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## ANNKE B0CTCG8H8P

# ANNKE 5MP Wireless Camera System User Manual

Model: B0CTCG8H8P

## INTRODUCTION

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This manual provides detailed instructions for the installation, operation, and maintenance of your ANNKE 5MP Wireless Camera System. This system features a 10-channel 5MP Wireless NVR and four 5MP weatherproof IP cameras, designed for reliable surveillance. Please read this manual thoroughly before using the product to ensure proper setup and functionality.

## PACKAGE CONTENTS

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Before installation, verify that all components are present in your package:

- 1x ANNKE 10-Channel 5MP Wireless NVR
- 4x ANNKE 5MP Weatherproof IP Cameras
- Power Adapters for NVR and Cameras
- USB Mouse
- Ethernet Cable
- Mounting Screw Kits
- Quick Start Guide

*Note: Hard Disk Drive (HDD) is not included and must be purchased separately if local storage is desired.*

## SETUP AND INSTALLATION

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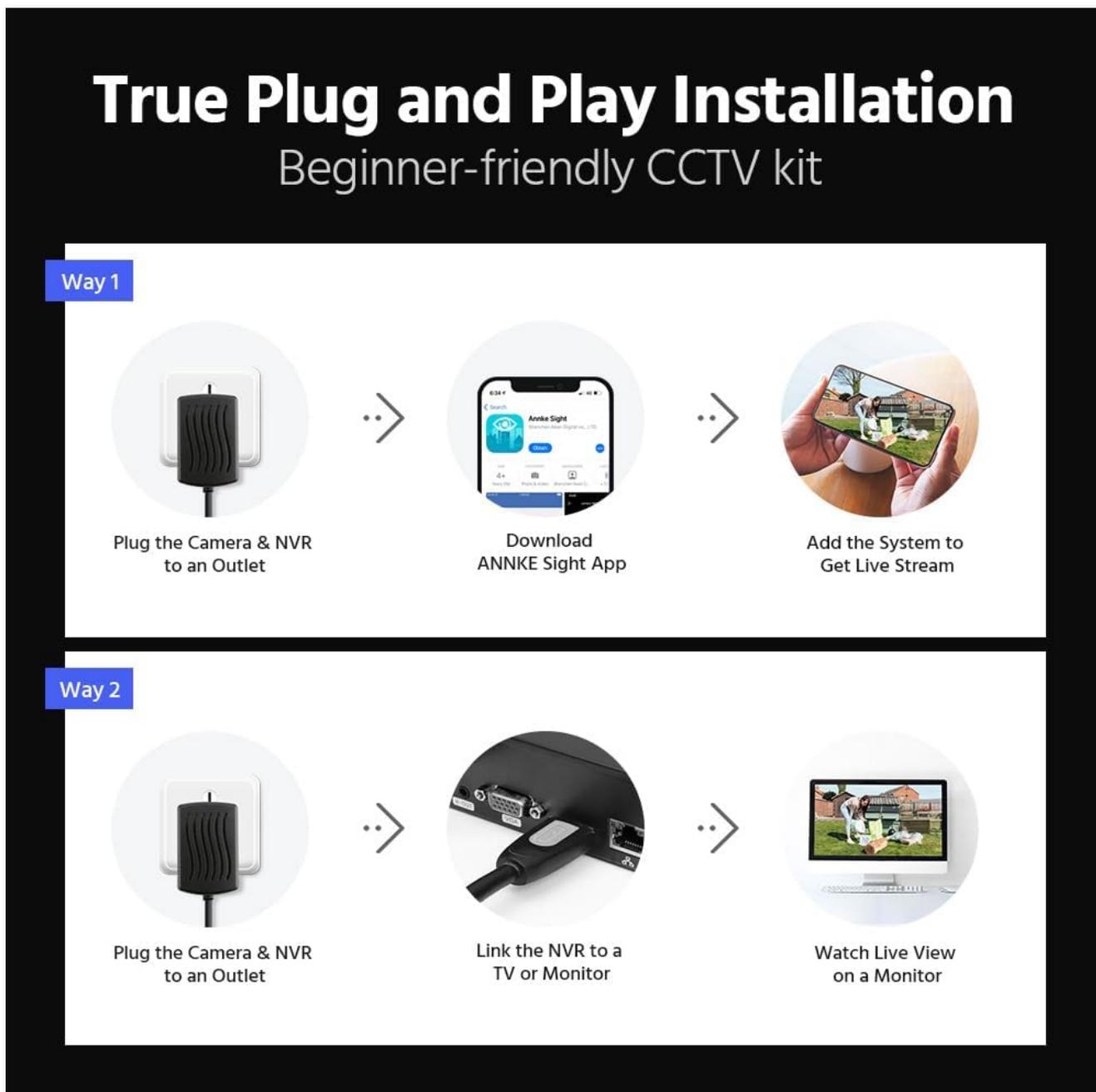
Follow these steps for initial setup and installation of your ANNKE Wireless Camera System.

### 1. Initial Connection

The system is designed for true plug-and-play installation. The cameras and NVR are pre-paired at the factory.

1. Connect the NVR to a power outlet using the provided power adapter.
2. Connect each camera to a power outlet using its respective power adapter.

3. Wait for the cameras to power on and establish a wireless connection with the NVR. This may take a few minutes.



**Figure 1: True Plug and Play Installation Steps**

This image illustrates the two primary methods for setting up your ANNKE wireless camera system. The first method involves connecting the cameras and NVR to power, then using the ANNKE Sight app for live viewing. The second method involves connecting the cameras and NVR to power, then linking the NVR directly to a TV or monitor for live viewing.

## 2. NVR Display Connection

To view the camera feeds directly from the NVR:

- Connect the NVR to a TV or monitor using an HDMI or VGA cable (not included).
- Connect the USB mouse to the NVR's USB port for navigation.
- Follow the on-screen prompts for initial NVR configuration, including setting a password.

## 3. Mobile App Setup (ANNKE Sight)

For remote monitoring and advanced features, download the ANNKE Sight app:

1. Download the "ANNKE Sight" app from your smartphone's app store (iOS App Store or Google Play Store).
2. Register an account and log in.
3. Tap the '+' icon to add your device. Scan the QR code on the NVR or manually enter the device ID.
4. Follow the in-app instructions to complete the device addition.



**Figure 2: Cascading Connection and Auto Pairing**

This image illustrates how the ANNKE wireless cameras automatically pair with the NVR and can utilize a cascading connection to extend wireless range within a home environment.

## 4. Camera Placement

Consider the following when placing your cameras:

- **Line of Sight:** Ensure minimal obstructions between cameras and the NVR for optimal wireless signal.
- **Coverage Area:** Position cameras to cover critical entry points and areas of interest.
- **Power Access:** Each camera requires a power outlet.
- **Weather Protection:** While IP67 weatherproof, avoid direct exposure to extreme conditions if possible to prolong lifespan.

## OPERATING INSTRUCTIONS

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This section details the various functions and features of your ANNKE Wireless Camera System.

### 1. Live View and Playback

- **NVR Monitor:** Use the connected monitor and USB mouse to navigate the NVR interface for live viewing, recording playback, and system settings.
- **Mobile App:** Open the ANNKE Sight app on your smartphone or tablet to view live feeds from all connected cameras. You can also access recorded footage.

# Limitless Remote Control



**Figure 3: Remote Monitoring Across Devices**

This image demonstrates the system's capability for remote control and monitoring, allowing users to view live camera feeds on various devices such as laptops, desktop monitors, smartphones, and tablets.

### 2. Recording and Storage

The system supports continuous recording and motion-triggered recording.

- **Local Storage:** Install a compatible HDD (up to 10TB) into the NVR for local video storage. Configure recording schedules and modes via the NVR interface.
- **Cloud Storage:** Optional cloud storage services may be available through the ANNKE Sight app for off-site backup (subscription may be required).

- **H.264+ Video Compression:** The system utilizes advanced H.264+ compression to optimize storage space while maintaining video quality.

### 3. Motion Detection and Alerts

The system features smart motion detection to alert you to activity.

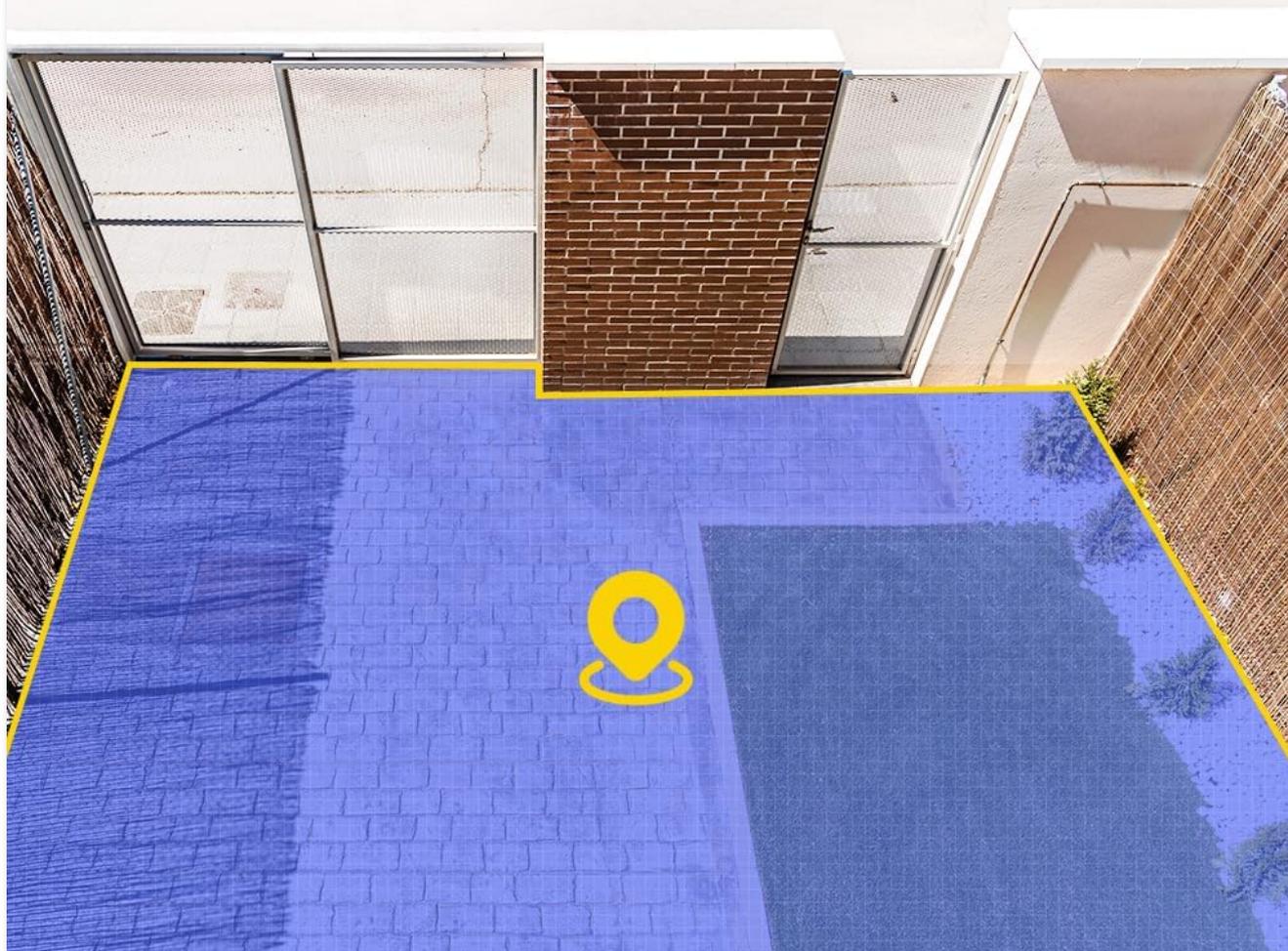
- **Smart Human Detection:** The advanced AI can detect and distinguish human movement, reducing false alarms from pets or swaying branches.
- **Customizable Motion Areas:** Define specific areas within the camera's view where motion detection should be active. This helps focus alerts on critical zones.
- **Instant Alerts:** Receive instant app notifications and email alerts with screenshots when motion is detected.



**Figure 4: Smart Human Detection Alerts**

This image highlights the system's smart human detection feature, which identifies human movement and sends immediate notifications to your email and the ANNKE Sight app, helping to focus on relevant security events.

# Customizable Motion Detection Area



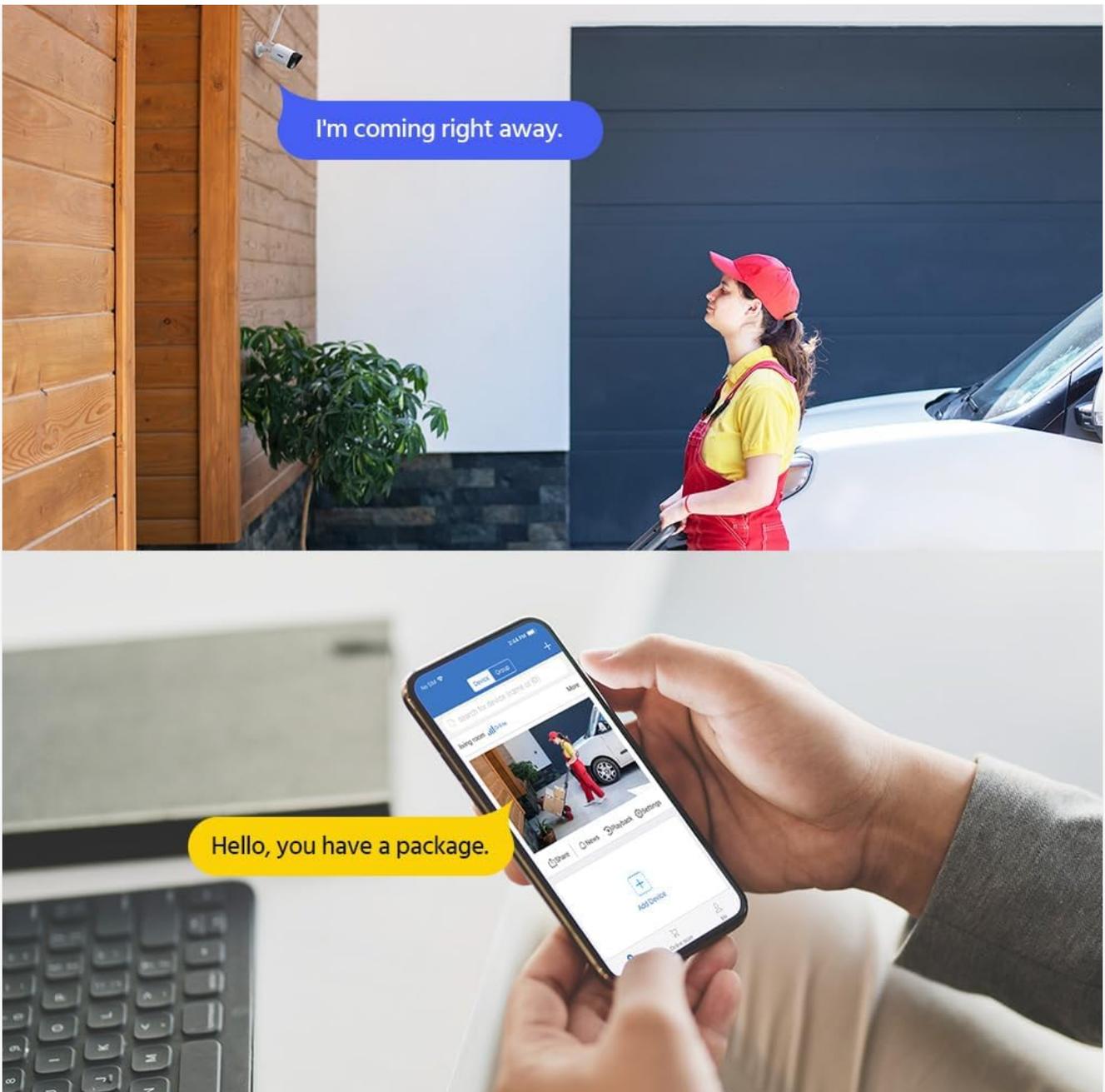
**Figure 5: Customizable Motion Detection Area**

This image demonstrates the ability to customize specific zones for motion detection, allowing users to define areas of interest and reduce unnecessary alerts from non-critical zones.

## 4. Two-Way Audio

Each camera includes a built-in microphone and speaker for two-way communication.

- **Listen In:** Hear audio from the camera's location via the NVR or mobile app.
- **Speak Out:** Use the app's intercom function to speak through the camera's speaker, allowing you to communicate with visitors or deter intruders.



**Figure 6: Two-Way Audio Communication**

This image illustrates the two-way audio feature, showing how a user can communicate with someone at their door, such as a delivery person, directly through the camera system via the mobile app.

## 5. Night Vision

The cameras provide clear surveillance even in low-light conditions.

- **100ft Night Vision:** Equipped with Smart IR technology, cameras can see up to 100 feet in complete darkness.
- **Day/Night Mode:** The system automatically switches between day (color) and night (black and white infrared) modes based on ambient light.



**Figure 7: Day and Night Vision Comparison**

This image visually compares the camera's performance during the day with full color and at night with infrared vision, demonstrating its ability to provide clear 5MP surveillance around the clock.

## MAINTENANCE

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Regular maintenance ensures optimal performance and longevity of your security system.

- **Camera Lens Cleaning:** Periodically clean camera lenses with a soft, damp cloth to remove dust, dirt, or smudges that may affect image clarity. Do not use harsh chemicals.
- **Weather Protection:** Although cameras are IP67 weatherproof, ensure they are securely mounted and protected from direct, prolonged exposure to extreme weather conditions where possible.
- **Firmware Updates:** Check the ANNKE website or app regularly for firmware updates for your NVR and cameras. Keeping firmware updated ensures the latest features and security patches.
- **Power Supply Check:** Ensure all power adapters and cables are securely connected and free from damage.
- **NVR Ventilation:** Ensure the NVR is placed in a well-ventilated area to prevent overheating. Do not block ventilation openings.

## TROUBLESHOOTING

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Refer to this section for solutions to common issues.

- **No Video Display:**

- Check if the NVR and cameras are powered on.
- Verify HDMI/VGA cable connection between NVR and monitor.
- Ensure cameras are within wireless range of the NVR.
- Restart the NVR and cameras.

- **Cameras Not Connecting to NVR:**

- Confirm cameras are powered.
- Check for physical obstructions or excessive distance between cameras and NVR.
- If previously paired, try re-pairing cameras to the NVR (refer to NVR manual for specific steps).

- **No Motion Detection Alerts:**

- Ensure motion detection is enabled in NVR/app settings.
- Verify motion detection areas are correctly configured.
- Check alert notification settings in the ANNKE Sight app.
- Ensure the NVR has internet access for email alerts.

- **Poor Image Quality:**

- Clean camera lenses.
- Check for strong light sources directly facing the camera.
- Ensure stable power supply to cameras.

- **App Connectivity Issues:**

- Ensure your smartphone has a stable internet connection.
- Verify the NVR is connected to the internet.
- Update the ANNKE Sight app to the latest version.
- Restart your router, NVR, and smartphone.

## SPECIFICATIONS

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Key technical specifications for the ANNKE 5MP Wireless Camera System.

| Feature                  | Specification   |
|--------------------------|---|
| Brand                    | ANNKE   |
| Connectivity Technology  | Wireless  |
| Video Capture Resolution | 5MP (1920p, 1944p)  |
| Special Features         | Motion Sensor, Night Vision, Waterproof (IP67), Wireless, Two-Way Audio |
| Number of Channels       | 10  |

| Feature             | Specification                |
|---------------------|------------------------------|
| Power Source        | Corded Electric              |
| Night Vision Range  | 100 Feet                     |
| Frame Rate          | 30 fps                       |
| Recording Mode      | Continuous, Motion Detection |
| Video Input         | HDMI, VGA                    |
| Weatherproof Rating | IP67                         |
| Video Compression   | H.264+                       |
| Max HDD Capacity    | 10TB (HDD not included)      |

## WARRANTY AND SUPPORT

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For warranty information, technical support, or service inquiries, please contact ANNKE customer support.

- **Online Support:** Visit the official ANNKE website for FAQs, troubleshooting guides, and support resources.
- **Contact Information:** Refer to the contact details provided in your product packaging or on the ANNKE official website for direct assistance.
- **Product Registration:** Register your product online to receive updates and streamline warranty claims.