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Braun KF9370SI

Braun MultiServe Plus 10-Cup Drip Coffee Maker KF9370SI User Manual

Model: KF9370SI

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1. PRODUCT OVERVIEW

The Braun MultiServe Plus 10-Cup Drip Coffee Maker KF9370SI is designed for versatility, offering multiple brewing options including hot coffee, cold brew, and a dedicated hot water dispenser. This appliance adapts to various preferences, from single-serve to a full carafe, ensuring a consistent and flavorful beverage every time.

Key features include:

- **BrewChoice Plus:** Customize your coffee with settings like Over Ice, Cold Brew, Gold, or Bold.
- **MultiServe Dial System:** Choose from 7 different brewing sizes, from a single cup to a full 10-cup carafe.
- **FastBrew Technology:** Delivers a full pot of hot coffee in under 8 minutes.
- **Cold Brew System:** Prepares a carafe of cold brew in minutes, significantly faster than traditional methods.
- **ExactBrew System:** Ensures consistent, optimal brewing by precisely calculating water flow, temperature, and speed.
- **Hot Water Dispenser:** Separate dispenser for hot water, ideal for tea or other hot beverages without coffee residue.
- **Pod-Free Design:** An environmentally friendly and cost-effective way to enjoy your coffee.



Image: Braun MultiServe Plus 10-Cup Drip Coffee Maker KF9370SI, front view.

2. IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using the appliance to prevent injury or damage.

- Always unplug the coffee maker from the electrical outlet before cleaning or when not in use.
- Do not immerse the appliance, cord, or plug in water or other liquids.
- Keep the appliance out of reach of children. Close supervision is necessary when any appliance is used by or near children.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Avoid contact with hot surfaces. Use handles or knobs.
- Do not place the coffee maker on or near a hot gas or electric burner, or in a heated oven.
- Ensure the carafe is properly seated on the warming plate during and after brewing.
- Do not use the carafe on a range top.
- Only use cold, fresh water in the water reservoir.
- Do not use the appliance for anything other than its intended use.

3. PRODUCT COMPONENTS

Familiarize yourself with the parts of your Braun MultiServe Plus Coffee Maker:



What's Included

Image: Exploded view of the Braun MultiServe Plus coffee maker components.

- **Main Unit:** Houses the heating element, control panel, and brewing mechanism.
- **10-Cup Glass Carafe:** For collecting brewed coffee.
- **50 oz Removable Water Tank:** For easy filling and cleaning.
- **Gold Tone Permanent Filter:** Reusable filter for coffee grounds.
- **Filter Basket:** Holds the permanent filter or paper filter.
- **Measuring Scoop:** For accurate coffee ground measurement.
- **Charcoal Water Filter:** Improves water quality for better coffee taste.
- **Control Panel:** Features buttons, dial, and touchscreen for various settings.
- **Cup Shelf:** Adjustable shelf for single-serve brewing.

4. INITIAL SETUP

1. **Unpack:** Carefully remove all packaging materials and promotional labels from your coffee maker.
2. **Clean Components:** Wash the carafe, filter basket, and measuring scoop in warm, soapy water.

Rinse thoroughly and dry. The removable water tank can also be washed.

3. **Install Charcoal Filter:** If included, soak the charcoal water filter in cold water for 15 minutes. Insert it into the filter holder in the water tank.
4. **First Clean Cycle:** Fill the water reservoir to the MAX line with fresh, cold water. Place the empty carafe on the warming plate. Run a full carafe brew cycle without coffee grounds to flush out any manufacturing residues. Discard the water.
5. **Position:** Place the coffee maker on a flat, stable surface away from the edge of the countertop. Ensure adequate clearance for steam release.

5. OPERATING INSTRUCTIONS

5.1 Brewing Hot Coffee

1. **Fill Water Reservoir:** Remove the water tank and fill it with fresh, cold water to your desired level. The tank has markings for different brew sizes.
2. **Add Coffee Grounds:** Place the gold tone permanent filter (or a #4 paper filter) into the filter basket. Add your desired amount of coffee grounds using the measuring scoop. A general guideline is 1 scoop per 5 oz cup.
3. **Select Brew Size:** Use the MultiServe Dial to select your desired serving size (e.g., 5oz, 8oz, 12oz, 16oz, 20oz, half carafe, full carafe).
4. **Choose Brew Style:** Press the 'Gold' or 'Bold' button under BrewChoice Plus to select your preferred strength.
5. **Start Brewing:** Place the carafe or your cup on the drip tray. Press the 'Start' button to begin brewing.

Choose Your Brew



ExactBrew System
for consistent brewing



Programmable
timer

Image: ExactBrew System and Programmable Timer.

5.2 Brewing Cold Brew

The Cold Brew System allows for quick preparation of cold brew coffee.

1. **Fill Water Reservoir:** Fill the water tank with cold water to the 'Cold Brew' marking.
2. **Add Coffee Grounds:** Use the recommended amount of coarse-ground coffee for cold brew in the filter basket.
3. **Select Cold Brew:** Press the 'Cold Brew' button under BrewChoice Plus.
4. **Start Brewing:** Place the carafe on the warming plate. Press the 'Start' button. The machine will brew cold brew in minutes.



Cold Brew in Minutes

Image: Braun MultiServe Plus brewing cold brew.

5.3 Brewing Over Ice Coffee

For a refreshing iced coffee that isn't watered down.

1. **Fill Water Reservoir:** Fill the water tank with cold water to the desired 'Over Ice' marking.
2. **Add Coffee Grounds:** Place coffee grounds in the filter basket.
3. **Prepare Cup:** Fill your serving cup with ice and place it on the drip tray.
4. **Select Over Ice:** Press the 'Over Ice' button under BrewChoice Plus.
5. **Start Brewing:** Press the 'Start' button. The machine will brew a concentrated coffee directly over ice.

5.4 Using the Hot Water Dispenser

The dedicated hot water dispenser provides hot water for tea, instant soup, or other needs.

1. **Fill Water Reservoir:** Ensure the water tank has sufficient water.
2. **Place Cup:** Place your mug or cup under the hot water spout.
3. **Activate Hot Water:** Press the 'Water' button on the control panel.
4. **Dispense:** The machine will dispense hot water. Press the button again to stop.

5.5 Setting the Programmable Timer (Auto-Start)

Program your coffee maker to start brewing automatically at a set time.

1. **Set Clock:** Ensure the current time is set correctly on the display.
2. **Prepare for Brewing:** Load coffee grounds and fill the water reservoir as you would for a regular brew.
3. **Set Auto-On Time:** Press the 'Auto On' button and use the time adjustment buttons to set your desired brew start time.
4. **Confirm:** The 'Auto On' indicator will illuminate, confirming the timer is set.

5.6 Adjustable Keep Warm Function

The warming plate automatically activates for carafe brews. You can adjust the duration:

- The machine typically keeps coffee warm for a default period (e.g., 2 hours).
- Refer to the control panel settings to adjust the keep warm time from 0 to 4 hours.

6. CLEANING AND MAINTENANCE

Regular cleaning ensures optimal performance and taste.

6.1 Daily Cleaning

- **Carafe and Filter Basket:** After each use, remove the carafe and filter basket. Wash them in warm, soapy water or place them on the top rack of your dishwasher.
- **Water Tank:** The removable water tank can be rinsed daily and washed periodically with warm, soapy water.
- **Exterior:** Wipe the exterior of the coffee maker with a soft, damp cloth. Do not use abrasive cleaners or scouring pads.
- **Drip Tray:** Empty and clean the drip tray as needed.

6.2 Descaling

Mineral deposits from water can build up over time, affecting performance. Descale your coffee maker regularly (e.g., every 2-3 months, or more often with hard water).

1. **Prepare Descaling Solution:** Mix 4 cups of white vinegar with 6 cups of cold water, or use a commercial descaling solution according to its instructions.
2. **Run Descaling Cycle:** Pour the solution into the water reservoir. Place the empty carafe on the warming plate. Initiate a full carafe brew cycle.
3. **Rinse:** After the cycle, discard the solution. Fill the reservoir with fresh, cold water and run 2-3 full carafe cycles with water only to rinse thoroughly.

6.3 Charcoal Water Filter Replacement

Replace the charcoal water filter every 60 days or after 60 uses to maintain optimal water quality.

1. Remove the old filter from the filter holder in the water tank.
2. Soak a new charcoal filter in cold water for 15 minutes.
3. Insert the new filter into the filter holder.

7. TROUBLESHOOTING

If you encounter issues with your coffee maker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Coffee does not brew.	No water in reservoir; appliance not plugged in; brew cycle not started; timer not set correctly.	Fill water reservoir; ensure plug is secure; press 'Start' button; check timer settings.
"H2O" error code displayed.	Insufficient water in reservoir; water pump issue; air in lines.	Ensure water reservoir is filled above minimum level. If error persists after filling, unplug for 30 seconds and plug back in. If problem continues, contact customer support.
Coffee is not hot enough.	Warming plate off; descaling needed; incorrect brew setting.	Ensure warming plate is active; descale the machine; select 'Gold' or 'Bold' for hotter brew.
Water/coffee leaks from machine.	Carafe not properly seated; filter basket overflowing; damaged component.	Ensure carafe is centered; do not overfill filter basket; inspect components for damage. Contact support if damage is found.
Coffee tastes weak or bitter.	Incorrect coffee-to-water ratio; wrong grind size; descaling needed.	Adjust coffee grounds amount; use medium grind for drip coffee; descale the machine.

8. PRODUCT SPECIFICATIONS



Image: Braun MultiServe Plus with dimensions.

Feature	Detail
Brand	Braun
Model Name	MultiServe Plus 10-Cup Pod Free Drip Coffee Maker
Model Number	KF9370SI
Color	Stainless Steel
Product Dimensions	7.1"D x 13"W x 15"H
Item Weight	10 pounds
Capacity	10-Cup (50 oz water reservoir)
Voltage	120 Volts
Coffee Maker Type	Drip Coffee Machine

Feature	Detail
Special Features	Cold Brew system, Hot Water Dispenser, MultiServe Dial, BrewChoice Plus, Programmable Timer
Human Interface Input	Buttons, Dial, Touchscreen
Included Components	10-cup carafe, #4 paper filter, measuring scoop, charcoal filter

9. WARRANTY AND SUPPORT

Braun stands behind the quality of its products. The Braun MultiServe Plus Coffee Maker KF9370SI typically comes with a **3-year limited warranty**, covering defects in materials and workmanship under normal household use.

For warranty claims, technical assistance, or any questions not covered in this manual, please contact Braun Customer Service. It is recommended to register your product upon purchase to facilitate any future support needs.

Please retain your proof of purchase for warranty validation.