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## ACEMAGIC AX15

# ACEMAGIC AX15 15.6-inch Laptop User Manual

Model: AX15

## INTRODUCTION

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This manual provides essential information for setting up, operating, and maintaining your ACEMAGIC AX15 15.6-inch laptop. Please read this guide thoroughly to ensure proper usage and to maximize the performance and lifespan of your device.

## WHAT'S IN THE BOX

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Upon opening the package, verify that all the following items are present:

- ACEMAGIC AX15 Laptop
- AC Adapter
- Integrated Battery (pre-installed)
- Documentation (this user manual and warranty information)

## PRODUCT OVERVIEW

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The ACEMAGIC AX15 laptop features a 15.6-inch Full HD display, powered by an Intel N95 processor, 16GB DDR4 RAM, and a 512GB SSD. It runs on Windows 11 and includes various connectivity options.



Image: A general view of the ACEMAGIC AX15 laptop, showcasing its design and display.

## Key Features

- **Processor:** Intel 12th Alder Lake N95 Quad-Core (up to 3.40 GHz)
- **Memory:** 16GB DDR4 SDRAM
- **Storage:** 512GB M.2 Solid State Drive
- **Display:** 15.6-inch FHD (1920 x 1080) Anti-glare LED Backlight
- **Graphics:** Intel UHD Graphics 1200MHz
- **Operating System:** Windows 11
- **Wireless Connectivity:** 802.11ac Wi-Fi and Bluetooth 5.0
- **Camera:** 720p HD camera with integrated dual array digital microphones
- **Audio:** Dual Stereo Speakers
- **Battery:** 38Wh Integrated battery

## Ports and Connectors

Familiarize yourself with the various ports and connectors on your laptop for connecting external devices.

# Thin But Complete Design

While keeping the notebook thin and light, take into account more usage needs



Image: Side view of the ACEMAGIC AX15 laptop highlighting the TF Card Socket (128GB), USB 2.0, USB 3.2, 3.5mm Headphone jack, Type-C (Data), HDMI, USB 3.2, and Type-C DC Jack. The laptop measures 14.07" x 9.00" x 0.66" and weighs 1.7kg.

- **USB-A 2.0 Ports:** For connecting older USB devices.
- **USB-A 3.2 Ports:** For high-speed data transfer with compatible USB devices.
- **HDMI 1.4 Port:** For connecting to external displays or projectors.
- **Headphone/Microphone Combo Jack:** For audio input and output.
- **SD Card Reader:** For reading data from SD memory cards.
- **Type-C Port (Data):** For data transfer with compatible Type-C devices.
- **Type-C DC Jack:** For connecting the AC adapter to charge the laptop.

## SETUP

### 1. Initial Charging

Before first use, connect the AC adapter to the laptop's Type-C DC Jack and a power outlet. Allow the laptop to charge for

at least 30 minutes, or until the battery indicator shows a sufficient charge, before powering it on.

# Get Rid Of Power Supply Worries



**Capacity**  
7.6V/5000MAH



*Image: A person using the ACEMAGIC AX15 laptop in a hammock, emphasizing the 7.6V/5000MAH battery capacity for extended use without a power supply.*

## 2. Powering On

Open the laptop lid. Press the power button, usually located on the top right of the keyboard deck. The laptop will boot up, and the ACEMAGIC logo will appear.

## 3. Windows 11 Initial Setup

Follow the on-screen prompts to complete the Windows 11 setup process. This typically includes:

- Selecting your region and keyboard layout.
- Connecting to a Wi-Fi network.
- Signing in with or creating a Microsoft account.
- Setting up a PIN or password.
- Reviewing privacy settings.

## OPERATING INSTRUCTIONS

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### Power Management

- **Shut Down:** Click the *Start* button, then *Power*, and select *Shut down*.
- **Restart:** Click the *Start* button, then *Power*, and select *Restart*.
- **Sleep:** Close the laptop lid or click the *Start* button, then *Power*, and select *Sleep*.

### Keyboard and Touchpad

The laptop features a full-size keyboard with a numeric keypad and a multi-touch touchpad. Use the touchpad for navigation, clicking, scrolling, and gestures. Refer to Windows 11 settings for customizing touchpad sensitivity and gestures.

### Connecting to Networks

- **Wi-Fi:** Click the *Network* icon in the taskbar, select your desired Wi-Fi network, enter the password if prompted, and click *Connect*.
- **Bluetooth:** To pair Bluetooth devices, go to *Settings > Bluetooth & devices*, turn on Bluetooth, and select *Add device*.

### External Display Connection

Connect an external monitor or projector using the HDMI 1.4 port. Once connected, press *Windows key + P* to choose your display mode (e.g., Duplicate, Extend, Second screen only).

### Camera and Audio

The laptop includes a 720p HD camera, dual array digital microphones, and dual stereo speakers for video calls and multimedia. Ensure proper privacy settings are configured in Windows 11 for camera and microphone access.

# Face-To-Face In One Step

Built-in HD camera, digital microphone and stereo speakers, easy to meet friends online



Stereo Speakers



Digital Microphone



WIFI

802.11a/b/g/n/ac



Bluetooth

5.0



Wide Vision

720p HD Camera

Image: The ACEMAGIC AX15 laptop screen showing a video conference with multiple participants, emphasizing the built-in HD camera, digital microphone, and stereo speakers for clear communication.

## MAINTENANCE

### Cleaning the Laptop

- Use a soft, lint-free cloth slightly dampened with water or a screen cleaner to wipe the display.
- For the keyboard and chassis, use a soft cloth. Avoid harsh chemicals or abrasive materials.
- Use compressed air to clear dust from keyboard keys and ventilation grilles periodically.

### Battery Care

- Avoid fully discharging the battery frequently.
- Do not expose the laptop to extreme temperatures.
- If storing the laptop for an extended period, ensure the battery is charged to around 50-60%.

## Software Updates

Regularly check for and install Windows updates to ensure system stability, security, and performance. Go to *Settings > Windows Update* to check for updates.

## TROUBLESHOOTING

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This section addresses common issues you might encounter with your ACEMAGIC AX15 laptop.

### Laptop Does Not Power On

- Ensure the AC adapter is securely connected to both the laptop and a working power outlet.
- Verify the power outlet is functional by plugging in another device.
- Allow the laptop to charge for some time before attempting to power it on again.

### No Display on Screen

- Check if the laptop is powered on.
- If an external monitor is connected, try disconnecting it or pressing *Windows key + P* to cycle through display modes.
- Adjust the screen brightness using the function keys (Fn + Fx keys, refer to keyboard icons).



## 15.6" FHD Visual Experience

With narrow bezel design, 15.6" Full HD screen brings you immersive visual enjoyment

**FULL HD**

Full HD 1920×1080



Bright View



IPS



Eye Protection

*Image: The ACEMAGIC AX15 laptop screen showcasing a high-resolution 1920x1080 Full HD image with narrow bezels, highlighting its visual experience with features like Bright View, IPS, and Eye Protection.*

### Wi-Fi or Bluetooth Connectivity Issues

- Ensure Wi-Fi or Bluetooth is enabled in Windows settings.
- Restart your router/modem for Wi-Fi issues.
- Remove and re-pair Bluetooth devices.
- Run the Windows Network Troubleshooter (*Settings > Network & internet > Advanced network settings > Network troubleshooter*).

### Slow Performance

- Close unnecessary applications running in the background.
- Check for and install any pending Windows updates.
- Ensure sufficient free space on the 512GB SSD.
- Run a disk cleanup utility.

# Multitasking Faster And Easier



**RAM**  
16GB DDR4



**ROM**  
512GB SSD



**OS**  
Windows 11



**Wireless Tech**  
WiFi / BT5.0



Image: A user operating the ACEMAGIC AX15 laptop with several applications open simultaneously, illustrating its capability for multitasking with 16GB DDR4 RAM, 512GB SSD, Windows 11, and WiFi/BT5.0 wireless technology.

## SPECIFICATIONS

Detailed technical specifications for the ACEMAGIC AX15 laptop:

Feature	Specification
Model Name	AX15
Standing Screen Display Size	15.6 Inches
Screen Resolution	1920 x 1080 pixels (FHD)
Processor	Intel N95 (1.7 GHz, up to 3.40 GHz)
RAM	16GB DDR4 SDRAM

Feature	Specification
Hard Drive	512GB NVMe M.2 SSD
Graphics	Intel UHD Graphics 1200MHz
Wireless Type	802.11ac Wi-Fi, Bluetooth 5.0
USB 2.0 Ports	2
USB 3.2 Ports	2
HDMI Port	1 (HDMI 1.4)
Type-C Port	1 (Data), 1 (DC Jack)
Operating System	Windows 11
Item Weight	3.74 pounds (1.7 kg)
Product Dimensions (LxWxH)	14.07 x 9 x 0.66 inches
Battery	38Wh (7.6V/5000MAH) Lithium Ion
Camera	720p HD camera
Audio	Dual Stereo Speakers, Dual Array Digital Microphones

## WARRANTY AND SUPPORT

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### Warranty Information

Your ACEMAGIC AX15 laptop comes with a limited warranty. Please refer to the separate warranty document included in your product packaging for detailed terms, conditions, and registration information. Keep your proof of purchase for warranty claims.

### Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact ACEMAGIC customer support. Contact details can typically be found on the official ACEMAGIC website or in the warranty documentation provided with your laptop.

When contacting support, please have your laptop's model number (AX15) and serial number ready. The serial number is usually located on a sticker on the bottom of the laptop.

