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> SAMSUNG Galaxy S23 5G User Manual

SAMSUNG S911U

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Model: S911U

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your SAMSUNG Galaxy S23 5G. The Galaxy S23 is designed to offer a powerful mobile experience with advanced camera capabilities, a vibrant display, and robust performance. This specific model is a US Version, 128GB, Cream color, and is locked to the T-Mobile network.

Please read this manual thoroughly to ensure proper use and to maximize the features of your device.

WHAT'S IN THE BOX

- SAMSUNG Galaxy S23 5G Device
- USB Cable
- *Note: Other accessories such as a power adapter, SIM ejector tool, or headphones may be sold separately.*

SETUP

1. Device Overview



Figure 1: Front and back view of the Samsung Galaxy S23 5G, showcasing its cream finish and triple camera system on the rear.





Figure 2: Side view of the Samsung Galaxy S23 5G, highlighting the placement of the power button and volume rocker.

2. Initial Charging

Before first use, it is recommended to fully charge your Galaxy S23 5G. Connect the included USB cable to

the device's charging port and connect the other end to a compatible USB power adapter (sold separately) or a computer's USB port. The device features a 3,900mAh battery.

3. SIM Card Installation

Your Galaxy S23 5G requires a Nano-SIM card for cellular connectivity. This device is locked for the T-Mobile network only. Locate the SIM card tray on the side of the device. Use a SIM ejector tool (if available) or a small paperclip to open the tray. Insert your Nano-SIM card into the tray with the gold contacts facing down, then gently push the tray back into the slot until it clicks into place.

4. Powering On and Initial Setup

Press and hold the Power button (located on the side) until the Samsung logo appears. Follow the on-screen prompts to complete the initial setup process. This includes selecting your language, connecting to a Wi-Fi network, signing in to your Google account, and setting up security features like the under-display ultrasonic fingerprint sensor.

OPERATING YOUR DEVICE

1. Navigation and Interface

The Galaxy S23 5G operates on Android 13, upgradable to Android 14, with Samsung's One UI 6 interface. Navigate the device using the touchscreen. Swipe up from the bottom to access the app drawer, swipe down from the top for the notification panel and quick settings. Use gestures or the traditional navigation bar for Home, Back, and Recent Apps functions.

2. Camera Features

The device is equipped with a versatile triple rear camera system (50 MP, 10 MP, 12 MP) and a front camera. Open the Camera app to capture photos and videos. Key features include:

- **Nightography:** Enhanced low-light photography for clear and vibrant images in dark environments.
- **High-Resolution Photos:** Utilize the 50MP main sensor for detailed images.
- **Optical Zoom:** The 10MP telephoto lens provides optical zoom capabilities.
- **Ultra-Wide:** The 12MP ultra-wide lens captures broader scenes.





Figure 3: Close-up of the triple rear camera system on the Samsung Galaxy S23 5G.

3. Display and Visuals

The 6.1-inch Flat FHD+ display (2340 x 1080 resolution) features a refresh rate up to 120Hz for smooth scrolling and gaming. Adaptive Vision Booster technology automatically adjusts screen brightness and contrast based on ambient light conditions, ensuring optimal viewing indoors and outdoors. The display is protected by Corning Gorilla Glass Victus 2.

4. Performance and Storage

Powered by Samsung's fastest mobile processor and 8GB RAM, the Galaxy S23 5G ensures smooth multitasking and app performance. This model comes with 128GB of internal storage, providing ample

space for applications, photos, videos, and other data.

MAINTENANCE

1. Cleaning Your Device

To clean your Galaxy S23 5G, gently wipe the screen and body with a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with distilled water or a screen cleaner specifically designed for electronics. Avoid using harsh chemicals, abrasive materials, or excessive moisture.

2. Software Updates

Keep your device's software up to date to ensure optimal performance, security, and access to new features. You can check for updates by navigating to **Settings > Software update > Download and install**. Ensure your device is connected to Wi-Fi and has sufficient battery life before initiating an update.

3. Battery Care

To prolong battery life, avoid exposing the device to extreme temperatures. It is generally recommended to keep the battery charge between 20% and 80% for long-term health. The 3,900mAh battery provides approximately 21 hours of talk time.

4. Physical Protection

While the display is protected by Corning Gorilla Glass Victus 2, using a screen protector and a protective case is recommended to guard against scratches, drops, and impacts.

TROUBLESHOOTING

Common Issues and Solutions

Issue	Possible Solution
Device not powering on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force a restart.
No network service (T-Mobile)	Verify SIM card is correctly inserted. Check T-Mobile network coverage in your area. Restart the device. Ensure the device is provisioned correctly with T-Mobile.
Apps freezing or crashing	Close and reopen the app. Clear the app's cache (Settings > Apps > [App Name] > Storage > Clear cache). Restart the device. Ensure software is updated.
Fingerprint sensor not working	Ensure your finger and the screen are clean and dry. Re-register your fingerprints in Settings > Security and privacy > Biometrics > Fingerprints.
Battery draining quickly	Check background app usage in Settings > Battery and device care > Battery. Reduce screen brightness. Disable unnecessary features like GPS or Bluetooth when not in use.

For more detailed troubleshooting or issues not listed here, please refer to Samsung's official support website or contact T-Mobile customer service.

SPECIFICATIONS

Feature	Detail
Model Name	Samsung S23
Model Number	S911U
Brand	SAMSUNG
Operating System	Android 13.0 (upgradable to Android 14, One UI 6)
Display Size	6.1 Inches
Display Resolution	2340 x 1080 (Flat FHD+)
Refresh Rate	120 Hz
Display Protection	Corning Gorilla Glass Victus 2
Internal Storage	128 GB
RAM	8 GB
Rear Camera	50 MP, 10 MP, 12 MP (Triple)
Front Camera	Yes (details not specified in input)
Battery Capacity	3900 Milliamp Hours
Phone Talk Time	21 Hours
Sensors	Fingerprint (under display, ultrasonic), accelerometer, gyro, proximity, compass, barometer
Connectivity	USB, GPS, Wireless
Product Dimensions	5.76 x 2.79 x 0.3 inches
Item Weight	5.9 ounces
Color	Cream
Network Lock	T-Mobile Network only

WARRANTY AND SUPPORT

This SAMSUNG Galaxy S23 5G is a renewed product. Specific warranty terms for renewed devices may vary. Please refer to the seller's return policy and warranty information provided at the time of purchase for details regarding coverage and support for this renewed device.

For general product support, software updates, and detailed user guides, visit the official Samsung support website. For network-related issues, contact T-Mobile customer service directly.

