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> KONKA 65-inch 4K UHD Google TV (Model UDG65SR684ANT) - User Manual

## KONKA UDG65SR684ANT

# KONKA 65-inch 4K UHD Google TV User Manual

Model: UDG65SR684ANT | Brand: KONKA

## 1. INTRODUCTION

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Thank you for choosing the KONKA 65-inch 4K UHD Google TV. This manual provides essential information for setting up, operating, and maintaining your television. Please read it thoroughly before using the product to ensure safe and optimal performance. Keep this manual for future reference.



Image 1.1: Front view of the KONKA 65-inch 4K UHD Google TV displaying the Google TV interface over a scenic background.

## 2. SAFETY INFORMATION

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Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not open the TV casing; refer all servicing to qualified personnel.
- Ensure proper ventilation around the TV.
- Avoid placing the TV near heat sources or in direct sunlight.
- Use only the power cord and accessories provided or specified by the manufacturer.
- Clean the TV with a soft, dry cloth. Disconnect power before cleaning.

## 3. WHAT'S IN THE BOX

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Verify that all components are present in the packaging:

- KONKA 65-inch 4K UHD Google TV
- Stand
- Bluetooth Remote Control (requires 2 AAA batteries, included)
- HDMI Cable
- User Manual (this document)

## 4. SETUP

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### 4.1 Physical Installation

Your KONKA TV can be placed on a table using the included stand or mounted on a wall (VESA 400 x 200 mm compatible).

#### Stand Installation:

1. Carefully place the TV screen-down on a soft, flat surface to prevent damage.
2. Attach the stand bases to the bottom of the TV using the provided screws. Ensure they are securely fastened.
3. Place the TV on a stable, level surface.

#### Wall Mounting:

If you choose to wall mount your TV, ensure you use a VESA-compatible wall mount (400 x 200 mm) and follow the instructions provided with the wall mount kit. Professional installation is recommended.

### 4.2 Connecting Peripherals

Connect your external devices to the TV using the available ports.

- **HDMI:** Connect Blu-ray players, game consoles, or set-top boxes to the HDMI ports (3 available).
- **USB:** Connect USB drives for media playback or external devices (3 available).
- **Ethernet:** For a wired internet connection.
- **Wi-Fi:** Connect to your wireless network for smart TV features.
- **Bluetooth:** Pair with compatible devices like headphones or soundbars (Bluetooth 5.1).

### 4.3 Initial Power On

After connecting all necessary cables, plug the TV into a power outlet (220V AC, 50Hz). Press the power button on the

remote control or the TV to turn it on. Follow the on-screen instructions for initial setup, including language selection (English, Arabic), network connection, and Google account login.

## 5. OPERATING YOUR TV

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### 5.1 Remote Control

The Bluetooth remote control allows you to navigate the TV's interface and control various functions. Insert the two AAA batteries (included) into the remote control, ensuring correct polarity.



Image 5.1: The Bluetooth remote control for the KONKA Google TV.

### Key Functions:

- **Power Button:** Turns the TV on or off.
- **Google Assistant Button:** Activates voice control.
- **Navigation Pad (OK button):** Moves through menus and confirms selections.
- **Volume Up/Down:** Adjusts the sound level.

- **Channel Up/Down:** Changes TV channels.
- **Home Button:** Returns to the Google TV home screen.
- **App Shortcut Buttons:** Direct access to Netflix, YouTube, Disney+, and Prime Video.

## 5.2 Google TV Interface

Your TV runs on Google TV, offering a personalized and content-focused user experience. The home screen provides recommendations, access to your installed apps, and various content categories.

## 5.3 Voice Control with Google Assistant

Utilize the built-in Google Assistant for hands-free operation. Press the Google Assistant button on your remote or say "Hey Google" (if enabled) to search for content, control smart home devices, check the weather, and more.



Image 5.2: Hands-free operation with voice control on the KONKA Google TV.

## 5.4 Chromecast / Mobile Screen Sharing

The TV supports Chromecast, allowing you to cast movies, TV shows, music, and other content directly from your smartphone, tablet, or computer to the TV screen. This feature enables seamless mobile screen sharing for an enhanced viewing experience.

## 5.5 Apps and Streaming Services

Access a wide range of applications and streaming services through the Google Play Store. Popular services like Netflix, YouTube, Prime Video, Disney+, Apple TV, and HBO Max are supported, providing extensive entertainment options.

## 5.6 Picture and Sound Settings

Your TV features 4K UHD resolution, HDR10 support for enhanced contrast and color, and Dolby Audio for immersive sound. Adjust picture modes (Standard, Vivid, Movie, etc.) and sound settings (Dolby support, AI Sound, Stereo System, 3D Noise Reduction) to optimize your viewing and listening experience.

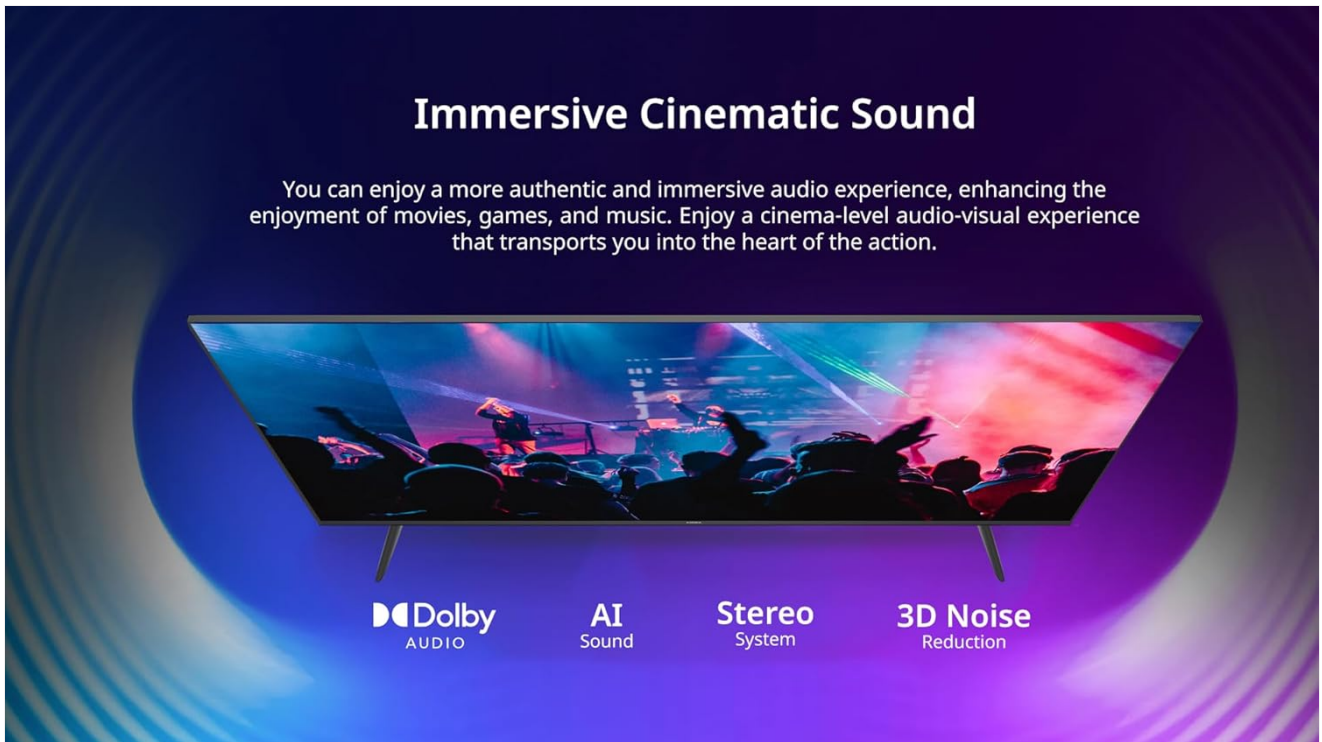


Image 5.3: Features for immersive cinematic sound, including Dolby Audio.

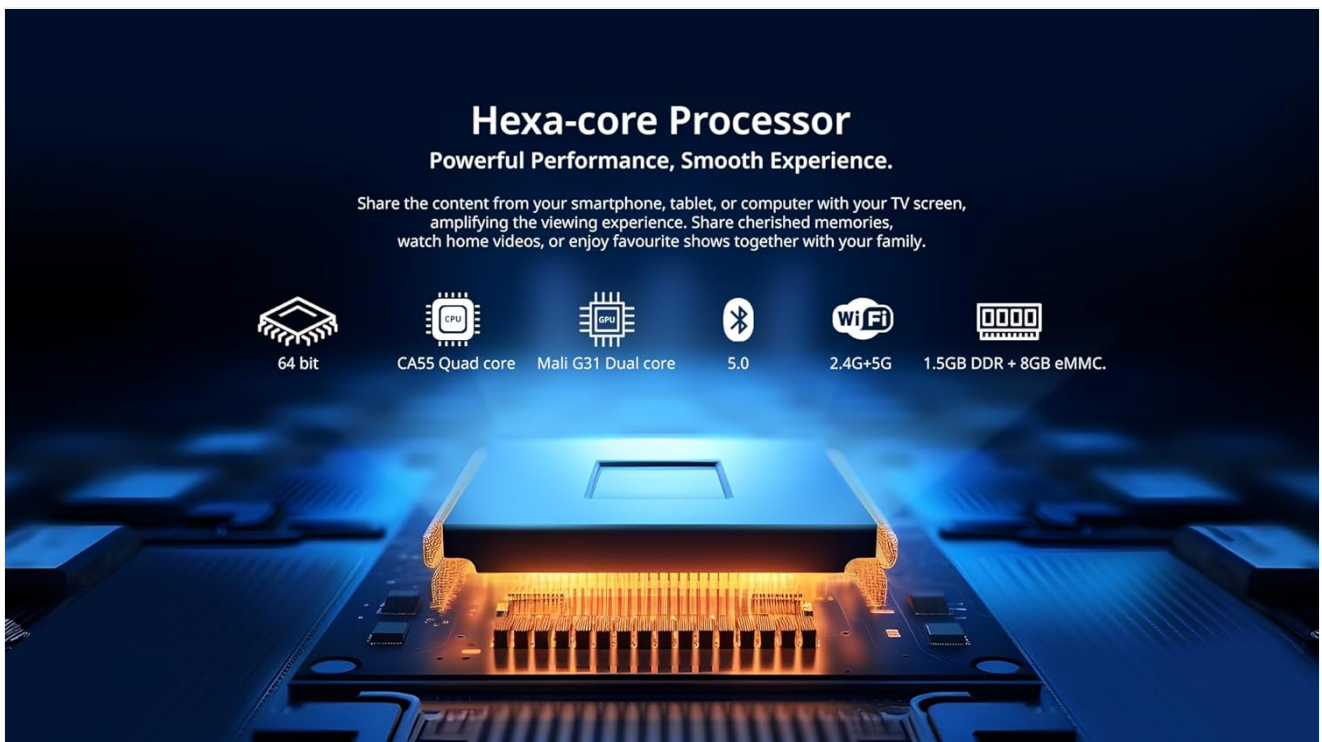


Image 5.4: The frameless design provides realistic and borderless visuals.

## 6. MAINTENANCE

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### 6.1 Cleaning

To clean your TV, first unplug it from the power outlet. Use a soft, dry, lint-free cloth to wipe the screen and exterior surfaces. Do not use liquid cleaners, aerosols, or abrasive materials, as they may damage the TV.

### 6.2 Software Updates

Your Google TV may receive periodic software updates to improve performance and add new features. Ensure your TV is

connected to the internet to receive these updates. You can check for updates manually in the TV's settings menu.

## 7. TROUBLESHOOTING

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If you encounter issues with your TV, refer to the following common problems and solutions:

| Problem                          | Possible Solution  |
|----------------------------------|--|
| No power                         | Ensure the power cord is securely plugged into the TV and a working electrical outlet. Check if the power outlet is active.                              |
| No picture, but sound is present | Check the input source. Ensure external devices are properly connected and powered on. Try a different HDMI cable.                                       |
| No sound, but picture is present | Check the volume level and mute status. Ensure external audio devices are connected correctly. Check audio output settings on the TV.                    |
| Remote control not working       | Replace the batteries. Ensure there are no obstructions between the remote and the TV. Re-pair the Bluetooth remote if necessary (refer to TV settings). |
| Cannot connect to Wi-Fi          | Check your router and modem. Ensure the Wi-Fi password is correct. Try restarting your router and the TV.  |

If the problem persists after trying these solutions, please contact customer support.

## 8. SPECIFICATIONS

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Detailed technical specifications for the KONKA 65-inch 4K UHD Google TV (Model UDG65SR684ANT):

- **Screen Size:** 65 inches
- **Brand:** KONKA
- **Display Technology:** LED
- **Resolution:** 4K UHD
- **Refresh Rate:** 60 Hz
- **Special Features:** Browser, Wide Viewing Angle, Chromecast, Google Assistant, Voice Control, Frameless Design
- **Included Components:** Stand, Bluetooth Remote Control, HDMI Cable
- **Connectivity Technology:** HDMI, USB, Ethernet, Bluetooth, Wi-Fi
- **Aspect Ratio:** 16:9
- **Product Dimensions (DxWxH):** 28.7 cm x 144.6 cm x 89.6 cm
- **Image Contrast Ratio:** High
- **HDR Format Support:** HDR10
- **Image Enhancement Technology:** HDR
- **Language Options:** English, Arabic
- **Backlight Configuration:** Edge-lit
- **Backlight Setup:** Multi
- **Supported Internet Services:** Apple TV, Disney Plus, Google TV, HBO Max, Netflix, Prime Video, YouTube
- **Audio Input:** HDMI
- **Signal Format:** Digital

- **Total HDMI Ports:** 3
- **Interface:** HDMI, USB
- **Wireless Communication Technology:** Bluetooth
- **Screen Mirroring Technology:** Chromecast
- **Bluetooth Version:** 5.1
- **Connector Type:** HDMI, USB, Bluetooth
- **Total USB Ports:** 3
- **Content Sharing Direction:** Mobile to TV
- **Mounting Type:** Tabletop
- **VESA Mounting Standard:** 400 x 200 mm
- **Model Name:** UDG65SR684ANT
- **Recommended Uses:** Smartphones, Home Entertainment, Gaming, Movie Watching, Smart Home Integration, Content Streaming
- **Manufacturing Year:** 2026
- **Warranty Description:** 1-year warranty
- **Series:** UDG
- **Remote Control Battery Size:** AAA
- **Operating System:** Android
- **Memory Storage Capacity:** 16 GB
- **Control Method:** Voice, Remote
- **Remote Control Technology:** Bluetooth
- **Tuner Technology:** ATSC
- **Audio Output Mode:** Advanced
- **Speaker Description:** Dolby Sound Support
- **Surround Sound Channel Configuration:** 2
- **Integrated Surround Sound Formats:** Dolby Digital, Dolby Audio
- **Line Voltage:** 220V AC 50Hz
- **Number of Batteries:** 2 AAA batteries (included)

## Realistic Sensation, Borderless Visuals

The frameless design creates a distraction-free viewing experience, immersing you in seamless visuals. Feel every detail of the movies as if you're a part of the story.

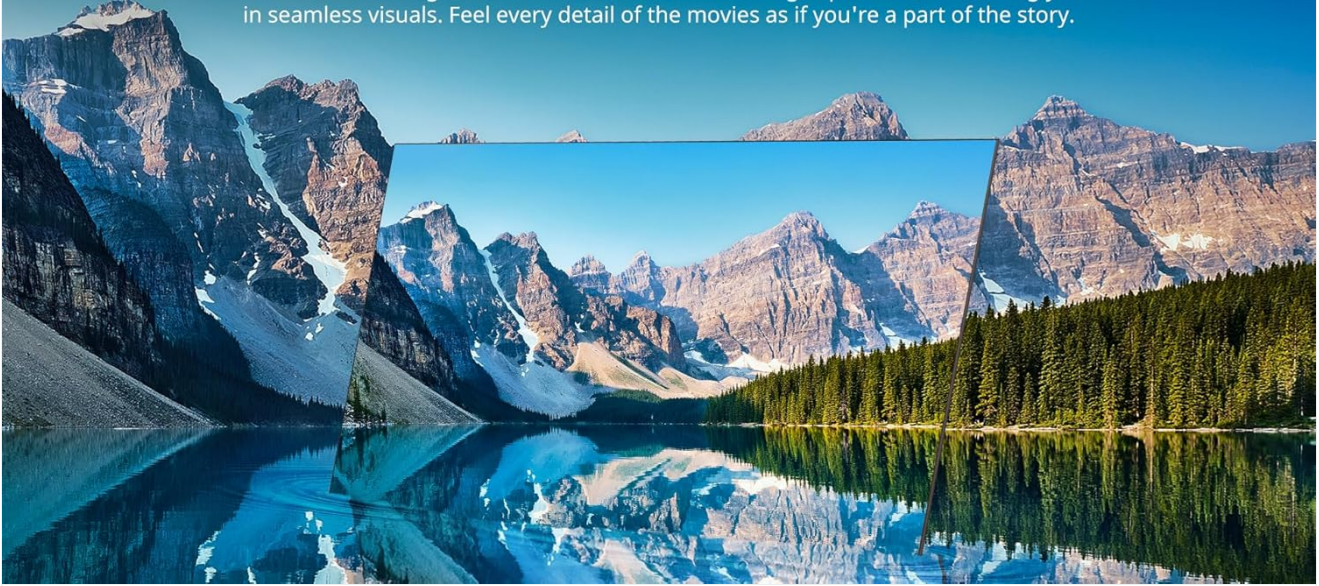


Image 8.1: Overview of the TV's powerful Hexa-core processor and connectivity features.

## 9. WARRANTY AND SUPPORT

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Your KONKA 65-inch 4K UHD Google TV (Model UDG65SR684ANT) comes with a **1-year limited warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use.

For warranty claims, technical assistance, or any questions not covered in this manual, please contact KONKA customer support through their official website or the retailer where you purchased the product. Please have your model number (UDG65SR684ANT) and proof of purchase ready when contacting support.