

SMUG 5V343R5TU

SMUG Ergonomic Mid-Back Mesh Office Chair (Model 5V343R5TU) Instruction Manual

1. INTRODUCTION AND OVERVIEW

Thank you for choosing the SMUG Ergonomic Mid-Back Mesh Office Chair. This manual provides essential information for the proper assembly, operation, and maintenance of your new chair. Please read these instructions carefully before use to ensure optimal performance and longevity of the product.

The SMUG Office Chair is designed for comfort and support during extended periods of sitting. Key features include:

- **Comfortable Seat:** Features an all-elastic premium mesh back and a high-density sponge seat for all-day comfort. The unique mesh design is skin-friendly and breathable, promoting airflow.
- **Ergonomic Lumbar Support:** The ergonomically designed backrest provides prominent lumbar support to fit the natural curvature of the spine, helping maintain a relaxed posture.
- **Multifunctional Mechanism:** Easily adjustable seat height (18.5-22.2 inches) via a pneumatic lever. Includes a rocking mode for relaxation.
- **Space-saving Flip-up Armrests:** Armrests can be flipped up to save space when not in use, allowing the chair to fit under most desks.
- **Smooth Movement & Stability:** Equipped with smooth, multi-directional casters for effortless movement on various floorings, and a large 5-star base for enhanced stability.



Front view of the SMUG Ergonomic Mid-Back Mesh Office Chair in grey.



Breathable



Resilient



Comfortable

Close-up of a person sitting in the chair, highlighting breathable mesh, resilient cushion, and overall comfort.

2. SETUP AND ASSEMBLY

The SMUG Office Chair requires assembly. Please follow the steps below carefully. All necessary tools are included.

2.1 Components List

- Backrest (A) x1
- Seat (B) x1
- Armrests (C) x1L, x1R
- Mechanism (D) x1
- Gas Lift (E) x1
- Base (F) x1
- Legs (G) x5
- Casters (H) x5
- Bolts (I) x4

- Bolts (J) x6
- Bolts (K) x10
- Bolts (L) x4
- Wrench (M) x1

2.2 Assembly Instructions

For a visual guide, please refer to the official installation video below:

Official video guide for assembling the SMUG Office Chair, demonstrating each step from unboxing to final setup.

1. **Assemble the Base:** Turn the Base (F) upside down. Insert the 5 Legs (G) into the Base one by one. Secure each leg with 2 Bolts (K) using the Wrench (M).
2. **Attach Casters:** Press the 5 Casters (H) into the holes at the end of each Leg (G) until they click into place.
3. **Insert Gas Lift:** Insert the Gas Lift (E) into the center hole of the assembled Base (F).
4. **Attach Armrests to Backrest:** Using the Wrench (M), install the Armrests (C) (marked L for Left, R for Right) to both sides of the Backrest (A) with 4 Bolts (I). Tighten these bolts only 50% at this stage.
5. **Attach Armrests to Seat:** Turn the Seat (B) upside down. Using the Wrench (M), install the Armrests (C) to the Seat with 6 Bolts (J). Ensure the "FRONT" marking on the Seat is facing forward. Tighten these bolts 100%.
6. **Attach Mechanism to Seat:** Make sure the "FRONT" direction of the Mechanism (D) and Seat (B) are the same. Using the Wrench (M), attach the Mechanism (D) to the Seat (B) with 4 Bolts (L). Tighten these bolts 100%.
7. **Final Tightening and Assembly:** Using the Wrench (M), 100% tighten the previously installed 4 Bolts (I) on the Armrests (C) to the Backrest (A). Align the hole on the Mechanism (D) with the Gas Lift (E), and press the chair down until it is fully secured.

Product Dimension

Weight capacity: **250**lbs



Diagram illustrating the dimensions and weight capacity of the SMUG office chair.

3. OPERATING INSTRUCTIONS

Your SMUG Office Chair offers several adjustable features to customize your seating experience:

3.1 Seat Height Adjustment

To adjust the seat height, locate the pneumatic adjustment lever under the seat on the right side. While seated, pull the lever up to lower the seat. To raise the seat, stand up and pull the lever up. Release the lever at your desired height.

3.2 Rocking Mode

To activate the rocking mode, pull the same lever (used for height adjustment) outwards. The chair will now allow for a gentle rocking motion. Push the lever inwards to lock the chair in an upright position.

3.3 Armrest Functionality

The armrests on your SMUG chair are designed to flip up. This feature allows you to push the chair closer to

your desk, saving space when not in use, or to provide more freedom of movement. Simply lift the armrests upwards until they lock into a vertical position. To return them to the horizontal position, pull them down.

Official video showcasing the flip-up armrest feature of the SMUG Office Chair, highlighting its space-saving benefit.



Diagram illustrating the three main adjustment points of the chair: seat height, rocking mode, and tension control.

Flip-Up Armrests



Image demonstrating the flip-up armrests, allowing the chair to be stored under a desk to save space.

4. MAINTENANCE

Regular maintenance will help prolong the life and appearance of your office chair.

4.1 Cleaning

- **Mesh Backrest:** Gently wipe with a damp cloth and mild soap. Avoid harsh chemicals.
- **Fabric Seat:** Spot clean with a mild fabric cleaner. Test on an inconspicuous area first.
- **Plastic and Metal Parts:** Wipe with a soft, damp cloth.

4.2 General Care

- Periodically check all bolts and screws to ensure they are tight. Re-tighten if necessary.
- Avoid exposing the chair to direct sunlight for prolonged periods to prevent fading.
- Do not use abrasive cleaners or materials that could scratch the surface.

5. TROUBLESHOOTING

If you encounter any issues with your SMUG Office Chair, please refer to the following common solutions:

- **Chair does not adjust height:** Ensure the pneumatic lever is fully engaged and the gas lift is properly seated in the base. If the issue persists, the gas lift may need replacement.
- **Chair is wobbly:** Check all assembly bolts (I, J, K, L) and ensure they are tightened securely. Make sure the casters are fully inserted into the legs.
- **Casters are not rolling smoothly:** Check for any debris (hair, dust) caught in the caster wheels and clean them. Ensure the casters are properly installed.
- **Armrests are loose:** Tighten the bolts securing the armrests to the backrest and seat.

If these steps do not resolve the issue, please contact customer support for further assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	SMUG
Model Name	Office Computer Desk Chair
Item Model Number	5V343R5TU
Color	Grey
Product Dimensions	18.5"D x 20.08"W x 41.5"H
Seat Height	18.5" - 22.2"
Maximum Weight Recommendation	250 Pounds
Back Style	Solid Back (Mesh)
Special Features	Arm Rest, Back Support, Ergonomic, Rolling, Flip-up Armrest
Material	Sponge (Seat), Mesh (Back)
Item Weight	25.9 pounds
UPC	790943623816

7. WARRANTY INFORMATION

SMUG products are manufactured with quality and durability in mind. For specific warranty details regarding your office chair, please refer to the warranty card included in your product packaging or contact SMUG customer support directly. Keep your proof of purchase for any warranty claims.

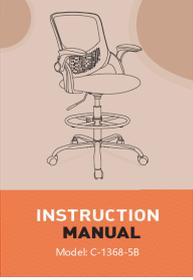
8. CUSTOMER SUPPORT

If you have any questions, require assistance with assembly, or need to report a defect, please contact SMUG

customer support. Our team is dedicated to ensuring your satisfaction.

For more information and support, visit the official SMUG Store: [SMUG Store on Amazon](#)

Related Documents - 5V343R5TU

	<p>SMUG C-1368-5B Drafting Chair Assembly and Usage Guide</p> <p>Step-by-step assembly instructions and usage guide for the SMUG C-1368-5B drafting chair, detailing parts, assembly steps, and height/armrest adjustments.</p>
	<p>Electric Standing Desk Instruction Manual</p> <p>Instruction manual for the Electric Standing Desk, covering specifications, parts, assembly, controller usage, settings, and error codes.</p>
	<p>Common Walls International Mural Festival Rochdale 2025 Guide</p> <p>Explore the Common Walls International Mural Festival in Rochdale town centre from September 7-14, 2025. This guide details featured artists like Aylo, SecaOne, and Smug, their mural inspirations, festival programming including live painting and extreme sports, and a map of locations. Discover Rochdale's vibrant street art scene as part of its role as Greater Manchester's Town of Culture 2025-26.</p>