energeeks EG-CIPEXT003

energeeks Guardian EG-CIPEXT003 Outdoor WiFi Security Camera User Manual

Model: EG-CIPEXT003 | Brand: energeeks

1. Introduction

The energeeks Guardian EG-CIPEXT003 is a robust outdoor WiFi security camera designed to provide comprehensive surveillance for your property. Featuring IP65 weather protection, 4MP high-resolution video, advanced motion and sound detection, two-way audio, and integrated LED lights with a deterrent siren, this camera ensures reliable security in various conditions. This manual provides essential information for setting up, operating, and maintaining your camera.

2. What's in the Box

- energeeks Guardian EG-CIPEXT003 Outdoor WiFi Security Camera
- Mounting Bracket
- Mounting Screws and Wall Plugs
- USB-C Power Cable
- User Manual / Warranty Card

3. Product Overview

The energeeks Guardian EG-CIPEXT003 camera is engineered for outdoor use, offering a blend of durability and advanced features:

- **IP65 Weather Protection:** Fully protected against dust and powerful water jets, ensuring reliable operation in adverse weather.
- **4MP High Resolution:** Captures clear and detailed images for precise surveillance.
- **Advanced Night Vision:** Provides clear visibility up to 10 meters in low-light conditions.
- **Motion and Sound Detection:** Sends instant alerts to your mobile device upon detecting unusual activity.
- **Two-Way Audio:** Communicate directly through the camera using the built-in microphone and speaker.
- **Integrated LED Lights & Siren:** Deter potential intruders with automatic LED illumination and an audible siren.

- **Flexible Storage Options:** Supports local storage via SD card and cloud storage for recorded footage.
- **Mobile App Control:** Manage and monitor your camera remotely using the free energeeks mobile app (iOS/Android), compatible with SMARTLIFE by Tuya.



Figure 1: Front view of the energeeks Guardian EG-CIPEXT003 camera.



Figure 2: Side view of the energeeks Guardian EG-CIPEXT003 camera with its mounting bracket.

4. Setup Instructions

Follow these steps to set up your energeeks Guardian EG-CIPEXT003 camera:

1. **Download the App:** Before starting, download the 'Energeeks 3.0' app from your device's app store (iOS or Android) and register an account.
2. **Power On:** Connect the camera to a power source using the provided USB-C cable. The camera will begin its startup sequence.
3. **Initialisation:** Wait for the camera to fully initialize. This may take a few moments. Ensure your phone's Bluetooth is active for automatic detection.
4. **Add Device (Bluetooth):** Open the Energeeks 3.0 app. Tap the '+' icon to add a device. The app should automatically detect the camera via Bluetooth. Follow the on-screen prompts to add it.
5. **Add Device (QR Code - Alternative):** If Bluetooth detection fails, select 'WiFi Camera' manually in the app. Confirm the camera has initialized. Ensure your phone is connected to a 2.4GHz WiFi network (5GHz is not supported). Enter your WiFi password. The app will generate a QR code. Show this QR code to the camera lens from a distance of 15-20cm until you hear a confirmation sound.
6. **Installation Completion:** Wait for the installation process to complete. Once finished, the camera is ready for use. You can now mount it in its desired final position.

Video 1: Installation guide for the energeeks EG-CIPEXT007 camera, demonstrating Bluetooth and QR code setup methods.

5. Operating Instructions

Once installed, operate your camera using the Energeeks 3.0 mobile application:

- **Live View:** Access real-time video feed from your camera anytime, anywhere.

- **Recording:** Footage is automatically recorded upon motion or sound detection. You can also initiate manual recordings.
- **Two-Way Audio:** Use the microphone and speaker icons in the app to listen to the camera's surroundings or speak through the camera.
- **Motion/Sound Alerts:** Receive instant notifications on your mobile device when motion or sound is detected. Adjust sensitivity settings in the app.
- **Night Vision:** The camera automatically switches to night vision mode in low light, providing clear surveillance.
- **LED Lights & Siren:** Configure the LED lights and siren to activate automatically upon detection or manually trigger them via the app.
- **Storage Management:** View recorded videos from your SD card or cloud storage within the app.

Video 2: Preview of the ieGeek 2K Camera, showcasing various features and outdoor usage scenarios.

6. Maintenance

To ensure optimal performance and longevity of your camera:

- **Cleaning:** Regularly wipe the camera lens and body with a soft, damp cloth to remove dust and dirt. Avoid abrasive cleaners.
- **Firmware Updates:** Check the Energeeks 3.0 app periodically for firmware updates to ensure your camera has the latest features and security patches.
- **Connection Check:** Periodically verify that the power cable and mounting are secure, especially after severe weather.
- **Battery Acclimatization:** If the camera has been exposed to extreme cold, allow it to acclimatize indoors for at least 30 minutes before charging to prevent battery damage.

7. Troubleshooting

If you encounter issues with your camera, try the following:

- **No Power:** Ensure the USB-C cable is securely connected to the camera and a working power outlet.
- **Offline Status:** Check your WiFi connection. Ensure the camera is within range of your 2.4GHz WiFi network. Try restarting your router and the camera.
- **Failed Pairing:** Reset the camera (refer to the app for specific reset instructions, usually a button press). Ensure Bluetooth is enabled on your phone for initial setup or re-attempt QR code scanning.
- **Poor Video Quality:** Check your internet speed. Ensure the camera lens is clean and free from obstructions.
- **Motion Detection Issues:** Adjust motion detection sensitivity in the app. Ensure the camera's field of view is clear.

8. Specifications

Feature	Detail
Model Name	EG-CIPEXT003
Brand	energeeks
Recommended Use	Outdoor Security
Connectivity Technology	Wireless (Wi-Fi 2.4GHz, Bluetooth, ONVIF)

Special Features	Weatherproof, Two-way audio, Built-in light, Motion sensor, Night vision
IP Rating	IP65
Video Resolution	4 Megapixels (2K)
Night Vision Range	10 Meters
Power Source	Wired (USB-C)
Storage	SD Card / Cloud
Dimensions	12 x 6 x 9 centimeters
Weight	500 Grams

9. Warranty and Support

Your energeeks Guardian EG-CIPEXT003 camera comes with a**3-year warranty**. For technical assistance, warranty claims, or any inquiries, please contact energeeks support:

- **Phone:** +34 918 797 200
- **Email Support:** support@energeeks.com
- **General Inquiries:** info@energeeks.com
- **Website:** www.energeeks.com

10. Safety Information

- Ensure the camera is securely mounted to prevent accidental falls.
- Use only the provided power adapter and cable to avoid damage or fire hazards.
- Do not attempt to disassemble or repair the camera yourself. Contact support for assistance.
- Keep the camera away from strong magnetic fields.
- Dispose of the product and its components responsibly according to local regulations.

© 2024 energeeks. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question