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Fitbit Ace LTE

Fitbit Google Ace LTE Kids Smartwatch Instruction Manual

Model: Ace LTE

Introduction

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Fitbit Google Ace LTE Kids Smartwatch. Please read this manual carefully to ensure proper use and to maximize the device's features.

Image: The Fitbit Ace LTE Smartwatch, featuring a vibrant display showing the time and activity points, worn on a child's wrist.

1. Setup

1.1 Unboxing and Initial Charge

Upon unboxing, ensure all components are present: the Fitbit Ace LTE device, one-size band, bumper, and charging cable. Before first use, fully charge the device using the provided USB-C® Fast Charging Cable. A 30-minute charge provides approximately 11 hours of battery life.

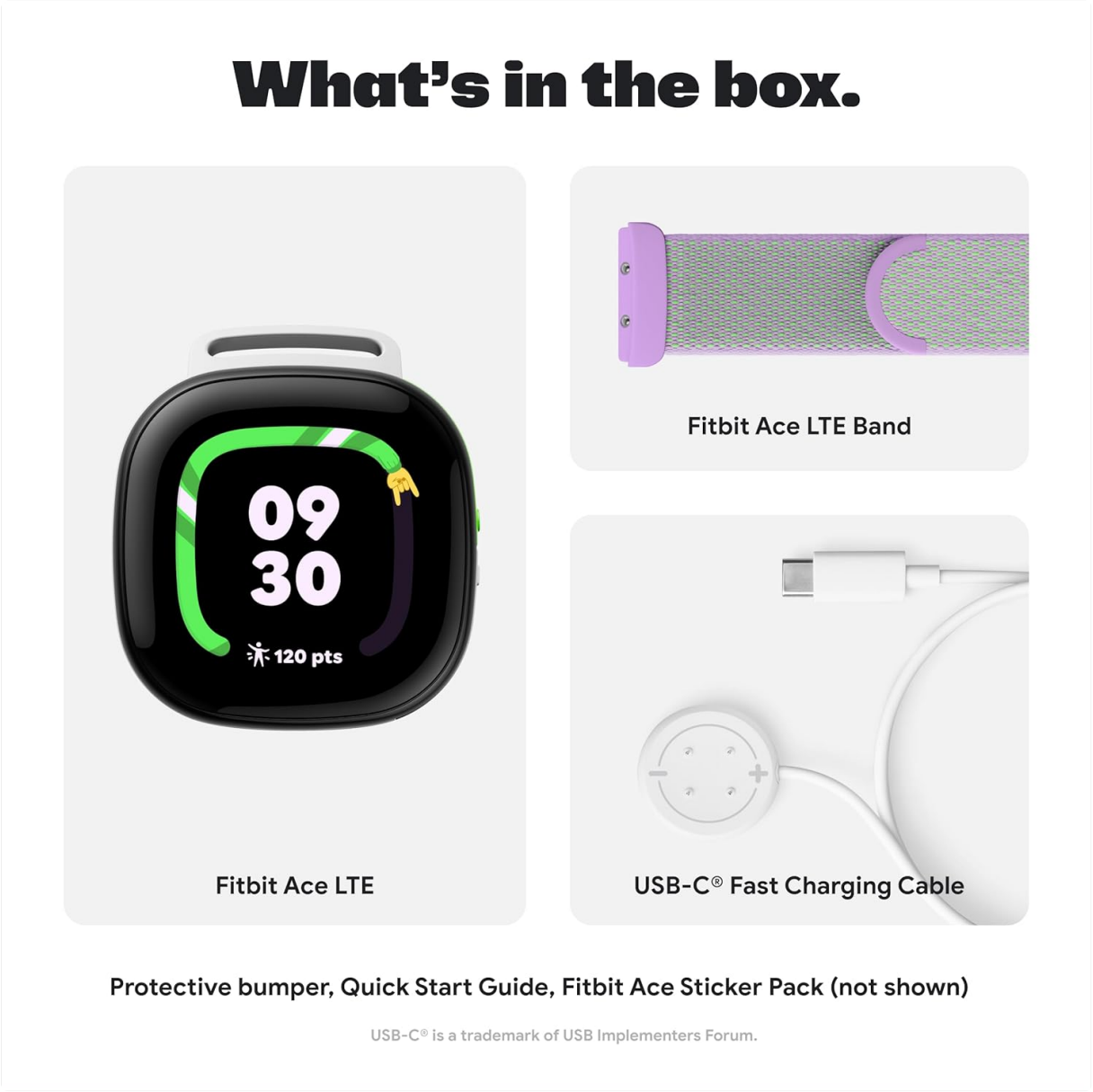

Image: A visual representation of the Fitbit Ace LTE product contents, including the smartwatch, an interchangeable band, and the USB-C charging cable.

1.2 App Installation and Pairing

1. Download the Fitbit Ace app on a compatible smartphone (Android 11.0 or newer, or iOS 16 or newer). A Google account is required.
2. Open the app and follow the on-screen instructions to create a family group and pair the Fitbit Ace LTE smartwatch.
3. Ensure your smartphone has an active internet connection during the pairing process.

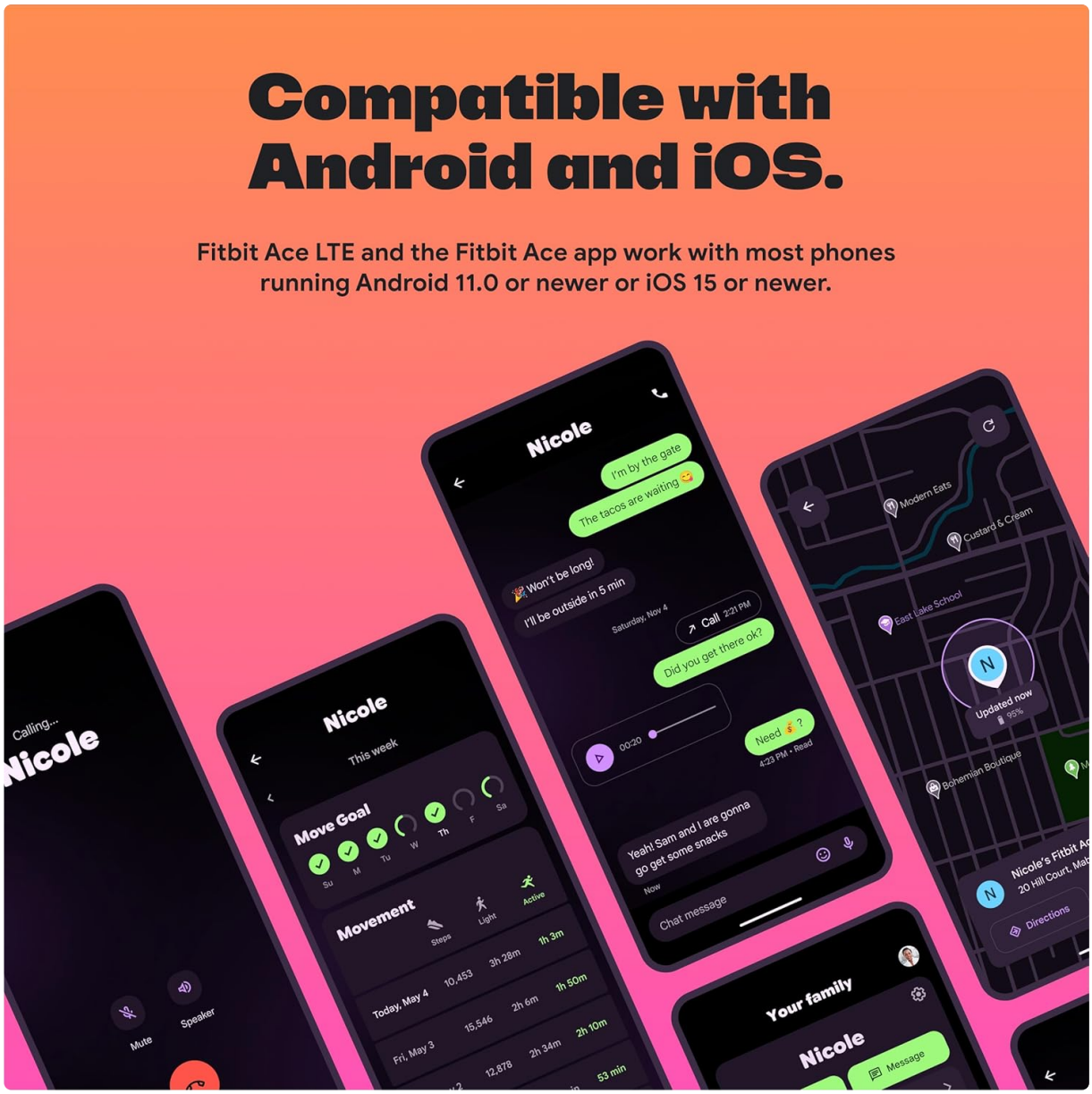

Image: Various smartphone screens showing the Fitbit Ace app, highlighting the device's compatibility with both Android and iOS operating systems.

1.3 Activating the Ace Pass Data Plan

The Fitbit Ace LTE requires an Ace Pass data plan for full functionality, including calling, messaging, and location sharing. This plan also grants access to all games in the Fitbit Arcade. Plans are purchased within the Fitbit Ace app during watch setup. No additional LTE activation fees or service contracts are required.

- **Plan Options:** Annual ($119.00) or Monthly ($9.99).
- **Included Features:** 4G LTE connectivity, GPS location, calling and messaging, access to Fitbit Arcade, all software updates, Bit Valley + Daily Quest updates.

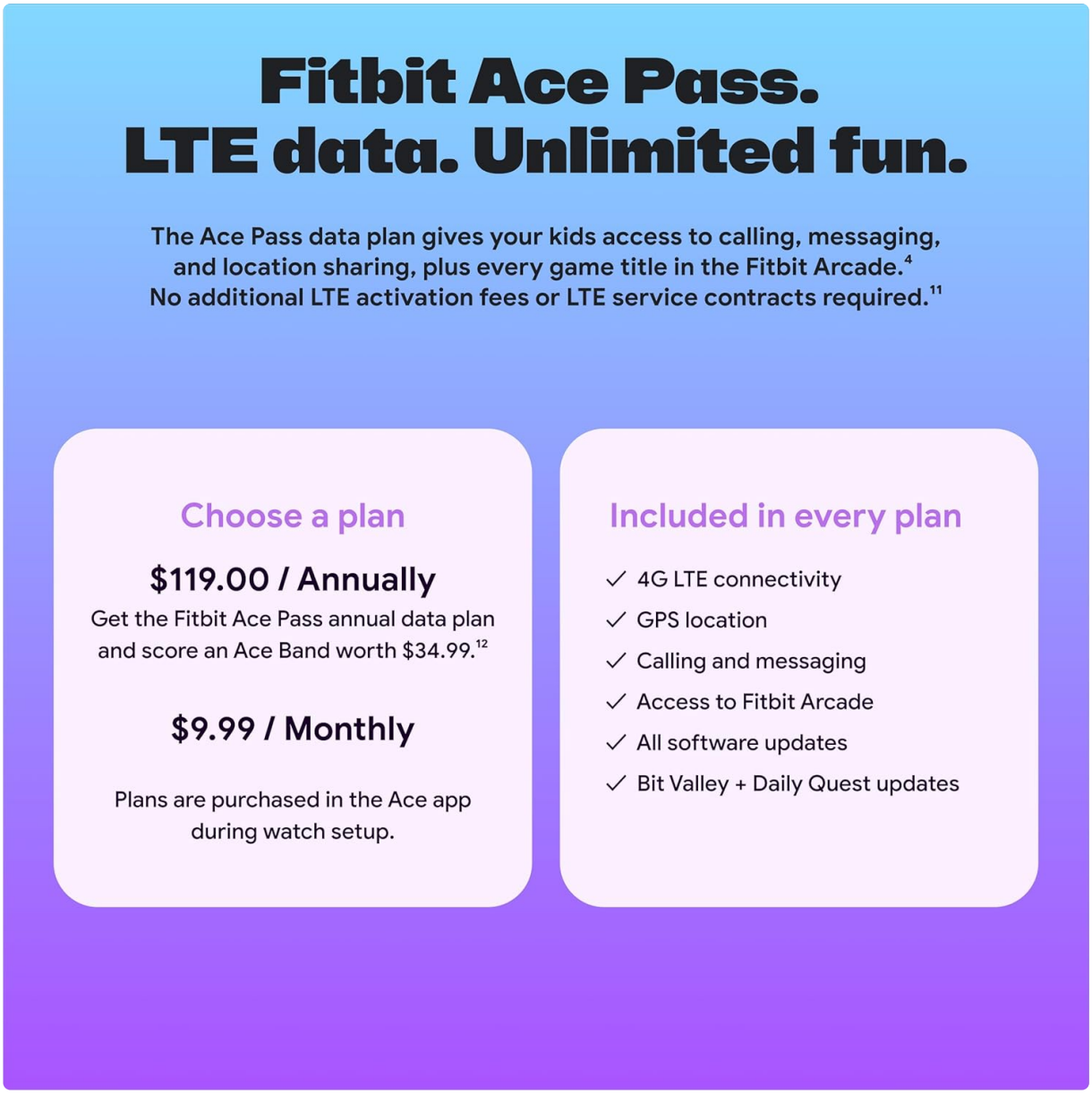

Image: An infographic detailing the Fitbit Ace Pass data plan, outlining pricing options and the comprehensive list of features included with the subscription.

1.4 Adding Contacts

Parents can add up to 20 contacts (ages 13 and up) through the Fitbit Ace app. These contacts will be able to call and message the child's smartwatch. Kids can also join a Family group chat within the app.

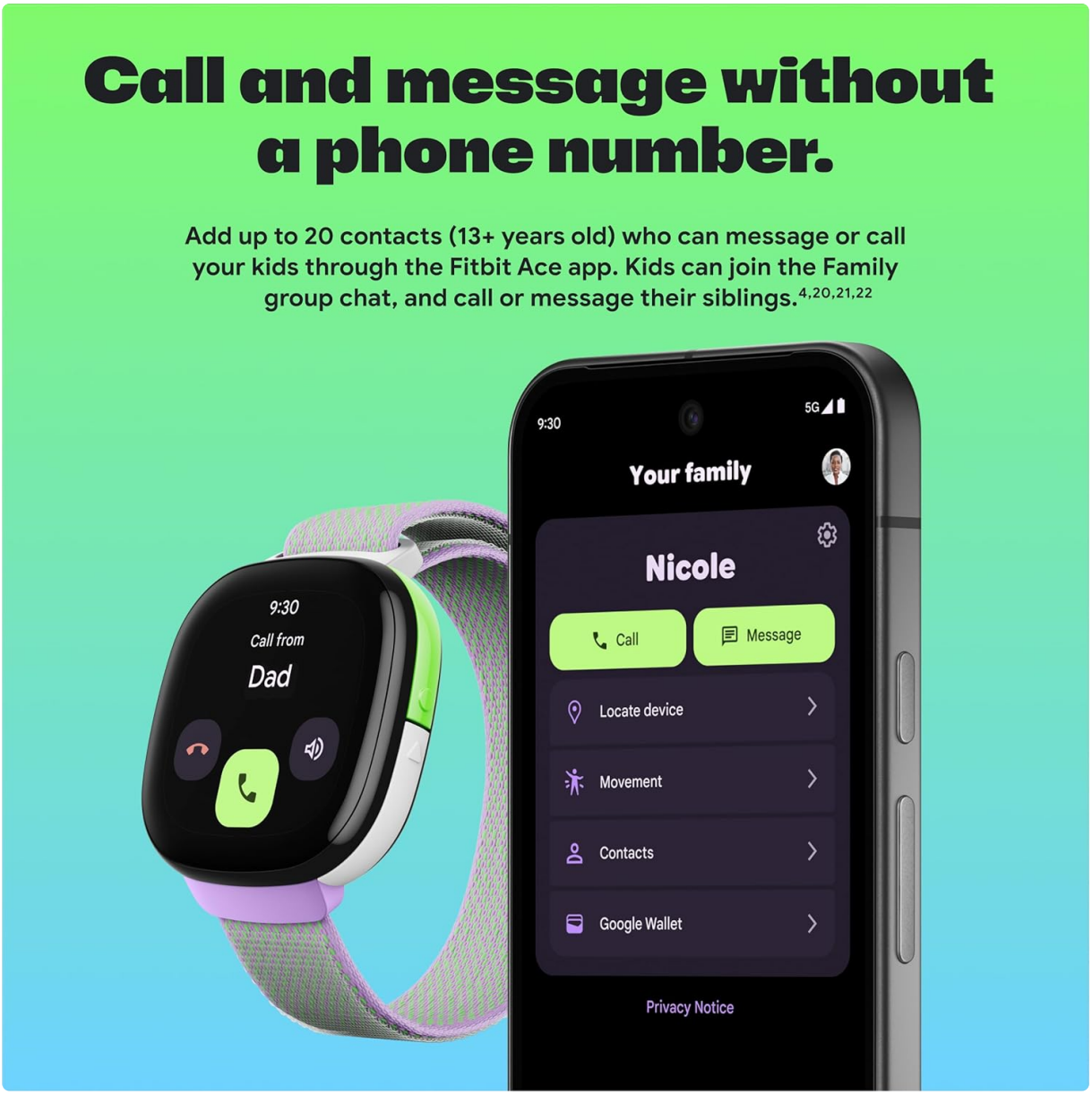

Image: The Fitbit Ace LTE smartwatch showing an incoming call, paired with a smartphone screen illustrating the contact management interface for calls and messages.

2. Operating the Smartwatch

2.1 Basic Navigation

The Fitbit Ace LTE features a responsive touchscreen for navigation. Swipe left/right to access different apps and features, and tap to select. The side button can be used for quick actions or to return to the home screen.

2.2 Communication Features

- **Calling:** Make and receive calls from approved contacts.
- **Messaging:** Send and receive text messages with approved contacts. Quick replies and voice messages are supported.

2.3 Location Tracking (GPS)

The built-in GPS allows parents to track the child's location in real-time through the Fitbit Ace app,

providing peace of mind.

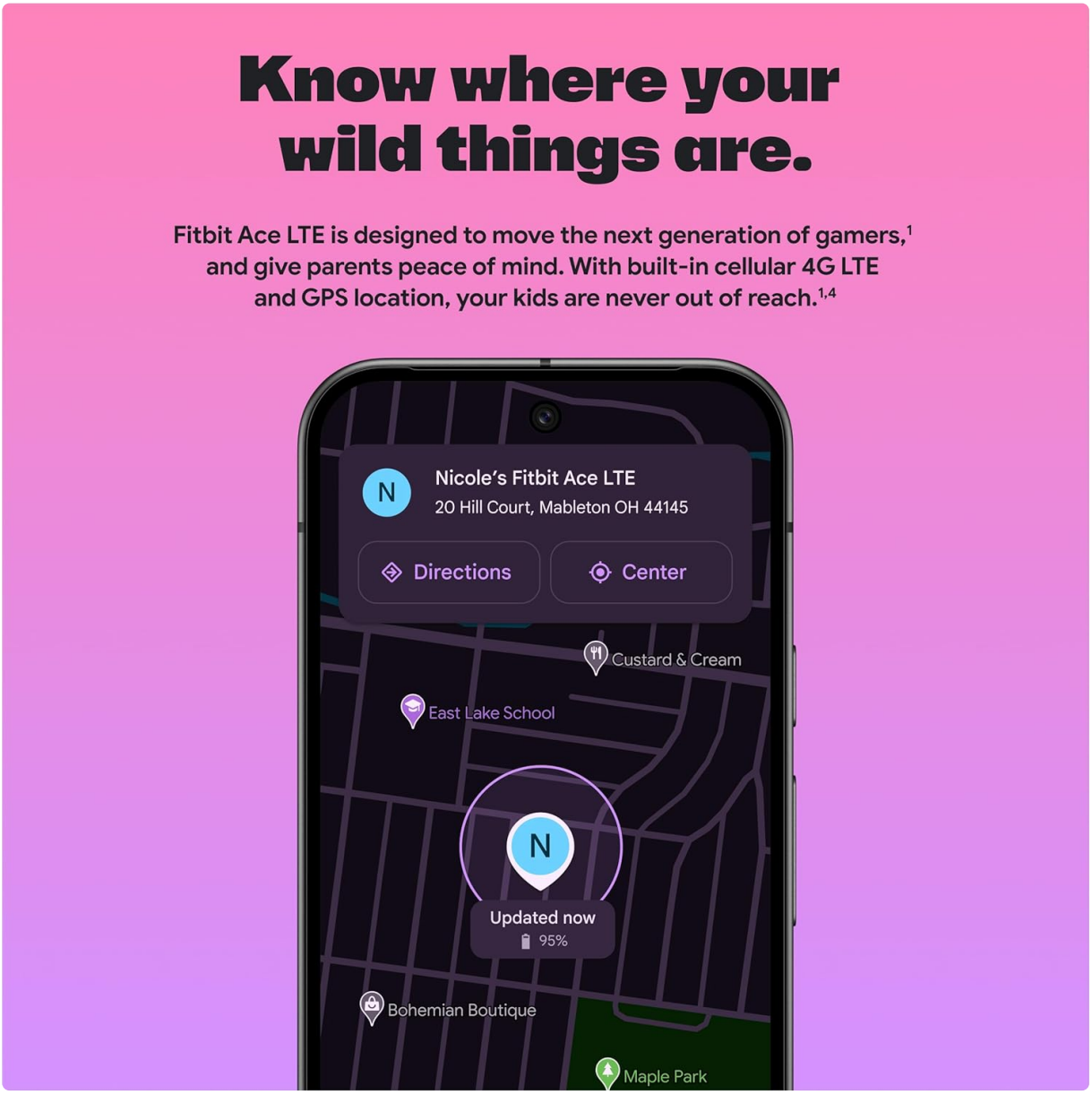

Image: A smartphone displaying the Fitbit Ace app's map interface, indicating the precise GPS location of the child's smartwatch.

2.4 Activity Tracking and Games

- **The Noodle:** An activity ring that records steps, jumps, and bounces. Reaching daily Move Goals is celebrated with animations.
- **Fitbit Arcade:** Access movement-based games that encourage physical activity. New game titles are delivered with the Ace Pass data plan.
- **Eejie:** A character on the watch that reacts to the child's movement, becoming happier with more activity.

Image: A trio of Fitbit Ace LTE smartwatches showcasing the 'Noodle' activity rings in various colors, indicating different levels of daily movement.

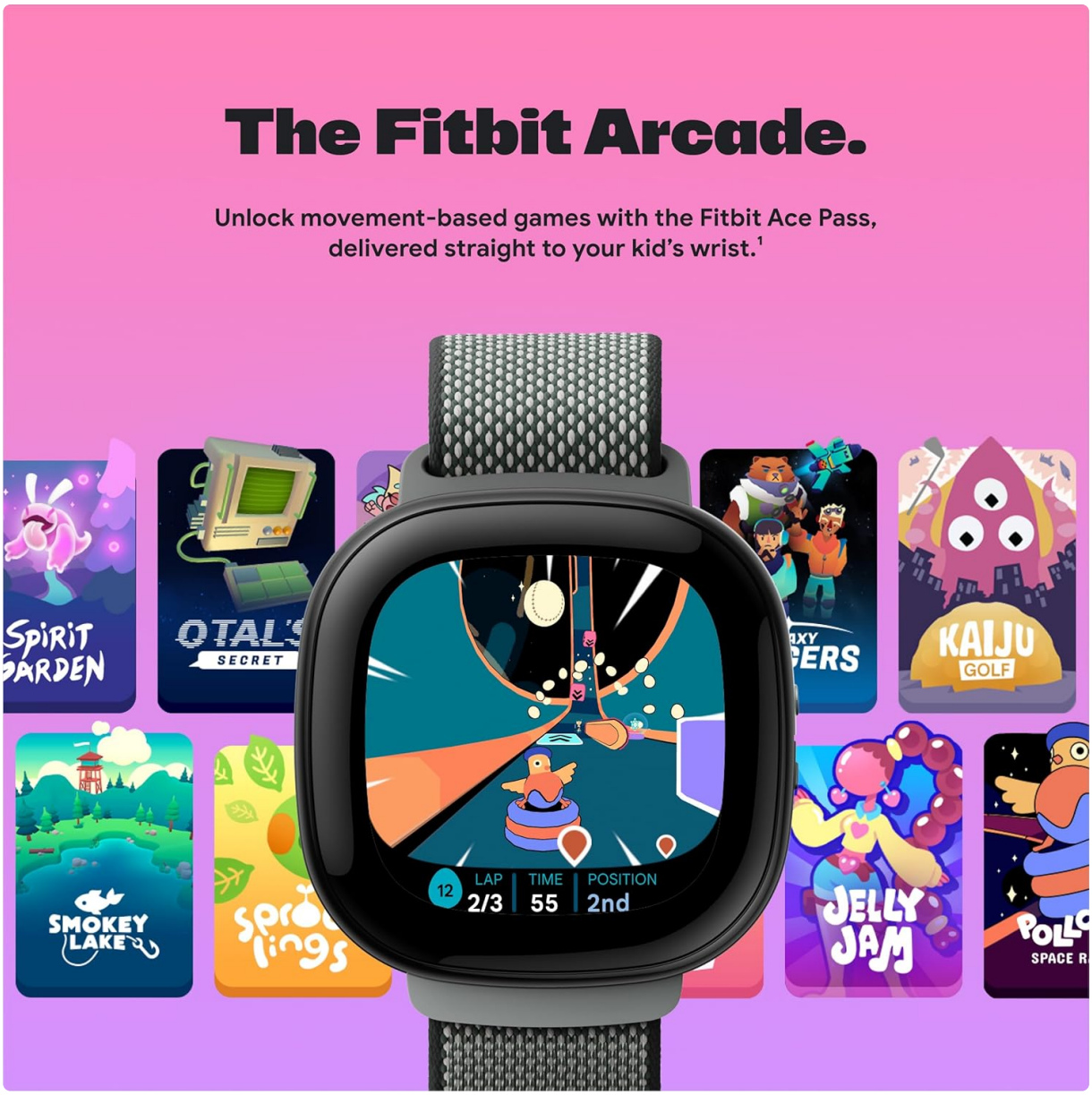

Image: The Fitbit Ace LTE smartwatch actively displaying a game from the Fitbit Arcade, with a selection of other game titles visible in the background.

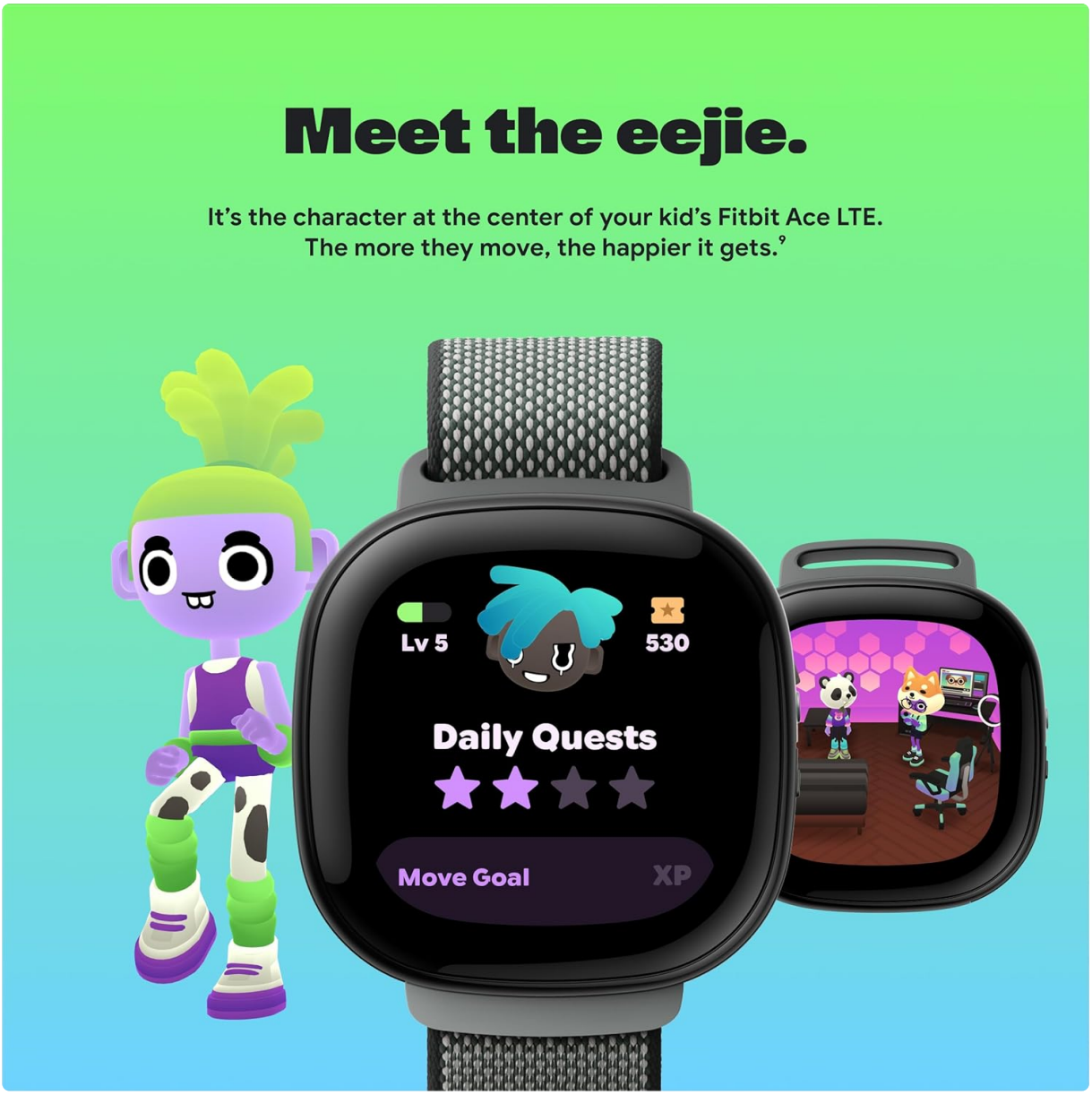

Image: The animated 'eejie' character from the Fitbit Ace LTE ecosystem, positioned beside the smartwatch which shows 'Daily Quests' and a 'Move Goal' interface.

2.5 School Time Mode

Parents can enable 'School Time' through the Fitbit Ace app to limit gameplay and notifications during school hours, helping children focus. Essential communication features remain accessible for emergencies.

Image: The Fitbit Ace LTE smartwatch displaying 'School Time' mode, accompanied by a smartphone screen illustrating the customizable weekly schedule for managing watch distractions.

2.6 Tap to Pay

With a supported kids' debit card, children can use their Fitbit Ace LTE for Tap to Pay transactions, allowing them to make purchases directly from their watch.

3. Maintenance

3.1 Cleaning

Regularly clean your Fitbit Ace LTE with a soft, damp cloth. Avoid harsh chemicals or abrasive materials. Ensure the charging contacts are clean and dry before charging.

3.2 Water Resistance

The Fitbit Ace LTE is water resistant up to 50 meters. It is suitable for swimming and showering but should not be used for scuba diving or high-velocity water sports. After exposure to water, dry the watch thoroughly.

3.3 Durability

The device is made with Corning Gorilla Glass 3 and includes a protective bumper case, offering resistance against bumps, scratches, and dust.

3.4 Battery Care

To prolong battery life, avoid extreme temperatures. Charge the device regularly. The battery provides 16+ hours of use on a full charge.

4. Troubleshooting

4.1 Common Issues and Solutions

- **Watch not turning on:** Ensure the device is fully charged. Connect to the charging cable and allow it to charge for at least 30 minutes.
- **Connectivity issues (calls/messages/GPS):** Verify that the Ace Pass data plan is active and that the watch has a cellular signal. Check the Fitbit Ace app for any connectivity alerts.
- **App not syncing:** Ensure Bluetooth is enabled on the paired smartphone and the Fitbit Ace app is open and running in the background. Restart both the watch and the smartphone if necessary.
- **Inaccurate activity tracking:** Ensure the watch is worn snugly on the wrist. Calibrate the device through the Fitbit Ace app if discrepancies persist.

4.2 Factory Reset

If persistent issues occur, a factory reset may resolve them. This will erase all data on the watch and restore it to its original settings. Consult the Fitbit Ace app or Fitbit support website for detailed instructions on performing a factory reset.

5. Specifications

Feature	Detail
Model Number	Ace LTE
Dimensions	1.62 x 1.77 x 0.52 inches
Item Weight	0.986 ounces (27.94 Grams)
Batteries	1 Lithium Ion battery (included)
Operating System	Android
Connectivity	Cellular (4G LTE), Bluetooth
GPS	Built-in GPS
Screen Size	1.6 Inches
Memory Storage Capacity	32 GB
Water Resistance	50 meters

Display Features	Wireless
Human Interface Input	Touchscreen

6. Warranty and Support

6.1 Product Warranty

The Fitbit Google Ace LTE Smartwatch is covered by a limited manufacturer's warranty. For specific terms and conditions, please refer to the warranty information provided with your purchase or visit the official Fitbit support website.

6.2 Customer Support

For technical assistance, troubleshooting, or any questions regarding your Fitbit Ace LTE, please visit the official Fitbit support website or contact their customer service. Support resources include FAQs, user forums, and direct contact options.

6.3 Optional Protection Plans

Extended protection plans are available for purchase separately to cover accidental damage or extended service needs. These plans are optional and not included with the standard product warranty.

- 2-Year Protection Plan
- 3-Year Protection Plan
- Complete Protect (monthly subscription covering multiple eligible purchases)

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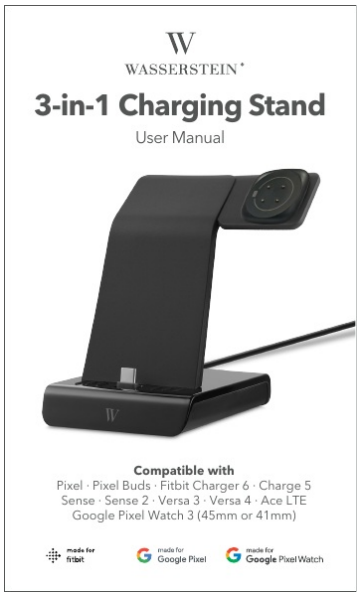
Related Documents - Ace LTE

	Fitbit Ace 2 Fitbit Ace 2

	[Manual de Usuario Fitbit Ace 3] Manual completo para el monitor de actividad y sueño Fitbit Ace 3, que cubre configuración, funciones, solución de problemas e información regulatoria.
	[Fitbit Ace 2 User Manual: Setup, Features, and Safety Information] Comprehensive user manual for the Fitbit Ace 2 activity tracker for kids, covering setup, features like activity tracking, sleep monitoring, notifications, alarms, and regulatory information. Learn how to wear, charge, and maintain your Ace 2.
	[Fitbit Ace 3 User Manual: Setup, Features, and Troubleshooting Guide] Comprehensive guide to setting up, using, and troubleshooting your Fitbit Ace 3 activity tracker for kids. Learn about features, care, and regulatory information.
	[Fitbit Ace 3 User Manual and Guide] Comprehensive guide to setting up, using, and troubleshooting the Fitbit Ace 3 activity and sleep tracker for kids. Learn about features, notifications, and regulatory information.
	[Fitbit Versa User Manual: Setup, Features, and Troubleshooting] Comprehensive user manual for the Fitbit Versa smartwatch. Learn how to set up your device, track activity and sleep, manage notifications, use apps, and troubleshoot common issues.



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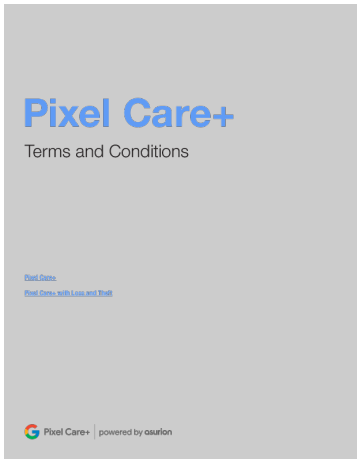

Pixel Care+ Terms and Conditions: Your Guide to Device Protection

Explore the essential details of Google's Pixel Care+ and Pixel Care+ with Loss and Theft plans. Learn about coverage for accidental damage, operational failures, service fees, claim procedures, and important terms for Pixel devices and Fitbits.

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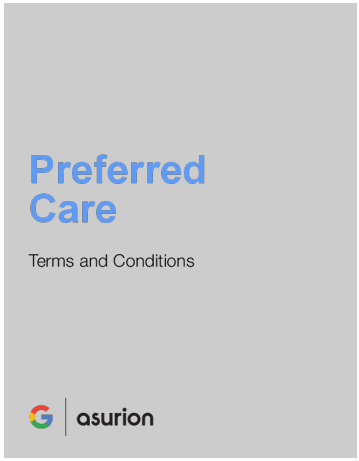

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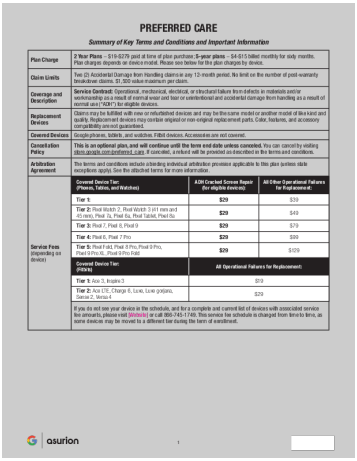

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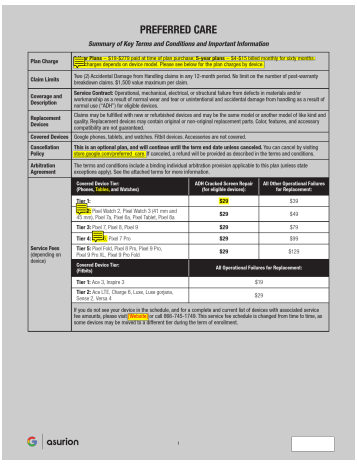

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