True & Tidy X5A Pro

True & Tidy Heavy Duty Commercial Garment Steamer

Model: X5A Pro

Introduction

Thank you for choosing the True & Tidy Heavy Duty Commercial Garment Steamer. This powerful 1800-watt steamer is designed for both commercial and home use, offering efficient and effortless wrinkle removal for a wide range of fabrics. With its extra-large 2.9L (98 oz) water tank, it provides over 90 minutes of continuous steam, making it ideal for extensive steaming tasks. Its versatile features, including three adjustable steam settings and a multifunctional hanger, ensure professional-grade results every time.



Figure 1: True & Tidy Heavy Duty Commercial Garment Steamer (Model X5A Pro)

Important Safety Instructions

- Always unplug the steamer from the electrical outlet before filling or emptying the water tank, cleaning, or when not in use.
- Do not operate the steamer with a damaged cord or plug, or if the appliance has been dropped or damaged.
- Keep the steam hose and nozzle away from your face, body, and hands during operation, as steam is hot and can cause burns.
- Use only distilled or de-mineralized water in the water tank to prevent mineral buildup and extend the life of the steamer.
- Never immerse the main unit in water or other liquids.
- Ensure the water tank cap is securely tightened before operating the steamer.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or

corners. Keep cord away from heated surfaces.

- Always place the steamer on a stable, flat surface during use.
- Supervise children and pets when the steamer is in use.

Package Contents

Please check the package contents to ensure all items are present and in good condition:

- Main Steamer Unit
- Telescopic Pole
- Steam Hose with Nozzle
- Folding Hanger
- 2-in-1 Brush Creaser Attachment
- 2 Hanger Clips
- Water Tank (2.9L capacity)
- User Manual (this document)



Figure 2: All components included with the True & Tidy Garment Steamer.

Assembly Instructions

Follow these steps to assemble your True & Tidy Garment Steamer:

1. **Insert the Telescopic Pole:** Insert the bottom end of the telescopic pole into the designated opening on the main steamer unit. Securely fasten the latch to lock the pole in place.



Figure 3: Inserting the telescopic pole into the main unit.

2. **Install the Steam Hose:** Connect the steam hose to the main unit by inserting the hose connector into the port. Twist the hose connector twice until it double locks and clicks into place.
3. **Attach the Folding Hanger:** Attach the folding hanger to the top of the telescopic pole. Ensure it is firmly seated.



Figure 4: Attaching the folding hanger to the telescopic pole.

4. **Extend Hanger Arms:** Fully extend the hanger arms outwards from the central unit.
5. **Hang the Steam Nozzle:** Place the steam nozzle onto the designated hook on the folding hanger.
6. **Attach Pants Clips:** Pull out the connecting tabs on the sides of the pants clip. On the front of the hanger, connect one end of the clip into the hanger arm, then connect the other end to the opposite side.

Assembly Demonstration Video

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Video 1: This official True & Tidy video demonstrates the complete assembly process for the garment steamer, including attaching the pole, hose, and hanger components.

Operation

Filling the Water Tank

1. Ensure the steamer is unplugged from the power outlet.
2. Remove the water tank from the main unit.
3. Unscrew the cap of the water tank.
4. Fill the water tank with distilled or de-mineralized water. Do not overfill.
5. Securely replace and tighten the cap.

6. Place the filled water tank back into the main unit.



Figure 5: Filling the removable 2.9L water tank.

Powering On and Steam Settings

1. Plug the steamer into a standard electrical outlet.
2. Turn the power dial to select your desired steam setting (1, 2, or 3). The indicator light will illuminate.
3. Allow approximately 50 seconds for the device to completely warm up and produce steam.



Figure 6: The control dial for power and three steam settings.

The three steam settings allow you to adjust the steam output for various fabric types:

- **Setting 1:** Delicate fabrics like silk, lace, and cashmere.
- **Setting 2:** Medium-weight fabrics such as cotton, wool, and blends.
- **Setting 3:** Heavy-duty fabrics like denim and linen.

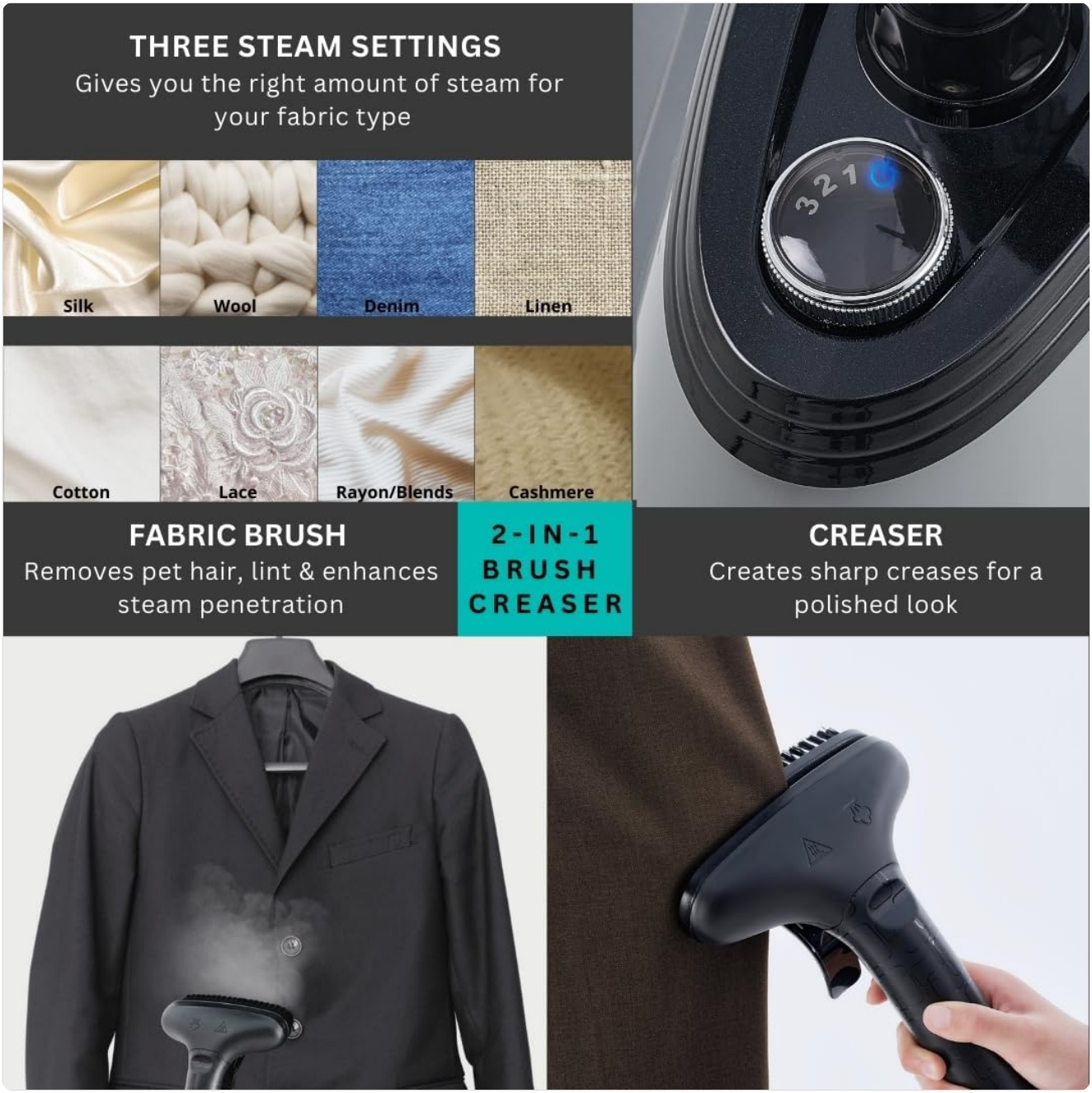


Figure 7: Recommended steam settings for various fabric types.

Steaming Techniques

Hang the garment on the folding hanger. Hold the steam nozzle a few inches away from the fabric and move it slowly up and down. For stubborn wrinkles, gently press the nozzle against the fabric. The included 2-in-1 brush creaser attachment can be used to remove pet hair and lint, and to create sharp creases.



Figure 8: Steaming a garment for wrinkle removal.



Figure 9: The 2-in-1 brush creaser attachment for versatile steaming.

Maintenance

Draining the Water Tank

After each use, or when storing the steamer for an extended period, it is recommended to drain any remaining water from the tank to prevent mineral buildup and maintain optimal performance.

1. Ensure the steamer is unplugged and completely cooled down.
2. Remove the water tank and empty any remaining water.
3. Locate the drain plug at the bottom of the main unit. Unscrew the plug and allow any water in the boiler to drain into a sink or bucket.
4. Once drained, securely replace the drain plug.

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Video 2: This official True & Tidy video demonstrates how to drain the water from the steamer's main unit after use.

Cleaning

- Wipe the exterior of the steamer with a soft, damp cloth. Do not use abrasive cleaners.
- Periodically clean the steam nozzle and attachments to remove any mineral residue. A mixture of water and white vinegar can be used for descaling.

Troubleshooting

Problem	Possible Cause	Solution
No steam or low steam output.	Water tank is empty or low. Steamer not fully heated. Mineral buildup.	Refill water tank. Allow 50 seconds for warm-up. Descale the unit (refer to maintenance).
Water leaking from nozzle.	Condensation in hose. Steamer not fully heated. Hose not securely connected.	Hold nozzle upright to allow condensation to drain back. Allow full warm-up before use. Ensure hose is double-locked.
Steamer not turning on.	Not plugged in. Power dial not set.	Check power connection. Turn the power dial to a steam setting (1, 2, or 3).
Clothes are still wrinkled after steaming.	Incorrect steam setting for fabric. Steaming too quickly.	Adjust steam setting according to fabric type. Move the nozzle slower over the fabric.

Specifications

Feature	Detail
Brand	True & Tidy
Model Number	X5A Pro
Color	Gray
Wattage	1800 watts
Voltage	120 Volts
Water Tank Capacity	2.9 Liters (98 oz)
Continuous Steam Time	90+ minutes
Heat Time	Approx. 50 seconds
Product Dimensions (L x W x H)	16"L x 12"W x 66"H (fully extended)
Item Weight	11.87 Pounds
Included Components	2-in-1 Brush Creaser Attachment, 2 Hanger Clips

Feature	Detail
UPC	810074612531



Figure 10: Key features including powerful steam and large water tank capacity.

Warranty and Support

For warranty information, technical support, or any inquiries regarding your True & Tidy Garment Steamer, please refer to the manufacturer's official website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

Manufacturer: True & Tidy

For further assistance, visit the True & Tidy Store on Amazon.