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› BIGBIG WON Gale Hall Wireless Gaming Controller User Manual

BIGBIG WON BIGBIG WON-GaleHall

BIGBIG WON Gale Hall Wireless Gaming Controller User Manual

Brand: BIGBIG WON | Model: BIGBIG WON-GaleHall

1. OVERVIEW

The BIGBIG WON Gale Hall Wireless PC Controller is a versatile gaming device designed for Switch, PC (Windows 10 & 11), Android, and iOS platforms. It features advanced functionalities such as Hall joysticks and triggers for precise control, 6-axis gyro motion control, and a 1000Hz wired polling rate for minimal latency. The controller also includes 4 customizable back buttons, Turbo and Macro functions, and 255-level adjustable vibration for an immersive gaming experience. An H-Bridge chip and anti-deadzone algorithm enhance performance, while keyboard mapping and screenshot capabilities add convenience. Powered by a 1000mAh battery, it comes with a smart charging stand and a dedicated PC App for extensive customization.



Figure 1.1: The BIGBIG WON Gale Hall Wireless Gaming Controller and its included accessories.

2. PACKAGE CONTENTS

The package includes the following items:

- 1 x BIGBIG WON Gale Hall Gamepad
- 3 pairs of interchangeable thumbsticks (short, middle, and high)
- 1 x 2.4G USB dongle
- 1 x Type-C cable
- 1 x Smart charging stand
- 1 x User manual



Figure 2.1: All items included in the BIGBIB WON Gale Hall Controller package.

3. SETUP

3.1 Connecting the Controller

The Gale Hall controller supports three connection methods: wired, Bluetooth, and 2.4G wireless via the included USB dongle. For optimal performance in competitive gaming, the wired connection with its 1000Hz polling rate is recommended.

- **Wired Connection:** Connect the controller to your device using the provided Type-C cable.
- **2.4G Wireless Connection:** Plug the 2.4G USB dongle into an available USB port on your PC, Switch (via adapter), Android, or iOS device. The controller will automatically connect wirelessly.
- **Bluetooth Connection:** For Bluetooth pairing, refer to your device's Bluetooth settings and pair with "BIGBIB WON Gale Hall".

TRIO CONNECTIVITY FOR UNLIMITED EXPERIENCE

GALE gaming controller supports 3 connectivities. You can get a fantastic aiming experience with the wired connection and unlimited gaming with the wireless connection. GALE even supports multi-platform, highly adapted to PC, Switch, and mobile gaming.



Figure 3.1: The controller connected to its charging stand, with the 2.4G USB dongle visible.

3.2 Charging the Controller

The controller features a 1000mAh battery, providing over 10 hours of gaming. It comes with a smart charging stand for convenient charging:

- Simply place the controller onto the charging stand. The stand has a non-slip pad at the bottom to ensure stability.
- The controller will automatically begin charging. Pick it up to play, and put it down to charge.

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Figure 3.2: The controller charging on its smart stand.

3.3 Official Product Video: Unboxing and Setup

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Video 3.1: An official unboxing and setup guide for the BIGBIB WON Gale Hall Wireless Gaming Controller, demonstrating its features and accessories.

4. OPERATING INSTRUCTIONS

4.1 Hall Joysticks and Triggers

The controller is equipped with new generation Hall-Effect joysticks that prevent drift and Hall triggers for highly accurate input. The Hall triggers offer linear response for racing games and can be configured for hair-trigger mode (via software) for FPS games. The anti-deadzone algorithm (HURST Algorithm) ensures smooth control without dead zones.

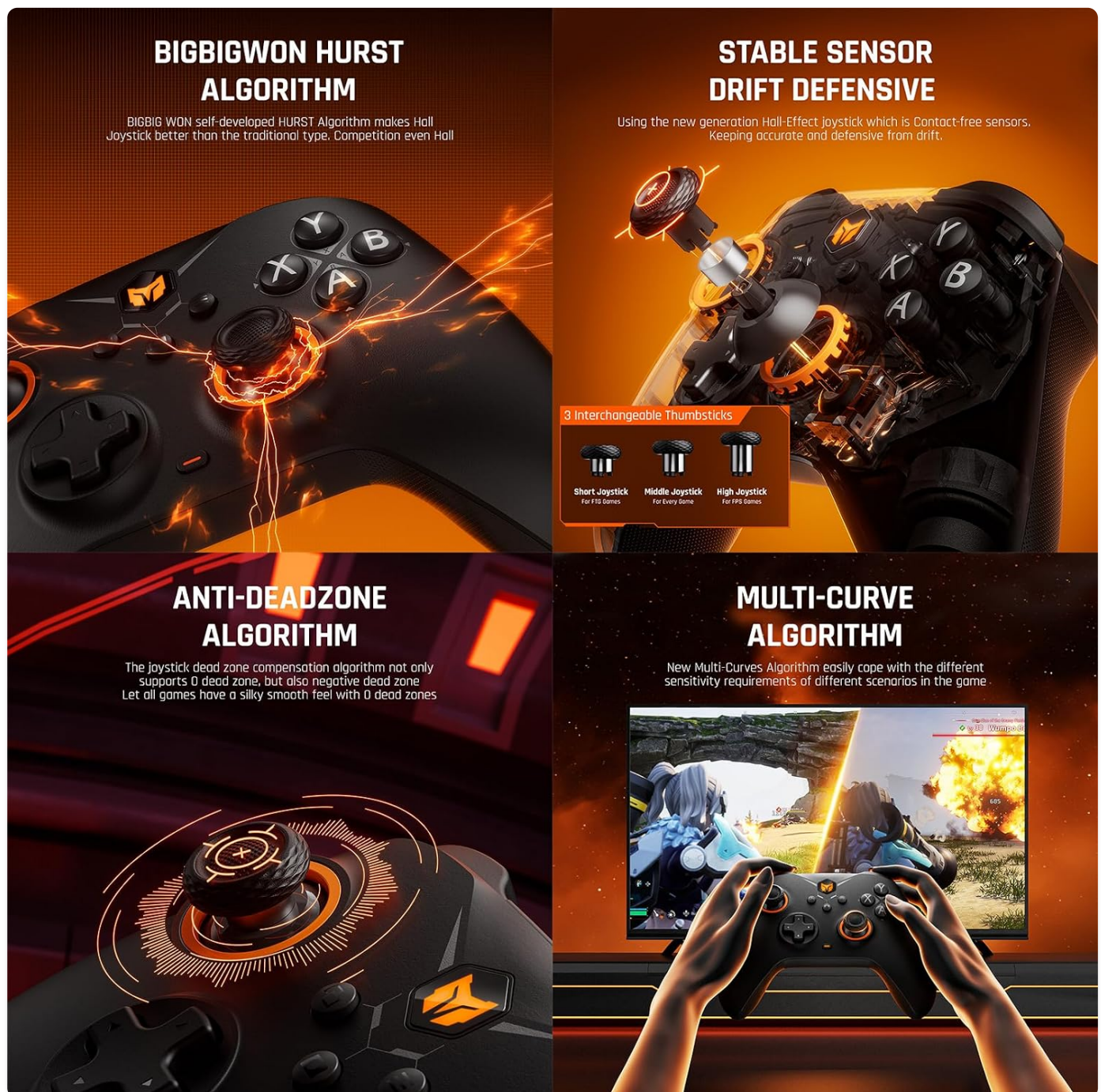


Figure 4.1: Close-up of the Hall-Effect joysticks and triggers, highlighting their precision features.

4.2 Motion Control

The "GYROCON+" technology enables motion aiming in PC games. For Switch, native motion control is supported, so the controller's motion aiming function should not be enabled on Switch.

4.3 Customizable Buttons and Macros

The controller features 4 customizable back buttons (M1-M4) that support Macro, Remapping, and Turbo functions. The dual motors provide 255 levels of adjustable vibration for a delicate haptic experience.

4.4 Interchangeable Thumbsticks

Three pairs of thumbsticks (short, middle, and high) are included to suit different gaming styles and preferences.

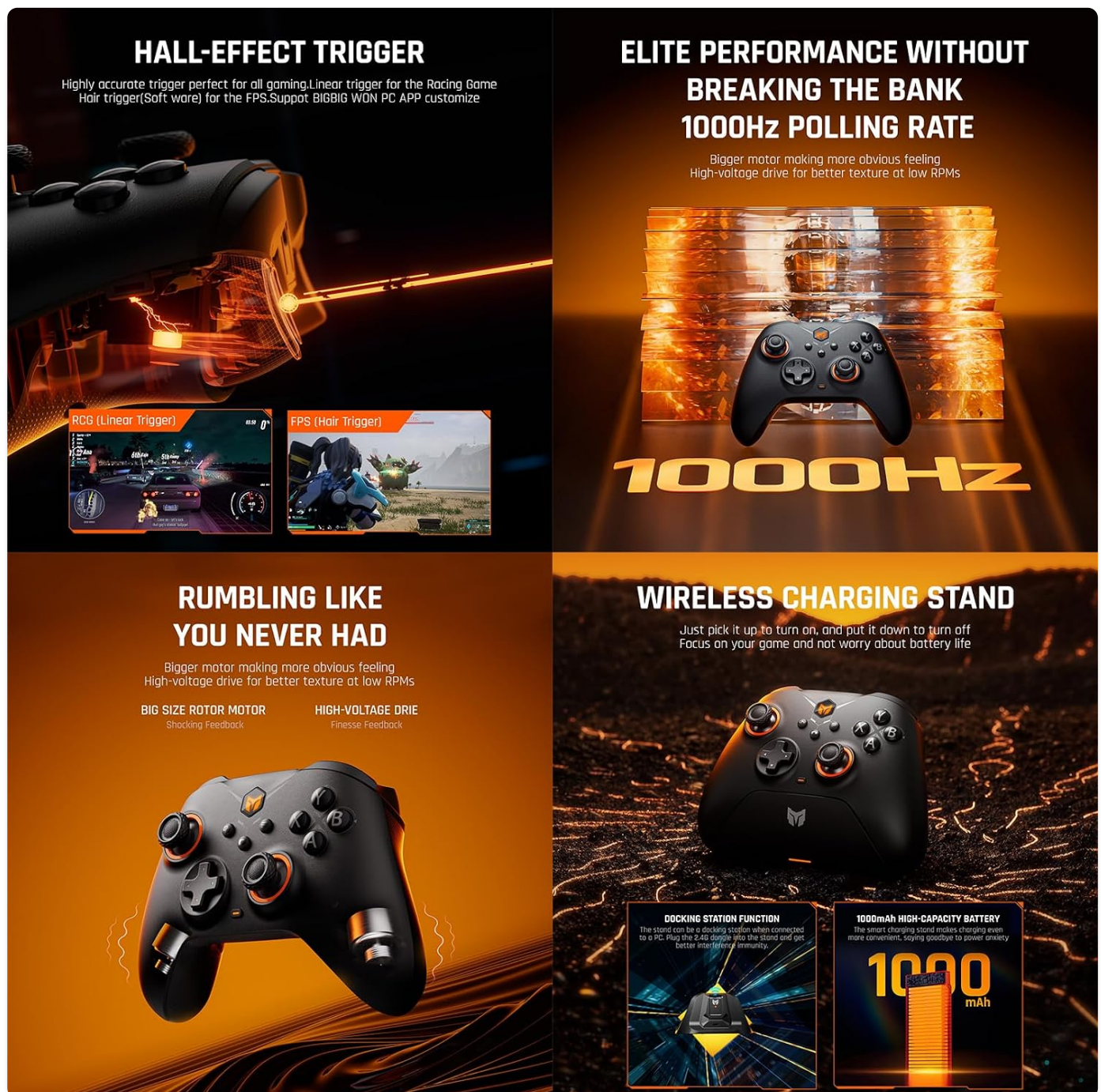


Figure 4.2: The three different sizes of interchangeable thumbsticks.

5. CUSTOMIZATION WITH BIGBIG WON PC APP

The BIGBIG WON PC APP serves as your private secretary for comprehensive controller customization. It allows you to:

- Customize key mapping for all buttons.
- Program and edit 50-step macros.
- Adjust Turbo settings.
- Fine-tune deadzone and motion control settings.
- Utilize Adaptive Calibration to reduce drift.
- Enable Keyboard-value Mapping for new control possibilities.

4 MAIN UPGRADE THE NEW START

This time BIGBIG WON focus on.A more comprehensive evolution
A more diverse experience.A more feeling exclusive



Figure 5.1: The BIGBIG WON PC APP interface, showing various customization options.

5.1 Official Product Video: App Overview

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Video 5.1: A detailed look at the BIGBIG WON PC APP, demonstrating its customization features for the controller.

6. SPECIFICATIONS

- **Model Number:** BIGBIG WON-GaleHall
- **Product Dimensions:** 5.91 x 3.94 x 1.57 inches
- **Item Weight:** 2.12 ounces
- **Manufacturer:** BIGBIG WON
- **Country of Origin:** China
- **Batteries:** 1 Lithium Polymer battery (included)

- **Connectivity:** Wired (1000Hz polling rate), 2.4G Wireless, Bluetooth
- **Compatibility:** Switch, PC (Windows 10 & 11), Android, iOS
- **Special Features:** Hall Joysticks, Hall Triggers, 6-axis Gyro, 4 Back Buttons, Turbo, Macro, 255-level Vibration, H-Bridge chip, Anti-deadzone algorithm, Keyboard Mapping, Screenshot, Smart Charging Stand.
- **Audio Support:** Not supported directly through the controller.

7. MAINTENANCE

To ensure the longevity and optimal performance of your BIGBIG WON Gale Hall controller, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to wipe down the controller regularly. For stubborn dirt, slightly dampen the cloth with water or a mild cleaning solution, then wipe dry immediately. Avoid harsh chemicals or abrasive materials.
- **Storage:** Store the controller in a cool, dry place away from direct sunlight and extreme temperatures. When not in use, placing it on the charging stand helps keep it powered and protected.
- **Battery Care:** Avoid fully draining the battery frequently. For best battery life, charge the controller when the battery indicator is low.
- **Thumbsticks:** Periodically remove and clean the interchangeable thumbsticks and their sockets to prevent debris buildup.
- **Cable Care:** Handle the Type-C cable with care. Avoid sharp bends or excessive pulling that could damage the cable or ports.

8. TROUBLESHOOTING

If you encounter any issues with your BIGBIG WON Gale Hall controller, refer to the following common troubleshooting steps:

- **Controller Not Connecting:**
 - Ensure the controller is fully charged.
 - Verify the correct connection method (wired, 2.4G dongle, or Bluetooth) is selected and properly set up on your device.
 - Try restarting your device and the controller.
 - For 2.4G wireless, ensure the dongle is securely plugged in and not interfered with by other wireless devices.
- **Input Lag/Unresponsiveness:**
 - For wired connection, ensure the cable is not damaged and is securely connected.
 - For wireless connections, try reducing the distance between the controller and the receiver/device.
 - Check for potential wireless interference from other devices.
 - Use the BIGBIG WON PC APP to check and adjust polling rate settings (wired connection supports 1000Hz).
- **Joystick Drift:**
 - Utilize the Adaptive Calibration feature within the BIGBIG WON PC APP to minimize drift.
 - Ensure the thumbsticks are clean and free of debris.
- **Vibration Issues:**
 - Check vibration settings in the BIGBIG WON PC APP (255 levels of adjustment).
 - Ensure the game you are playing supports vibration feedback.

9. WARRANTY AND SUPPORT

All BIGBIG WON wireless Bluetooth controllers undergo strict and careful inspection before shipment to ensure quality. The product comes with:

- **30 days FREE replacement or FULL refund:** For any manufacturing defects or issues within 30 days of purchase.

- **Lifetime Before-sale and After-sale service:** For all your queries and support needs.

For further assistance, please contact BIGBIG WON Official Store US directly through your purchase platform or visit their official website for support resources.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question