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Otto Tech SMART CHARGER

Oticon Smart Charger Instruction Manual

Model: SMART CHARGER

1. PRODUCT OVERVIEW

The Otto Tech Smart Charger is a portable charging solution specifically designed for compatible Oticon miniRITE rechargeable hearing aids. It features a built-in power bank for on-the-go charging and a drying function to maintain your hearing aids.



Image: The Oticon Smart Charger with its lid open, displaying two hearing aids securely placed within the charging slots. A small blue indicator light is visible, indicating charging status.

2. COMPATIBILITY

This Smart Charger is designed for use exclusively with specific Oticon miniRITE rechargeable hearing aid models. Please verify your hearing aid model against the list below to ensure compatibility.

- **Compatible Models:** Oticon More, Oticon Real, Oticon Zircon, Oticon Opn S, Oticon Ruby, Oticon Play miniRITE Rechargeable Hearing Aids.
- **NOT Compatible:** Oticon Intent and all Oticon BTE (Behind-The-Ear) type hearing aids (including More, Real, Zircon, Opn S, Ruby, Play BTE models). This charger is also not compatible with hearing aids from other brands.



Image: A visual guide illustrating the compatibility of the Oticon Smart Charger. It clearly shows miniRITE rechargeable hearing aids as compatible and BTE (Behind-The-Ear) and Oticon Intent models as incompatible.

3. WHAT'S IN THE BOX

Upon opening the packaging, you should find the following items:

- 1 x Oticon Smart Charger with Protective Lid
- 1 x Charging Cable (USB-C)

4. SETUP AND INITIAL USE

Before first use, it is recommended to fully charge the Smart Charger's internal power bank.

1. **Charge the Smart Charger:** Connect the provided USB-C charging cable to the Smart Charger and plug the other end into a compatible USB power adapter (not included).
2. **Indicator Lights:** The LEDs on the back of the charger indicate the charging status of the power bank.
 - **ORANGE blink:** Battery too low to recharge hearing aids.
 - **ORANGE:** Charging.
 - **GREEN:** Fully charged.
3. A full charge of the Smart Charger's power bank typically takes approximately 4 hours.



Image: A detailed chart illustrating the charging times for both Oticon miniRITE R and miniBTE R hearing aids, as well as the charging status indicators for the Smart Charger's internal power bank.

5. OPERATING INSTRUCTIONS

5.1 Charging Hearing Aids

Place your compatible Oticon miniRITE rechargeable hearing aids into the designated slots within the Smart Charger. Ensure they are seated correctly. The charger will automatically begin charging.

- **Normal Charging Time:** Approximately 3 hours for a full charge from a completely drained battery, providing a full day of power including streaming.
- **Quick Charge:** A 30-minute quick charge provides an additional six hours of power.
- **Partial Charges:**
 - 1 hour of charging provides approximately 50% charge.
 - 0.5 hours (30 minutes) of charging provides approximately 25% charge.

The Smart Charger and your hearing aids can charge simultaneously when the charger is connected to a power source.

5.2 Power Bank Function

The Smart Charger features a built-in power bank, allowing you to charge your hearing aids on the go without needing an external power outlet. This is ideal for travel.

- When disconnected from a power source, the LEDs on the back of the charger indicate the remaining power bank battery level.
- **Power Bank Capacity:** A fully charged Smart Charger can provide approximately three full charging cycles for two hearing aids.
- Opening the Smart Charger's lid will activate the power bank level indicators.

5.3 Drying Function

The Smart Charger automatically removes moisture build-up from your hearing aids while they are charging. This helps to keep them working optimally and extends their lifespan.

6. MAINTENANCE

To ensure the longevity and optimal performance of your Smart Charger and hearing aids:

- Keep the charger clean and free from dust and debris. Use a soft, dry cloth for cleaning.
- Avoid exposing the charger to extreme temperatures, humidity, or direct sunlight.
- Always ensure the protective lid is closed when not in use, especially during travel, to protect the hearing aids and charging contacts.
- Regularly utilize the automatic drying function by placing your hearing aids in the charger.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Hearing aids not charging.	<ul style="list-style-type: none">• Hearing aids not seated correctly.• Smart Charger battery is drained.• Incompatible hearing aid model.• Charging cable or power adapter faulty.	<ul style="list-style-type: none">• Ensure hearing aids are firmly placed in the charging slots.• Connect the Smart Charger to a power source and allow it to charge fully.• Refer to the "Compatibility" section to confirm your hearing aid model is supported.• Try a different USB-C cable or power adapter.

Problem	Possible Cause	Solution
Smart Charger not holding charge.	<ul style="list-style-type: none"> Charger not fully charged initially. Battery degradation over time. 	<ul style="list-style-type: none"> Ensure the Smart Charger is fully charged (GREEN LED) before disconnecting from power. If the issue persists after following all instructions, contact customer support.
Drying function not working.	<ul style="list-style-type: none"> Charger not powered or low battery. 	<ul style="list-style-type: none"> Ensure the Smart Charger has sufficient power, either connected to an outlet or with a charged internal battery.

8. TECHNICAL SPECIFICATIONS

- **Product Dimensions:** 3.00 x 1.86 x 3.74 inches
- **Item Weight:** 1.76 ounces (50 Grams)
- **Input Voltage:** 5 V/DC
- **Input Current:** 1 A
- **Cable Length:** 59 inches
- **Power Source:** DC
- **Battery Type:** 1 Lithium Ion battery (required for internal power bank)
- **Color:** Smartcharger (Black)
- **Portable:** Yes

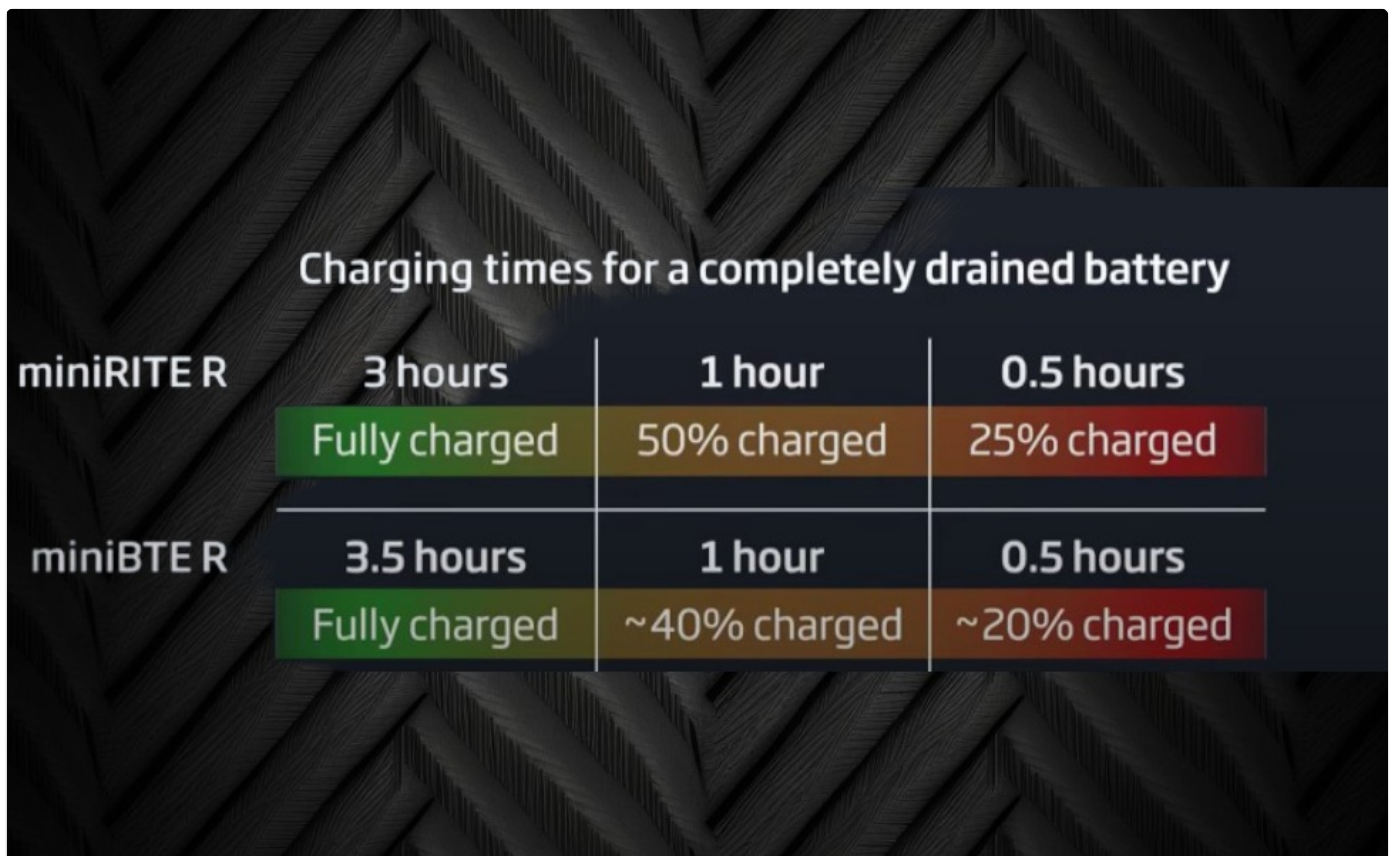


Image: A graphic detailing the technical specifications of the Oticon Smart Charger, including dimensions, weight, input voltage, and included components.

9. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation included with your purchase or contact Otto Tech customer service directly. Keep your proof of purchase for any warranty claims.

For further assistance or inquiries, please visit the official Otto Tech website or contact their support channels.

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