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› EPOS C1 USB-C Mono Headset Instruction Manual

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Model: C1 USB-C Mono

INTRODUCTION

This manual provides comprehensive instructions for the EPOS C1 USB-C Mono Headset. It covers product features, setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual carefully before using your headset.

The EPOS C1 USB-C Mono Headset is designed for clear communication in various environments, featuring a noise-cancelling microphone and a lightweight, comfortable design. It offers instant USB-C connectivity and is Chromebook certified, making it suitable for hybrid work, office use, and calls.

WHAT'S IN THE BOX

Verify that all items are present in the package:

- EPOS C1 USB-C Mono Headset
- USB-C Cable (integrated)
- User Manual (this document)
- Ear Cushions (pre-installed or spare)



Figure 1: Package Contents. The image displays the EPOS C1 USB-C Mono Headset and its integrated USB-C cable with in-line controls, illustrating what is included in the product box.

SETUP

1. **Connect the Headset:** Plug the USB-C connector of the headset into an available USB-C port on your computer, laptop, or compatible device. The headset is designed for instant plug-and-play functionality.
2. **Device Compatibility:** The EPOS C1 USB-C Mono Headset is compatible with devices featuring USB-C connectivity, including Windows, Mac, and Chromebook systems. No additional drivers are typically required.
3. **Adjust Fit:** Place the headset on your head with the ear cup over one ear. Adjust the headband for a comfortable and secure fit. The mono design allows you to remain aware of your surroundings.
4. **Position Microphone:** Rotate the microphone boom arm to position the microphone approximately 2-3 cm (1 inch) from your mouth for optimal voice pickup. The microphone features noise-cancelling technology to reduce background distractions.

Semplicità Plug-and-Play



Figure 2: Plug-and-Play Compatibility. This image illustrates the headset's broad compatibility with various operating systems and USB-C enabled devices, highlighting its ease of setup.

OPERATING INSTRUCTIONS

The headset features an in-line control unit for easy management of calls and audio.



Figure 3: Headset Features Overview. This diagram points out the main components and functionalities of the headset, including its lightweight build, mono design, microphone, and in-line controls.

- **Volume Control:** Use the '+' and '-' buttons on the in-line control unit to adjust the listening volume.
- **Mute Microphone:** Press the microphone button on the in-line control unit to mute or unmute the microphone. An indicator light on the control unit may show the mute status.

- **Call Management:** For compatible applications, the central button on the in-line control unit may be used to answer or end calls. Refer to your communication software's documentation for specific functionality.
- **Voice Clarity:** The directional microphone is designed to reduce background noise, ensuring clear voice transmission during calls and recordings.

MAINTENANCE

Proper maintenance ensures the longevity and performance of your EPOS C1 USB-C Mono Headset.

- **Cleaning:** Use a soft, dry cloth to clean the headset. For ear cushions, gently wipe with a slightly damp cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use, store the headset in a clean, dry place away from extreme temperatures and direct sunlight.
- **Cable Care:** Avoid sharp bends or excessive pulling on the USB-C cable to prevent damage.
- **Ear Cushions:** The ear cushions are replaceable. Contact EPOS support for replacement parts if needed.

TROUBLESHOOTING

If you encounter issues with your headset, refer to the following common solutions:

Problem	Possible Cause	Solution
No audio from headset	<ul style="list-style-type: none"> • Headset not properly connected. • Volume too low. • Incorrect audio output device selected. 	<ul style="list-style-type: none"> • Ensure the USB-C connector is fully inserted. • Increase volume using the in-line control or device settings. • Check your device's sound settings and select the EPOS C1 as the output device.
Microphone not working	<ul style="list-style-type: none"> • Microphone is muted. • Incorrect audio input device selected. • Microphone boom not positioned correctly. 	<ul style="list-style-type: none"> • Press the mute button on the in-line control to unmute. • Check your device's sound settings and select the EPOS C1 as the input device. • Adjust the microphone boom arm closer to your mouth.
Poor audio quality	<ul style="list-style-type: none"> • Loose connection. • Interference. • Software issues. 	<ul style="list-style-type: none"> • Reconnect the headset. • Move away from other electronic devices that might cause interference. • Restart your computer or communication application.

If the problem persists, please contact EPOS customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	EPOS
Model Name	C1 USB-C Mono
Color	Black
Ear Placement	On-ear
Form Factor	On-ear
Impedance	22 Ohm
Noise Control	None (Microphone has noise-cancelling)
Sensitivity	117 dB
Headphone Jack	No jack (USB-C only)
Connectivity Technology	Wired (USB-C)
Package Contents	Headset, Cable, Ear Cushions, User Manual
Country of Origin	China
Manufacturer	Demant Sound Epos Audio A/S
Control Type	Volume Control
Control Method	Remote (in-line)
Audio Driver Type	Dynamic Driver
Frequency Range	20 Hz - 20,000 Hz
Covering Material	Metal, Plastic
Specific Product Uses	Business, Communication, Conferences
Recommended Product Uses	Business, Entertainment, Professional
Compatible Devices	Devices with USB-C connectivity
Cable Feature	Tangle-free
Water Resistance Level	Not water resistant
Product Features	Volume Control, Integrated Remote Control, Lightweight, Included Microphone
Item Weight	70 Grams

WARRANTY AND SUPPORT

The EPOS C1 USB-C Mono Headset comes with a **2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use.

For warranty claims, technical support, or inquiries about replacement parts, please contact EPOS customer service through their official website or the contact information provided with your purchase documentation.

Please have your proof of purchase and product model number ready when contacting support.

Online Resources: For additional information, FAQs, and software updates (if applicable), visit the official EPOS website: www.eposaudio.com