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› [Selore&S-Global](#) /

› Selore USB C Docking Station Dual Monitor User Manual

Selore&S-Global Dual HDMI Docking Station

User Manual

SELORE USB C DOCKING STATION DUAL MONITOR (14-IN-1)

Model: Dual HDMI Docking Station

1. Product Overview

The Selore 14-in-1 USB C Docking Station is a versatile multiport adapter designed to expand the connectivity of your laptop. It provides a comprehensive solution for connecting multiple displays, high-speed data transfer devices, network cables, and power delivery, all through a single USB-C port.



Image: The Selore 14-in-1 USB C Docking Station, showcasing its compact design and multiple ports connected to various peripherals like monitors, USB drives, and network cables.

This docking station is ideal for users requiring extensive connectivity for productivity, supporting both Windows and macOS systems with advanced display capabilities.

2. Key Features

- **Triple Display Output:** Supports dual HDMI (4K@30Hz/60Hz) and VGA (1080P@60Hz) for extended or mirrored displays. Windows laptops support mirror mode and extend mode (three different screens simultaneously). macOS supports mirror mode only (three identical screens for M1/M2 chips).
- **14-in-1 Port Expansion:** Includes 2x 4K HDMI, 1x VGA, 3x 10Gbps USB-C/A, 4x USB-A, 100W Power Delivery, SD/Micro SD card readers, and a 3.5mm Mic/Audio port.
- **High-Speed Data Transfer:** USB 3.1 Type-A and Type-C ports offer up to 10Gbps data transfer speeds. USB 2.0 ports provide 480Mbps, suitable for keyboards and mice. SD/TF card readers support up to 200Mbps.
- **Gigabit Ethernet:** Integrated RJ45 port provides stable wired network connectivity up to 1000Mbps.
- **Power Delivery (PD 3.0):** Supports 100W power input for fast charging of Type-C devices or MacBooks.

Output charging is limited to 85W for safety.

- **Plug and Play:** No driver installation required for most operating systems.

14-IN-1 Docking Station



Image: Detailed diagram illustrating all 14 ports of the docking station, including HDMI, USB-C, USB-A, PD, Audio/Mic, SD/Micro SD, RJ45, and VGA, with their respective speeds and functionalities.

3. Setup Guide

3.1 Verifying Laptop's USB-C Port Type

Before connecting, ensure your laptop's USB-C port supports video output (DisplayPort Alternate Mode) or is a Thunderbolt 3/4 port. The docking station's video output function relies on this capability.



VERIFY LAPTOP'S USB-C PORT TYPE BEFORE PURCHASING

Please confirm the supported functions of the USB-C port on your laptop



Full Function



Data+Video Output



Data+Displayport Alt



Only Charging



Only Data Transfer



Only Data Transfer



Image: Visual guide to identify compatible USB-C port types on your laptop, distinguishing between full-function, data+video, and data-only ports.

3.2 Connecting the Docking Station

1. Connect the USB-C cable from the docking station to a compatible USB-C port on your laptop.
2. For optimal performance and charging, connect a power adapter (preferably 100W or higher) to the PD (Power Delivery) port on the docking station. This ensures stable power supply to both the docking station and your laptop.
3. Connect your external monitors to the HDMI and/or VGA ports on the docking station using appropriate cables.
4. Connect any USB peripherals (keyboard, mouse, external drives) to the available USB-A or USB-C data ports.
5. For wired internet access, connect an Ethernet cable to the RJ45 port.
6. Insert SD or Micro SD cards into the respective slots for data access.
7. Connect headphones or speakers to the 3.5mm audio jack.

Note: The docking station is plug-and-play for most functions, requiring no additional drivers.

4. Operating Instructions

4.1 Display Modes

The docking station supports various display configurations based on your operating system and laptop's DP1.4 support.

Windows Laptops (with DP1.4):

- **Mirror Mode (A-AAA):** All connected displays show the same content as your laptop screen.
- **Extend Mode (A-BCD):** Each connected display shows different content, extending your desktop across multiple screens. This allows for increased productivity.



Image: Visual representation of display modes available for Windows laptops, including mirroring and extending the desktop across multiple monitors.

macOS Laptops (with DP1.4):

- **Mirror Mode (A-BBB):** All connected displays show the same content as your laptop screen.
- **No MST Extend Mode:** Due to macOS limitations, Multi-Stream Transport (MST) for extended displays (A-

BCD) is not supported. M1 and M2 chip Macs will display three identical screens.



For macOS with DP1.4

Non-Mirror Mode

(A-BBB)



No MST Extend Mode

(A-BCD)



Note: macOS does not support Multi-Stream Transport(MST)

Image: Visual representation of display modes for macOS laptops, highlighting the mirror mode and the absence of MST extend mode support.

Your browser does not support the video tag.

Video: An instructional video demonstrating Multi-Stream Transport (MST) and Single-Stream Transport (SST) configurations, which are relevant for understanding multi-monitor setups with this docking station.

4.2 Data Transfer

The docking station provides various USB ports and card readers for efficient data transfer:

- **USB-C 3.1 & USB-A 3.1:** Up to 10Gbps for high-speed devices like external SSDs.
- **USB 3.0:** Up to 5Gbps for standard USB devices.
- **USB 2.0:** Up to 480Mbps, ideal for peripherals like keyboards, mice, and printers.
- **SD/Micro SD:** Up to 200Mbps for quick transfer of photos and videos from memory cards.

Transfer File in Second

Fast Transmission Beyond Imagination

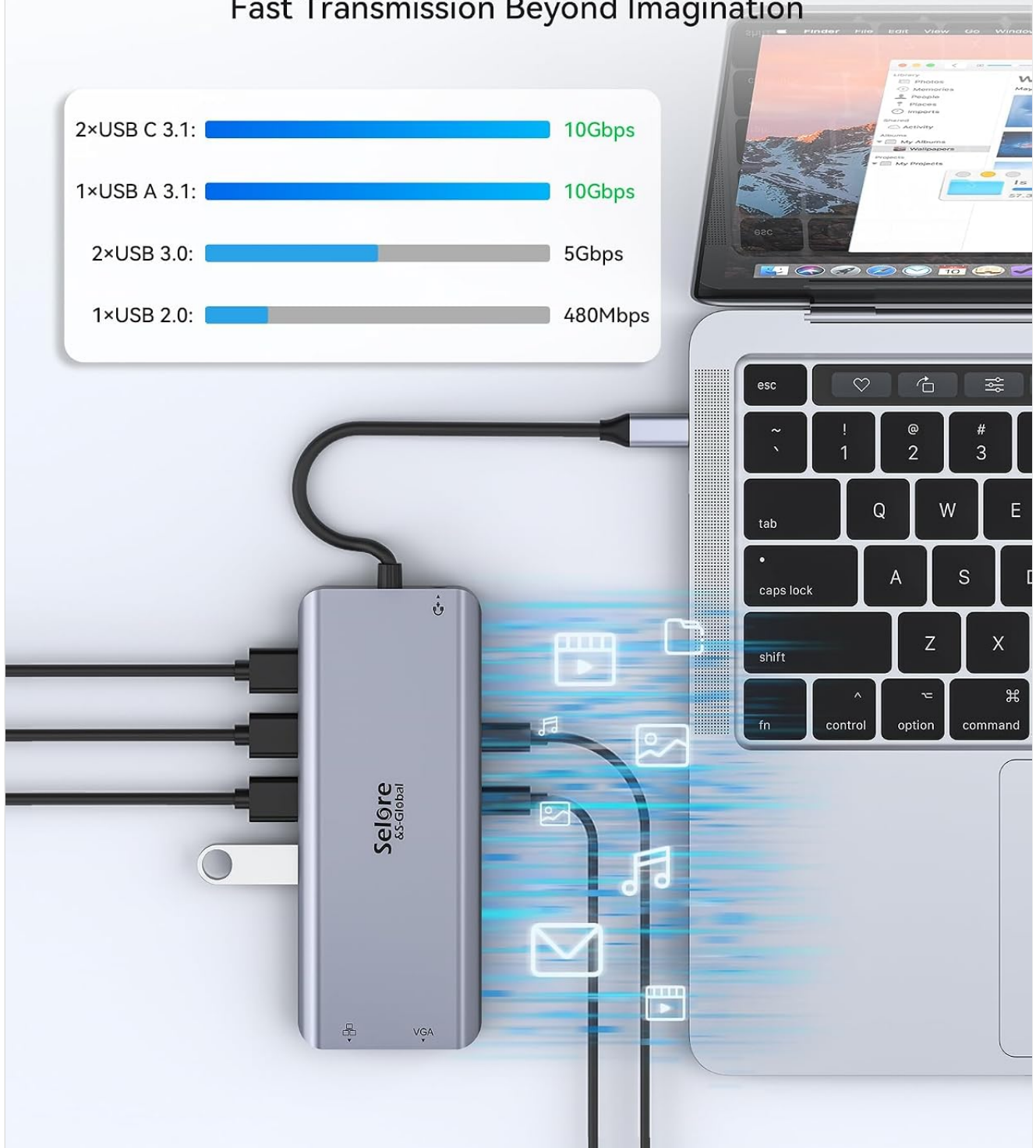


Image: A visual guide detailing the different data transfer speeds supported by the various USB ports on the docking station.

4.3 Power Delivery

The PD port supports up to 100W power input (20V/5A) to charge your laptop and power the docking station. The power output to your laptop is limited to 85W for safety. Ensure your power adapter is 65W or higher, with 100W recommended for optimal charging efficiency.

PD100W Fast Charging



NOTE: Please use the power adapter above 65W.

Image: Diagram illustrating the power flow, showing 100W input to the docking station and 85W maximum output for charging the connected laptop.

4.4 Gigabit Ethernet

Connect an Ethernet cable to the RJ45 port for a stable and high-speed wired internet connection, supporting speeds up to 1000Mbps. This is ideal for environments where Wi-Fi is unreliable or slower.



Image: The docking station connected via an Ethernet cable, emphasizing its capability for high-speed wired network access.

5. Compatibility

The Selore USB C Docking Station is broadly compatible with devices featuring a Thunderbolt 3/4 port or a USB-C port that supports DisplayPort Alternate Mode. This includes, but is not limited to, the following brands and operating systems:

BROAD COMPATIBILITY

Dell  XPS(13/15/9500...) Latitude(7410/5310...) Precision(5550/7550...) Inspiron(7506 2-in-1/5502...) Vostro(5501/3491...) Alienware(m15 R4/Area-51m...)	HP  Spectre(x360 13/15...) Envy(x360 13/15...) EliteBook(840 G8/x360 1030 G8...) Pavilion(14/x360 15...) ProBook(450 G8/x360 435 G8...)	Lenovo  ThinkPad (T14/T14s/P50/P52...) IdeaPad (5/Flex 5...) Yoga(9i/7i...) Legion(5/7...)
Apple  MacBook Pro(2016-2022) MacBook Air/Mac mini(2018-2020) iMac(2020)/iMac Pro(2017-2019) iPad/ Pro(2018-Newest)	ASUS  ZenBook (14/Pro Duo...) VivoBook(S15/Flip 14...) ROG(Zephyrus G14/Strix Scar 15...) TUF Gaming(A15/F15...)	Other  Microsoft Samsung Galaxy Acer Not a full list...
Operating Systems  Windows  macOS  Linux  iPad OS  Android		

Image: A comprehensive chart listing various compatible laptop brands and operating systems, indicating broad support for the docking station.

Supported Operating Systems: Windows, macOS, Linux, iPad OS, Android.

Important Note: Video output functionality requires your device's USB-C port to support Thunderbolt or DisplayPort Alternate Mode. We do not recommend using any other converters with the docking station as compatibility cannot be guaranteed.

6. Troubleshooting

If you encounter issues, please refer to the following common solutions:

Problem	Possible Cause / Solution
No display output or flickering screen.	- Ensure your laptop's USB-C port supports DisplayPort Alternate Mode. - Verify all display cables (HDMI, VGA) are securely connected. - Ensure the docking station is receiving sufficient power, especially if connecting multiple displays. Use a 100W power adapter. - For macOS, remember that MST (extended different displays) is not supported. - Try restarting your laptop with the docking station connected.
Laptop not charging or slow charging.	- Confirm your power adapter is 65W or higher; 100W is recommended for full functionality. - Ensure the power adapter is connected to the PD port of the docking station. - Verify your laptop supports PD protocol via its USB-C port.
USB devices not recognized or slow data transfer.	- Ensure devices are properly inserted into the correct USB ports. - Some high-power USB devices may require external power. - Avoid using USB 2.0 ports for high-speed data transfer (use USB 3.0/3.1 ports).

Problem	Possible Cause / Solution
Ethernet connection issues.	◦ Check the Ethernet cable connection to both the docking station and your router/modem. ◦ Verify network settings on your laptop.
Docking station does not connect properly with a laptop case.	◦ Some laptop cases may obstruct the full insertion of the USB-C connector. Remove the case if necessary to ensure a secure connection.

For further assistance, please contact Selore&S-Global customer support.

7. Specifications

Feature	Detail
Model	Dual HDMI Docking Station
Brand	Selore&S-Global
Hardware Interface	VGA, USB 3.1 Type A, USB 3.1 Type C, Ethernet, HDMI, 3.5mm Audio
HDMI Output	2 x 4K (4K@30Hz / 4K@60Hz)
VGA Output	1 x 1080P@60Hz
USB Data Ports	3 x 10Gbps (USB-C/A), 4 x USB-A (including USB 2.0)
Ethernet Port	RJ45 Gigabit Ethernet (up to 1000Mbps)
Power Delivery (PD)	100W Input, 85W Max Output
Card Reader	SD / Micro SD (up to 200Mbps)
Audio Port	3.5mm Mic/Audio
Color	Light Grey
Item Weight	4.8 ounces
Package Dimensions	7.87 x 2.56 x 0.75 inches
Country of Origin	China

8. Warranty and Support

Selore&S-Global stands behind the quality of its products. This docking station comes with a **24-month product support** period from the date of purchase.

For any questions, operational problems, or technical assistance, please do not hesitate to contact our customer service team. We are committed to providing prompt and helpful support.

You can find more information and contact details on the official Selore&S-Global store page:[Selore&S-Global Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question