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xctopest Q10

User Manual: xctopest Great Wall Spherical Open Wireless Sports Headphones

Model: Q10

Brand: xctopest

INTRODUCTION

Thank you for choosing the xctopest Great Wall Spherical Open Wireless Sports Headphones. These Bluetooth 5.3 headphones are designed for sports and active lifestyles, offering a comfortable open-ear design, TWS (True Wireless Stereo) functionality, OWS (Open Wearable Stereo) technology, noise canceling capabilities, and an integrated microphone with a lanyard for convenience. They are suitable for use with all smartphones and various other Bluetooth-enabled devices.

PRODUCT OVERVIEW

The xctopest Great Wall Spherical Open Wireless Sports Headphones consist of two independent earbuds and a spherical charging case. The open-ear design ensures comfort during extended wear, making them ideal for sports and daily activities.



Image: The xctopest Great Wall Spherical Open Wireless Sports Headphones, showing the spherical charging case and the two individual earbuds. The earbuds feature an ergonomic design with an ear hook for secure fit.

GREATWALL

It doesn't hurt. It doesn't hurt

Innovative design | Bluetooth V5.3 | Intelligent call noise reduction



Image: A detailed view of the xctopest spherical charging case, emphasizing its smooth design and the 'GREATWALL' branding.

Package Contents

- xctopest Great Wall Spherical Open Wireless Sports Headphones (Left and Right Earbuds)
- Spherical Charging Case
- USB Charging Cable (Type-C, typically included)
- User Manual (this document)

SETUP GUIDE

1. Charging the Headphones

Before first use, ensure the headphones and charging case are fully charged. Place the earbuds into the charging case. Connect the charging case to a USB power source using the provided USB cable. The indicator light on the case will show charging status and turn off or change color when fully charged.

GREATWALL



Image: The spherical charging case for the xctopest headphones, designed for portability and protection. It also serves as a power bank for the earbuds.

2. Pairing with a Bluetooth Device

1. Ensure the headphones are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, laptop), enable Bluetooth.
4. Search for available Bluetooth devices.
5. Select "Q10" or "xctopest Headphones" from the list of found devices.
6. Once connected, the LED indicator on the earbuds will stop flashing, and a voice prompt may confirm the connection.

The headphones will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

Wearing the Headphones

Gently place the earbud over your ear, ensuring the ear hook sits comfortably and securely. The open-ear design allows for situational awareness while enjoying audio.



Image: A woman comfortably wearing the xctopest open-ear headphones, demonstrating their ergonomic fit and how they sit without entering the ear canal.

It doesn't hurt your ears



Image: A close-up view of the xctopest earbud positioned on an ear, highlighting its non-intrusive design that prioritizes comfort and avoids ear canal pressure.

Touch Controls

The headphones feature intuitive touch controls on each earbud. Specific functions may vary slightly, but common controls include:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds (e.g., Siri, Google Assistant).

Making and Receiving Calls

With the integrated microphone, you can make and receive calls hands-free. Ensure the headphones are connected to your phone. Use the touch controls as described above to manage calls.

Noise Canceling Function

The headphones incorporate noise canceling technology to reduce ambient sounds, enhancing your listening experience. This feature is typically active by default or can be toggled via specific touch gestures (refer to product-specific instructions if provided on packaging).

MAINTENANCE AND CARE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Do not use abrasive cleaners, alcohol, or chemical sprays.
- **Storage:** When not in use, store the headphones in their charging case to protect them from dust and damage.
- **Temperature:** Avoid exposing the headphones to extreme temperatures (hot or cold) or high humidity.
- **Water Resistance:** While designed for sports, avoid submerging the headphones in water. They are typically sweat and splash resistant, but not waterproof.
- **Charging:** Charge the headphones regularly, even if not used for extended periods, to maintain battery health.

TROUBLESHOOTING

Problem	Solution
Headphones do not turn on.	Ensure the headphones and charging case are fully charged. Place earbuds in case, close, then open again.
Cannot pair with device.	<ul style="list-style-type: none">• Ensure Bluetooth is enabled on your device.• Make sure headphones are in pairing mode (flashing LED).• Forget/delete "Q10" from your device's Bluetooth list and try pairing again.• Move headphones closer to your device.• Restart both your device and the headphones.
No sound or low volume.	<ul style="list-style-type: none">• Adjust volume on both the headphones and your connected device.• Ensure headphones are properly connected.• Check if the audio source is playing.
One earbud has no sound.	<ul style="list-style-type: none">• Place both earbuds back into the charging case, close the lid, wait a few seconds, then open and try again.• Ensure both earbuds are charged.
Poor call quality.	<ul style="list-style-type: none">• Ensure the microphone is not obstructed.• Move to an area with less interference.• Check your phone's network signal.

SPECIFICATIONS

Model Name	Q10
Connectivity Technology	Wireless (Bluetooth 5.3)
Ear Placement	In Ear (Open-ear design)
Form Factor	In Ear
Control Type	Volume Control (Touch Controls)
Special Features	Microphone Included, Noise Canceling
Compatible Devices	Smartphones, Laptops, Tablets, Desktops
Material Type	Plastic
Package Dimensions	11.91 x 8.31 x 5.21 cm; 68 g

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your purchase or visit the official xctopest website. Keep your proof of purchase for any warranty claims.

If you encounter any issues not covered in this manual, please contact xctopest customer service for assistance.