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› Epson EcoTank ET-2400 Wireless Color All-in-One Cartridge-Free Supertank Printer & Premium Photo Paper SEMI-Gloss (8.5x11 Inches, 20 Sheets) (S041331), White User Manual

Epson ET-2400

Epson EcoTank ET-2400 Wireless Color All-in-One Printer User Manual

Model: ET-2400

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Epson EcoTank ET-2400 Wireless Color All-in-One Printer. It also includes information regarding the Premium Photo Paper SEMI-Gloss bundled with your printer. Please read this manual thoroughly before using your product to ensure optimal performance and longevity.



Figure 1: Epson EcoTank ET-2400 Printer with included Premium Photo Paper. This image displays the compact design of the printer alongside the packaging for the semi-gloss photo paper.

SETUP

1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Ensure the following items are present:

- Epson EcoTank ET-2400 Printer
- EcoFit ink bottles (Black, Cyan, Magenta, Yellow)
- Premium Photo Paper SEMI-Gloss (8.5x11 Inches, 20 Sheets)
- Power cord
- Setup guide and documentation

2. Filling the Ink Tanks

The EcoTank ET-2400 features a cartridge-free ink system. Use the provided EcoFit ink bottles to fill the corresponding color tanks. Each bottle is keyed to fit only its designated color tank, preventing accidental misfilling.

1. Open the ink tank unit cover on the printer.
2. Open the cap for the color tank you wish to fill.
3. Uncap the corresponding EcoFit ink bottle and insert it firmly into the filling port. The ink will automatically begin to fill the tank. Do not squeeze the bottle.
4. Once the tank is full, the ink flow will stop. Remove the bottle and securely close the ink tank cap and the unit cover.
5. Repeat for all colors.

Stress-Free, Cartridge-Free Printing

Use Epson's exclusive **EcoFit® bottles** to easily refill the high-capacity ink tanks, with up to **2 years of ink included** in the box—and with every replacement ink set¹

ecotank®
80 MILLION SOLD
Worldwide 2011 - 3/2023



¹ Based on average monthly document print volumes of about 125 pages.

Figure 2: Illustration of the ink filling process for the EcoTank ET-2400. This image shows an EcoFit ink bottle being inserted into the printer's ink tank, demonstrating the mess-free filling mechanism.

3. Power Connection

Connect the power cord to the printer and then to a grounded electrical outlet. Press the power button to turn on the printer.

4. Wireless Setup

The ET-2400 supports Wi-Fi connectivity for network printing. Follow the on-screen instructions on your computer or the Epson Smart Panel app to connect your printer to your wireless network. This typically involves selecting your network name (SSID) and entering the network password.

5. Software Installation

For full functionality, install the necessary drivers and software on your computer or mobile device. The Epson Smart Panel app (available for iOS and other compatible devices) provides convenient control and monitoring of your printer.

6. Loading Paper

Load paper into the rear paper feeder. The printer supports various paper types, including standard plain paper and glossy photo paper. Ensure the paper guides are adjusted to the width of the paper to prevent skewing.

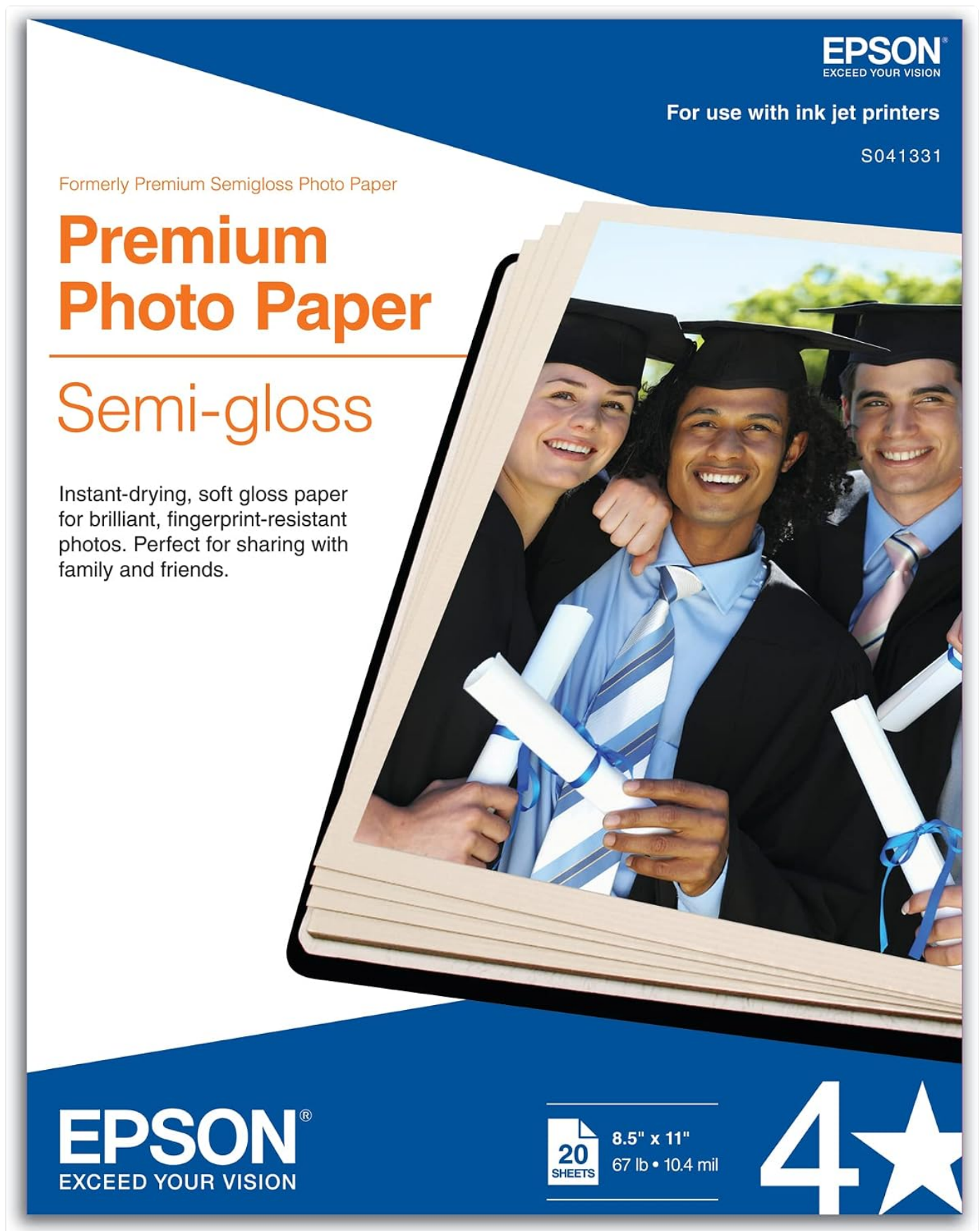


Figure 3: Packaging for Epson Premium Photo Paper Semi-Gloss. This image shows the front of the paper pack, highlighting its semi-gloss finish and suitability for high-quality photo printing.

Printing Documents and Photos

To print, select the Epson ET-2400 as your printer from your application's print dialog. Adjust settings such as paper type, print quality (up to 5760 x 1440 optimized dpi for color), and paper size as needed. The cartridge-free design allows for significant savings on replacement ink, providing enough ink for thousands of pages.



Save up to
90%
with Replacement
Ink Bottles vs.
Ink Cartridges*

Low-Cost Replacement Ink Bottles Instead of Expensive Cartridges

Print thousands of pages
with each set of low-cost
replacement ink bottles¹

* Actual savings and costs will vary considerably based on print tasks, print volumes and usage conditions. Savings and cost per ISO page are based on the cost of replacement ink bottles and the cost of enough standard cartridges to achieve the total page yields of the bottles using the MSRP (USD) and yields for Epson® standard-capacity ink cartridges for similarly featured Epson consumer inkjet printers as of April 2023.

¹ Replacement and included ink bottle yields based on the ISO/IEC 24712 pattern with Epson's methodology. Actual ink yields will vary considerably. For more information, visit www.epson.com/inkinfo

Figure 4: Epson EcoTank ET-2400 Printer in an office setting, demonstrating its use with the visible ink tanks. This image illustrates the printer's compact size and the convenience of its high-capacity ink system.

Scanning Documents

Place your document or photo on the scanner glass. Use the Epson Smart Panel app or your computer's scanning software to initiate a scan. You can choose to save the scan as various file types (e.g., PDF, JPEG) and to different destinations.

Copying Documents

Place the original document on the scanner glass. Use the printer's control panel or the Epson Smart Panel app to select copy functions. You can adjust settings such as number of copies, color or black-and-white, and paper size. The maximum copy resolution for color is 1200x1200 dpi.

MAINTENANCE

Regular maintenance ensures optimal print quality and extends the life of your printer. The EcoTank system significantly reduces waste by eliminating cartridges.

Checking Ink Levels

Visually inspect the ink tanks on the front of the printer to monitor ink levels. You can also check ink levels through the Epson Smart Panel app or printer status monitor on your computer.



Figure 5: Close-up view of the Epson EcoTank ET-2400 printer showing the ink tanks and included EcoFit ink bottles. This image highlights the transparent ink tanks, allowing users to easily monitor ink levels.

Print Head Cleaning

If print quality declines (e.g., missing lines, faded colors, or banding), perform a print head cleaning. This function is typically accessible through the printer's utility software on your computer or the Epson Smart Panel app. Follow the on-screen instructions.

Nozzle Check

Before performing a head cleaning, run a nozzle check to confirm if cleaning is necessary. This prints a pattern that reveals clogged nozzles.

Paper Path Cleaning

If paper jams occur frequently or printouts have smudges, refer to the printer's software or online support for instructions on cleaning the paper path rollers.

TROUBLESHOOTING

This section addresses common issues you may encounter with your Epson EcoTank ET-2400 printer.

Print Quality Issues (Streaks, Fading, Incorrect Colors)

- **Low Ink Levels:** Check the ink tanks. Refill any tanks that are low.

- **Clogged Nozzles:** Perform a nozzle check. If the pattern shows gaps, perform a print head cleaning. You may need to perform several cleanings.
- **Incorrect Paper Type Setting:** Ensure the paper type selected in your print settings matches the paper loaded in the printer.
- **Non-Genuine Ink:** For optimal performance and print quality, use only genuine Epson EcoFit ink bottles.

Printer Not Responding/Offline

- **Power:** Ensure the printer is powered on and the power cord is securely connected.
- **Network Connection:** Verify that the printer is connected to your Wi-Fi network. Check your router and printer's network status.
- **Driver/Software:** Ensure the latest printer drivers and the Epson Smart Panel app are installed and up-to-date on your device.
- **USB Connection:** If using a USB connection, ensure the cable is securely connected to both the printer and your computer.

Paper Jams

- **Clear Obstructions:** Carefully remove any jammed paper following the instructions in the printer's online guide.
- **Load Paper Correctly:** Ensure paper is loaded correctly and the paper guides are adjusted to the paper width. Do not overload the paper tray.

For more detailed troubleshooting, refer to the Epson support website or the help section within the Epson Smart Panel app.

SPECIFICATIONS

Feature	Specification
Model Name	Epson EcoTank ET-2400
Printing Technology	Inkjet
Printer Output	Color
Maximum Color Print Resolution	5760 x 1440 optimized dpi
Max Copy Resolution Color	1200x1200 dpi
Scanner Type	Photo
Max Input Sheet Capacity	20 (for photo paper, general capacity may vary)
Connectivity Technology	Wi-Fi
Control Method	App
Compatible Devices	Apple iOS devices
Total USB Ports	1

Feature	Specification
Included Components	Epson EcoTank ET-2400 Printer, EcoFit ink bottles, Premium Photo Paper SEMI-Gloss (8.5x11 Inches, 20 Sheets)
Print Media Supported	Glossy photo paper, various other media
Operating Temperature	50 to 95 °F (10 to 35 °C)
Power Supply Rating	100 to 240 V

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product or visit the official Epson support website. Epson provides technical support and resources to assist with product setup, operation, and troubleshooting.

Online Support: Visit the Epson support website for drivers, FAQs, and troubleshooting guides.

Contact Support: Refer to your product documentation for contact numbers for technical assistance.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question