

TuTu TUV25FQ1B

TuTu VIDAA Smart TV Instruction Manual

Model: TUV25FQ1B

1. INTRODUCTION

Thank you for choosing the TuTu VIDAA Smart TV. This manual provides essential information for the safe and efficient operation of your television. Please read it thoroughly before using the device and retain it for future reference.

1.1 Safety Information

- Ensure the television is placed on a stable surface to prevent tipping.
- Do not expose the TV to rain or moisture to avoid fire or electric shock hazards.
- Keep ventilation openings clear to prevent overheating.
- Unplug the power cord during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

2. SETUP

2.1 Unpacking

Carefully remove the TV and all accessories from the packaging. Verify that all components listed in the packing list are present.

2.2 Attaching the Stand

The television includes table mounting supports. Follow these steps to attach them:

1. Place the TV face down on a soft, clean surface to prevent screen damage.
2. Align the stand bases with the corresponding slots on the bottom of the TV.
3. Secure the stands using the provided screws. Ensure they are firmly attached.

2.3 Wall Mounting (Optional)

If you prefer wall mounting, you will need to purchase a compatible wall mount separately. The TV supports VESA 100 x 100 mm mounting standards. Follow the instructions provided with your wall mount kit.

2.4 Connecting Peripherals

Connect your external devices to the TV's ports:

- **HDMI:** Connect up to three HDMI devices (e.g., Blu-ray player, game console) to the HDMI ports.
- **USB:** Insert USB storage devices into the two USB ports for media playback.
- **Antenna/Cable:** Connect your antenna or cable TV signal to the RF input.
- **Network (RJ45):** For a wired internet connection, connect an Ethernet cable to the RJ45 port.
- **Optical Audio:** Connect an optical audio cable to the OPTICAL port for digital audio output.
- **AV Input:** Use the AV port for older devices with composite video and stereo audio outputs.
- **CI/CI+ Slot:** Insert a Conditional Access Module (CAM) for encrypted digital channels.
- **Earphone:** Connect headphones to the earphone jack for private listening.



Figure 1: Illustrative image of the TuTu Smart TV. Note: The product described is a 25-inch model.

This image displays the TuTu Smart TV from a slight angle, showcasing its slim, borderless design and the stand. The screen shows a vibrant, abstract image. On the right side of the screen, a black overlay highlights features such as "2024 Model," "40 inch" (illustrative size, actual product is 25"), "FHD 1080p," "Bluetooth®," "Dolby AUDIO," "Google TV," "Google Play," and "Hey Google." The TuTu brand logo is visible on the bottom bezel.

2.5 Initial Configuration

After connecting the power cord and turning on the TV, the initial setup wizard will guide you through:

1. Language selection.
2. Network connection (Wi-Fi or wired).
3. Channel scanning for DVB-T2, DVB-C, or DVB-S2 signals.
4. Time zone and other basic settings.

3. OPERATING INSTRUCTIONS

3.1 Remote Control Overview

The included remote control allows you to navigate the TV's functions. Common buttons include Power, Volume Up/Down, Channel Up/Down, Input Source, Home (for VIDAA OS), Navigation (Up/Down/Left/Right), OK, Back, and dedicated app buttons.

3.2 Power On/Off

Press the Power button on the remote control or the TV to turn the television on or off. A short press will put the TV into standby mode; a long press will fully power it off.

3.3 Navigating VIDAA OS

The TuTu Smart TV operates on the VIDAA OS. Press the Home button on your remote to access the main interface. Use the navigation buttons to browse through applications, settings, and input sources. Press OK to select an item.

3.4 App Store Usage

The integrated APP Store allows you to download and install various applications such as Netflix, YouTube, Disney+, Prime Video, and HBB TV. Navigate to the App Store icon on the home screen, select it, and browse for desired applications.

3.5 Input Source Selection

Press the Input Source button on your remote to switch between connected devices (HDMI 1, HDMI 2, HDMI 3, AV, TV Tuner, Media Player).

3.6 Channel Tuning

After initial setup, you can manually rescan for channels if needed. Access the TV settings, navigate to the 'Channel' or 'Broadcast' section, and select 'Auto Scan' or 'Manual Scan' for DVB-T2 (terrestrial), DVB-C (cable), or DVB-S2 (satellite) signals.

3.7 Media Playback (USB)

Insert a USB storage device containing compatible media files (photos, music, videos) into a USB port. The TV's media player will typically launch automatically or can be accessed from the Home screen. Navigate and select files for playback.

3.8 Network Connection (Wi-Fi)

To connect to a wireless network, go to Settings > Network > Wi-Fi. Select your network from the list and enter the password. The TV also supports mobile app control via Wi-Fi, allowing you to use your smartphone as a remote or for screen sharing.

3.9 Hotel Mode

This TV features a Hotel Mode, which allows for restricted access to certain settings and features, often used in hospitality environments. Consult the advanced settings menu for Hotel Mode configuration options.

4. MAINTENANCE

4.1 Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the TV.
- Avoid using alcohol, benzene, thinners, or other volatile substances.

4.2 Software Updates

The VIDAA OS may receive software updates to improve performance and add features. You can check for updates in the TV's settings menu, typically under 'System' or 'About'. Ensure your TV is connected to the internet for updates.

5. TROUBLESHOOTING

If you encounter issues with your TV, refer to the following common problems and solutions:

Problem	Possible Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Try a different outlet.
No picture, but sound is present	Ensure the correct input source is selected. Check cable connections to external devices.
No sound, but picture is present	Check volume level and mute status. Verify audio cable connections.
Remote control not working	Replace batteries. Ensure no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on the TV. Restart your router. Verify the Wi-Fi password.
Apps not loading or slow	Check internet connection speed. Try restarting the TV. Clear app cache if possible.

If the problem persists after trying these solutions, please contact customer support.

6. SPECIFICATIONS

Feature	Detail
Brand	TuTu

Feature	Detail
Model Number	TUV25FQ1B
Screen Size	25 Inches (64 cm diagonal)
Display Technology	LED
Resolution	1920 x 1080 (Full HD)
Refresh Rate	60 Hz (50/60 Hz compatible)
Operating System	VIDAA
Audio Technology	Dolby Audio
Tuners	DVB-T2 (Terrestrial), DVB-C (Cable), DVB-S2 (Satellite)
Connectivity	Wi-Fi
Ports	3x HDMI, 2x USB, 1x CI/CI+, 1x Earphone, 1x RJ45, 1x Optical, 1x AV, 2x RF
Mounting Type	Table Mount (VESA 100 x 100 mm compatible)
Supported Internet Services	YouTube, Netflix, Prime Video, Disney+, discovery+, DAZN, etc.
Model Year	2024
Manufacturer	INNO TECHNOLOGY BV

7. WARRANTY AND SUPPORT

Your TuTu Smart TV is covered by a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions. For technical support, service inquiries, or to report issues, please contact your retailer or the manufacturer's customer service department.