

## Branch 810061417286

# Branch Adjustable Ergonomic Headrest Attachment User Manual

Model: 810061417286

## 1. INTRODUCTION

Thank you for choosing the Branch Adjustable Ergonomic Headrest Attachment. This accessory is designed to seamlessly integrate with your Branch Ergonomic Chair, providing enhanced comfort and support for your head and neck. By following the instructions in this manual, you will ensure proper installation and optimal use of your new headrest.

This headrest is engineered to complement the ergonomic design of your Branch chair, helping to alleviate discomfort in the upper back, shoulders, and neck, and promoting better posture during extended periods of sitting.

## 2. PRODUCT FEATURES

- **Adjustable Support:** Offers customizable height adjustment to find the perfect position for head and neck support.
- **Chair Compatibility:** Specifically designed for exclusive compatibility with the Branch Ergonomic Chair.
- **Discomfort Elimination:** Aids in reducing upper-back, shoulder, and neck discomfort.
- **Breathable Mesh:** Constructed with premium breathable mesh to ensure your neck and head remain cool and comfortable.
- **Easy Installation:** Simple assembly process, typically completed within minutes using the included Allen key.



Figure 2.1: Branch Ergonomic Headrest Attachment (Graphite)



Figure 2.2: Close-up of Headrest Mesh and Frame

### 3. SETUP AND INSTALLATION

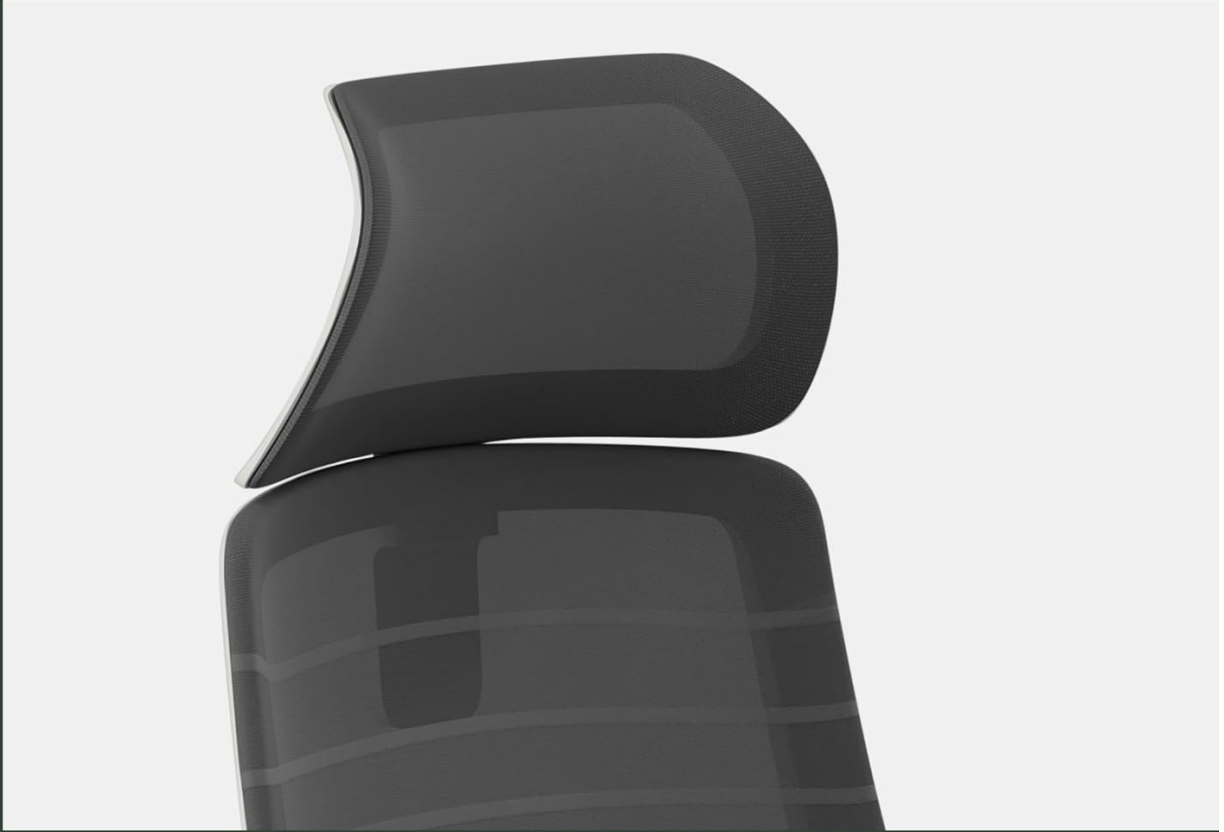
The Branch Headrest Attachment is designed for quick and straightforward installation. Please follow these steps carefully:

1. **Unpack Components:** Carefully remove all components from the packaging. Ensure you have the headrest assembly and the Allen key.
2. **Locate Attachment Point:** Identify the designated slot at the top of your Branch Ergonomic Chair's backrest. This is where the headrest will be inserted.
3. **Insert Headrest:** Align the attachment arm of the headrest with the slot on the chair backrest. Gently slide the headrest down into the slot until it is fully seated.
4. **Secure with Allen Key:** Use the provided Allen key to tighten any securing screws, if present, to firmly attach the headrest to the chair. Ensure it is stable and does not wobble.

5. **Test Stability:** Once installed, gently push and pull on the headrest to confirm it is securely attached before use.

Installation should take only a few minutes. If you encounter any difficulties, please refer to the troubleshooting section or contact customer support.

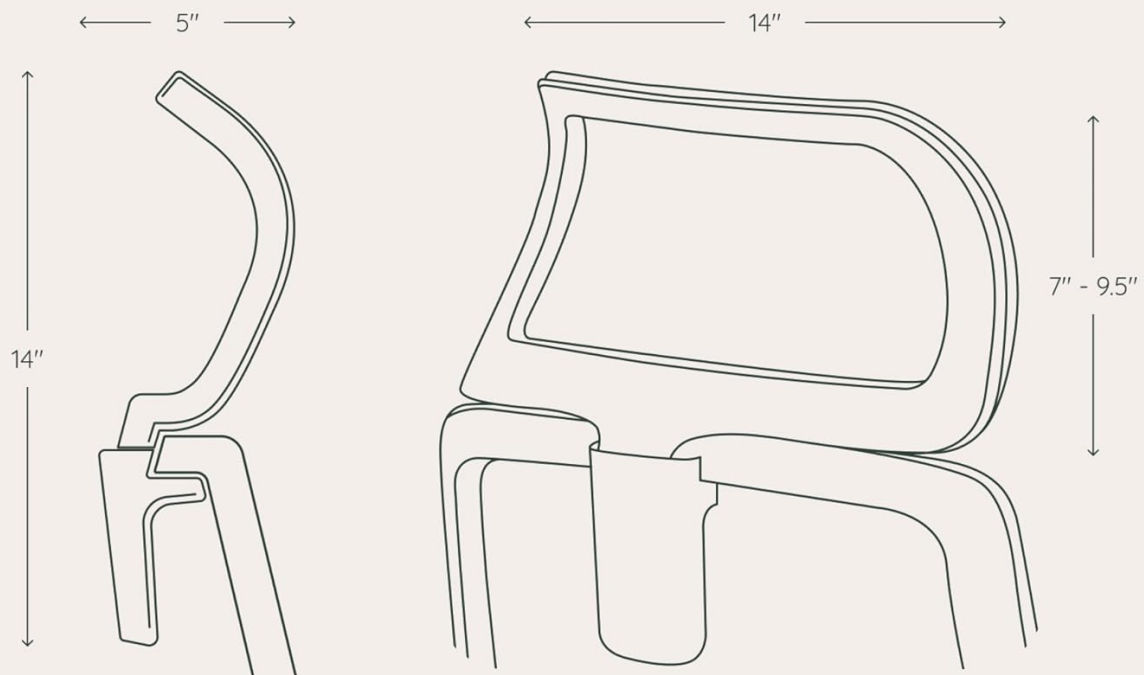
## Ergonomic Chair Headrest



Enhance your work experience with our Headrest designed to upgrade your Branch Ergonomic Chair.

Figure 3.1: Headrest Attachment Mechanism

# Product Specifications



## Details

Height adjustment range: 2.25"

Product weight: 2.0lbs

Figure 3.2: Headrest Installed on Chair

## 4. OPERATING INSTRUCTIONS

The Branch Headrest Attachment features an adjustable height mechanism to cater to individual user preferences and ensure optimal ergonomic support.

- **Adjusting Height:** To adjust the height of the headrest, grasp the headrest firmly with both hands. Gently pull upwards to raise it or push downwards to lower it. The headrest will click into place at various height intervals.
- **Finding Optimal Position:** Position the headrest so that it comfortably supports the natural curve of your neck and the base of your head when you are seated upright or slightly reclined. Experiment with different heights to find the position that provides the most comfort and reduces strain.



## Designed To Eliminate:

1. Upper-back pain
2. Neck discomfort
3. Shoulder stiffness
4. Bad posture

Figure 4.1: User with Adjustable Headrest

## 5. MAINTENANCE

To ensure the longevity and continued performance of your Branch Headrest Attachment, regular maintenance is recommended.

- **Cleaning:** For general cleaning, wipe the mesh and frame with a soft, damp cloth. For stubborn spots, a mild soap solution can be used, followed by wiping with a clean, damp cloth to remove any soap residue. Avoid harsh chemicals or abrasive cleaners, as these can damage the material.
- **Inspection:** Periodically inspect the attachment points and the headrest frame for any signs of wear, damage, or loose connections. Ensure all parts are secure.
- **Avoid Excessive Force:** Do not apply excessive force when adjusting the headrest, as this may damage the internal mechanism.

## 6. TROUBLESHOOTING

If you experience any issues with your Branch Headrest Attachment, please refer to the common problems and solutions below:

| Problem                                                      | Possible Cause                                                             | Solution                                                                                                                                                                                        |
|--------------------------------------------------------------|----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Headrest feels loose or wobbly after installation.           | Securing screws not fully tightened or improper insertion.                 | Ensure the headrest is fully inserted into the chair's slot. Use the Allen key to tighten any securing screws until the headrest is firm.                                                       |
| Headrest does not adjust height smoothly.                    | Mechanism may be stiff or obstructed.                                      | Apply gentle, even pressure when adjusting. Ensure no foreign objects are lodged in the adjustment mechanism. Avoid forcing the adjustment.                                                     |
| Headrest does not provide adequate support for taller users. | Headrest may be at its maximum height or not suitable for extreme heights. | Ensure the headrest is adjusted to its highest possible position. The headrest is designed to support a wide range of users, but individual comfort may vary.                                   |
| Rattling noise from the headrest.                            | Slight play in the attachment mechanism.                                   | Ensure all connections are secure. If minor play persists, some users have found that inserting a thin, non-abrasive shim (e.g., a small piece of cardstock) into the slot can reduce movement. |

If the problem persists after attempting these solutions, please contact Branch customer support for further assistance.

## 7. SPECIFICATIONS

| Attribute          | Detail                                     |
|--------------------|--------------------------------------------|
| Brand              | Branch                                     |
| Model Number       | 810061417286                               |
| Color              | Graphite                                   |
| Product Dimensions | 5"D x 14"W x 14"H                          |
| Item Weight        | 2 pounds                                   |
| Material           | Polymer (Frame), Breathable Mesh           |
| Special Feature    | Ergonomic, Head Support, Adjustable Height |
| Compatibility      | Branch Ergonomic Chair ONLY                |
| UPC                | 810061417200                               |



Figure 7.1: Branch Ergonomic Chair with Headrest

## 8. WARRANTY AND SUPPORT

Branch stands behind the quality of its products. For specific warranty information regarding your Headrest Attachment, please refer to the warranty documentation included with your original Branch Ergonomic Chair or visit the official Branch website.

If you require technical assistance, have questions about installation, or need to report a defect, please contact Branch customer support:

- **Online Support:** Visit the Branch official website for FAQs, support articles, and contact forms.
- **Email Support:** Refer to your purchase documentation for the dedicated support email address.
- **Phone Support:** Contact numbers may be available on the official website or in your product packaging.

Please have your product model number (810061417286) and purchase date ready when contacting support to expedite the process.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question