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UGREEN B0CTQBCWM1

UGREEN 2.4 GHz Wireless Keyboard and Mouse Combo

User Manual

Introduction

Thank you for choosing the UGREEN 2.4 GHz Wireless Keyboard and Mouse Combo. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your new wireless peripherals. Please read this manual carefully before use to ensure optimal performance and longevity of your product.

Key Features:

- Spanish Keyboard Layout with 'Ñ' key.
- Standard 106-key design with function keys.
- Ergonomic mouse with 5 adjustable DPI levels (800/1200/1600/2000/4000).
- Silent mouse clicks for quiet operation.
- 2.4 GHz wireless connection with a single USB receiver for both devices.
- Transmission distance up to 10 meters.
- Wide compatibility with Windows, Linux, MacOS, Chrome OS.

Setup

Follow these steps to set up your UGREEN wireless keyboard and mouse combo:

1. **Install Batteries:**
    - For the keyboard, open the battery compartment on the back and insert one AAA battery (not included), ensuring correct polarity.
    - For the mouse, open the battery compartment on the bottom and insert one AA battery (not included), ensuring correct polarity. The USB receiver is typically stored in this compartment.
2. **Connect the USB Receiver:**
    - Locate the 2-in-1 Nano USB receiver stored in the mouse's battery compartment.

- Plug the USB receiver into an available USB port on your computer (desktop, laptop, or tablet).

3. **Power On:**
   - Turn on the power switch on the bottom of the mouse.
   - The keyboard does not have a separate power switch; it activates automatically when batteries are inserted and the receiver is connected.
4. **Automatic Connection:**
   - The keyboard and mouse should automatically connect to your computer. No drivers are typically required for plug-and-play functionality.
   - If connection issues occur, try plugging the USB receiver into a different USB port.



Image: UGREEN Wireless Keyboard and Mouse Combo, showing the keyboard, mouse, and the compact USB receiver.



Image: Illustration of the easy connection process, showing the USB receiver plugged into a laptop, with the keyboard and mouse nearby.

Operating Instructions

Keyboard Usage

The keyboard features a standard 106-key layout with a dedicated 'Ñ' key for Spanish users. It includes three indicator lights for Num Lock, Caps Lock, and Scroll Lock, providing visual feedback on the keyboard's status.

Shortcut Keys (Fn + F-keys):

The keyboard includes 13 multimedia and shortcut keys accessible by pressing the**Fn** key simultaneously with the corresponding F-key. Note that some functions may vary or not be supported on certain operating systems like MacOS.

13 Teclas de Acceso Directo

Simplifica Fácilmente la Operación

FN+	Windows	Mac OS
Fn+F1	Abrir el reproductor multimedia incorporado del sistema Windows	/
Fn+F2	Reducir el volumen	Reducir el volumen
Fn+F3	Aumentar el volumen	Aumentar el volumen
Fn+F4	Silenciar	Silenciar
Fn+F5	Cambiar a la canción anterior	Cambiar a la canción anterior
Fn+F6	Cambiar a la siguiente canción	Cambiar a la siguiente canción
Fn+F7	Pausar/Iniciar la música	Pausar/Iniciar la música
Fn+F8	Dejar de jugar	/
Fn+F9	Abrir el navegador	/
Fn+F10	Abrir el correo electrónico propio del sistema Windows	/
Fn+F11	Abrir el Explorador de Windows	/
Fn+F12	/	/

Image: A table illustrating the functions of the 13 shortcut keys (Fn+F1 to Fn+F12) for Windows and Mac OS.

Keyboard Shortcut Functions

FN+	Windows Function	Mac OS Function
Fn+F1	Open media player	/
Fn+F2	Decrease volume	Decrease volume
Fn+F3	Increase volume	Increase volume
Fn+F4	Mute	Mute
Fn+F5	Previous track	Previous track
Fn+F6	Next track	Next track
Fn+F7	Play/Pause	Play/Pause

FN+	Windows Function	Mac OS Function
Fn+F8	Stop	/
Fn+F9	Open browser	/
Fn+F10	Open email client	/
Fn+F11	Open File Explorer	/
Fn+F12	/	/

Mouse Usage

The ergonomic mouse is designed to fit comfortably in your hand, reducing wrist strain. It features silent clicks, making it ideal for quiet environments.

DPI Adjustment: The mouse offers 5 adjustable DPI levels (800/1200/1600/2000/4000) to suit your sensitivity needs. Press the DPI button located on the top of the mouse to cycle through the settings. Each press will change the DPI, indicated by a flash of the LED light:

- 1 Flash: 800 DPI
- 2 Flashes: 1200 DPI
- 3 Flashes: 1600 DPI
- 4 Flashes: 2000 DPI
- 5 Flashes: 4000 DPI



Image: Close-up of the mouse highlighting its 6 adjustable buttons, including the DPI change button, scroll wheel, and forward/backward buttons.



Image: Diagrams illustrating the ergonomic design of the mouse, conforming to hand curvature, and the 60° foldable support on the keyboard to reduce wrist pressure.

Maintenance

Proper maintenance ensures the longevity and optimal performance of your wireless combo.

- **Cleaning:** Use a soft, dry cloth to clean the surfaces of the keyboard and mouse. For stubborn dirt, a slightly damp cloth with mild soap can be used, but ensure no liquid enters the devices. Avoid abrasive cleaners or solvents.
- **Battery Replacement:** Replace batteries when performance degrades (e.g., delayed response, connection issues). Always use new, high-quality AA and AAA batteries. Dispose of old batteries responsibly according to local regulations.
- **Storage:** When not in use for extended periods, turn off the mouse to conserve battery life. Store the combo in a cool, dry place away from direct sunlight and extreme temperatures.

Troubleshooting

If you encounter issues with your UGREEN wireless keyboard and mouse combo, refer to the following common problems and solutions:

- **No Response from Keyboard/Mouse:**
  - Ensure batteries are correctly installed and not depleted. Replace them if necessary.
  - Make sure the mouse's power switch is in the 'ON' position.
  - Verify the USB receiver is securely plugged into a working USB port on your computer. Try a different USB port.
  - Restart your computer.
- **Delayed Response or Intermittent Connection:**
  - The wireless range is up to 10 meters. Ensure the keyboard and mouse are within this range and there are no large metallic objects or other wireless devices causing interference between them and the receiver.
  - Change the USB receiver to a different USB port, preferably one closer to the devices or on the front of your computer.
  - Check battery levels and replace if low.
- **Mouse Cursor Jumps or is Inaccurate:**
  - Clean the optical sensor on the bottom of the mouse.
  - Ensure you are using the mouse on a suitable surface. Avoid highly reflective, transparent, or uneven surfaces. A mouse pad is recommended.
  - Adjust the DPI setting to a level that suits your preference.
- **Keyboard Keys Not Working:**
  - Check for any debris under the keys.
  - Ensure the keyboard is properly connected (check batteries and receiver).

If the problem persists after trying these solutions, please contact UGREEN customer support for further assistance.

Specifications

Product Specifications

Feature	Description
Brand	UGREEN
Model	B0CTQBCWM1
Connectivity Technology	2.4 GHz Wireless

Feature	Description
Keyboard Layout	Spanish (106 keys, with 'Ñ' key)
Mouse DPI Levels	800/1200/1600/2000/4000 (Adjustable)
Transmission Distance	Up to 10 meters
Power Source	Keyboard: 1x AAA Battery (not included) Mouse: 1x AA Battery (not included)
Compatible Operating Systems	Windows 7/8.1/10/11, MacOS 10.15 and higher, Linux, Chrome OS
Dimensions (Package)	44.2 x 20 x 4.7 cm
Weight (Package)	790 g



Image: Visual representation of the keyboard and mouse dimensions, showing the compact and full-size design.



Image: Icons and illustrations demonstrating compatibility with various operating systems and device types, including Windows, Linux, iOS, and Android.

Warranty and Support

This product is subject to Amazon's standard return policy, which typically allows for 30 days for returns without cost. For specific warranty details, please refer to the product listing on Amazon.com.mx or contact UGREEN customer support directly.

For further assistance, technical support, or inquiries, please visit the official UGREEN brand store on Amazon or their official website. You can also refer to the contact information provided with your purchase.

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