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› [N'OVEEN](#) /

› [N'OVEEN HC3299 Ceramic Heater User Manual](#)

N'OVEEN S9132106

N'OVEEN HC3299 Ceramic Heater User Manual

Model: HC3299 (S9132106)

INTRODUCTION

Thank you for choosing the N'OVEEN HC3299 Split Ceramic Heater. This manual provides essential information for the safe and efficient operation of your new appliance. Please read it thoroughly before use and keep it for future reference. This 2000W ceramic heater features Wi-Fi connectivity for convenient control.

IMPORTANT SAFETY INSTRUCTIONS

- Read all instructions before using this heater.
- Do not use this heater in the immediate vicinity of a bath, a shower or a swimming pool.
- Do not cover the heater to avoid overheating.
- Keep children under 3 years away unless continuously supervised.
- Ensure the voltage indicated on the rating label corresponds to the mains voltage in your home.
- Always unplug the heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner.

WHAT'S IN THE BOX

- N'OVEEN HC3299 Ceramic Heater Unit
- Remote Control
- User Manual (this document)

PRODUCT OVERVIEW

The N'OVEEN HC3299 is a wall-mounted or freestanding ceramic heater designed for efficient heating. It features a digital display,

control buttons, and Wi-Fi connectivity for smart control via a mobile application.



This image shows the N'OVEEN HC3299 ceramic heater, a white rectangular unit with a digital display showing '20' and '00:03'. Below the heater, a hand holds a smartphone displaying a blue screen with a Wi-Fi symbol and a house icon, indicating smart home connectivity.

SETUP GUIDE

1. **Unpacking:** Carefully remove the heater and all accessories from the packaging. Retain packaging for future storage or transport.
2. **Placement:** Place the heater on a firm, level surface, or mount it securely on a wall according to the included mounting instructions (if applicable). Ensure adequate clearance from walls, furniture, and curtains.
3. **Power Connection:** Plug the power cord into a standard electrical outlet. Ensure the outlet matches the voltage requirements of the heater (2000W).
4. **Wi-Fi Setup:** Download the N'OVEEN smart home app from your device's app store. Follow the in-app instructions to connect your heater to your home Wi-Fi network. This will enable remote control and smart features.

OPERATING YOUR HEATER

Power On/Off

Press the power button on the unit or the remote control to turn the heater on or off. The digital display will illuminate when the unit is active.

Temperature Control

Use the '+' and '-' buttons on the unit or remote to adjust the desired temperature. The display will show the set temperature.

Mode Selection

Cycle through available modes (e.g., Fan Only, Low Heat, High Heat) using the Mode button on the control panel or remote. Refer to the display for the current mode.

Timer Function

The heater features an automatic shutdown function. Use the timer button on the remote or app to set a specific duration after which the heater will automatically turn off.

Remote Control

The included remote control allows for convenient operation from a distance. Ensure the remote has working batteries and is pointed towards the heater's receiver.

Wi-Fi Connectivity and App Control

Once connected to Wi-Fi, you can control your heater from anywhere using the N'OVEEN smart home application on your smartphone. This includes power, temperature, mode, and timer settings.

CARE AND MAINTENANCE

- **Cleaning:** Always unplug the heater and allow it to cool completely before cleaning. Use a soft, damp cloth to wipe the exterior. Do not use abrasive cleaners or immerse the heater in water.
- **Storage:** When not in use for extended periods, store the heater in a cool, dry place, preferably in its original packaging.
- **Filter Cleaning:** Regularly check and clean any air filters (if applicable) to maintain optimal performance. Refer to specific instructions for filter removal and cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Heater does not turn on.	No power supply; Power button not pressed; Overheat protection activated.	Check power cord connection and outlet; Press power button; Unplug and let cool for 30 minutes.
No heat output.	Incorrect mode selected; Temperature set too low.	Select a heating mode; Increase the target temperature.
Wi-Fi connection fails.	Incorrect Wi-Fi password; Router too far; App not updated.	Verify password; Move heater closer to router; Update app or reinstall.

TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	S9132106 (HC3299)
Brand	N'OVEEN
Power	2000 W
Product Dimensions	58 x 16 x 23 cm (Note: Another source lists 10 x 5 x 1.27 cm; 3 Kilograms, please verify actual dimensions)
Material	Plastic
Color	White (as per main image, though 'bunt' is listed in specs)
Connectivity Protocol	WLAN (Wi-Fi)
Included Components	Heater Unit, Remote Control
Automatic Shutdown	Yes

WARRANTY AND CUSTOMER SUPPORT

N'OVEEN products are manufactured to high-quality standards. For information regarding warranty terms and conditions, please refer to the warranty card included with your product or visit the official N'OVEEN website. For technical support or service inquiries, please contact N'OVEEN customer support through their official channels.