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SHOKZ OpenSwim Pro

Shokz OpenSwim Pro Bone Conduction Headphones User Manual

Model: OpenSwim Pro (S710)

Introduction

The Shokz OpenSwim Pro are advanced bone conduction headphones designed for versatile use, including swimming and other sports. Featuring an IP68 waterproof rating, Bluetooth 5.4 connectivity, and 32GB of built-in MP3 storage, these headphones offer a seamless audio experience both in and out of water. The open-ear design ensures safety and comfort by allowing you to remain aware of your surroundings.

1. Setup

1.1 Charging Your Headphones

Before first use, fully charge your OpenSwim Pro headphones. Use the provided magnetic charging cable. Connect the cable to the charging port on the headphones and a USB power source. A full charge takes approximately 1 hour and provides up to 9 hours of playback.
Quick Charge: A 10-minute charge provides approximately 3 hours of playback.



Image: The Shokz OpenSwim Pro headphones connected to their magnetic charging cable.

1.2 Bluetooth Pairing

1. Ensure your OpenSwim Pro headphones are powered off.
2. Press and hold the Volume+ button until the LED indicator flashes red and blue, indicating pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and select "OpenSwim Pro" from the list of available devices.
4. Once connected, the LED indicator will flash blue once.

The OpenSwim Pro supports multipoint connection, allowing simultaneous connection to two Bluetooth devices. To reconnect a device, long-press the volume up button to enter pairing mode, then release and connect via your device's Bluetooth settings.

1.3 Transferring MP3 Files

The headphones feature 32GB of internal storage for MP3 playback, ideal for use where Bluetooth signals are unavailable (e.g., underwater). To transfer files:

1. Connect your OpenSwim Pro to a computer using the provided USB-C charging/data cable.
2. The headphones will appear as a removable drive on your computer.
3. Drag and drop your desired audio files (MP3, WAV, FLAC, AAC) into the headphone's storage folder.
4. Safely eject the device from your computer once transfer is complete.



Image: An exploded view of the Shokz OpenSwim Pro highlighting its internal 32GB MP3 storage.

2. Operating Instructions

2.1 Power On/Off

- **Power On:** Press and hold the Power/Volume+ button for 2 seconds until the LED flashes blue.
- **Power Off:** Press and hold the Power/Volume+ button for 3 seconds until the LED flashes red.

2.2 Mode Switching (Bluetooth / MP3)

The OpenSwim Pro features a multi-function button for seamless mode switching.

- **Switch to Bluetooth Mode:** Press the Multi-function button once.
- **Switch to MP3 Mode:** Press the Multi-function button once.



Image: Shokz OpenSwim Pro headphones being used in water, demonstrating the multi-function button for mode switching.

2.3 Volume Control and Playback

- **Volume Up:** Press the Volume+ button.
- **Volume Down:** Press the Volume- button.
- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Double-press the Multi-function button.
- **Previous Track:** Triple-press the Multi-function button.

2.4 Call Management

- **Answer/End Call:** Press the Multi-function button once.
- **Reject Call:** Press and hold the Multi-function button for 2 seconds.

For optimal call quality when using with a computer, ensure your device is set to hands-free mode.



Image: A woman wearing Shokz OpenSwim Pro headphones, making a clear hands-free call on a beach.

2.5 Using the Shokz App

Customize your listening experience and manage settings using the Shokz app. The app allows for efficient multitasking with multipoint pairing features.

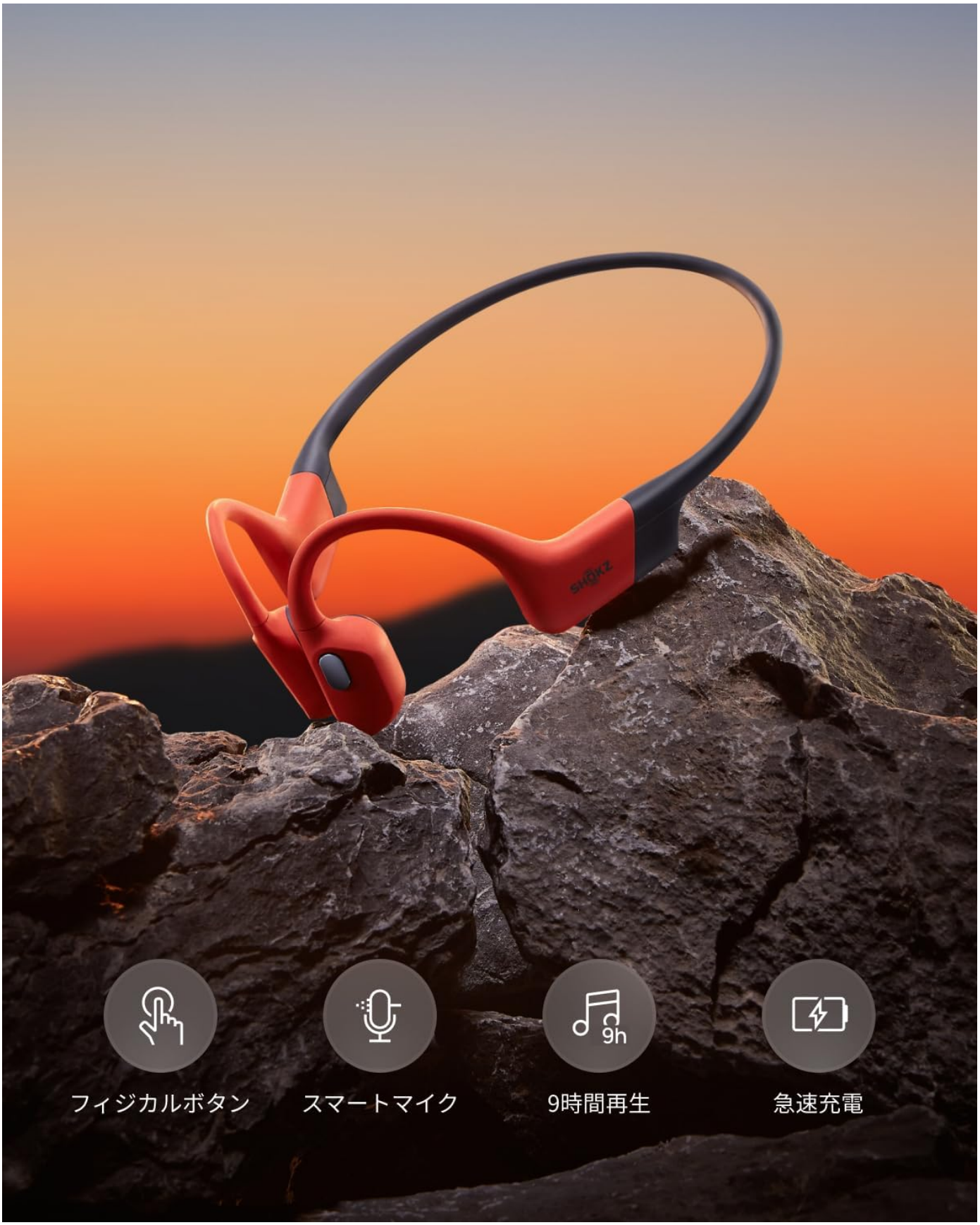


Image: Shokz OpenSwim Pro headphones shown with a smartphone displaying the Shokz app and a laptop, illustrating multipoint pairing.

3. Maintenance

3.1 Water Resistance (IP68)

The OpenSwim Pro headphones are rated IP68, meaning they are dustproof and can be submerged in water up to 2 meters deep for up to 2 hours. This makes them suitable for swimming, workouts, and marathons without worry.



Image: A man swimming underwater while wearing Shokz OpenSwim Pro headphones, demonstrating their IP68 water resistance.

3.2 Cleaning and Storage

- After use, especially in chlorinated or saltwater, rinse the headphones with fresh water.
- Wipe them dry with a soft cloth.

- Store in a cool, dry place, away from direct sunlight and extreme temperatures.
- Use the provided protective case for safe storage and transport.



Image: The Shokz OpenSwim Pro headphones displayed with their accessories: charging cable, swimming earplugs, and protective case.

4. Troubleshooting

Problem	Possible Cause	Solution
Cannot power on	Low battery	Charge the headphones fully.
Cannot pair via Bluetooth	Headphones not in pairing mode; device Bluetooth off; too far from device	Ensure headphones are in pairing mode (red/blue flashing LED). Turn on Bluetooth on your device. Move headphones closer to your device (within 10 meters).
Poor call quality (muffled sound for the other party)	Interference; incorrect device settings (especially with computers)	Ensure your device is set to hands-free mode for calls. Try moving to an area with less interference. If the issue persists, contact support.
Audio playback issues in water	Bluetooth signal loss in water	Switch to MP3 mode for underwater listening. Bluetooth signals do not transmit effectively through water.
Battery life shorter than expected	High volume usage; extreme temperatures	Battery life is affected by volume levels and environmental conditions. Ensure charging cable connection is secure.

5. Specifications

- **Model Name:** OpenSwim Pro
- **Model Number:** S710
- **Brand:** SHOKZ
- **Headphone Type:** Open-ear
- **Noise Control:** None
- **Connectivity:** Wireless (Bluetooth)
- **Bluetooth Version:** 5.4
- **Internal Storage:** 32GB (for MP3 playback)
- **Battery Life:** Up to 9 hours (Bluetooth mode), Up to 6 hours (MP3 mode)
- **Waterproof Rating:** IP68
- **Audio Driver Type:** Bone Conduction
- **Compatible Devices:** All Bluetooth-enabled devices (Windows PC, Macbook, iPad, Chromebook, iPhone, Android phones)
- **Included Accessories:** OpenSwim Pro Bone Conduction Headphones, Charging Cable, Protective Case, Instruction Manual, Swimming Earplugs
- **Materials:** Silicone, Nickel-Titanium Alloy, Plastic
- **Control Method:** App, Media Control

6. Warranty and Support

6.1 Manufacturer's Warranty

The Shokz OpenSwim Pro headphones come with a**2-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims.

6.2 Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Shokz website or contact their customer service department. You can find contact information on the Shokz official store page or within the included documentation.
Online Resources: Shokz Official Store on Amazon

7. Video Resources

No embeddable video content was found in the provided product data that meets the specified criteria (e.g., 'creator_type: Seller'). Please refer to the official Shokz website or YouTube channel for product videos.

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