

## S10 Pro

# Generic S10 Pro Earbuds Instruction Manual

Model: S10 Pro

## INTRODUCTION

Thank you for choosing the Generic S10 Pro Earbuds. This manual provides detailed instructions for setting up, operating, maintaining, and troubleshooting your new earbuds. Please read this manual carefully before use to ensure optimal performance and longevity of your device.

## PACKAGE CONTENTS

Upon unboxing, please ensure all the following items are present:

- S10 Pro Earbuds (Left and Right)
- Wireless Charging Case
- Charging Cable
- Ear Cushions (various sizes)
- Instruction Manual (this document)

## SETUP

### 1. Initial Charging

Before first use, fully charge the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated.
2. Connect the charging cable to the charging case's port and a USB power source.
3. The digital display on the charging case will indicate the charging status. Allow approximately 1.5 hours for a full charge.
4. Once fully charged, disconnect the cable.

### 2. Pairing with Your Device

The S10 Pro Earbuds use Bluetooth 5.0 for a stable connection.

1. Open the charging case. The earbuds will automatically power on and enter pairing mode.
2. On your device (smartphone, tablet, etc.), go to the Bluetooth settings.
3. Search for available devices and select "**S10 Pro**" from the list.

- Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.
- For subsequent uses, the earbuds will automatically connect to the last paired device when removed from the case.

## OPERATING INSTRUCTIONS

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### Power On/Off

- Power On:** Open the charging case, or long-press the touch area on both earbuds for 3 seconds.
- Power Off:** Place the earbuds back into the charging case and close the lid, or long-press the touch area on both earbuds for 5 seconds.

### Touch Controls

The S10 Pro Earbuds feature intuitive touch controls on each earbud.

Action	Left Earbud	Right Earbud
Play/Pause	Single tap	Single tap
Next Track	Double tap	Double tap
Previous Track	Triple tap	Triple tap
Volume Up	Long press	-
Volume Down	-	Long press
Answer/End Call	Single tap	Single tap
Reject Call	Long press for 2 seconds	Long press for 2 seconds
Activate Voice Assistant	Quadruple tap	Quadruple tap

### Environmental Noise Cancellation (ENC)

The S10 Pro Earbuds feature ENC technology for clearer calls by reducing ambient noise. This feature is automatically active during calls to enhance voice clarity.

## MAINTENANCE

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Proper maintenance ensures the longevity and optimal performance of your earbuds.

- Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use abrasive cleaners, alcohol, or chemical solvents. Gently remove any earwax or debris from the ear tips and speaker mesh using a small, soft brush or cotton swab.
- Storage:** When not in use, always store the earbuds in their charging case to protect them from dust, moisture, and physical damage. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- Battery Care:** To preserve battery life, avoid fully discharging the earbuds and charging case frequently. Charge them regularly, even if not used for extended periods.
- Water Resistance:** The earbuds are not waterproof. Avoid exposure to water, sweat, or high humidity.

## TROUBLESHOOTING

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If you encounter issues, try the following solutions:

- **Earbuds not pairing/connecting:**

- Ensure both earbuds are charged.
- Turn off Bluetooth on your device and turn it back on.
- Forget "S10 Pro" from your device's Bluetooth list and attempt to pair again.
- Place earbuds back in the case, close the lid, wait 10 seconds, then open to re-initiate pairing mode.

- **No sound from one or both earbuds:**

- Check the volume level on both your device and the earbuds.
- Ensure earbuds are properly connected to your device.
- Try playing different audio sources.
- Clean any debris from the earbud speaker mesh.

- **Charging issues:**

- Ensure the charging cable is securely connected to both the case and the power source.
- Verify the power source is working.
- Clean the charging contacts on both the earbuds and the case.

- **Earbud Reset:** If issues persist, try resetting the earbuds.

- Place both earbuds into the charging case.
- With the lid open, press and hold the reset button (if available, otherwise assume a long press on touch area) on the charging case or both earbuds for approximately 10-15 seconds until the indicator lights flash.
- Remove "S10 Pro" from your device's Bluetooth list and re-pair.

## SPECIFICATIONS

Feature	Detail
Model	S10 Pro
Bluetooth Compatibility	5.0
Earphone Battery Capacity	40mAh
Charging Case Battery Capacity	500mAh
Battery Life (Earbuds)	4 hours
Charging Time	1.5 hours
Wireless Communication Technology	Bluetooth
Control Method	Touch
Special Feature	Fast Charging, Environmental Noise Cancellation (ENC)
Microphone Format	Built-In
Form Factor	In Ear

Feature	Detail
Material	Plastic

## WARRANTY AND SUPPORT

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For information regarding warranty coverage, please refer to the warranty card included with your purchase or contact the retailer. If you require further assistance or have questions not covered in this manual, please contact the manufacturer or retailer's customer support.

Manufacturer: RK Enterprises

