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> EPOS C1 Professional Headset with 3.5mm Plug - User Manual

## EPOS C1 3.5mm Jack

# EPOS C1 Professional Headset with 3.5mm Plug - User Manual

Model: C1 3.5mm Jack

## INTRODUCTION

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The EPOS C1 Professional Headset is designed for clear communication and comfortable extended use. This manual provides instructions for setting up, operating, and maintaining your headset, ensuring optimal performance.

## KEY FEATURES

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- **Exceptional Audio Clarity:** Wired headset with 3.5mm connection for crystal-clear sound.
- **Comfortable For All-Day Wear:** Lightweight, on-ear design with adjustable headband.
- **Optimized For Voice Clarity:** Noise-canceling boom microphone reduces background distractions.
- **Simple Device Compatibility:** Connects to smartphones, tablets, and laptops with a standard 3.5mm jack.
- **Eco-Friendly And Upgrade-Ready:** Delivered in sustainable packaging with support for EPOS Connect software.
- **Integrated Remote Control:** For easy management of calls and audio.
- **LED Mute Indicator:** Provides visual confirmation of mute status.
- **Enterprise-Grade Hearing Protection:** Through EPOS Connect software.

## WHAT'S IN THE BOX

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Verify that all items are present in the package:

- EPOS C1 Headset with integrated cable
- Ear Cushions (pre-installed)
- User Manual (this document)



Figure 1: Contents of the EPOS C1 Headset package.

## SETUP

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1. **Connect the Headset:** Insert the 3.5mm jack of the EPOS C1 headset into the corresponding audio port on your computer, smartphone, or tablet. The headset is plug-and-play and requires no additional drivers for basic functionality.
2. **Adjust the Headband:** Gently extend or retract the headband to achieve a comfortable and secure fit on your head. The ear cups should rest comfortably over your ears.
3. **Position the Microphone:** Adjust the flexible boom microphone so that it is positioned approximately 1-2 inches (2.5-5 cm) from your mouth for optimal voice pickup.



Figure 2: Headset components and connection point.



Figure 3: Plug-and-play simplicity with 3.5mm devices and Chromebooks.

## OPERATING INSTRUCTIONS

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### Volume Control

The headset features an in-line remote control for easy volume adjustment. Use the volume up (+) and volume down (-) buttons to control the audio output level.

### Mute Function

Press the mute button on the in-line remote to mute or unmute your microphone. An LED indicator on the remote will show the microphone's mute status.

### Call Management

For devices that support it, the in-line remote may also include a call control button to answer or end calls.



Figure 4: Headset design emphasizing ease of use.

## MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the headset. Do not use liquid cleaners or solvents.
- **Storage:** Store the headset in a cool, dry place when not in use. Avoid extreme temperatures.

- **Cable Care:** Avoid sharp bends or excessive pulling on the cable to prevent damage.
- **Ear Cushions:** The ear cushions are designed for durability but can be replaced if worn. Contact support for replacement options.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound from headset	Headset not properly connected; device volume too low; headset muted.	Ensure 3.5mm jack is fully inserted. Increase device volume. Check if headset is muted via in-line control.
Microphone not working	Microphone muted; incorrect input device selected on computer/device.	Unmute microphone using in-line control. Verify microphone is selected as input device in your device's audio settings.
Poor audio quality	Loose connection; audio source issue; environmental interference.	Check 3.5mm connection. Test with another audio source. Move away from potential interference sources.

## SPECIFICATIONS

Feature	Detail
Brand	EPOS
Model Name	C1 3.5mm Jack
Connectivity Technology	Wired (3.5 mm Jack)
Ear Placement	On Ear
Microphone	Noise-Canceling Boom Microphone
Control Type	In-line Call Control, Volume Control
Weight	81 Grams (2.86 ounces)
Dimensions (L x W x H)	7.76 x 7.32 x 2.2 inches (approximate)
Impedance	22 Ohms
Sensitivity	110 dB
Frequency Range	20 Hz - 20,000 Hz
Compatible Devices	Devices with a 3.5mm audio jack, Chromebook certified

## WARRANTY AND SUPPORT

The EPOS C1 Professional Headset comes with a **2-year manufacturer's warranty**. For warranty claims, technical support, or further assistance, please visit the official EPOS support website or contact their customer service. You can find more information and support resources on the [EPOS Store on Amazon](#).

Your browser does not support the video tag.

Video 1: Overview of the EPOS C1 Professional Headset, highlighting its features and benefits for professional communication.

