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› Ewbank HYDROC2 Carpet Cleaner User Manual

Ewbank HYDROC2

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Model: HYDROC2

INTRODUCTION

This manual provides essential information for the safe and effective operation, maintenance, and troubleshooting of your Ewbank HYDROC2 Carpet Cleaner. Please read this manual thoroughly before first use and retain it for future reference.

The Ewbank HYDROC2 is designed for deep cleaning carpets, rugs, and upholstery, effectively removing dirt and stains. Its powerful suction and dual spin brush bar ensure a thorough clean, while the integrated tools provide versatility for various cleaning tasks.

SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury.

- Read all instructions before operating the appliance.
- Do not immerse the appliance in water or other liquids.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with a damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Unplug from outlet when not in use and before cleaning.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Keep cord away from heated surfaces.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Do not use without tanks in place.
- Turn off all controls before unplugging.

PRODUCT COMPONENTS

The Ewbank HYDROC2 Carpet Cleaner comes with several components designed for comprehensive cleaning.



Figure 1: The Ewbank HYDROC2 Carpet Cleaner shown with its main unit, flexible hose with upholstery tool, and accessory storage bag. This image illustrates all primary components included with the product.

- Main Carpet Cleaner Unit
- Clean Water Tank (1.7 Litre capacity)

- Dirty Water Tank (1.3 Litre capacity)
- Upholstery Cleaning Tool with 1.8m Hose
- Accessory Storage Bag
- Power Cord (7.2m length)

SETUP

Before first use, ensure all components are present and the unit is properly assembled.

1. Assembly

The main unit typically comes pre-assembled. Ensure the handle is securely clicked into place if it was detached for packaging.





Figure 2: A clear front view of the Ewbank HYDROC2 Carpet Cleaner, demonstrating its upright design and integrated hose storage. This image shows the cleaner ready for operation after initial assembly.

2. Filling the Clean Water Tank

1. Locate the clean water tank, usually positioned at the top or front of the unit.
2. Press the red release button to detach the clean water tank from the main unit.



Figure 3: A hand demonstrating how to press the red release button on the Ewbank HYDROC2 to detach the water tank. This step is crucial for filling or emptying the tanks.

3. Open the fill cap on the clean water tank.
4. Fill the tank with warm tap water up to the indicated fill line. For optimal cleaning, add a suitable carpet cleaning solution according to the solution manufacturer's instructions. Do not overfill.
5. Securely close the fill cap and reattach the tank to the main unit, ensuring it clicks firmly into place.

3. Power Cord Management

Unwind the power cord completely before plugging the unit into a suitable electrical outlet. The unit features integrated cord storage for neat keeping when not in use.

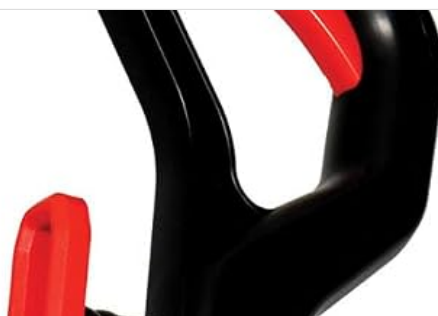




Figure 4: A hand demonstrating the integrated cord storage on the Ewbank HYDROC2. The power cord can be neatly wrapped around the hooks for convenient storage.

1. Cleaning Carpets and Rugs

1. Plug the cleaner into a grounded electrical outlet.
2. Turn on the power switch, usually located on the main body or handle.
3. To apply cleaning solution, press the easy-grip water release trigger located on the handle. Move the cleaner slowly forward and backward over the area to be cleaned, releasing solution on the forward pass.
4. Release the trigger and make a slow backward pass over the same area to suction up the dirty water. Repeat passes until the water being extracted appears clean.
5. For heavily soiled areas, pre-treat with a suitable carpet cleaner solution before using the machine.



Figure 5: The Ewbank HYDROC2 Carpet Cleaner actively cleaning a carpeted floor in a room, demonstrating its upright operation.

This image shows the cleaner in its primary function.

6. When finished, turn off the power and unplug the unit.

2. Using the Upholstery Cleaning Tool

The detachable upholstery tool is ideal for spot cleaning stairs, upholstery, and car interiors.

1. Ensure the main unit is off and unplugged.
2. Attach the 1.8m hose to the designated port on the main unit. Ensure it is securely connected.

3. Attach the upholstery cleaning tool to the end of the hose.
4. Plug in and turn on the cleaner.
5. Press the trigger on the upholstery tool to spray cleaning solution onto the surface. Scrub gently with the brush on the tool.
6. Release the trigger and use the suction nozzle of the tool to extract the dirty water. Work in small sections.



Figure 6: The Ewbank HYDROC2 Carpet Cleaner positioned with its flexible hose and upholstery tool extended, ready for detailed cleaning tasks. This setup highlights the versatility of the machine for various surfaces.

7. When finished, turn off the power, unplug, and detach the hose and tool. Clean them thoroughly.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the life of your carpet cleaner.

1. Emptying and Cleaning the Dirty Water Tank

1. After each use, or when the dirty water tank reaches its maximum fill line, turn off and unplug the cleaner.
2. Detach the dirty water tank from the unit (refer to Figure 3 for tank release mechanism).

3. Carefully empty the dirty water into a sink or drain.
4. Rinse the tank thoroughly with clean water to remove any residue.
5. Allow the tank to air dry before reattaching it to the unit.

2. Cleaning the Brush Bar and Nozzle

Periodically check the brush bar for tangled hair or debris. Remove any obstructions to maintain effective cleaning. The nozzle can be wiped clean with a damp cloth.

3. Storage

Store the cleaner in a dry, safe place. Ensure the clean and dirty water tanks are empty and clean before storage. Utilize the integrated cord storage (refer to Figure 4) to keep the power cord tidy. Store the upholstery tool and hose in the provided accessory bag.

TROUBLESHOOTING

If you encounter issues with your Ewbank HYDROC2, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outlet not working; power switch off.	Ensure plug is fully inserted. Check power outlet with another appliance. Turn power switch to 'ON' position.
No solution dispensing.	Clean water tank empty; tank not seated correctly; trigger not pressed.	Fill clean water tank. Re-seat tank firmly. Press the solution release trigger.
Poor suction / Dirty water not collecting.	Dirty water tank full; tank not seated correctly; nozzle blocked; hose not connected properly (if using attachment).	Empty dirty water tank. Re-seat tank firmly. Check nozzle for obstructions and clean. Ensure hose is securely attached.
Brush bar not spinning.	Obstruction in brush bar; machine not powered on.	Turn off and unplug. Remove any hair or debris from the brush bar. Ensure machine is powered on.
Machine leaking.	Tanks not sealed properly; tanks damaged.	Ensure tank caps are securely closed and tanks are firmly seated. Inspect tanks for cracks or damage.

If the problem persists after attempting these solutions, please contact Ewbank customer support.

SPECIFICATIONS

Feature	Detail
Brand	Ewbank
Model Name	HYDROC2
Clean Water Tank Capacity	1.7 Litres

Feature	Detail
Dirty Water Tank Capacity	1.3 Litres
Cleaning Path Width	25 cm
Upholstery Hose Length	1.8 m
Power Cord Length	7.2 m
Item Weight	7.7 kg
Colour	Black

WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included with your product packaging or visit the official Ewbank website. Keep your proof of purchase for warranty claims.

For technical support, spare parts, or service inquiries, please contact Ewbank customer service. You can often find contact details on the manufacturer's website or through the retailer where the product was purchased.

You can also visit the [Ewbank Store on Amazon](#) for more product information and support resources.