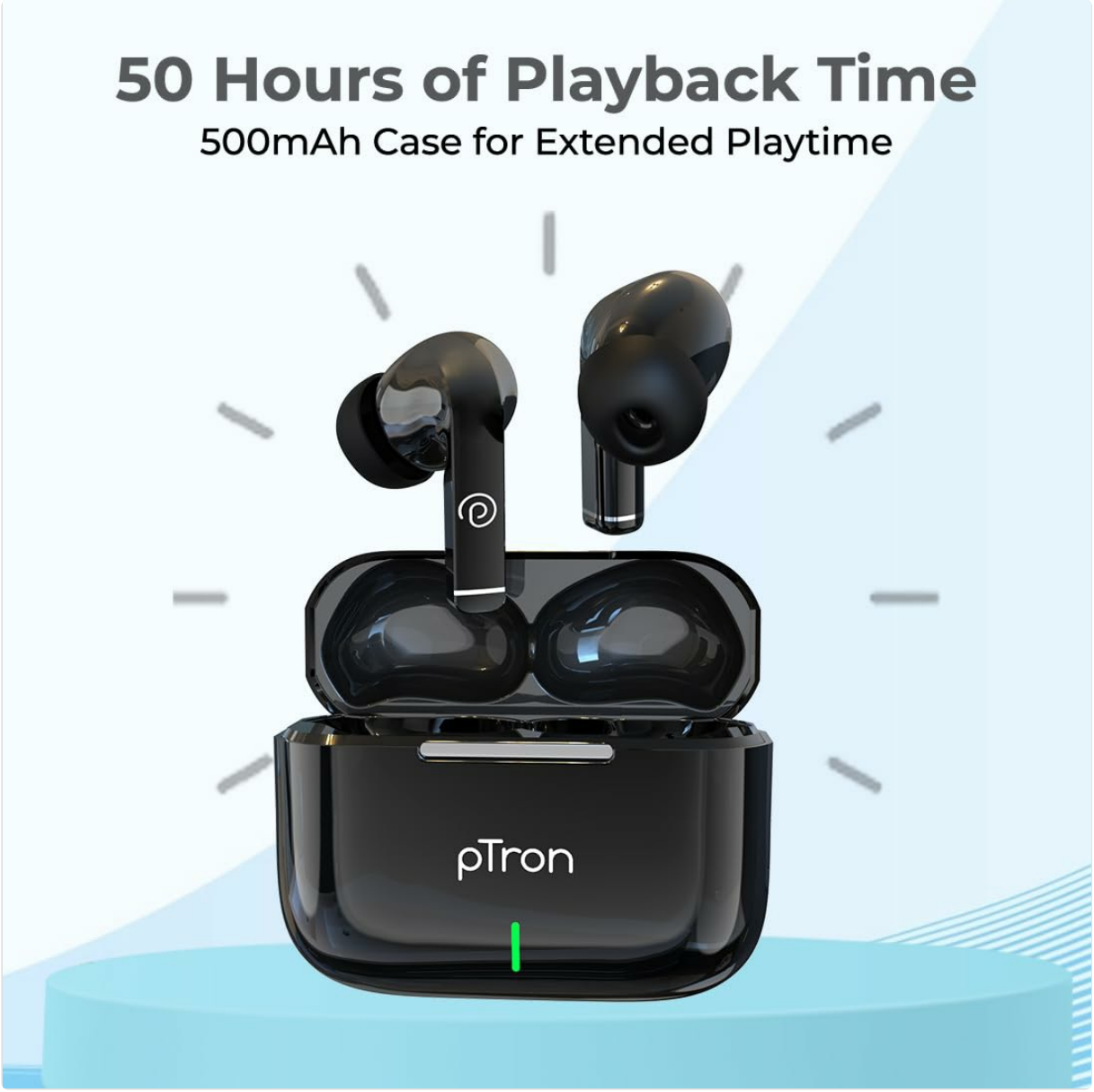

Image: The pTron Basspods P251+ earbuds and charging case, highlighting the 50 hours of combined playback time with the 500mAh charging case.

9. Warranty and Support

Your pTron Basspods P251+ earbuds come with a **1-year manufacturer warranty** on manufacturing defects only from the date of purchase.

For customer care and support, please contact:

- **Phone:** 040-67138888

- **Email:** support@ptron.in

Manufacturer: Parude Technology (Shenzhen) Co. Ltd.

Importer: Palred Electronics Pvt. Ltd., Sy.No.1240, Kurnool Nandyal Road, Nannur Village, Kurnool, Andhra Pradesh, 518002, India

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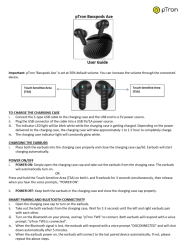
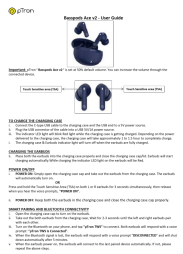
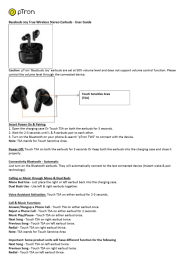
	pTron Basspods Ace User Guide: Features, Controls, and Troubleshooting Comprehensive user guide for pTron Basspods Ace wireless earbuds. Learn about charging, pairing, mode controls, voice assistant, mono usage, and troubleshooting common issues. Includes safety precautions and warranty information.
	pTron Basspods Ace v2 User Guide: Features, Controls, and Troubleshooting Comprehensive user guide for the pTron Basspods Ace v2 wireless earbuds, covering charging, pairing, controls, mono usage, troubleshooting, safety precautions, and warranty information.
	pTron Bassbuds Joy User Guide: True Wireless Stereo Earbuds Manual Comprehensive user guide for pTron Bassbuds Joy True Wireless Stereo Earbuds. Learn about pairing, controls, charging, troubleshooting, and safety precautions.
	pTron Basspods 992 ANC TWS Earbuds User Manual - Features, Pairing, and Troubleshooting Comprehensive user manual for pTron Basspods 992 ANC TWS Earbuds. Learn how to pair, use controls, manage modes, charge, and troubleshoot common issues for your true wireless earbuds.

[pTron Basspods Spell v2 Wireless Earbuds User Guide]

Comprehensive user guide for the pTron Basspods Spell v2 wireless earbuds, covering charging, power operations, Bluetooth pairing, control functions, troubleshooting, safety precautions, warranty, and customer support.

Documents - pTron – Basspods P251

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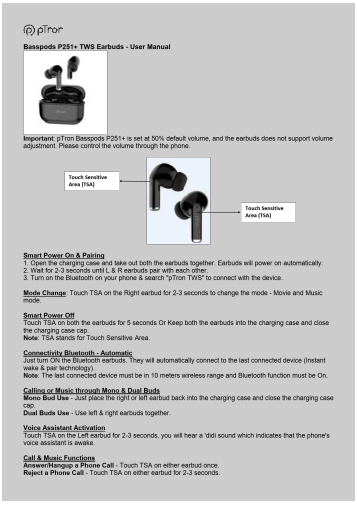

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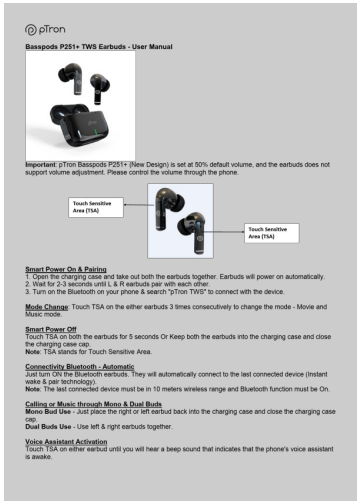
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Basspods P251+ TWS Earbuds - User Manual

Important: pTron Basspods P251+ (New Design) is set at 50% default volume, and the earbuds does not support volume adjustment. Please control the volume through the phone.

Touch Sensitive Area (TSA)

Touch Sensitive Area (TSA)

Smart Power On & Pairing
1. Open the charging case and take out both the earbuds together. Earbuds will power on automatically.
2. Wait for 2-3 seconds until L & R earbuds pair with each other.
3. Turn on the Bluetooth on your phone & search "pTron TWS" to connect with the device.

Mode Change: Touch TSA on the either earbuds 3 times consecutively to change the mode - Movie and Music mode.

Smart Power Off
Touch TSA on both the earbuds for 5 seconds Or Keep both the earbuds into the charging case and close the charging case cap.
Note: TSA stands for Touch Sensitive Area.

Connectivity Bluetooth - Automatic
Just turn ON the Bluetooth earbuds. They will automatically connect to the last connected device (Instant wake & pair technology).
Note: The last connected device must be in 10 meters wireless range and Bluetooth function must be On.

Calling or Music through Mono & Dual Buds
Mono Bud Use - Just place the right or left earbud back into the charging case and close the charging case cap.
Dual Buds Use - Use left & right earbuds together.

Voice Assistant Activation
Touch TSA on either earbud until you will hear a beep sound that indicates that the phone's voice assistant is awake.

[pTron Basspods P251+ TWS Earbuds User Manual - Features, Pairing, Troubleshooting]

Comprehensive user manual for pTron Basspods P251+ TWS Earbuds. Learn about smart power, pairing, music controls, charging, troubleshooting, and safety precautions.

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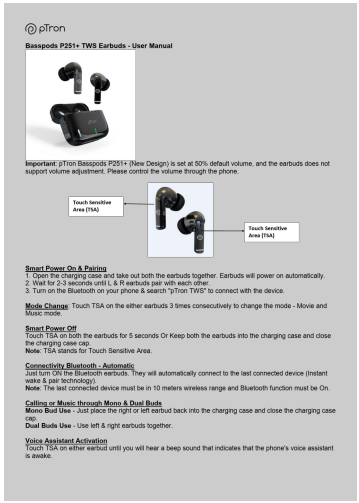
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