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Sunbeam XL (King-Size) and Standard Heating Pads

Sunbeam Heating Pads User Manual

Models: XL (King-Size) and Standard Heating Pads

INTRODUCTION

This manual provides comprehensive instructions for the safe and effective use of your Sunbeam XL (King-Size) and Standard Heating Pads. These products are designed to provide soothing heat therapy for muscle aches, arthritic pain, and discomfort in areas such as the back, neck, and shoulders.

Please read all instructions carefully before use and retain this manual for future reference.

IMPORTANT SAFETY INFORMATION

WARNING: To reduce the risk of burns, electric shock, fire, or injury, this product must be used in accordance with the following instructions:

- Do not use on broken skin or areas with impaired sensation.
- Do not use while wet. Keep away from water when in use.
- Do not use on an infant, invalid, or a person who is asleep or unconscious.
- Do not use on sensitive skin or on a person with poor blood circulation.
- Never use the heating pad if the cord or plug is damaged.
- Do not fold, crease, or bunch the heating pad during use. This can cause excessive heat concentration.
- Do not use pins or other metallic objects to fasten the heating pad.
- Do not use for more than 30 minutes at a time.
- Always unplug the heating pad when not in use.
- Do not dry clean.

PRODUCT OVERVIEW

Your Sunbeam Heating Pad package includes two distinct heating pads:

1. Sunbeam XL (King-Size) Heating Pad



This extra-large heating pad (approximately 12" x 24") is designed for broader coverage, ideal for the back, spine, legs, and shoulders. It features a digital LED controller with 6 heat settings and a select-hour auto-shutoff feature. The pad heats up rapidly, typically within 30 seconds, for quick relief. It is made from a soft microplush material for comfort.

2. Sunbeam Standard Heating Pad with Moist Heat Option



This standard-sized electric heating pad (approximately 12" x 15") is suitable for targeted pain relief. It utilizes UltraHeat Technology for consistent heat distribution and offers 3 heat settings via an easy-to-use controller with large slide buttons. A unique feature is the included sponge, allowing for moist heat therapy by spraying the fabric cover with water, providing deeper penetrating relief.

SETUP AND FIRST USE

1. **Unpack:** Carefully remove the heating pad(s) and controller(s) from the packaging. Ensure all components are present and undamaged.
2. **Inspect:** Before each use, inspect the heating pad, cord, and controller for any signs of wear, cuts, or damage. Do not use if damaged.
3. **Connect:** Ensure the controller is securely plugged into the heating pad.
4. **For Moist Heat (Standard Pad Only):** If you desire moist heat therapy, lightly spray the fabric cover of the standard heating pad with water. Do not saturate the pad. The included sponge can be moistened and placed inside the cover for this purpose.

OPERATING INSTRUCTIONS

General Operation for Both Pads:

1. **Plug In:** Insert the power cord into a standard 120V AC electrical outlet.
2. **Positioning:** Place the heating pad directly on the area of the body where heat therapy is desired. Ensure the pad lies flat and is not folded, bunched, or creased.
3. **Select Heat Setting:**
 - **XL (King-Size) Pad:** Use the digital LED controller to select one of the 6 personalized heat settings. The pad will heat up in approximately 30 seconds.
 - **Standard Pad:** Use the slide buttons on the controller to choose from 3 heat settings (Low, Medium, High).
4. **Auto-Shutoff:** Both pads feature an auto-shutoff function for safety and energy conservation. The XL pad has a select-hour auto-shutoff, while the standard pad typically shuts off after a set period (e.g., 2 hours). Always unplug the pad when not in use.
5. **Duration of Use:** Do not use the heating pad for more than 30 minutes at a time. Avoid falling asleep while using the heating pad.

MAINTENANCE AND CARE

Cleaning Instructions:

1. **Disconnect:** Always unplug the heating pad from the electrical outlet and disconnect the cord from the pad before cleaning.
2. **Machine Washable:** The fabric pad of both models is machine washable. Wash separately in cold water on a gentle cycle.
3. **Drying:** Allow the heating pad to air dry completely before reconnecting the cord or storing. Do not tumble dry, iron, or dry clean.
4. **Storage:** Store the heating pad in a cool, dry place. Avoid folding or creasing the pad tightly, as this can damage the internal wiring.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Heating pad does not heat.	Not plugged in; power outlet not working; controller not connected properly; internal damage.	Ensure plug is fully inserted. Test outlet with another device. Check connection between pad and controller. If still not working, discontinue use and contact customer support.
Heating pad heats unevenly or too hot in one spot.	Pad is folded, bunched, or creased during use.	Unplug immediately. Allow to cool. Ensure pad is laid flat and smooth before re-using. Never use a folded or bunched pad.
Auto-shutoff activates too soon.	Normal operation; safety feature.	This is a safety feature. Unplug and plug back in to reset. Do not attempt to bypass this feature.

PRODUCT SPECIFICATIONS

- **Brand:** Sunbeam
- **Model Names:** King-Size (XL), Standard
- **Dimensions:**
 - XL (King-Size): Approximately 12" x 24"
 - Standard: Approximately 12" x 15"
- **Material:** Microplush (for XL), Fabric cover (for Standard)
- **Heat Settings:**
 - XL (King-Size): 6 settings
 - Standard: 3 settings
- **Special Features:** XpressHeat (30-second heat-up for XL), Select-hour Auto Shut Off (XL), Moist Heat Option (Standard)
- **Power:** 180 watts (for XL)
- **Cord Length:** Extra-long 9-foot power cord (XL), 108 inch (Standard)
- **ASIN:** B0CTKSP8XK
- **Manufacturer:** Sunbeam

WARRANTY AND CUSTOMER SUPPORT

Sunbeam products are manufactured to high-quality standards. For information regarding product warranty, please refer to the warranty card included with your purchase or visit the official Sunbeam website.

If you have any questions, require assistance, or need to report an issue with your heating pad, please contact Sunbeam Customer Support:

- **Online Support:** Visit the [Sunbeam Store on Amazon](#) or the official Sunbeam website.
- **Phone Support:** Refer to your product packaging or the Sunbeam website for current contact numbers.

Please have your product model name (XL or Standard) and ASIN (B0CTKSP8XK) ready when contacting support.