



Manuals.plus /

› SanJie /

› SanJie WiFi Smart Wireless Caregiver Pager System User Manual (Model: B0CW8LFFXY)

SanJie B0CW8LFFXY

SanJie WiFi Smart Wireless Caregiver Pager System User Manual

Model: B0CW8LFFXY

INTRODUCTION

This manual provides detailed instructions for the SanJie WiFi Smart Wireless Caregiver Pager System. This system is designed to provide enhanced care for the elderly and individuals requiring assistance, offering remote notifications to caregivers via a mobile application. It features an emergency call button and a receiver with an LED number display, operating on a 2.4GHz WiFi network without monthly fees for basic app notifications.

PRODUCT OVERVIEW

The SanJie Caregiver Pager System includes a main receiver unit and two SOS call buttons. The receiver connects to your home's 2.4GHz WiFi network to send alerts to your smartphone. The call buttons are designed for easy use and are waterproof for versatile placement.

Components

- 1 x Main Receiver Unit
- 2 x SOS Call Buttons
- Power Adapter for Receiver
- Lanyards for Call Buttons
- Screwdriver for Battery Access



Detailed view of the SanJie receiver and call button, showing dimensions and key features like the SOS indicator, charging port, external siren interface, speaker, and setting button on the receiver. The call button highlights its IP55 waterproof rating, 4600 uses, and 12V 23A Alkaline Battery.

SETUP

1. Mobile App Download & Account Creation

To begin, download the Tuya Smart or Smart Life application on your smartphone. Scan the QR code provided in the product packaging or search for 'Tuya Smart' or 'Smart Life' in your app store. Create an account and log in.

2. Connect to Mobile App (Receiver)

1. Ensure your smartphone is connected to a 2.4GHz WiFi network. The system does not support 5GHz WiFi.
2. Plug in the receiver unit using the provided power adapter.
3. On the back of the receiver, locate and long-press the setting button for 5 seconds until the green light flashes, indicating pairing mode.
4. Open the Tuya Smart/Smart Life app, tap 'Add Device', and follow the on-screen prompts to discover and add the 'emergency pager'.

5. Enter your 2.4GHz WiFi network name and password when prompted.
6. Confirm the connection. The receiver is successfully added when the app indicates 'Device added successfully'.

Mobile APP Notification (no monthly fee)

Instantly sends alarm alerts to your cell phone via Wifi
(Please place the pager's receiver close to the Wifi router)

≤ 10 meters (open/undisturbed)



The receiver should be placed within 10 meters (approximately 50 feet) of the 2.4GHz WiFi router for optimal signal strength and reliable app notifications.

3. Call Button Pairing

1. From the 'emergency pager' device page in the app, navigate to 'Accessories'.
2. Tap the '+' icon in the upper right corner to add a new call button.
3. Press the physical SOS call button. The app will detect and pair the button.
4. Confirm 'Device add success' in the app. Repeat for all additional call buttons.

4. Physical Placement

Place the receiver in a central location within your home, ensuring it is within range of your 2.4GHz WiFi router. The call buttons can be distributed in areas where assistance might be needed, such as bedrooms, bathrooms, or living areas. The buttons have an IP55 waterproof rating, making them suitable for installation in humid environments like bathrooms.

Digital WiFi Smart Wireless Caregiver Pager



This receiver with a digital display allows caregivers to quickly know who needs help.



The receiver provides real-time notifications to the app, eliminating the need for shouting and improving caregiver response time.

Setup Video Guide

Your browser does not support the video tag.

This video demonstrates the mobile app download, account creation, connecting the receiver to the app, and pairing the call buttons. It also covers button and receiver settings, app notification settings, and device sharing.

OPERATING INSTRUCTIONS

1. General Operation

When an individual presses an SOS call button, the receiver will sound an alarm and display the corresponding button number. Simultaneously, a real-time alert notification will be sent to the connected smartphone app, regardless of your location.

Caregiver Pagers for Elderly

Gives you more peace of mind!



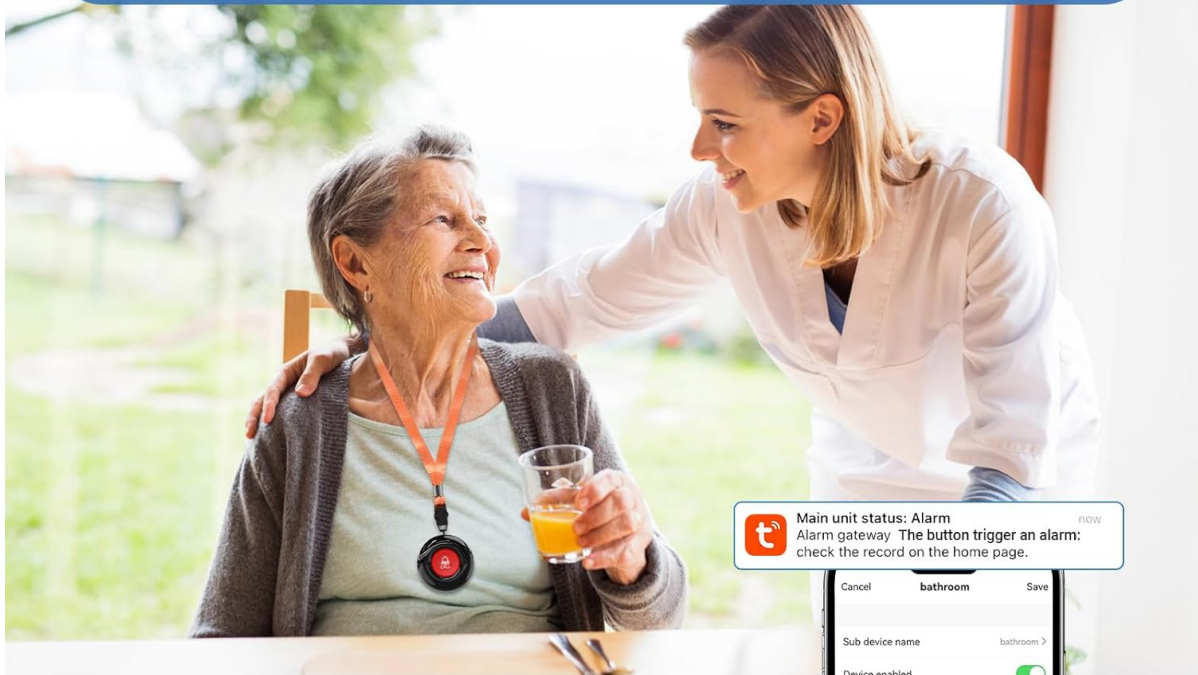
The system provides immediate alerts to caregivers, offering peace of mind and prompt response in emergency situations.

2. Button Settings (Ringtone Change)

Within the app, you can customize each call button's settings:

- **Rename Button:** Assign a descriptive name to each button (e.g., 'Mother's Room', 'Bathroom').
- **Ringtone Selection:** Choose a specific ringtone for each button to easily identify the alert source.
- **Device Type:** Ensure the device type is set to 'SOS' for emergency alerts.

Emergency Call Button for Elderly at Home



Rename Button & 12 Alarm Ringtone

Name the buttons installed in different locations and also set different ringtones



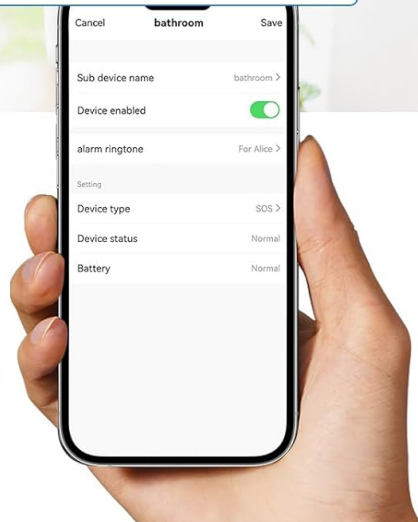
Bathroom



Bedroom



Hall



Customize button names and ringtones in the app to quickly identify the location of an emergency call.

3. Receiver Settings (Volume Adjustment)

Access the receiver settings in the app to adjust various parameters:

- **Alarm Volume:** Select from multiple volume levels (Low, Middle, High, Mute).
- **Alarm Light Brightness:** Adjust the brightness of the LED display (0-100).
- **Alarm Time:** Set the duration of the alarm (1-1800 seconds).
- **Alarm Delay:** Configure a delay for the alarm (0-300 seconds).

Easy to Connect with 2.4G WiFi

NOTE: Not Support 5G



2.4G WiFi



Mute



4 Levels
of Volume



SOS Indicator
(adjustable brightness)



Adjustable Alarm Duration
(0-30 minutes)

The app allows for comprehensive customization of receiver settings, including volume, brightness, and alarm duration.

4. APP Notification Settings

To ensure you receive timely alerts, configure your smartphone's notification settings for the Tuya Smart/Smart Life app. Allow notifications, sounds, and badges. For Android users, navigate to Settings → Notification & Control Center → Notification Management → Tuya app.

5. Sharing Device

You can share device access with multiple caregivers. The person receiving the share must first download the app and create an account. In the app, go to the device settings, select 'Share Device', and add the account of the person you wish to share with.

6. Subscription Services

The SanJie Caregiver Pager System provides app notifications without any monthly fees. However, if you require additional services such as SMS message notifications or direct phone call alerts, these may be available through a subscription service within the app. Check the 'Subscription Services' section in the app for details and pricing.

MAINTENANCE

1. Battery Replacement

The SOS call buttons are powered by 12V 23A Alkaline batteries. When the battery is low, the app will indicate the battery status. To replace the battery:

1. Slide the back cover of the call button in the direction of the arrow to remove it.
2. Use the provided screwdriver to unscrew the small screws on the button base.
3. Carefully remove the old battery and insert a new 12V 23A Alkaline battery, ensuring correct polarity.
4. Close the button base and retighten the screws.
5. Slide the back cover back into place.

Battery Replacement Video Guide

Your browser does not support the video tag.

This video provides a visual guide on how to replace the battery in the SOS call button.

2. Lanyard Usage

The call buttons come with lanyards for convenient wearing or attachment. To attach the lanyard:

1. Pass the tail of the lanyard back and forth through the small hole in the back cover of the button.
2. Pass the head of the lanyard through the small hole in the tail.
3. Secure the lanyard as shown in the video.

Lanyard Usage Video Guide

Your browser does not support the video tag.

This video demonstrates the correct method for attaching the lanyard to the call button.

3. Waterproof Rating

The call buttons have an IP55 waterproof rating, meaning they are protected against dust and low-pressure water jets from any direction. This makes them suitable for use in environments like bathrooms or kitchens, but they should not be submerged in water.

TROUBLESHOOTING

Unable to Connect Troubleshooting

If you experience issues connecting the device or receiving notifications, consider the following steps:

1. **Check WiFi Network:** Ensure you are using a 2.4GHz WiFi network. If you have a 5GHz network, switch your router's network to 2.4GHz for pairing, and then you can switch back to 5GHz after pairing is complete.
2. **Phone Connectivity:** Verify that your phone is connected to the same wireless router as the receiver and that Bluetooth is turned on during the pairing process.
3. **Reboot Router:** Try rebooting your WiFi router.
4. **Reinstall App:** Uninstall and then reinstall the Tuya Smart or Smart Life application.
5. **Network Stability:** Check if your network is stable. An unstable network can affect device connectivity. If necessary, try connecting at a different time or location with better network stability.

SPECIFICATIONS

Feature	Detail
Brand	SanJie
Model	B0CW8LFFXY (2 Button & 1 Receiver)
Control Method	App
Mounting Type	Wall Mount (for receiver)
Sensor Technology	Button Press
Number of Batteries	2 AAA batteries required (included for receiver)
Call Button Battery	12V 23A Alkaline Battery (per button)
Power Source (Receiver)	Corded Electric
Compatible Devices	Smartphone
Item Weight	9.9 ounces
Color	White
Waterproof Rating (Button)	IP55

WARRANTY

Specific warranty details are not provided in the product information. Please refer to the product packaging or contact SanJie customer service for information regarding warranty coverage and terms.

SUPPORT

For any questions or assistance with your SanJie WiFi Smart Wireless Caregiver Pager System, please contact SanJie customer service via email. Refer to the contact information provided with your product or on the official SanJie website.