

## S20

# S20 TWS Wireless Earbuds User Manual

Model: S20

## INTRODUCTION

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Thank you for choosing the S20 TWS Wireless Earbuds. These earbuds are designed to provide a seamless audio experience with automatic intelligent connection, touch control, and a comfortable fit for various activities. This manual will guide you through the setup, operation, and maintenance of your new earbuds.



Image: The S20 TWS Wireless Earbuds shown with their charging case, highlighting the compact and reflective design.

## PACKAGE CONTENTS

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Please check the package for the following items:

- S20 TWS Wireless Earbuds (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual

# Take out the automatic intelligent connection

With wireless experience, close the hatch out automatically boot pairing disconnected automatically shut down



Image: The S20 TWS Wireless Earbuds and their charging case, displaying the intelligent digital battery level indicator on the case.

The S20 earbuds feature a compact design with a charging case that includes an intelligent digital display. This display shows the battery levels for both the left earbud, the right earbud, and the charging case itself, allowing for easy monitoring of power status.

# One thousand yuan level HiFi sound

Multilayer composite plating titanium diaphragm, timbre "0" loss give you a real audio administrative levels sense, think about one thousand yuan level HiFi sound.



Image: An exploded view diagram of the S20 TWS Wireless Earbuds, illustrating the internal multilayer composite plating titanium diaphragm for high-fidelity sound.

Equipped with a multilayer composite plating titanium diaphragm, the S20 earbuds deliver high-fidelity audio with minimal sound loss, ensuring a rich and clear listening experience.

## SETUP

### Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the USB charging cable to the charging port on the case and plug the other end into a USB power source (e.g., computer, wall adapter).
3. The digital display on the case will show the charging status. A full charge takes approximately 30 minutes for the earbuds. The case battery capacity is 3.7V 800mAh Lithium.

### Pairing with Your Device

The S20 earbuds feature automatic intelligent connection.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for Bluetooth devices and select "S20" from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

**Note:** The earbuds will automatically connect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

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### Touch Controls

The S20 earbuds utilize touch control for various functions:

Action	Function
Single Tap (Left/Right Earbud)	Play/Pause Music, Answer/End Call
Double Tap (Right Earbud)	Next Track
Double Tap (Left Earbud)	Previous Track
Triple Tap (Left/Right Earbud)	Activate Voice Assistant
Long Press (Left/Right Earbud, 2 seconds)	Reject Call
Long Press (Left Earbud, 3 seconds)	Decrease Volume
Long Press (Right Earbud, 3 seconds)	Increase Volume

### Wearing the Earbuds

Gently insert the earbuds into your ears, ensuring a snug and comfortable fit for optimal sound quality and noise cancellation. The earpiece shape is designed with rounded tips for comfort.

## MAINTENANCE

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### Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and free of debris.

### Storage

When not in use, store the earbuds in their charging case to protect them and keep them charged.

### Water Resistance

The S20 earbuds are waterproof. However, they are not designed for swimming or prolonged submersion. Avoid exposing the charging case to water.

## TROUBLESHOOTING

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Problem	Possible Solution
Earbuds not pairing	<ol style="list-style-type: none"><li>1. Ensure earbuds are charged.</li><li>2. Place earbuds back in the case, close, then open again to re-enter pairing mode.</li><li>3. Turn off and on Bluetooth on your device.</li><li>4. Forget "S20" from your device's Bluetooth list and try pairing again.</li></ol>
No sound from one earbud	<ol style="list-style-type: none"><li>1. Ensure both earbuds are charged.</li><li>2. Place both earbuds back in the case, close, then open again.</li><li>3. Re-pair the earbuds with your device.</li></ol>
Charging case not charging	<ol style="list-style-type: none"><li>1. Check the USB cable and power adapter.</li><li>2. Ensure the charging port on the case is clean and free of debris.</li></ol>
Poor sound quality	<ol style="list-style-type: none"><li>1. Ensure earbuds are clean.</li><li>2. Check the connection stability; move closer to your device.</li><li>3. Ensure the audio source is of good quality.</li></ol>

## SPECIFICATIONS

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Feature	Detail
Model Name	S20
Connectivity Technology	Wireless (Bluetooth 4.0)
Wireless Transmission Distance	10m / 32.8ft
Charging Case Battery	3.7V 800mAh Lithium
Charging Time	Approx. 30 minutes (earbuds)
Control Method	Touch Control
Noise Control	Active Noise Cancellation
Water Resistance Level	Waterproof
Material	Acrylonitrile Butadiene Styrene (ABS) + PVC
Color	Black
Item Weight	4.8 ounces

## WARRANTY AND SUPPORT

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For warranty information and customer support, please refer to the contact details provided with your purchase or visit the official Generic product support website. Keep your proof of purchase for any warranty claims.

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