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Serenib CASB0015

User Manual: Big Button Corded Home Phone

Model: LD-858HF / CASB0015 | Brand: Serenib

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, and maintenance of your Serenib Big Button Corded Home Phone. Designed with ease of use in mind, this telephone is ideal for seniors, visually-impaired individuals, and hearing-aid users, offering features like one-touch photo memory dialing and a loud ringer for enhanced accessibility and convenience.



Image: Front view of the Serenib Big Button Corded Home Phone, showcasing the large numeric keypad and the nine customizable photo memory buttons.

PRODUCT FEATURES

- **Memory Dialing:** Features one-touch dialing for up to 9 contacts, including 7 customizable photo memory slots, 1 SOS number, and 1 meal order number. This allows for quick and easy connection to frequently called numbers.
- **Humanized Design:** The phone includes large, easy-to-read buttons and slots for inserting personalized photos for each memory dial contact, aiding in quick identification.
- **Enhanced Accessibility:** Equipped with an extra loud ringer and adjustable handset volume, making it suitable for individuals with hearing impairments. The large buttons also benefit those with low vision or dexterity challenges.
- **Hands-Free Speakerphone:** A high-quality speaker provides clear audio for hands-free conversations, utilizing smart voice chip and speech compression technology for high acoustic fidelity.
- **Durable Construction:** Made from high-quality Acrylonitrile Butadiene Styrene (ABS) material, ensuring durability and clear sound output and input.
- **Simple Operation:** Designed with essential features for older adults, requiring only a simple plug-in to function.



Image: Illustration highlighting the loud ringer feature, indicating adjustable ringer and handset volume for hearing-impaired users.



Image: Diagram illustrating the speakerphone function, emphasizing high-quality audio, smart voice chip, and speech compression technology.

SETUP GUIDE

1. Connecting the Phone

1. Locate the telephone line cord included with your phone.
2. Plug one end of the telephone line cord into the "LINE" port on the back of the phone.
3. Plug the other end of the telephone line cord into a standard telephone wall jack.
4. Connect the coiled handset cord to the handset and the designated port on the phone base.



Image: Rear view of the phone, illustrating the telephone line input port for connection to a wall jack.

2. Setting Up Photo Memory Dialing

The phone features 9 customizable memory buttons (7 photo slots, 1 SOS, 1 Meal Order). To set them up:

1. **Prepare Photos:** Print or cut small photos (approximately 1.5 x 1.5 inches) of the individuals you wish to assign to the memory buttons.
2. **Insert Photos:** Carefully lift the clear plastic cover on each photo memory button. Insert the prepared photo into the slot, then replace the cover.
3. **Store Numbers:**
 - Lift the handset or press the **SPEAKER** button.
 - Press the **STORE** button.
 - Dial the phone number you wish to save (e.g., 10 digits).
 - Press the desired photo memory button (e.g., the button with your mother's photo).
 - You will hear a confirmation tone, indicating the number is saved. Repeat for all desired memory buttons, including SOS and Meal Order if they are programmable.



Image: The phone's photo memory buttons shown with blank labels, indicating they are customizable with photos or written names.

OPERATING INSTRUCTIONS

1. Making a Call

• Standard Dialing:

1. Lift the handset or press the **SPEAKER** button to activate the speakerphone.
2. Listen for a dial tone.
3. Dial the desired phone number using the numeric keypad.
4. Wait for the call to connect.

• Photo Memory Dialing:

1. Lift the handset or press the **SPEAKER** button.
2. Press the desired photo memory button (e.g., the button with your family member's photo, or the **SOS** button).
3. The phone will automatically dial the stored number.

2. During a Call

- **Speakerphone On/Off:** Press the **SPEAKER** button to toggle the speakerphone function. The "IN USE" indicator light will illuminate when the line is active.
- **Mute:** Press the **MUTE** button to temporarily silence your microphone. The other party will not hear you. Press again to unmute.
- **Redial:** To redial the last number called, lift the handset or press **SPEAKER**, then press the **REDIAL** button.
- **Flash:** The **FLASH** button is used for certain telephone services like call waiting or transferring calls, depending on your phone service provider. Consult your service provider for specific instructions.

3. Adjusting Volume

- **Ringer Volume:** The ringer volume can be adjusted using the switch located on the side or back of the phone (if available). Set to High, Low, or Off as desired.
- **Handset/Speaker Volume:** During a call, the volume can typically be adjusted using the volume buttons on the side of the handset or dedicated volume controls on the base (if available).

MAINTENANCE

To ensure the longevity and optimal performance of your Serenib Big Button Corded Home Phone, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, damp cloth to wipe down the phone's surface. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the ABS material and electronic components.
- **Dust Removal:** Regularly dust the keypad and speaker areas with a soft brush or compressed air to prevent accumulation that could affect button responsiveness or sound quality.
- **Cord Care:** Avoid tangling or excessively stretching the coiled handset cord and the telephone line cord. Inspect cords periodically for any signs of wear or damage.
- **Placement:** Place the phone on a stable, flat surface away from direct sunlight, excessive heat, moisture, and strong electromagnetic fields.

TROUBLESHOOTING

If you encounter any issues with your phone, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone.	Phone line not connected properly; service outage.	Ensure all cords are securely plugged in. Test with another phone if available. Contact your phone service provider.
Cannot hear or be heard during a call.	Volume too low; Mute function activated; faulty connection.	Adjust handset/speaker volume. Check if the MUTE button is active. Re-seat phone cords.
Ringer not working.	Ringer volume set to Off/Low.	Check the ringer volume switch on the phone and adjust to a higher setting.
Photo memory dialing not working.	Number not stored correctly; incorrect button pressed.	Verify the number is correctly stored by following the "Setting Up Photo Memory Dialing" instructions. Ensure you are pressing the correct memory button.

SPECIFICATIONS

Brand	Serenib
Model Number	CASB0015 (LD-858HF)
Colour	Default White
Telephone Type	Corded
Material	Acrylonitrile Butadiene Styrene (ABS)
Power Source	Corded Electric
Dialer Type	Single Keypad
Compatible Devices	Traditional PSTN systems, Digital telephone networks
Dimensions (Approx.)	23.3 x 22.9 x 6.7 cm
Weight (Approx.)	710 g

WARRANTY AND SUPPORT

Serenib is committed to providing high-quality products and customer satisfaction. Your purchase is backed by a satisfaction guarantee.

- **Customer Service:** We offer 24-hour customer service to assist with any questions or concerns you may have regarding your Serenib phone.
- **Contact Us:** For support, troubleshooting assistance, or any product-related inquiries, please do not hesitate to contact us via email. Your feedback is valuable and helps us improve our products and services.