

B0CW12KNMS

Generic Ergonomic Office Chair Instruction Manual

Model: B0CW12KNMS

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1. INTRODUCTION

Thank you for choosing the Generic Ergonomic Office Chair. This manual provides detailed instructions for the assembly, operation, and maintenance of your new chair. Please read this manual thoroughly before assembly and use to ensure proper function and safety. Keep this manual for future reference.



Figure 1: Generic Ergonomic Office Chair. This image displays the overall design of the chair, highlighting its mesh backrest, padded seat, and five-star base with casters.

2. SAFETY INFORMATION

Please observe the following safety precautions to prevent injury or damage to the product:

- **Weight Limit:** Do not exceed the maximum weight capacity of 330 pounds (150 kg).
- **Assembly:** Ensure all components are securely fastened before use. Do not use the chair if any parts are loose or damaged.
- **Children:** Keep children away from the assembly area. Small parts may pose a choking hazard.
- **Movement:** Avoid standing on the chair or using it as a step stool.
- **Maintenance:** Regularly check all bolts and screws to ensure they remain tight.
- **Floor Protection:** While casters are designed for smooth movement, consider using a floor mat to protect delicate flooring surfaces.

3. PACKAGE CONTENTS

Before beginning assembly, verify that all parts are present and undamaged. If any parts are missing or damaged, please contact customer support.

- Backrest Assembly
- Seat Cushion Assembly
- Armrests (2)
- Gas Lift Cylinder
- Gas Lift Cover
- Five-Star Base
- Casters (5)
- Mechanism Plate
- Hardware Pack (screws, washers, Allen wrench)

4. ASSEMBLY INSTRUCTIONS

Assembly typically takes about 15 minutes. Follow these steps carefully:

1. **Attach Casters to Base:** Insert each of the five casters into the holes at the end of each leg of the five-star base until they click securely into place.
2. **Install Gas Lift:** Place the gas lift cylinder into the center hole of the five-star base. Cover the gas lift with the gas lift cover.
3. **Attach Mechanism Plate to Seat:** Align the mechanism plate with the pre-drilled holes on the underside of the seat cushion. Ensure the front of the mechanism faces the front of the seat. Secure with screws from the hardware pack using the provided Allen wrench.
4. **Attach Armrests to Seat:** Attach the armrests to the sides of the seat cushion using the designated screws. Do not fully tighten yet.
5. **Attach Backrest to Seat/Armrests:** Align the backrest with the mounting points on the armrests and the seat. Secure with screws. Once all screws are in place, fully tighten all armrest and backrest screws.
6. **Connect Seat Assembly to Gas Lift:** Carefully place the assembled seat and backrest onto the gas lift cylinder, ensuring the center hole of the mechanism plate aligns with the top of the gas lift. Press down firmly to secure.

After assembly, test all functions to ensure proper operation.

5. OPERATING INSTRUCTIONS

Your ergonomic office chair is designed for comfort and adjustability. Familiarize yourself with its features:

- **Swivel Function:** The chair features a 360-degree swivel, allowing for easy rotation without moving the base.
- **Casters:** The five casters allow for smooth movement across various floor surfaces.

6. ADJUSTMENTS

Customize your seating experience with the following adjustments:

- **Seat Height Adjustment:**

To raise the seat, lift the lever located under the right side of the seat while taking your weight off the chair. To lower the seat, lift the lever while seated. The seat height can be adjusted from approximately 16.5 inches (42 cm) to 20.5 inches (52 cm).
- **Tilt Function and Lock:**

Pull the lever (often the same one used for height adjustment, or a separate one) outwards to enable the rocking motion (90 to 150 degrees). Push the lever inwards to lock the backrest in an upright position.

7. MAINTENANCE

Regular maintenance will prolong the life of your chair:

- **Cleaning:** Wipe mesh and plastic surfaces with a damp cloth. For fabric parts, use a mild upholstery cleaner if necessary. Avoid harsh chemicals.
- **Fasteners:** Periodically check all screws and bolts to ensure they are tight. Re-tighten if necessary to maintain stability and safety.
- **Casters:** Keep casters free of hair and debris to ensure smooth rolling.

8. TROUBLESHOOTING

If you encounter issues with your chair, refer to the following common problems and solutions:

- **Chair Sinks or Does Not Adjust Height:**

Ensure the gas lift lever is fully engaged. If the issue persists, the gas lift cylinder may need replacement. Contact customer support.
- **Chair Wobbles:**

Check all assembly screws, especially those connecting the mechanism plate, armrests, and backrest. Tighten any loose fasteners.
- **Casters Do Not Roll Smoothly:**

Remove any hair or debris wrapped around the caster wheels. Ensure casters are fully inserted into the base.
- **Backrest Does Not Tilt or Lock:**

Verify that the tilt lock lever is correctly positioned. If the mechanism is stiff, apply a small amount of silicone lubricant to moving parts.

9. SPECIFICATIONS

Detailed specifications for the Generic Ergonomic Office Chair:

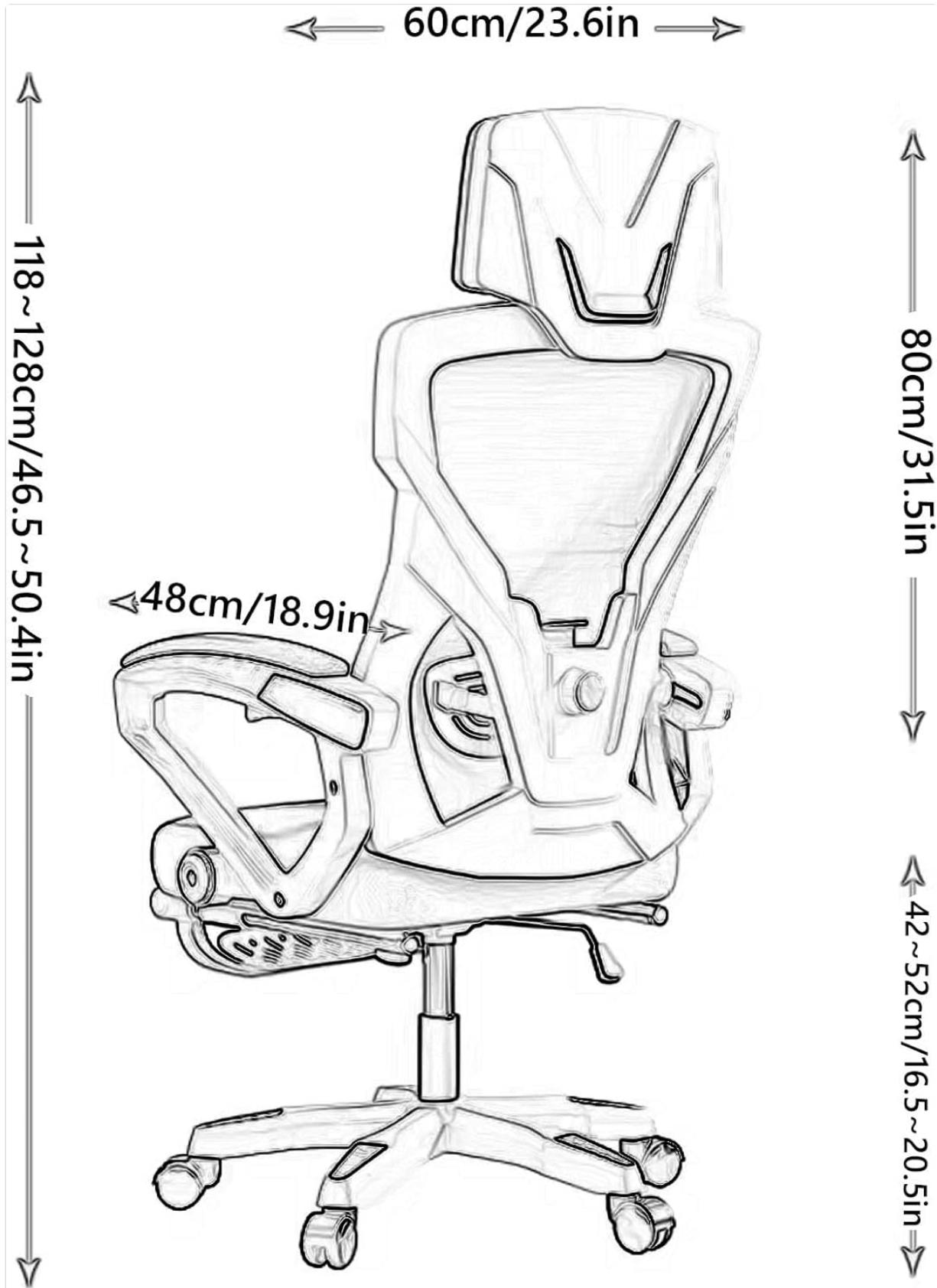


Figure 2: Chair Dimensions. This diagram illustrates the key measurements of the office chair, including overall height, backrest height, seat width, and adjustable seat height range.

Feature	Detail
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Feature	Detail
Brand	Generic
Model Number	B0CW12KNMS
Color	Black
Product Dimensions (D x W x H)	23.4"D x 23.4"W x 46.5"-50.4"H (59.4cm D x 59.4cm W x 118-128cm H)
Back Style	Solid Back (Mesh)
Special Features	Adjustable Height, Ergonomic Design, Rolling Casters, Swivel, Tilt Function
Seat Material Type	Foam
Frame Material	Metal, Nylon Base
Weight Capacity	330 pounds (150 kg)
Seat Height Range	16.5" - 20.5" (42cm - 52cm)
Backrest Height	31.5" (80cm)
Seat Width	18.9" (48cm)

10. WARRANTY AND CUSTOMER SUPPORT

This product comes with a standard manufacturer's warranty. For specific warranty details, please refer to the documentation included with your purchase or contact the seller directly.

If you have any questions, require assistance with assembly, or need to report missing/damaged parts, please contact our customer service team. We are committed to providing prompt and helpful support.

Customer Service Contact: Refer to your purchase receipt or the seller's information on the platform where the product was purchased.