Acer AG15-31P-3947

Acer Aspire Go 15 Slim Laptop User Manual

Model: **AG15-31P-3947** | Brand: **Acer**

1. Introduction

This manual provides essential information for setting up, operating, and maintaining your Acer Aspire Go 15 Slim Laptop. It is designed to help you maximize your product's functionality and ensure its longevity.

The Acer Aspire Go 15 is engineered for daily use, offering connectivity and productivity. It features an Intel Core i3-N305 processor and a 15.6-inch Full HD IPS display, providing the necessary performance for various tasks.

2. What's in the Box

Verify that all items are present in the packaging:

- Acer Aspire Go 15 Slim Laptop
- AC Adapter
- Power Cord

3. Initial Setup

Follow these steps to prepare your laptop for first use:

1. **Unpack the Laptop:** Carefully remove the laptop and all accessories from the packaging.
2. **Connect Power:** Plug the AC adapter into the laptop's DC-in jack and then into a power outlet. It is recommended to fully charge the battery before initial use.
3. **Power On:** Open the laptop lid and press the power button. The laptop will guide you through the initial Windows 11 Home in S Mode setup process.
4. **Complete Windows Setup:** Follow the on-screen instructions to configure your region, language, network connection, and user account.



Image: Front view of the Acer Aspire Go 15 Slim Laptop, showcasing its display and keyboard. This image illustrates the general appearance of the laptop during initial setup.

4. Operating Your Laptop

4.1 Basic Operation

- **Keyboard and Touchpad:** Utilize the integrated keyboard for typing and the touchpad for navigation. The touchpad supports multi-touch gestures for enhanced control.
- **Power Management:** To shut down, click the Start button, then Power, and select Shut down. For sleep mode, close the lid or select Sleep from the Power menu.

4.2 Software Features

Windows 11 Home in S Mode: Your laptop operates on Windows 11 Home in S Mode, which offers enhanced security and performance by exclusively running apps from the Microsoft Store. You can switch out of S Mode if you need to install apps from other sources.

Copilot in Windows: Access your AI assistant with a single touch of the Copilot Key. Copilot (in preview) provides centralized generative AI assistance across multiple applications to enhance productivity.



Image: A user interacting with the laptop, showcasing the Copilot in Windows feature during a video call. The Copilot key is highlighted, indicating its accessibility.

AcerSense: This utility helps manage device health, optimize battery life, monitor applications, and manage storage space, contributing to a smoother user experience.



Image: The AcerSense application interface shown on the laptop screen, illustrating its capabilities for system optimization and monitoring.

5. Connectivity

5.1 Ports and Interfaces

The laptop is equipped with various ports for connecting external devices:

- **1x USB Type-C Port:** USB 3.2 Gen 2 (up to 10 Gbps) with DisplayPort over USB Type-C and USB Charging capabilities.
- **2x USB 3.2 Gen 1 Ports:** For connecting standard USB devices.
- **1x HDMI 2.1 Port:** With HDCP support for connecting to external displays.
- **1x Headphone/Speaker/Line-Out Jack:** For audio output.
- **1x Kensington Lock Slot:** For physical security.
- **1x DC-in Jack:** For the AC adapter.

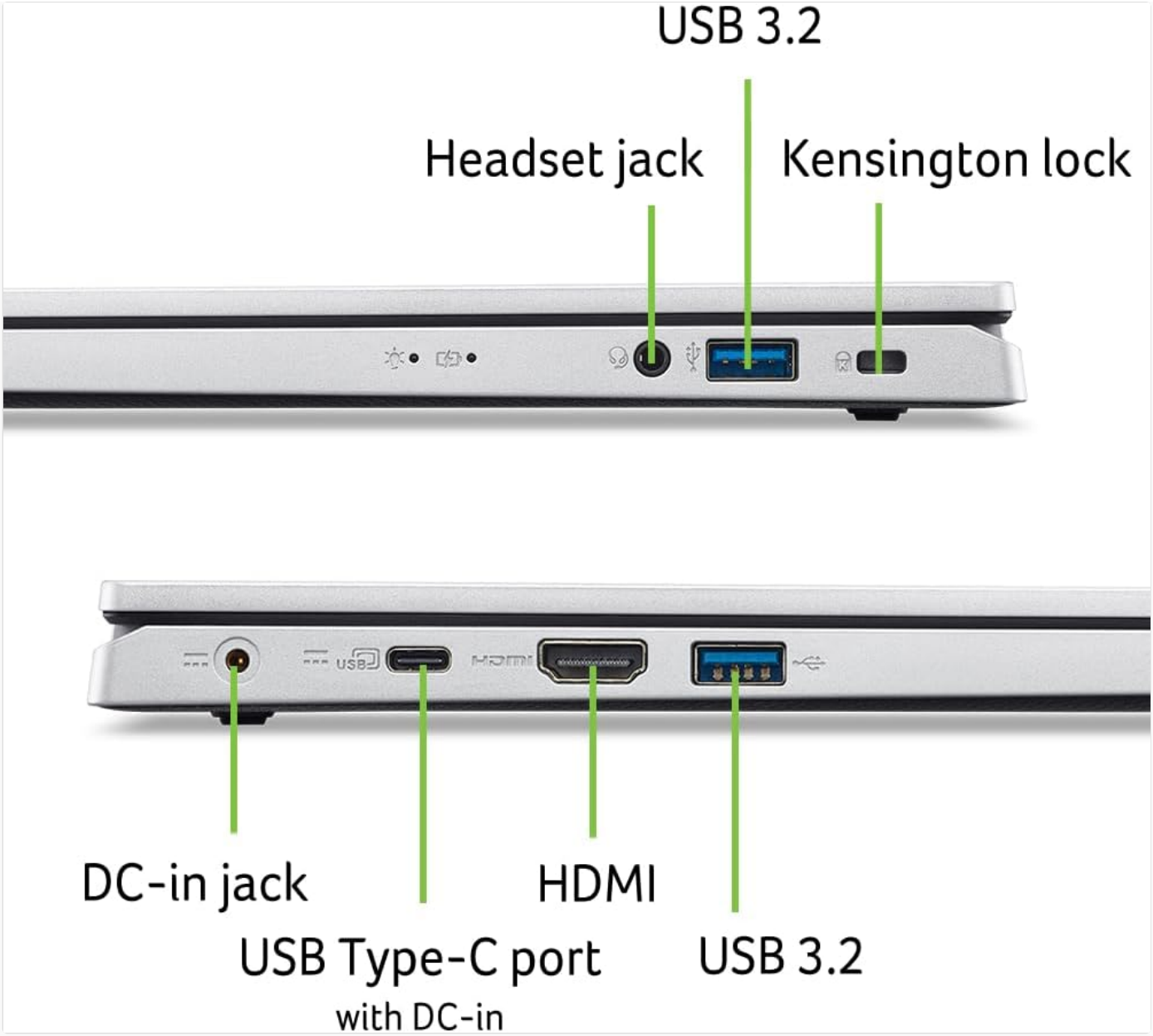


Image: A detailed diagram illustrating the location and type of ports available on the Acer Aspire Go 15 laptop, including USB, HDMI, and audio jacks.

5.2 Wireless Connectivity

- **Wi-Fi 6 (802.11ax):** Dual-Band 2.4GHz and 5GHz with 1x1 MU-MIMO technology for fast and reliable wireless internet access.
- **Bluetooth 5.1 or above:** For connecting wireless peripherals such as mice, keyboards, and headphones.

6. Display Features

The Acer Aspire Go 15 features a 15.6-inch Full HD (1920x1080) IPS display with a narrow bezel design. This display is suitable for web browsing, streaming, and general productivity, offering clear and detailed visuals.



Image: The laptop's 15.6-inch Full HD IPS display, emphasizing its 1920x1080 resolution for clear visuals.

Acer BluelightShield: This technology helps reduce blue light emissions from the screen, which can lessen eye strain during extended use.

7. Performance Overview

The laptop is equipped with components designed for efficient daily computing:

- **Processor:** Intel Core i3-N305 processor.
- **Memory:** 8GB LPDDR5 RAM for smooth multitasking.
- **Storage:** 128GB Universal Flash Onboard Storage (UFS) for quick boot times and data access.
- **Graphics:** Integrated Intel UHD Graphics.



Image: The laptop's keyboard area with an overlay indicating the Intel Core i3 processor, highlighting its internal components.

8. Maintenance

8.1 Cleaning

- **Screen:** Use a soft, lint-free cloth lightly dampened with water or a screen cleaner. Avoid harsh chemicals.
- **Keyboard and Casing:** Use a soft cloth to wipe surfaces. A can of compressed air can remove dust from between keys.

8.2 Battery Care

- **Charging:** Use only the provided AC adapter. Avoid extreme temperatures during charging.
- **Storage:** If storing the laptop for an extended period, ensure the battery is charged to approximately 50% to prolong its lifespan.

8.3 Software Updates

Regularly check for and install Windows updates and Acer driver updates to ensure optimal performance and security.

9. Troubleshooting

If you encounter issues with your laptop, consider the following basic troubleshooting steps:

- **No Power:** Ensure the AC adapter is securely connected to both the laptop and a working power outlet. Check if the power button is functioning correctly.
- **Display Issues:** If the screen is blank or distorted, try restarting the laptop. If connected to an external monitor, ensure

the cable is secure.

- **Slow Performance:** Close unnecessary applications, check for malware, and ensure your system has sufficient free storage space. AcerSense can assist with optimization.
- **Network Connectivity Problems:** Verify Wi-Fi is enabled and you are connected to the correct network. Restart your router if necessary.

For more complex issues, refer to the Acer support website or contact customer service.

10. Technical Specifications

Feature	Specification
Model Name	Aspire Go 15
Item Model Number	AG15-31P-3947
Operating System	Windows 11 Home in S Mode
Screen Size	15.6 Inches
Screen Resolution	1920 x 1080 pixels (Full HD)
Processor	Intel Core i3-N305 (1.8 GHz)
RAM	8 GB LPDDR5
Hard Drive	128 GB SSD (Universal Flash Onboard Storage)
Graphics Coprocessor	Intel UHD Graphics (Integrated)
Wireless Type	802.11ax (Wi-Fi 6), Bluetooth 5.1 or above
USB Ports	1x USB Type-C (USB 3.2 Gen 2), 2x USB 3.2 Gen 1
HDMI Port	1x HDMI 2.1
Item Weight	3.86 pounds
Product Dimensions	14.29 x 0.74 x 9.44 inches
Color	Silver
Batteries	1 Lithium Ion battery (included)

11. Environmental Considerations

The Acer Aspire Go 15 is designed with environmental responsibility in mind:

- **Recyclable Packaging:** The product is packaged in 100% recyclable materials.
- **Recycled Content:** The back cover of the laptop is made from 30% recycled plastic (PCR).
- **Certifications:** The laptop holds both Energy Star certification and EPEAT Silver registration, indicating its energy efficiency and reduced environmental impact.



Image: Visual representation of the laptop's packaging and bottom cover, emphasizing the use of recyclable materials and post-consumer recycled plastic.

12. Warranty and Support

Your Acer Aspire Go 15 Slim Laptop comes with a standard manufacturer's warranty. Please refer to the warranty card included with your product for specific terms and conditions, including coverage duration and service procedures.

For technical support, driver downloads, or service inquiries, please visit the official Acer support website or contact Acer customer service directly. Keep your product's model number (AG15-31P-3947) and serial number readily available when seeking support.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question