

## VECYS BY557

# VECYS Hot and Cold Water Cooler Dispenser Instruction Manual

Model: BY557

## 1. INTRODUCTION

This manual provides detailed instructions for the safe and efficient operation, installation, and maintenance of your VECYS Hot and Cold Water Cooler Dispenser. Please read this manual thoroughly before using the appliance and retain it for future reference.





Image 1.1: Front view of the VECYS Hot and Cold Water Cooler Dispenser.

The VECYS water cooler dispenser is designed to provide instant access to both hot and cold water. It features a high-efficiency compressor for rapid cooling and heating, a child safety lock for hot water, and a durable 304 stainless steel inner water tank for water purity.

## 2. IMPORTANT SAFETY INFORMATION

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To reduce the risk of injury or property damage, always follow basic safety precautions when using electrical appliances. Read all instructions before using this dispenser.

- **Electrical Safety:** Ensure the dispenser is connected to a grounded electrical outlet with the correct voltage. Do not use extension cords.
- **Child Safety Lock:** The hot water spout is equipped with a child safety lock. Always engage this lock when not in use to prevent accidental burns.
- **Placement:** Place the dispenser on a flat, stable surface away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
- **Water Quality:** Use only potable water. Do not operate the dispenser without a water bottle installed.
- **Maintenance:** Unplug the dispenser before cleaning or performing any maintenance.



Consistent Temperature



Safe Hot Water Flow



Child Safety Lock



Universal Compatibility  
With 3 or 5 Gallon



Energy Efficient



ETL Listed

Image 2.1: Key features of the water cooler, highlighting the child safety lock and ETL listing for safety.

### 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- VECYS Hot and Cold Water Cooler Dispenser Unit
- Drip Tray
- Instruction Manual (this document)

### 4. SETUP AND INSTALLATION

Follow these steps to set up your water dispenser:

1. **Unpack:** Carefully remove the dispenser from its packaging.
2. **Placement:** Place the dispenser upright on a level, stable surface. Ensure there is at least 4 inches of clearance from walls to allow for proper ventilation.
3. **Clean:** Wipe down the exterior of the dispenser and the drip tray with a soft, damp cloth.

4. **Install Drip Tray:** Slide the drip tray into its designated slot below the spouts.
5. **Load Water Bottle:** Remove the cap from a 3 or 5-gallon water bottle. Carefully lift the bottle and place it onto the anti-dust mite water barrel seat on top of the dispenser. Ensure the bottle is seated firmly and water begins to flow into the dispenser's reservoirs.
6. **Prime the System:** Before plugging in, dispense water from both the hot and cold spouts until water flows continuously. This removes air from the system.
7. **Plug In:** Connect the power cord to a grounded electrical outlet.
8. **Activate Heating/Cooling:** Locate the hot and cold power switches on the back of the unit. Turn them ON. The indicator lights on the front will illuminate.



Image 4.1: Dispenser dimensions and a view of the anti-dust mite water barrel seat for bottle placement.

The internal hot and cold water tanks are made of Food-grade 304 Stainless Steel, which has higher production costs, but maintains water's purity and great taste.

## 5. OPERATING INSTRUCTIONS

Your VECYS water dispenser provides instant hot and cold water once properly set up and powered on.

### 5.1 Hot Water Dispensing

- Place a cup under the red (hot water) spout.

- To dispense hot water, simultaneously press the child safety lock button and push down the hot water lever.
- Release the lever to stop the flow.

## 5.2 Cold Water Dispensing

- Place a cup under the blue (cold water) spout.
- Push down the cold water lever to dispense cold water.
- Release the lever to stop the flow.



Image 5.1: Details on hot water (195°F-203°F, 4L capacity) and cold water (42°F-50°F, 2L capacity).



VECYS' shell One-time Forming Technology makes the cooler's structure stronger and more portable. The base connected to the bottle adopts a dust-proof design. More than 20 years of production experience make the dispenser more perfect than others

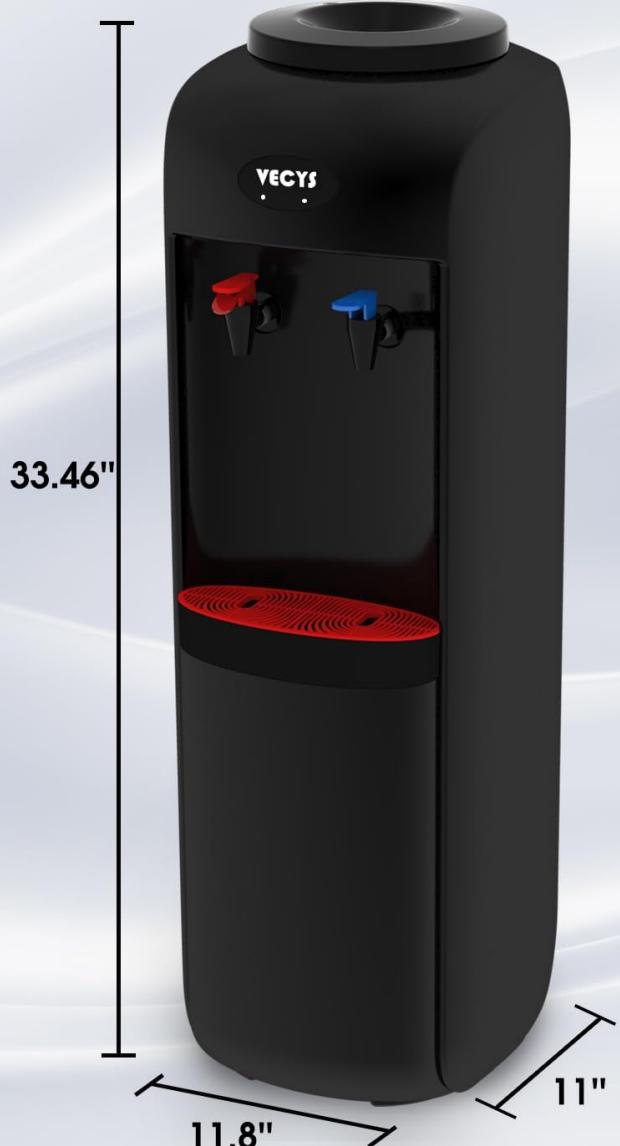


Image 5.2: Visual representation of temperature settings for hot and cold water.

## 6. MAINTENANCE

Regular cleaning and maintenance will ensure the longevity and optimal performance of your water dispenser.

### 6.1 Cleaning the Exterior

- Unplug the dispenser from the power outlet.
- Wipe the exterior surfaces with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- Clean the drip tray and grill regularly. Remove the drip tray, empty any collected water, wash with mild soap and water, rinse thoroughly, and dry before reinserting.

### 6.2 Cleaning the Water Reservoirs (Descaling)

It is recommended to clean the internal reservoirs every 3-6 months to prevent mineral buildup.

- Unplug the dispenser and remove the water bottle.
- Drain all water from both hot and cold spouts.
- Prepare a cleaning solution (e.g., a mixture of water and food-grade citric acid or white vinegar).

- Pour the cleaning solution into the top reservoir.
- Allow the solution to sit for 15-30 minutes.
- Drain the solution completely from both spouts.
- Rinse the reservoirs thoroughly by filling with clean water and draining several times until no cleaning solution odor remains.
- Reinstall a fresh water bottle and plug in the dispenser.



Image 6.1: Illustration of the internal food-grade 304 stainless steel hot and cold water tanks, designed for water purity.

## 7. TROUBLESHOOTING

Refer to the table below for common issues and their solutions.

Problem	Possible Cause	Solution
No water dispensing	Water bottle empty or not properly seated; airlock in system.	Replace water bottle; ensure bottle is seated correctly; prime the system by dispensing from both spouts.

Problem	Possible Cause	Solution
No hot water	Hot water switch is OFF; heating element malfunction.	Turn ON the hot water switch on the back; allow 15-20 minutes for heating. If issue persists, contact support.
No cold water	Cold water switch is OFF; cooling compressor malfunction.	Turn ON the cold water switch on the back; allow 30-60 minutes for cooling. If issue persists, contact support.
Water leaking	Water bottle cracked or improperly seated; drain plug loose.	Check water bottle for cracks and proper seating; ensure drain plug (if applicable) is secure.
Unusual noise	Compressor cycling (normal); unit not level; loose parts.	Ensure unit is on a level surface. If noise is excessive or continuous, contact support.

## 8. SPECIFICATIONS

Technical details for the VECYS Hot and Cold Water Cooler Dispenser Model BY557:

Feature	Detail
Model Number	BY557
Color	Black
Material	Plastic (exterior), 304 Stainless Steel (inner tanks)
Capacity	Compatible with 3 or 5 Gallon water bottles
Product Dimensions (D x W x H)	13" x 13" x 35"
Installation Type	Freestanding, Top-loading
Hot Water Temperature	195°F - 203°F (90.5°C - 95°C)
Cold Water Temperature	42°F - 50°F (5.5°C - 10°C)
Power Source	Corded Electric
Item Weight	26.9 pounds
Manufacturer	AQUART

## Personalize Your Hydration

Preset Your Dispensing Temperatures For Both Hot & Cold



Image 8.1: Illustration of the built-in refrigerating compressor, emphasizing fast cooling, low noise, and low energy consumption.

## 9. WARRANTY AND SUPPORT

Your VECYS water cooler dispenser is backed by a **1-year warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

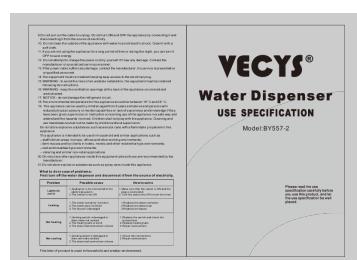
For warranty claims, technical assistance, or any questions regarding your product, please contact VECYS customer service. Our after-sale service and technical team are available to respond to your inquiries.

Please have your model number (BY557) and purchase information ready when contacting support.

## Related Documents - BY557

	<p><a href="#">VECYS BYCZ623 Water Dispenser Operation Manual</a> Comprehensive operation manual for the VECYS BYCZ623 Water Dispenser, covering safety precautions, product introduction, operating instructions, troubleshooting, and technical specifications.</p>
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### Documents - VECYS – BY557



#### [\[pdf\] User Manual Instructions](#)

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9. Do not pull out the cable to unplug. Do not turn ON and OFF the appliance by connecting it and dis ... ons 2. Repair connections This kind of product is used in household and similar environment. Model: **BY557-2** Character 1. Modern design. 2. Energy-saving, low noise, resistant structure and great stabl...

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