

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [HEYNEMO](#) /

› [HEYNEMO Triple Slow Cooker \(Model ZES007\) Instruction Manual](#)

HEYNEMO ZES007

HEYNEMO Triple Slow Cooker (Model ZES007) Instruction Manual

Model: ZES007 | Brand: HEYNEMO

IMPORTANT SAFETY INSTRUCTIONS

Please read all instructions carefully before using your HEYNEMO Triple Slow Cooker. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse the base unit, cord, or plug in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "OFF", then remove plug from wall outlet.
- Do not use appliance for other than intended household use.
- Avoid sudden temperature changes, such as adding refrigerated foods into a heated pot.
- The ceramic pots and glass lids are fragile and can break if dropped or exposed to sudden temperature changes.

PRODUCT OVERVIEW

The HEYNEMO Triple Slow Cooker is designed for convenient preparation and serving of multiple dishes simultaneously. It features three individual cooking pots with separate temperature controls.

Components:

- **Main Base Unit:** Houses the heating elements and control knobs.
- **Ceramic Pots (3x 1.5 QT):** Removable, dishwasher-safe cooking vessels.
- **Glass Lids (3):** Transparent lids for monitoring food, with handles.
- **Lid Rests (3):** Metal stands to hold lids, promoting a tidy countertop.
- **Control Knobs (3):** Individual controls for each pot with OFF, LOW, HIGH, and WARM settings.



Image: The HEYNEMO Triple Slow Cooker with its three ceramic pots, glass lids, and lid rests, showcasing its design and capacity for multiple dishes.

Easy Cleaning



Image: Close-up of the control panel, showing the individual knobs for each pot with settings for OFF, LOW, HIGH, and WARM.

SETUP AND FIRST USE

- Unpacking:** Carefully remove all components from the packaging. Retain packaging for future storage or transport.
- Initial Cleaning:** Before first use, wash the ceramic pots and glass lids in warm, soapy water. Rinse thoroughly and dry. Wipe the exterior of the main base unit with a damp cloth. Do not immerse the base unit in water.
- Placement:** Place the slow cooker on a flat, stable, heat-resistant surface, away from walls or other appliances to ensure proper ventilation. Ensure the power cord is not dangling where it can be pulled or tripped over.
- Assemble:** Place the ceramic pots into the heating wells of the base unit. Position the glass lids on top of the ceramic pots. The lid rests can be used to hold the lids when serving.
- Power Connection:** Ensure all control knobs are in the "OFF" position before plugging the unit into a standard 120V AC electrical outlet.

OPERATING INSTRUCTIONS

The HEYNEMO Triple Slow Cooker allows you to cook or warm three different dishes simultaneously. Each pot has an independent control knob.

Cooking Modes:

- **OFF:** Turns the heating element for that specific pot off.
- **LOW:** Ideal for slow cooking over extended periods, typically 6-8 hours. This setting maintains a lower temperature, suitable for delicate dishes or when you need food to cook while you are away.
- **HIGH:** For faster cooking, typically 3-4 hours. This setting reaches a higher temperature more quickly.
- **WARM:** Maintains food at a safe serving temperature after cooking is complete. This setting is not for cooking raw food.

General Usage:

1. **Prepare Food:** Place ingredients into the ceramic pots. Do not overfill; leave at least one inch of space from the rim.
2. **Select Setting:** Turn the individual control knob for each pot to the desired setting (LOW or HIGH).
3. **Cover:** Place the glass lids securely on the ceramic pots. Avoid lifting the lids frequently during cooking, as this releases heat and extends cooking time.
4. **Monitor:** Cooking times vary based on ingredients and desired doneness. Refer to recipes for specific guidance.
5. **Keep Warm:** Once cooking is complete, turn the knob to the "WARM" setting to keep food at a serving temperature.
6. **Serve:** Use the provided ladles or serving utensils. The lid rests can be used to keep countertops clean.
7. **Turn Off:** After serving, turn all control knobs to "OFF" and unplug the unit from the wall outlet.



Glass Lid

Easy for viewing

Glass Lid

Easy for viewing



Glass Lid

Easy for viewing

Image: Visual representation of the temperature ranges for each setting: High (65-195°F), Low (65-185°F), and Warm (65-145°F).

Official Product Videos:

HEYNEMO Slow Cookers Make Cooking So Easy

Your browser does not support the video tag.

Video: This video demonstrates the ease of use of HEYNEMO slow cookers, showing how simple it is to prepare and cook various dishes.

The HEYNEMO Double Slow Cooker Makes Cooking So Easy

Your browser does not support the video tag.

Video: This video highlights the convenience of the HEYNEMO double slow cooker, illustrating its practical application in meal preparation.

CLEANING AND MAINTENANCE

Proper cleaning and maintenance will extend the life of your slow cooker.

- Always Unplug:** Ensure the slow cooker is unplugged and completely cooled before cleaning.
- Ceramic Pots and Glass Lids:** These components are dishwasher safe. Alternatively, wash them by hand with warm, soapy water and a non-abrasive sponge. Rinse thoroughly and dry completely.
- Base Unit:** Wipe the exterior of the base unit with a soft, damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the base unit, cord, or plug in water or any other liquid.
- Stubborn Residue:** For food residue stuck to the ceramic pot, fill the pot with warm, soapy water and let it soak for a few hours before cleaning.
- Storage:** Store the slow cooker in a dry place when not in use.



Image: Illustration of the easy cleaning process, showing a ceramic pot being hand-washed and other components placed in a dishwasher.

TROUBLESHOOTING

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Slow cooker not heating.	Unit not plugged in; power outlet not functioning; control knob set to "OFF".	Ensure unit is securely plugged into a working outlet. Check if the control knob is set to LOW, HIGH, or WARM.
Food not cooking properly or taking too long.	Lid not sealed properly; frequent lid lifting; incorrect temperature setting; ceramic pot not preheated (if applicable).	Ensure lid is seated correctly. Avoid lifting the lid unnecessarily. Verify the correct temperature setting (LOW or HIGH) for your recipe.
Food sticking to the ceramic pot.	Insufficient liquid; food cooked for too long on HIGH setting; pot not greased (if recipe requires).	Ensure adequate liquid is used. Adjust cooking time or temperature. Lightly grease the pot if the recipe suggests it.
Unit emits an unusual odor during first use.	This is normal for new appliances as manufacturing oils burn off.	The odor should dissipate after the first few uses. Ensure good ventilation during initial operation.

SPECIFICATIONS

- Brand:** HEYNEMO
- Model:** ZES007
- Color:** Red
- Material:** Stainless Steel (base), Ceramic (pots), Glass (lids)
- Product Dimensions:** 22.64"D x 10.83"W x 7.91"H
- Capacity:** 3 x 1.5 Quarts (4.5 Quarts total)
- Wattage:** 160 watts
- Voltage:** 120 Volts
- Control Type:** Knob (individual for each pot)
- Dishwasher Safe:** Yes (removable ceramic pots and glass lids)
- UPC:** 745978361868

WARRANTY AND SUPPORT

For warranty information or product support, please refer to the documentation included with your purchase or contact HEYNEMO customer service. Keep your purchase receipt as proof of purchase.

For further assistance, you may visit the official HEYNEMO store: [HEYNEMO Store](#)



Related Documents - ZES007

HEYNEMO

ZIM005
SLUSH MACHINE
USER MANUAL



Model No. HJ-7802

For your safety and enjoyment of this product, please read this manual completely.

© HEY-202-0405

[HEYNEMO ZIM005 Slush Machine User Manual](#)

User manual for the HEYNEMO ZIM005 dual-tank slush machine (Model HJ-7802). This guide provides detailed instructions on operation, safety precautions, ingredient guidelines, cleaning, and troubleshooting for optimal performance.