

## PHOINIKAS Q5S

# PHOINIKAS Q5S Wireless Gaming Headset User Manual

Model: Q5S

### INTRODUCTION

Thank you for choosing the PHOINIKAS Q5S Wireless Gaming Headset. This headset is designed to provide an immersive audio experience for gaming across multiple platforms. Featuring 2.4GHz ultra-low latency wireless technology, 7.1 stereo sound, and a detachable noise-canceling microphone, it offers versatility and comfort for extended use. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new headset.



Image: The PHOINIKAS Q5S Wireless Gaming Headset in Navy Blue, showcasing its design with red and blue accents and a detachable microphone.

## PACKAGE CONTENTS

Please check the package for the following items:

- PHOINIKAS Q5S Gaming Headset
- USB Charging Cable (Type-C)
- User Manual (this document)
- Detachable Microphone
- 2.4GHz USB Dongle (for wireless connection)
- 3.5mm Audio Cable

## PRODUCT OVERVIEW: CONTROLS AND PORTS

Familiarize yourself with the various controls and ports on your PHOINIKAS Q5S headset:



Image: A detailed diagram highlighting the control buttons and ports on the PHOINIKAS Q5S headset.

1. **Power / Pairing Mode Button:** Press and hold to power on/off. Short press to switch 7.1 sound mode or turn light on/off.
2. **Microphone On/Off Switch:** Toggles the microphone function.
3. **Volume Adjustment Wheel:** Scroll to increase or decrease audio volume.
4. **3.5mm Wired Interface:** For connecting the headset via the 3.5mm audio cable.
5. **External Microphone Interface:** Port for attaching the detachable microphone.
6. **Type-C Charging Port:** For charging the headset using the provided USB-C cable.

## SETUP

### 1. Attaching the Microphone

Insert the detachable microphone into the External Microphone Interface (5) on the headset until it clicks into place. Ensure it is securely connected.

# DETACHABLE NOISE-CANCELING MICROPHONE

Pick up your voice in all directions and communicate clearly



Image: The PHOINIKAS Q5S headset with its flexible, detachable noise-canceling microphone attached, illustrating its function to pick up voice clearly.

## 2. Charging the Headset

Before first use, fully charge the headset. Connect the USB-C charging cable to the Type-C Charging Port (6) on the headset and the other end to a USB power source (e.g., computer USB port, USB wall adapter). The charging indicator will show charging status (refer to LED indicators section for details). A full charge takes approximately 2.5-3 hours.

**Important Note:** For wireless mode, ensure the 3.5mm audio cable/charging cable is removed and the headset is fully charged, otherwise the headset will not turn on.



# 30+Hr BATTERY LIFE

Note: Battery life will be affected by lighting and volume settings



**25-30 Hrs**  
Battery life



**1200mAh**  
Capacity



**3 Hrs**  
Charging Time



**15-20 Hrs**  
Lighting Mode Time



Image: The PHOINIKAS Q5S headset on a stand, with icons indicating 25-30 hours battery life, 1200mAh capacity, 3 hours charging time, and 15-20 hours lighting mode time.

## OPERATING INSTRUCTIONS

### Wireless Mode (2.4GHz USB Dongle)

This mode offers ultra-low latency wireless connectivity for PS4, PS5, PC, Mac, and Nintendo Switch (audio only, microphone not supported).

1. **Power On:** Press and hold the Power / Pairing Mode Button (1) for 3 seconds until the headset powers on.
2. **Connect USB Dongle:** Plug the 2.4GHz USB dongle into an available USB port on your gaming console (PS4/PS5), PC, or Mac.
3. **Automatic Pairing:** The headset and dongle should automatically pair. The indicator light on the headset will show a solid color when connected.
4. **Audio Settings:** On your device, ensure the PHOINIKAS headset is selected as the audio output and input device.

**Note:** For Nintendo Switch, the microphone function is not supported in wireless mode.

## Wired Mode (3.5mm Audio Cable)

Use the 3.5mm audio cable for devices like Xbox Series, PS4/PS5 controllers, Nintendo Switch, PC/Mac, laptops, tablets, and mobile phones. In wired mode, headset lights and mute function are inactive.

1. **Connect Cable:** Plug one end of the 3.5mm audio cable into the 3.5mm Wired Interface (4) on the headset.
2. **Connect to Device:** Plug the other end into the 3.5mm audio jack of your device.
3. **Xbox Compatibility:** Only the 3.5mm wired mode is compatible with Xbox. Older Xbox consoles may require an additional adapter (not included).
4. **Microphone Note:** When using with Nintendo Switch via 3.5mm, the microphone does not work.

**Important Note:** When plugging in the external microphone/3.5mm audio cable/charging cable, please ensure the socket is correct, otherwise it may not work properly.

## Microphone Usage

- **Enable/Disable:** Use the Microphone On/Off Switch (2) to activate or deactivate the microphone.
- **Positioning:** Adjust the flexible microphone arm for optimal voice pickup.
- The detachable omnidirectional microphone features noise-canceling capabilities for clear communication.

## 7.1 Stereo Sound Activation

To activate the 7.1 professional stereo surround sound, short press the Power / Pairing Mode Button (1) while the headset is powered on. This feature enhances the immersive audio experience.

## 40MM PRECISION DRIVERS & 3D SURROUND SOUND

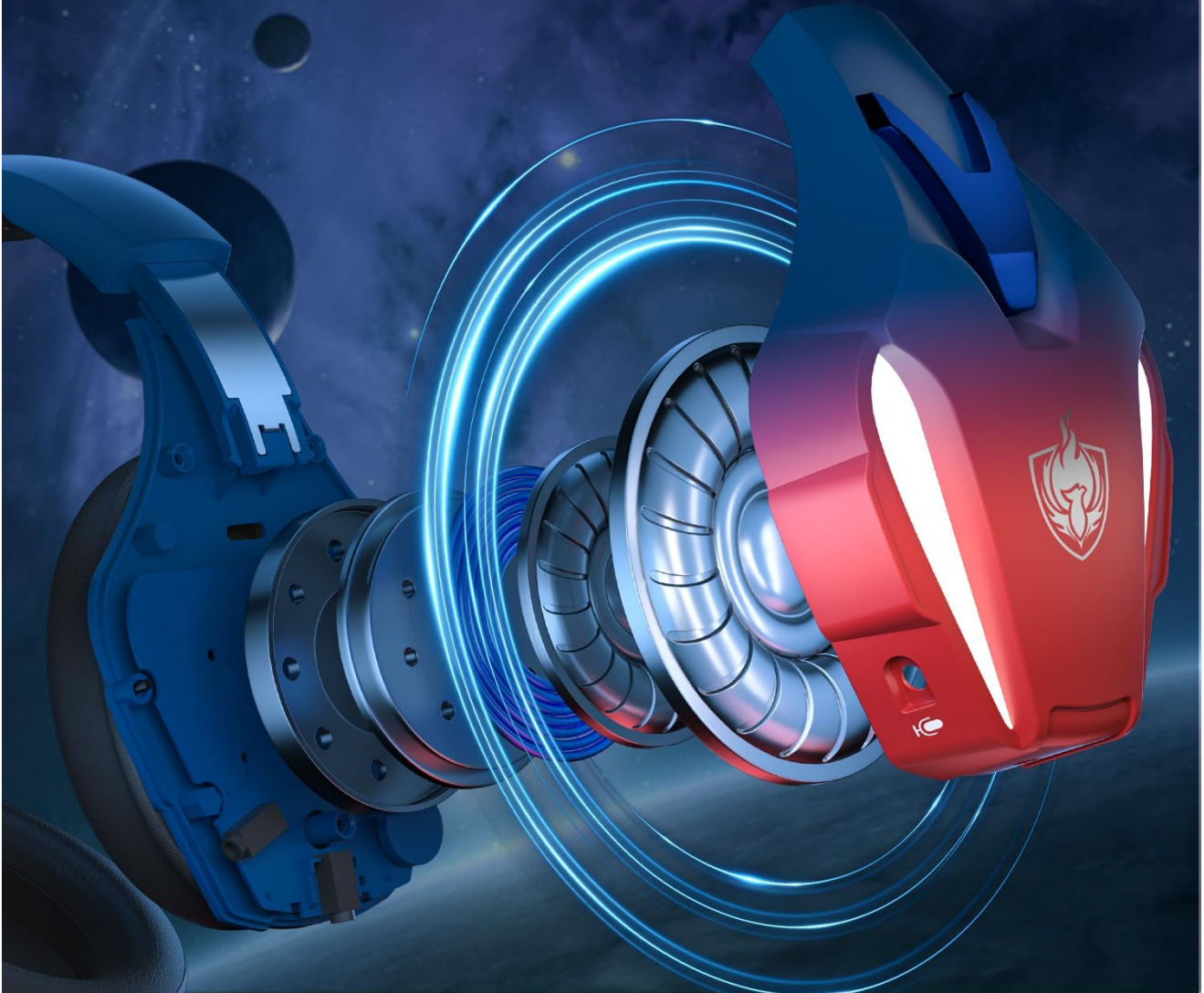


Image: An exploded view diagram of the PHOINIKAS Q5S headset's ear cup, illustrating the 40mm precision drivers and the concept of 3D surround sound.

### Volume Adjustment

Use the Volume Adjustment Wheel (3) to precisely control the audio output level.

### MULTI-PLATFORM COMPATIBILITY

The PHOINIKAS Q5S headset offers broad compatibility across various gaming platforms and devices. Refer to the table below for specific feature support:


Device		2.4Ghz Wireless Mode				Wired Mode			
		Audio	Mic	Mute	Light	Audio	Mic	Mute	Light
PC		✓	✓	✓	✓	✓	(Need 1-in-2 Y Splitter)	✗	✗
Mac		✓	✓	✓	✓	✓	✓	✗	✗
Laptop		✓	✓	✓	✓	✓	✓	✗	✗
PS4/PS5		✓	✓	✓	✓	✓	✓	✗	✗
Switch		✓	✗	✗	✓	✓	✓	✗	✗
Xbox		✗	✗	✗	✗ (Requires additional adapter)	✓ (Requires additional adapter)	✓	✗	✗
Tablet(3.5mm)		✗	✗	✗	✗	✓	✓	✗	✗
Cell Phone(3.5mm)		✗	✗	✗	✗	✓	✓	✗	✗

Image: A detailed compatibility table showing which features (Audio, Mic, Mute, Light) are supported on different devices (PC, Mac, Laptop, PS4/PS5, Switch, Xbox, Tablet, Cell Phone) in both 2.4GHz Wireless Mode and Wired Mode.

PHOINIKAS Q5S Compatibility Overview

Device	2.4GHz Wireless Mode				Wired Mode (3.5mm)			
	Audio	Mic	Mute	Light	Audio	Mic	Mute	Light
PC	✓	✓	✓	✓	✓	✓ (Need 1-in-2 Y Splitter)	✗	✗
Mac	✓	✓	✓	✓	✓	✓	✗	✗
Laptop	✓	✓	✓	✓	✓	✓	✗	✗
PS4/PS5	✓	✓	✓	✓	✓	✓	✗	✗
Switch	✓	✗	✗	✓	✓	✗	✗	✗
Xbox	✗	✗	✗	✗	✓	✓ (Requires additional adapter for older Xboxes)	✗	✗
Tablet (3.5mm)	✗	✗	✗	✗	✓	✓	✗	✗
Cell Phone (3.5mm)	✗	✗	✗	✗	✓	✓	✗	✗

### MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the headset in a cool, dry place away from direct sunlight and extreme temperatures.
- **Cable Care:** Avoid sharp bends or kinks in the cables to prevent damage.
- **Battery Longevity:** For optimal battery life, avoid fully discharging the headset frequently. Charge it regularly.



# COMFORTABLE & HUMANIZED DESIGN

All-day comfort for longer wear



Image: A child wearing the PHOINIKAS Q5S headset, illustrating its comfortable and ergonomic design with breathable earcups, soft head cushion, and adjustable headband.

## TROUBLESHOOTING

- **Headset not turning on in wireless mode:** Ensure the 3.5mm audio cable and charging cable are removed. The headset must be fully charged to operate wirelessly.
- **Microphone not working on Nintendo Switch:** The microphone function is not supported on Nintendo Switch in either wireless or wired mode.
- **Microphone not working on Xbox:** The headset is only compatible with Xbox in 3.5mm wired mode. Older Xbox consoles may require an additional adapter.
- **No sound or poor sound quality:**
  - Check volume levels on both the headset and the connected device.
  - Ensure the headset is properly connected (wireless dongle inserted, 3.5mm cable fully plugged in).
  - Verify that the headset is selected as the default audio output device in your system settings.
- **Lag or connectivity issues in wireless mode:**

- Ensure the USB dongle is securely plugged in.
  - Minimize interference from other 2.4GHz devices.
  - Ensure the headset is within the effective range of the dongle.
- **Charging issues:** Ensure the USB-C cable is correctly inserted into the Type-C Charging Port (6) and the power source is active.

## SPECIFICATIONS

Brand	PHOINIKAS
Model Number	Q5S
Connectivity Technology	Wired, Wireless (2.4GHz)
Headphones Jack	3.5 mm Jack
Audio Driver Size	40 Millimeters
Audio Latency	≤20 Milliseconds (2.4GHz wireless)
Battery Life	Up to 30 Hours (25-30 hours)
Battery Capacity	1200mAh
Charging Time	2.5-3 Hours (USB-C)
Microphone Type	Detachable Omnidirectional Noise-Canceling
Special Features	Adjustable Headband, Detachable Cable, Noise Cancellation, 7.1 Surround Sound, Volume Control
Ear Placement	Over Ear
Item Weight	0.51 Kilograms (1.12 pounds)

## WARRANTY AND SUPPORT

PHOINIKAS products are manufactured with a commitment to quality. For any product-related inquiries, technical support, or warranty claims, please contact PHOINIKAS customer service through the retailer where the product was purchased or visit the official PHOINIKAS website for support information.

Products are sent out after 100% quality inspection and after-sales service is provided.

For frequently asked questions, you may also refer to the brand's A+ content section on the product page or their official website.