JIUYEE B0CW3DN25Q

JIUYEE Hearing Aids User Manual

Model: B0CW3DN25Q

Introduction

Welcome to the JIUYEE Hearing Aids user manual. This guide provides essential information for setting up, operating, maintaining, and troubleshooting your new JIUYEE Rechargeable Bluetooth OTC 24 Channel Hearing Aids. Designed for comfort and clarity, these devices offer an invisible design, smart fitting, and advanced noise-cancelling technology to enhance your auditory experience.



Figure 1: JIUYEE Hearing Aids seamlessly integrate into daily life, offering clear sound for social interactions.

What's in the Box?

Please check the contents of your package to ensure all items are present:

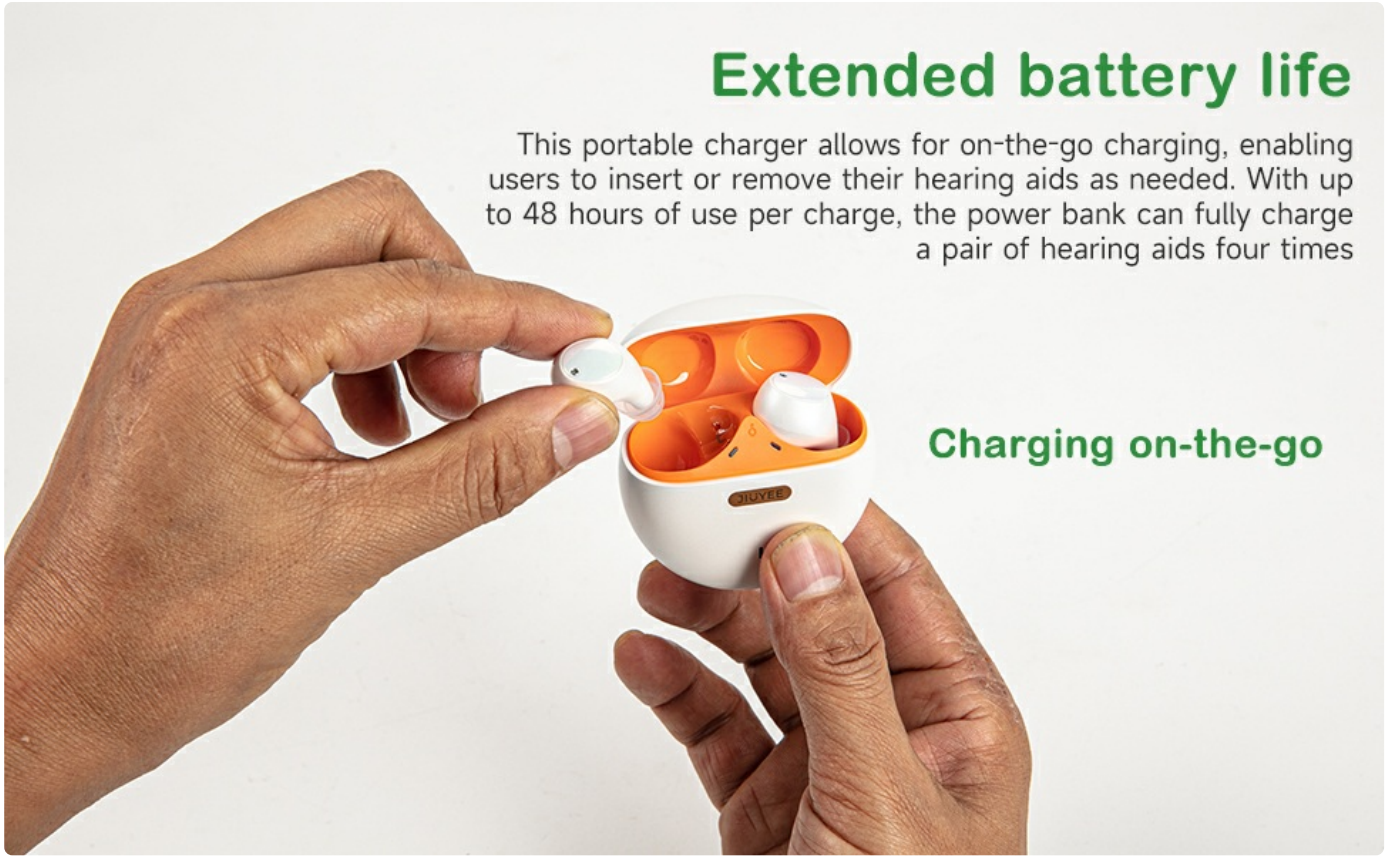


Figure 2: Complete package contents of the JIUYEE Hearing Aids.

1. Instructions Manual
2. Warranty & Guide
3. Product Box
4. Charging Case
5. JIUYEE Air C2 Hearing Aids (Pair)
6. USB-C Charging Cable
7. Certificate of Conformity
8. Cleaning Brush
9. Alternate Domes (various sizes)
10. Domes Board

Setup

1. Initial Charging

Before first use, fully charge the JIUYEE hearing aids and their charging case. Place the hearing aids into the charging case. Connect the USB-C charging cable to the case and a power source. The indicator lights on the case will show charging status.

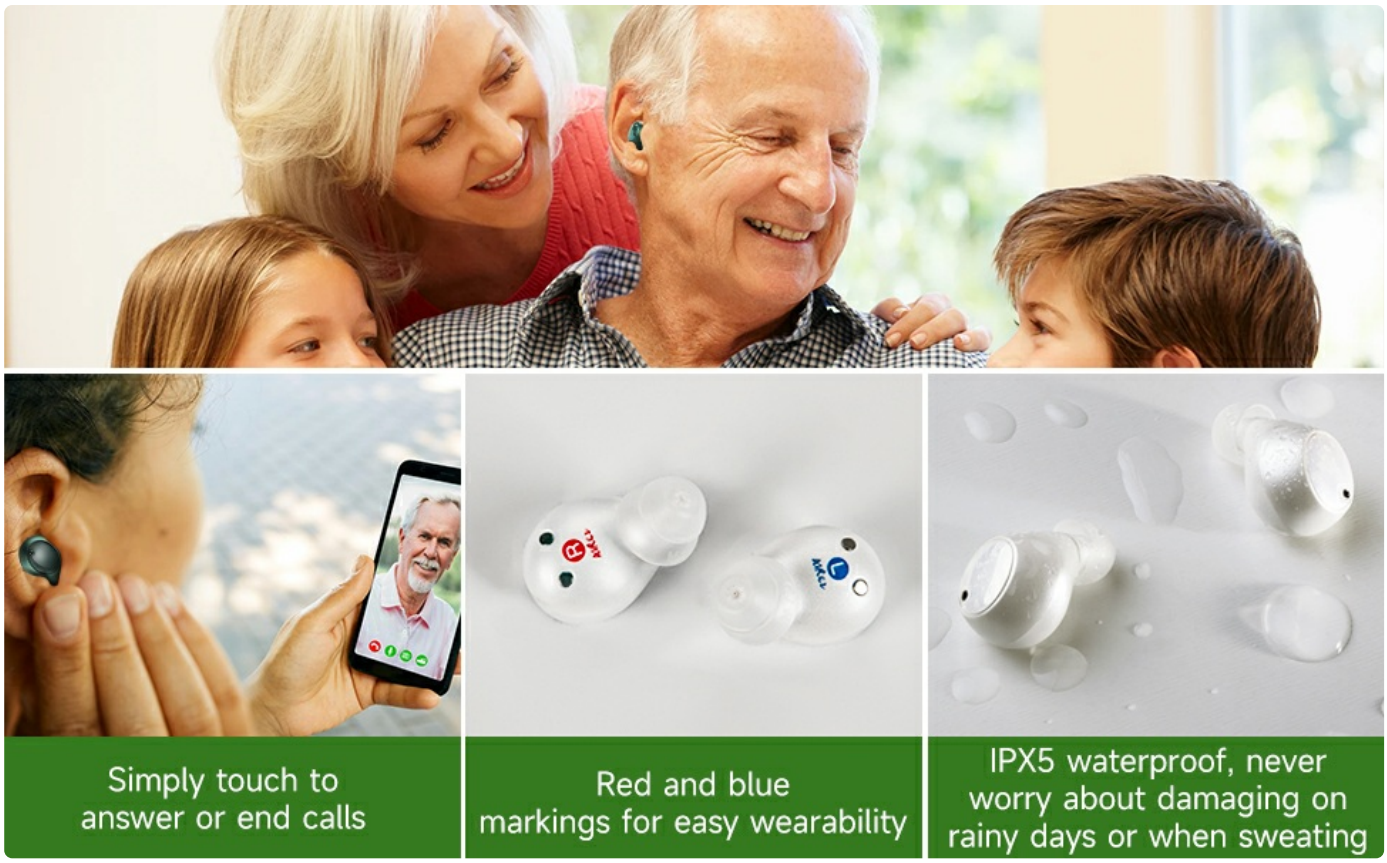


Figure 3: Charging the JIUYEE hearing aids in their portable case.

- **Earbuds Only:** Up to 40 hours for pure hearing, 5 hours for Bluetooth music streaming, 4 hours for Bluetooth calling.
- **Earbuds + Charging Case:** Up to 140 hours for pure hearing, 17 hours for Bluetooth music, 14 hours for Bluetooth calls.

2. App Installation & Pairing

Download the JIUYEE App from your smartphone's app store (iOS or Android). Open the app and follow the on-screen instructions to pair your hearing aids via Bluetooth. The app allows for personalized sound settings and advanced features.



Figure 4: Effortless hearing assistance with the JIUYEE App.

3. Choosing the Right Ear Tips

Select the ear tips that provide the most comfortable and secure fit. The package includes 9 pairs of ultra-hypoallergenic silicone ear tips. A proper fit is crucial for optimal sound quality and to prevent feedback.

- **Red Marking:** For the right ear.
- **Blue Marking:** For the left ear.



Figure 5: Key features including touch controls, ear tip markings, and IPX5 waterproofing.

Operating Your JIUYEE Hearing Aids

Power On/Off

The hearing aids typically power on automatically when removed from the charging case and power off when placed back into the case.

Using the JIUYEE App for Smart Control

The JIUYEE App provides comprehensive control over your hearing experience:

- **Personalized Sound Settings:** Tailor amplification and modes to your specific needs.
- **AI Noise Cancellation:** Reduce unwanted background noise from traffic, crowds, and other environments.
- **Howling Feedback Suppression:** Eliminate whistling and squealing sounds for clear audio.
- **Voice Focus Engine:** Sharpen speech clarity and reduce distractions, making conversations easier to follow.



Figure 6: Intelligent AI environmental recognition technology for noise reduction.

Dual-Mode Functionality (Hearing Aid & Bluetooth)

Your JIUYEE hearing aids seamlessly switch between two primary modes:

- **Hearing Aid Mode:** Provides adaptive compensation for mild to moderate hearing loss, amplifying sounds around you.
- **Bluetooth Mode:** Allows you to stream music, take calls, or enjoy videos wirelessly from compatible devices (iOS & Android phones, laptops, TVs, smart speakers).



Figure 7: Experience personalized hearing and seamless Bluetooth connectivity.

Hands-Free Calling

With built-in microphones, you can answer and end calls directly from your hearing aids. Simply touch the designated area on the hearing aid to manage calls.

Maintenance

Cleaning Your Hearing Aids

Regular cleaning ensures optimal performance and hygiene:

- Use the provided cleaning brush to gently remove earwax and debris from the ear tips and sound ports daily.
- Wipe the surface of the hearing aids with a soft, dry cloth. Do not use water or cleaning solutions directly on the devices.
- Ensure the charging contacts on both the hearing aids and the charging case are clean and dry.

Storage

When not in use, store your JIUYEE hearing aids in their charging case. This protects them from dust, moisture, and physical damage, and keeps them charged for your next use.

Water Resistance

The hearing aids feature an IPX5 waterproof rating, meaning they are resistant to splashes and sweat. However, they are not designed for submersion in water. Avoid wearing them while swimming or showering.

Troubleshooting

If you encounter issues with your JIUYEE Hearing Aids, please refer to the following common solutions:

Problem	Possible Cause	Solution
No Sound / Low Volume	Low battery, ear tip clogged with wax, incorrect volume setting, hearing aid not powered on.	Charge the hearing aids. Clean ear tips and sound ports. Adjust volume via the app. Ensure aids are properly seated in ears.
Whistling / Feedback	Improper fit, earwax buildup, hand/object too close to ear.	Try a different size ear tip for a tighter seal. Clean ear canal. Adjust the hearing aid's position. Use the app's feedback suppression feature.
Cannot Connect to Bluetooth	Hearing aids not in pairing mode, Bluetooth off on device, interference.	Ensure hearing aids are out of the case and discoverable. Turn Bluetooth off and on again on your device. Move closer to your device. Restart both devices.
App Not Responding	App glitch, outdated app version, phone compatibility issue.	Close and reopen the app. Check for app updates. Restart your phone. Ensure your phone meets minimum system requirements.

If the problem persists, please refer to the warranty and support section for further assistance.

Specifications

Feature	Detail
Model	JIUYEE Air C2 (B0CW3DN25Q)
Channels	24 Channel WDRC (Wide Dynamic Range Compression)
Connectivity	Bluetooth (iOS & Android compatible)
Battery Life (Pure Hearing)	Up to 40 hours (earbuds only), 140 hours (with charging case)
Battery Life (Bluetooth Music)	Up to 5 hours (earbuds only), 17 hours (with charging case)
Battery Life (Bluetooth Calls)	Up to 4 hours (earbuds only), 14 hours (with charging case)

Feature	Detail
Noise Reduction	AI Environmental Recognition Technology, Enhanced Noise Reduction for Background/Wind
Feedback Suppression	Complete Automatic Feedback Suppression
Water Resistance	IPX5
Suitable for	Mild to Moderate Hearing Loss (up to 105dB)
Dimensions (Package)	7.05 x 4.41 x 1.97 inches
Weight (Package)	11.36 ounces

Warranty and Support

For warranty information and customer support, please refer to the Warranty & Guide included in your product package. You may also visit the official JIUYEE website or contact their customer service for assistance with product registration, technical support, or service inquiries.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question