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**Twelve South TS-2303**

## Twelve South HiRise 3 Deluxe Wireless Charging Stand User Manual

### INTRODUCTION

The Twelve South HiRise 3 Deluxe is a compact 3-in-1 wireless charging stand designed to simultaneously charge your iPhone, Apple Watch, and AirPods. This stand provides a streamlined charging solution, reducing cable clutter and optimizing space on your nightstand or desk. Its vertical design ensures a minimal footprint while offering convenient access to your devices.



Image: The Twelve South HiRise 3 Deluxe charging stand, showcasing its ability to charge an iPhone, Apple Watch, and AirPods simultaneously.

## PACKAGE CONTENTS

Verify that all items are present in the package:

- Twelve South HiRise 3 Deluxe Charging Stand
- Integrated 15W MagSafe Charger for iPhone
- Integrated Apple Watch Fast Charger
- Power Supply with 1.5 meter (5 foot) cord
- International Plug Adapters (for UK, Hong Kong, Singapore, Continental Europe, Australia, New Zealand, North America, and Japan)

## SETUP INSTRUCTIONS

- Connect Power Supply:** Plug the provided power supply into the USB-C port on the back of the HiRise 3 Deluxe.
- Select Adapter:** Attach the appropriate international plug adapter for your region to the power supply.
- Plug In:** Insert the power supply into a wall outlet.
- Placement:** Place the HiRise 3 Deluxe on a stable, flat surface such as a nightstand or desk. Ensure adequate space for device placement and removal.

## 15W MagSafe Charger

for MagSafe compatible iPhones and AirPods

## 7.5W Qi Certified Wireless Charger

charges compatible AirPods or a second wireless charging compatible phone

## 5W Fast Charger for Apple Watch

tilts upright for Night Stand Mode or rests flat for more discreet charging

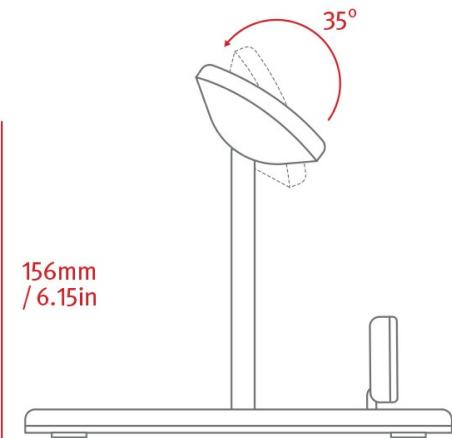


Image: A labeled diagram of the HiRise 3 Deluxe, highlighting the 15W MagSafe charger for iPhone, the 7.5W Qi wireless charger for AirPods or a second phone, and the 5W fast charger for Apple Watch.

## OPERATING INSTRUCTIONS

### Charging iPhone (MagSafe)

- Align your MagSafe-compatible iPhone with the magnetic charging disc at the top of the stand. The magnets will secure your iPhone in place.
- The iPhone can be attached vertically or horizontally.
- The MagSafe charger allows for a 35-degree tilt, enabling you to adjust the viewing angle for optimal visibility, especially for features like StandBy mode.



### StandBy for a great (adjustable) view.

HiRise 3 Deluxe allows you to adjust the angle of your iPhone by 35-degrees so you can display StandBy or see notifications at a glance. Attach iPhone to the stand, vertically or horizontally, and tilt the screen to the ideal viewing angle.



Image: A diagram demonstrating the 35-degree adjustable tilt of the MagSafe charger, allowing for both vertical and horizontal iPhone placement and optimized viewing angles.

## Charging Apple Watch

- Place your Apple Watch onto the dedicated fast charger located on the base.
- The Apple Watch charger can be tilted upright for Nightstand Mode or laid flat for a more discreet appearance.



Image: An Apple Watch actively charging on the HiRise 3 Deluxe, indicated by the charging icon on its display.

## Charging AirPods or Second Phone (Qi Charger)

- Place your AirPods (with wireless charging case) or a second Qi-compatible phone onto the flat wireless charging spot on the base of the stand.
- Ensure the device is centered on the charging pad for optimal charging.

Charge your AirPods - or even a second phone, on the 7.5W Qi charger on the base.



Image: The HiRise 3 Deluxe simultaneously charging an iPhone, Apple Watch, and a second smartphone on its base, highlighting its versatile charging options.

## MAINTENANCE

To ensure the longevity and optimal performance of your Twelve South HiRise 3 Deluxe, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to wipe down the stand. Avoid abrasive cleaners, solvents, or aerosol sprays, as these can damage the finish.
- **Avoid Liquids:** Keep the charging stand away from water and other liquids.
- **Storage:** When not in use for extended periods, store the stand in a cool, dry place.

## TROUBLESHOOTING

If you encounter issues with your HiRise 3 Deluxe, refer to the following common solutions:

- **Device Not Charging:**
  - Ensure the power supply is securely connected to both the stand and a working wall outlet.

- Verify that your device (iPhone, Apple Watch, AirPods) is correctly positioned on its respective charging area. For the Qi pad, ensure it is centered.
- Remove any thick cases from your phone or AirPods that might interfere with wireless charging.

- **iPhone Not Holding Securely on MagSafe:**

- If using a phone case, ensure it is MagSafe compatible. Non-MagSafe cases, especially thicker ones, may weaken the magnetic connection.
- Ensure there are no foreign objects between the iPhone and the MagSafe charger.

- **AirPods Charging Finicky:**

- Precisely center your AirPods case on the flat Qi charging pad. Slight adjustments may be needed to initiate charging.
- Confirm your AirPods case supports wireless charging.

- **Slow Charging:**

- Ensure you are using the original power supply and cable provided with the HiRise 3 Deluxe.
- Charging speeds can be affected by device usage during charging, battery level, and environmental temperature.

## SPECIFICATIONS

Feature	Detail
Product Dimensions	6.3 x 3.4 x 6 inches
Item Weight	14.1 ounces
Model Number	TS-2303
Connectivity	USB Type C (for power input)
Special Features	MagSafe Compatible, Wireless Charging
Color	Black
Input Voltage	120 Volts (AC)
Amperage	0.13 Amps
Compatible Devices	MagSafe iPhones, Apple Watch (all series), AirPods (all versions with Wireless Charging Case)

## WARRANTY AND SUPPORT

For warranty information, technical support, or further assistance with your Twelve South HiRise 3 Deluxe, please visit the official Twelve South website or contact their customer service department. Details regarding product warranty periods and support channels are typically available on the manufacturer's website.

