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› Super General 8 kg Top Load Washing Machine KSGW825/KSGW826 User Manual

Super General KSGW825

Super General 8 kg Top Load Washing Machine User Manual

Models: KSGW825 / KSGW826

1. SAFETY INSTRUCTIONS

Read all instructions carefully before using the appliance. Keep this manual for future reference.

- Ensure the washing machine is installed on a stable, level surface to prevent vibration and noise.
- Do not install the appliance in areas exposed to direct sunlight or extreme temperatures.
- Connect the appliance to a grounded power outlet with the correct voltage (220-240V) and frequency (50Hz).
- Keep children away from the appliance during operation. The **Child Lock** function should be activated to prevent accidental program changes or opening of the lid.
- Do not wash items that are soiled with flammable substances.
- Always unplug the washing machine before cleaning or performing any maintenance.
- Do not attempt to repair the appliance yourself. Contact authorized service personnel for assistance.

2. PRODUCT OVERVIEW

The Super General Top Load Washing Machine offers efficient and convenient laundry care with an 8 kg capacity and multiple wash programs.

Key Features:

- 8 Wash Programs for various fabric types.
- LED Digital Display for clear program and status indication.
- Dual Water Inlet for both hot and cold water connections.
- Tub Clean Function for maintaining hygiene inside the drum.
- Lint Filter to collect lint and debris during washing.
- Child Lock System for enhanced safety.
- Integrated Drain Pump for efficient water removal.

Product Components:



Figure 2.1: Front view of the washing machine, highlighting key features such as 8 programs, LED display, dual water inlet, tub clean function, and lint filter.



Figure 2.2: Angled front view of the washing machine, showing its compact design and silver finish.



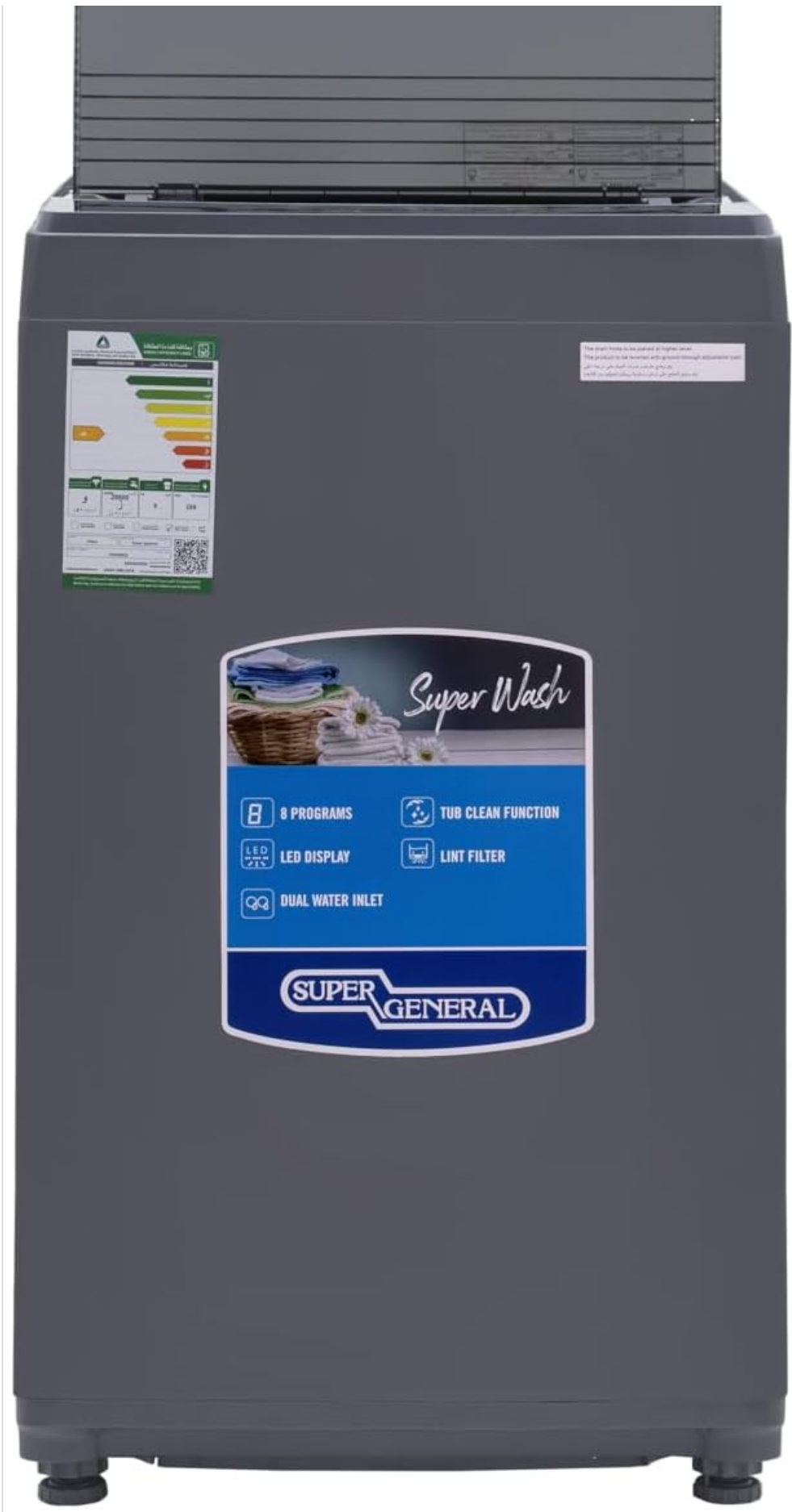


Figure 2.3: Side view of the washing machine, illustrating its depth and overall dimensions.



Figure 2.4: Rear view of the washing machine, showing the cold and hot water inlets, drain hose, and power cord connection.



Figure 2.5: Top view of the washing machine with the lid open, revealing the drum opening for loading laundry.



Figure 2.6: Detailed view of the control panel, showing buttons for Power, Start/Pause, Program selection, Temperature, Process, Set, Delay, and Child Lock.



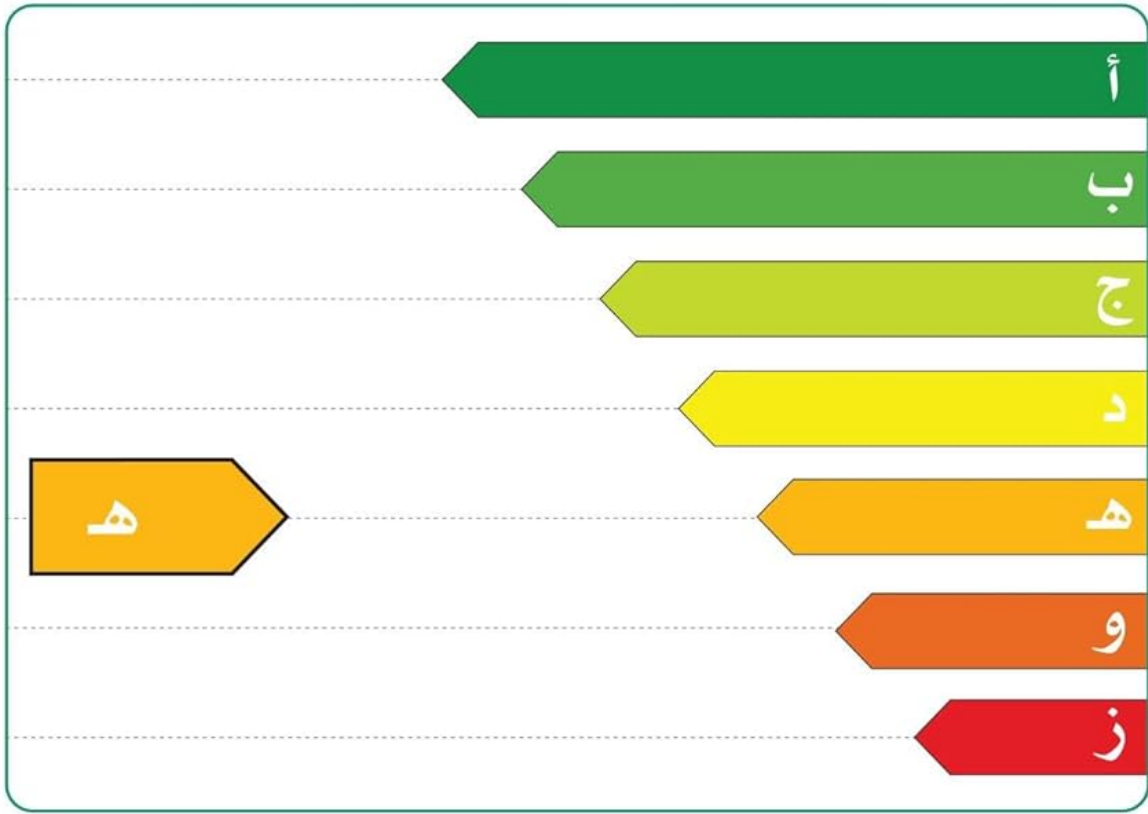
Figure 2.7: Interior view of the washing machine drum, showing the pulsator and the textured surface designed for effective cleaning.


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بطاقة كفاءة الطاقة
ENERGY EFFICIENCY LABEL



WASHING MACHINE | **غسالة ملابس**



<p>كفاءة استخلاص المياه WATER EXTRACTION EFFICIENCY</p> <p>و أبج دهوز</p>	<p>الإستهلاك السنوي للماء ANNUAL WATER CONSUMPTION</p> <p>LITERS لتر 28600 ز أبج دهوز</p>	<p>السعة CAPACITY</p> <p>kg كجم 8</p>	<p>الإستهلاك السنوي للطاقة ANNUAL ENERGY CONSUMPTION</p> <p>kWh كيلو واط ساعة 289</p>
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- مع مجفف WITH DRYER
 حوضين TWIN TUB
 تحميل أمامي FRONT LOAD
 تحميل علوي TOP LOAD
 النوع TYPE

MADE IN China بلد الصنع BRAND NAME Super general العلامة التجارية

MODEL NUMBER KSGW825 رقم الطراز

E65488/2023 رقم التسجيل
REGISTRATION NO

STANDARD REFERENCE NO SASO 2885:2018 الرقم المرجعي للمواصفة



إزالة أو تغطية أو العبث بهذه البطاقة قبل البيع يجعلك عرضة للمسؤولية النظامية
Removing, covering or altering this label before sale can subject you to legal liability

Figure 2.8: Close-up of the detergent dispenser drawer, where laundry detergent and fabric softener are added.

SERVICE CENTER CONTACT DETAILS



SUPER GENERAL

Unified number **920009364** الرقم الموحد

+966 544351542 +966 12 617 8700

www.meetksa.com

Figure 2.9: Energy efficiency label, indicating the appliance's energy consumption and water usage. For verification, visit SASO Certificate Authentication.

3. SETUP

3.1 Unpacking

- Carefully remove all packaging materials, including the base packaging.
- Inspect the machine for any damage during transit. Report any damage to your retailer immediately.

3.2 Placement

- Place the washing machine on a firm, level floor. Adjust the leveling feet at the bottom of the machine to ensure it is stable and does not wobble.
- Allow adequate space around the machine for ventilation and ease of access.

3.3 Water Connection

- Connect the provided fill hoses to the hot and cold water inlets at the back of the machine. Ensure the hot water hose is connected to the 'HOT' inlet and the cold water hose to the 'COLD' inlet.
- Connect the other ends of the hoses to your household hot and cold water taps. Tighten all connections securely to prevent leaks.
- Turn on the water supply and check for any leaks.

3.4 Drain Hose Connection

- Position the drain hose into a standpipe or over the edge of a sink. Ensure the hose is securely fastened to prevent it from dislodging during operation.
- The drain hose should be positioned at a height between 60 cm and 100 cm from the floor.

3.5 Power Connection

- Plug the power cord into a dedicated, grounded electrical outlet.
- Verify that the power supply matches the machine's requirements (220-240V, 50Hz).

4. OPERATING INSTRUCTIONS

4.1 Loading Laundry

- Open the top lid.
- Load clothes loosely into the drum, ensuring not to exceed the 8 kg capacity. Overloading can affect washing performance.
- Close the lid securely.

4.2 Adding Detergent and Softener

- Pull out the detergent dispenser drawer.
- Add the appropriate amount of laundry detergent to the main wash compartment.
- If desired, add fabric softener to the designated softener compartment.
- Push the dispenser drawer back in completely.

4.3 Control Panel Overview

Refer to Figure 2.6 for a visual guide to the control panel.

- **Power Button:** Turns the machine on or off.
- **Start/Pause Button:** Starts or pauses the selected wash cycle.
- **Program Button:** Selects from the 8 available wash programs.

- **Temp Button:** Adjusts water temperature (Hot, Warm, Cold).
- **Process Button:** Selects specific wash processes (Wash, Rinse, Spin).
- **Set Button:** Confirms selections or enters settings mode.
- **Delay Button:** Sets a delayed start time for the wash cycle.
- **Child Lock:** Activates or deactivates the child lock function (usually by pressing and holding a combination of buttons, refer to specific instructions on the panel).

4.4 Program Selection

Press the **Program** button repeatedly to cycle through the available wash programs:

- Cotton
- Synthetics
- Mix
- Daily Laundry
- Delicate
- Baby Clothes
- Blankets
- Jeans

4.5 Starting a Wash Cycle

- Press the **Power** button to turn on the machine.
- Select your desired wash program using the **Program** button.
- Adjust temperature or process options if needed.
- Press the **Start/Pause** button to begin the wash cycle.

5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your washing machine.

5.1 Cleaning the Lint Filter

- Locate the lint filter inside the drum (usually on the side or center agitator).
- Remove the filter and clean any accumulated lint under running water.
- Reinsert the filter securely. Clean after every few washes for best results.

5.2 Tub Clean Function

- Use the dedicated **Tub Clean** program periodically to clean the inner and outer tubs of the washing machine. This helps prevent mold and odor buildup.
- Follow the instructions on the control panel for activating this cycle.

5.3 Exterior Cleaning

- Wipe the exterior of the machine with a soft, damp cloth.
- Do not use abrasive cleaners or solvents.

6. TROUBLESHOOTING

If you encounter issues, refer to the following common problems and solutions before contacting service.

Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; Lid not closed properly; Water supply off.	Check power connection; Ensure lid is fully closed; Turn on water supply.
No water filling	Water taps closed; Inlet hoses kinked; Water pressure too low.	Open water taps; Straighten hoses; Check household water pressure.
Water not draining	Drain hose kinked or blocked; Drain pump filter clogged.	Check and clear drain hose; Clean the drain pump filter (refer to maintenance section).
Excessive vibration/noise	Machine not level; Shipping bolts not removed; Overloaded or unbalanced load.	Adjust leveling feet; Ensure shipping bolts are removed (if applicable); Redistribute laundry evenly.
Child Lock activated	Child Lock function is active.	Refer to the control panel instructions to deactivate the Child Lock (usually by pressing and holding specific buttons).

7. SPECIFICATIONS

Technical specifications for Super General Top Load Washing Machine Model KSGW825.

Feature	Specification
Brand	Super General
Model Number	KSGW825
Capacity	8 Kilograms
Product Dimensions (D x W x H)	57.5 x 58.5 x 95 cm
Item Weight	40 Kilograms
Voltage	220-240 Volts
Frequency	50 Hz
Max Spin Speed	680 RPM
Noise Level	6 Decibels
Installation Type	Countertop
Control Console	Push Button
Standard Cycles	8
Access Location	Top Load
Special Features	Child Lock, High Efficiency, Drain Pump, Power Off Memory, Delay Start, Tub Clean Function
Material Type	Metal
Color	Silver

8. WARRANTY AND SUPPORT

8.1 Warranty Information

This Super General washing machine comes with a **2-year warranty** from the date of purchase. Please retain your proof of purchase for warranty claims. The warranty covers manufacturing defects under normal household use. It does not cover damage caused by improper installation, misuse, neglect, or unauthorized repairs.

8.2 Service Center Contact Details

For technical assistance, service requests, or warranty claims, please contact Super General customer support:

- **Unified Number:** 920009364
- **Telephone:** +966 544351542, +966 12 617 8700
- **Website:** www.meetksa.com

When contacting support, please have your model number (KSGW825) and purchase date ready.

