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## LINNER Mars

# LINNER Saturn Rechargeable OTC Hearing Aid User Manual

Model: Mars

## INTRODUCTION

This user manual provides comprehensive instructions for the LINNER Saturn Rechargeable OTC Hearing Aid. It covers product features, setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before using your hearing aids.

## SAFETY INFORMATION

Always follow basic safety precautions when using electrical products, especially when children are present. Failure to do so may result in fire, electric shock, or injury.

- Do not expose the device to extreme temperatures or humidity.
- Keep the device dry.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.
- Keep out of reach of children and pets. Small parts may pose a choking hazard.
- Consult a medical professional if you experience any discomfort or adverse reactions while using the hearing aids.
- These hearing aids are designed for mild to moderate hearing loss. If you have severe hearing loss, consult an audiologist.

## PACKAGE CONTENTS

Verify that all items are present in your package:

- LINNER Saturn Rechargeable OTC Hearing Aids (Left and Right)
- Charging Case
- USB Charging Cable (Note: Wall adapter not included)
- Various Sizes of Silicone Ear Domes
- Cleaning Brush
- User Manual (This document)

Familiarize yourself with the components of your LINNER Saturn hearing aids and charging case.



**Figure 1: Hearing Aid Components.** This image displays a detailed diagram of one LINNER Saturn hearing aid, highlighting its key parts: the Medical Grade Ear Dome, Volume Control/Program Switch, Microphone, Contact Charging Port, and Pull String.



**Figure 2: Hearing Aids and Charging Case.** This image shows both the left and right LINNER Saturn hearing aids alongside their open charging case, illustrating how they fit for storage and charging.

### Hearing Aid Features:

- **Medical Grade Ear Dome:** Ensures comfortable and secure fit within the ear canal.
- **Volume Control/Program Switch:** A single button for adjusting volume and cycling through listening programs.
- **Microphone:** Captures sound from the environment.
- **Contact Charging Port:** Connects with the charging case for power replenishment.
- **Pull String:** A small string for easy removal of the hearing aid from the ear.

### Charging Case Features:

- **Charging Slots:** Designated slots for left (L) and right (R) hearing aids.
- **Charging Indicator Light:** Shows the charging status of the case and hearing aids.
- **USB-C Port:** For connecting the charging cable.

### 1. Charging the Device

Before first use, fully charge both the hearing aids and the charging case.

1. Connect the USB charging cable to the charging port on the back of the charging case.
2. Plug the other end of the cable into a USB power source (e.g., computer USB port, wall adapter - not included).
3. Place the hearing aids into their respective slots in the charging case (Left into L, Right into R). Ensure the contact charging ports align.
4. The indicator light on the case will show charging status. A full charge provides over 20 hours of use.



**Figure 3: Closed Charging Case.** This image shows the LINNER Saturn charging case in its closed state, with a green indicator light visible, signifying charging or full charge.

### 2. Selecting and Attaching Ear Domes

Choose the ear dome size that provides the most comfortable and secure fit in your ear canal. A proper fit is crucial for

optimal sound quality and to prevent feedback.

- Gently pull off the pre-attached ear dome from the hearing aid.
- Select a new ear dome size from the provided assortment.
- Carefully push the new ear dome onto the sound outlet of the hearing aid until it is securely attached.

### 3. Wearing the Hearing Aids

Insert the hearing aids into your ears. The discreet design allows them to sit comfortably within the ear canal.

1. Identify the Left (L) and Right (R) hearing aids.
2. Gently insert the ear dome end of the hearing aid into your ear canal.
3. Adjust the hearing aid until it sits comfortably and securely in your ear. The pull string should be accessible for easy removal.



**Figure 4: Left and Right Hearing Aids.** This image shows the individual left (blue indicator) and right (red indicator) LINNER Saturn hearing aids, ready for insertion.

## OPERATING INSTRUCTIONS

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### Turning On/Off

- **To Turn On:** The hearing aids automatically turn on when removed from the charging case.
- **To Turn Off:** Place the hearing aids back into the charging case. They will automatically turn off and begin charging.

### Volume Control and Program Switching

The LINNER Saturn hearing aids feature a single multi-function button on each device for easy adjustments.

- **Volume Adjustment:** Short press the button on either hearing aid to cycle through volume levels. Each press will increase the volume. Once the maximum volume is reached, the next press will return to the lowest volume.
- **Program Switching:** Long press (hold for 2-3 seconds) the button on either hearing aid to switch between different listening programs (e.g., normal, noisy environment). The device may provide an audible cue to indicate the program change.

*Note:* Both hearing aids will synchronize their volume and program settings when adjusted.

### Daily Use Tips

- **Gradual Adaptation:** If you are new to hearing aids, start by wearing them for a few hours a day and gradually increase wear time as you adapt to the new sounds.
- **Feedback Prevention:** Ensure the ear domes are properly seated in your ear canal to minimize whistling or feedback. If feedback occurs, try a different size ear dome or re-insert the hearing aid.
- **Environmental Awareness:** Be aware of your surroundings, especially when crossing streets or in noisy environments, as hearing aids amplify all sounds.

## MAINTENANCE

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### Cleaning Instructions

Regular cleaning helps maintain optimal performance and hygiene.

- **Daily Cleaning:** After each use, gently wipe the hearing aids with a soft, dry cloth. Use the provided cleaning brush to remove any earwax or debris from the ear dome and microphone port.
- **Ear Dome Cleaning/Replacement:** Ear domes can be removed and cleaned with a mild soap and water solution. Ensure they are completely dry before reattaching. Replace ear domes regularly (e.g., every 1-3 months) or if they become damaged.
- **Charging Case:** Wipe the charging case with a soft, dry cloth. Keep the charging contacts clean and free of debris.
- **Do NOT** use alcohol, solvents, or abrasive cleaners on any part of the device.
- **Do NOT** immerse the hearing aids or charging case in water.

### Storage

When not in use, store your LINNER Saturn hearing aids in their charging case. This protects them from damage and keeps them charged for your next use. Store in a cool, dry place away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

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If you encounter issues with your LINNER Saturn hearing aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No Sound or Weak Sound	<ul style="list-style-type: none"> <li>Battery is low or depleted.</li> <li>Ear dome is blocked by earwax or debris.</li> <li>Volume setting is too low.</li> <li>Hearing aid not properly inserted.</li> </ul>	<ul style="list-style-type: none"> <li>Place hearing aids in charging case to charge.</li> <li>Clean the ear dome and microphone port with the cleaning brush. Replace ear dome if necessary.</li> <li>Increase the volume using the control button.</li> <li>Re-insert the hearing aid, ensuring a snug fit.</li> </ul>
Whistling or Feedback Sound	<ul style="list-style-type: none"> <li>Ear dome not properly sealed in ear canal.</li> <li>Ear dome is too small or damaged.</li> <li>Excessive earwax in ear canal.</li> <li>Hand or object too close to the hearing aid.</li> </ul>	<ul style="list-style-type: none"> <li>Re-insert the hearing aid, ensuring a tight seal.</li> <li>Try a larger ear dome size or replace the current one.</li> <li>Consult a medical professional for earwax removal.</li> <li>Avoid placing hands or objects near the hearing aid while in use.</li> </ul>
Hearing Aid Not Charging	<ul style="list-style-type: none"> <li>Hearing aids not correctly placed in charging case.</li> <li>Charging case battery is depleted.</li> <li>Charging contacts are dirty.</li> <li>Faulty charging cable or power source.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure hearing aids are properly seated in their slots.</li> <li>Charge the charging case.</li> <li>Clean the charging contacts on both the hearing aids and the case with a dry cloth.</li> <li>Try a different USB cable or power source.</li> </ul>

If the problem persists after trying these solutions, please contact LINNER customer support.

## SPECIFICATIONS

Feature	Detail
Brand	LINNER
Model Name	Saturn (Model Number: Mars)
Style	Discreet In-Ear (CIC/ITE)
Color	Black
Material	Plastic, Silicone (Medical Grade)
Battery Life	20+ hours per charge
Charging Time	Fast Charging
Package Dimensions	15.6 x 11.1 x 5.21 cm
Weight	222 Grams (Package)
ASIN	B0CT7R91P8

## WARRANTY AND SUPPORT

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LINNER products are manufactured to high-quality standards. For information regarding warranty coverage, technical support, or service, please refer to the warranty card included in your product packaging or visit the official LINNER website. Please have your product model number (Mars) and ASIN (B0CT7R91P8) ready when contacting support.