

## DACOM H11 ORANGE

# DACOM Open Ear Headphones H11 User Manual

Model: H11 ORANGE

## INTRODUCTION

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Thank you for choosing DACOM Open Ear Headphones H11. These true wireless open-ear earbuds are designed to provide a comfortable listening experience while allowing you to remain aware of your surroundings. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your new headphones to ensure optimal performance and longevity.



Image: DACOM Open Ear Headphones H11 in their charging case, showcasing the open-ear design and the compact charging solution.

## SAFETY INFORMATION

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- Do not disassemble or modify the headphones. This may cause malfunction or damage and will void the warranty.
- Keep the headphones away from extreme temperatures, humidity, and corrosive substances.
- Avoid dropping or subjecting the headphones to strong impacts.
- Clean the headphones with a soft, dry cloth only. Do not use liquid cleaners.
- Do not listen at high volume levels for extended periods to prevent hearing damage.
- Be aware of your surroundings when using the headphones, especially in traffic or dangerous environments, as the open-ear design allows ambient sound.

## SETUP

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### 1. Charging the Headphones and Case

Before first use, fully charge the headphones and the charging case. The charging case protects and recharges your earbuds on

the go.

1. Place the earbuds into the charging case, ensuring they are correctly seated.
2. Connect the charging case to a USB power source using the provided USB-C cable.
3. The indicator lights on the charging case will show the charging status. A full charge for the case takes approximately 1.5 hours. The headphones themselves can provide up to 15 hours of playtime on a single charge, with the case extending total playtime to 45 hours. A 10-minute quick charge provides 1.5 hours of playtime.

## 45H Super Long Playtime

The Headphone can continue to listen to  
15 Hour Per Charge



**15** Hrs  
Single Charge

**45** Hrs  
With Charging Case

**10** Min  
=1.5-Hour Playtime

Image: Diagram illustrating the charging times: 15 hours single charge, 45 hours with charging case, and 10 minutes quick charge for 1.5 hours playtime.

## 2. Pairing with Your Device

The DACOM H11 headphones use Bluetooth 5.3 for a stable and fast connection.

1. Ensure the headphones are charged and inside the charging case.
2. Open the charging case. The headphones will automatically enter pairing mode. The indicator lights on the earbuds will flash, indicating they are ready to pair.

3. On your device (smartphone, tablet, computer), go to the Bluetooth settings.
4. Search for "DACOM H11" in the list of available devices and select it to connect.
5. Once connected, a voice prompt will confirm successful pairing, and the indicator lights on the earbuds will turn off.
6. The headphones will automatically reconnect to the last paired device when taken out of the case, if Bluetooth is enabled on the device.

## OPERATING INSTRUCTIONS

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### 1. Wearing the Headphones

The DACOM H11 features an open-ear design for comfort and situational awareness.

1. Take the earbuds out of the charging case.
2. Position the earbud with the hook behind your ear, from top to bottom.
3. Adjust the position of the earbud for a comfortable and secure fit. The sound unit should rest gently near your ear canal without entering it.

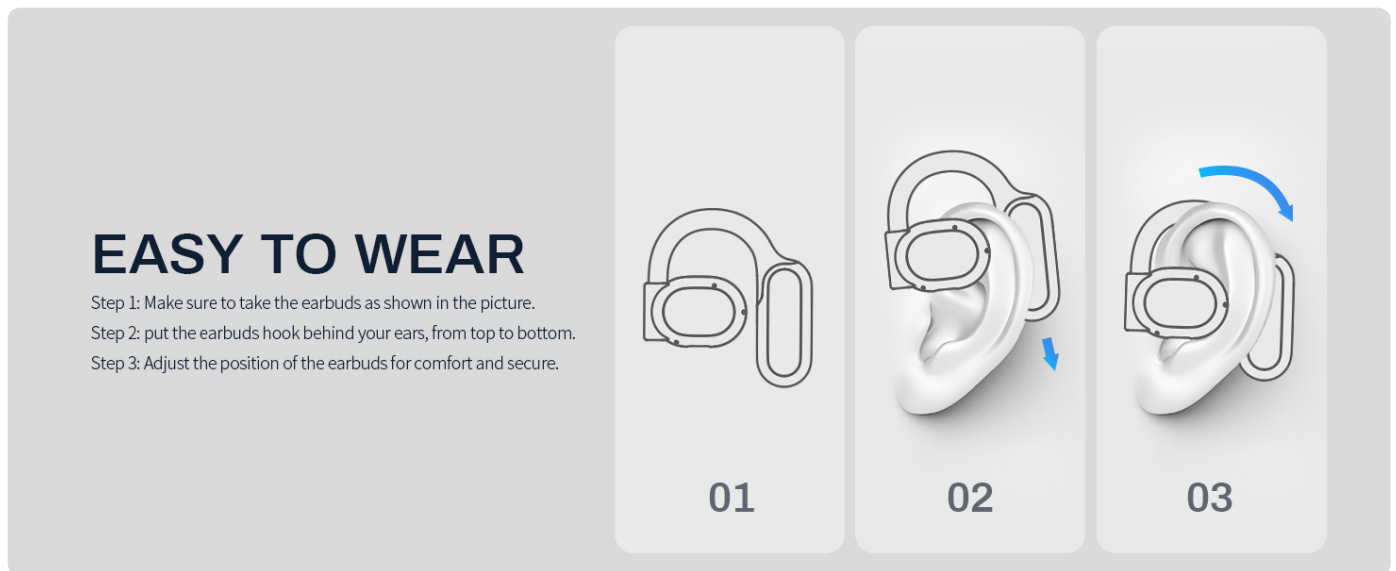


Image: Step-by-step diagram illustrating the correct way to place the open-ear headphones, showing the hook going behind the ear and the speaker resting outside the ear canal.



# Open-Ear Comfort



Image: A person wearing the DACOM H11 open-ear headphones, demonstrating the comfortable, bud-free listening experience and lightweight design.

## 2. Touch Controls

The DACOM H11 headphones feature intuitive touch controls for media playback and call management.

Action	Left Earbud	Right Earbud
Play/Pause Music	Single Tap	Single Tap
Next Track	Triple Tap	Triple Tap
Previous Track	Double Tap	Double Tap
Answer/End Call	Single Tap	Single Tap
Reject Call	Press and Hold (2s)	Press and Hold (2s)

Action	Left Earbud	Right Earbud
Activate Voice Assistant	Press and Hold (2s)	Press and Hold (2s)

## MAINTENANCE

### 1. Cleaning

Regular cleaning helps maintain the performance and hygiene of your headphones.

- Use a soft, dry, lint-free cloth to wipe the earbuds and charging case.
- Do not use abrasive materials, solvents, or chemical cleaners.
- For stubborn dirt, slightly dampen the cloth with water, but ensure no liquid enters the openings.
- Clean the charging contacts on both the earbuds and the case periodically with a dry cotton swab to ensure proper charging.

### 2. Storage

Proper storage extends the lifespan of your headphones.

- Always store the headphones in their charging case when not in use to protect them from dust, dirt, and physical damage.
- Store the case and headphones in a cool, dry place, away from direct sunlight and extreme temperatures.
- If storing for an extended period, ensure the case and earbuds have some charge to prevent battery degradation. Recharge them every few months.



Image: The DACOM H11 headphones shown with water splashes, highlighting their IPX5 waterproof rating, which protects against sweat and splashes but not submersion.

## TROUBLESHOOTING

If you encounter issues with your DACOM H11 headphones, refer to the following common problems and solutions.

Problem	Possible Solution
Headphones do not turn on.	Ensure the headphones are charged. Place them in the charging case and connect the case to power.

Problem	Possible Solution
Cannot pair with device.	Ensure Bluetooth is enabled on your device. Make sure the headphones are in pairing mode (indicator lights flashing). Move the headphones closer to your device. Forget "DACOM H11" from your device's Bluetooth list and try pairing again. Restart both your device and the headphones.
No sound or low volume.	Check the volume level on both your device and the headphones. Ensure the headphones are properly connected to your device. Try playing different audio sources.
Intermittent connection/audio dropouts.	Reduce the distance between the headphones and your device. Avoid obstacles between the headphones and your device (e.g., walls, large objects). Minimize interference from other wireless devices.
Headphones not charging.	Ensure the charging cable is securely connected to both the case and the power source. Check if the charging contacts on the earbuds and case are clean and free of debris. Try a different charging cable or power adapter.

## SPECIFICATIONS

Key technical specifications for the DACOM Open Ear Headphones H11.

Feature	Detail
Model Name	H11
Brand	DACOM
Ear Placement	Open Ear
Connectivity Technology	Wireless (Bluetooth 5.3)
Audio Driver Size	16.2 mm Dynamic Drivers
Frequency Range	20 Hz - 20,000 Hz
Single Charge Playtime	Up to 15 Hours
Total Playtime (with Charging Case)	Up to 45 Hours
Charging Time (Case)	Approx. 1.5 Hours
Water Resistance Rating	IPX5 (Sweat and Splash Proof)
Control Type	Touch Control
Material	Plastic

# Excellent Sound Quality

Equipped with **16.2MM** dynamic drivers to deliver deep bass sound



16.2mm  
Premium Drives



Crystal-Clear call



Hi-Fi Audio



Power by Bluetooth 5.3

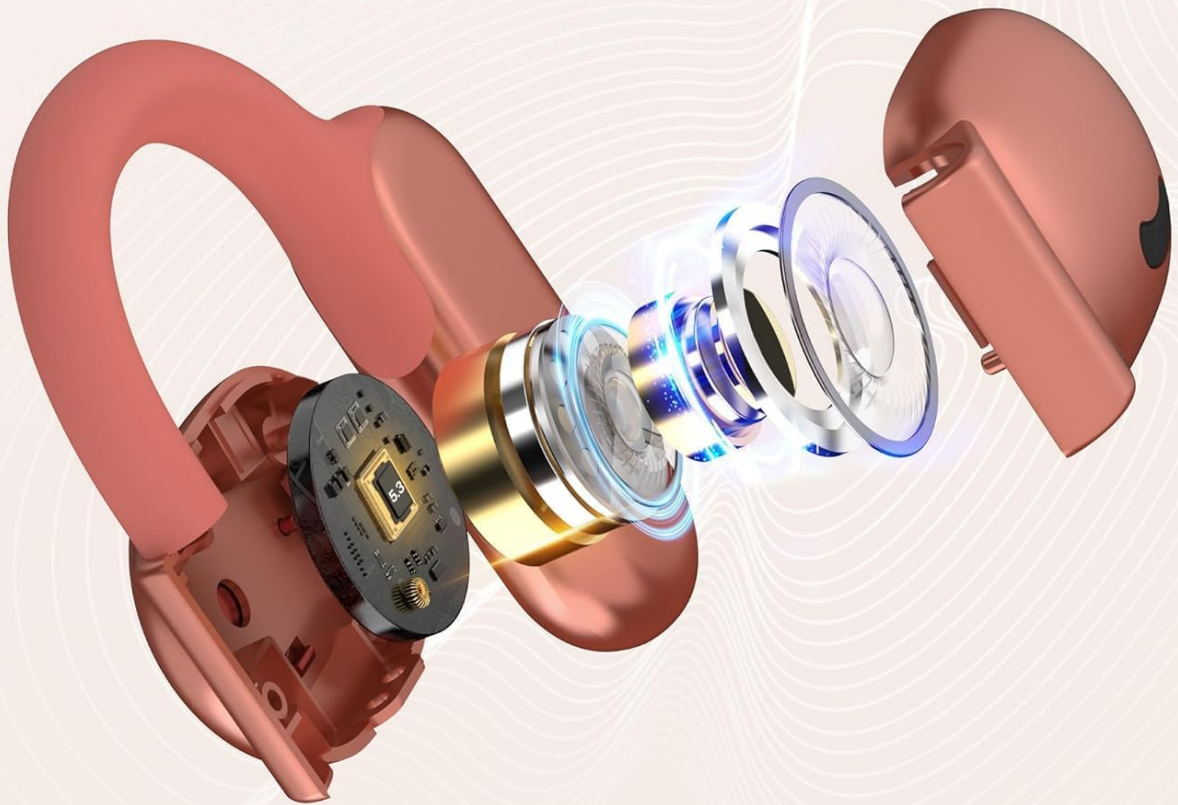


Image: An exploded view diagram of the DACOM H11 headphone's internal components, highlighting the 16.2mm dynamic driver for sound quality.

## WARRANTY AND SUPPORT

DACOM products are manufactured to the highest quality standards. In the unlikely event of any issues, please refer to the warranty information provided with your purchase or contact DACOM customer support.

For further assistance, product registration, or to inquire about warranty details, please visit the official DACOM website or contact their customer service team through the contact information provided on the product packaging or purchase receipt.

You can also visit the [DACOM Store on Amazon](#) for more product information and support resources.



