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## Dell XPS 8960

# Dell XPS 8960 Desktop Computer User Manual

Model: XPS 8960

## 1. INTRODUCTION

This manual provides comprehensive instructions for the Dell XPS 8960 Desktop computer. It covers essential information for setting up, operating, maintaining, and troubleshooting your system. Please read this manual thoroughly to ensure proper use and to maximize the performance and longevity of your Dell XPS 8960.

## 2. WHAT'S IN THE BOX

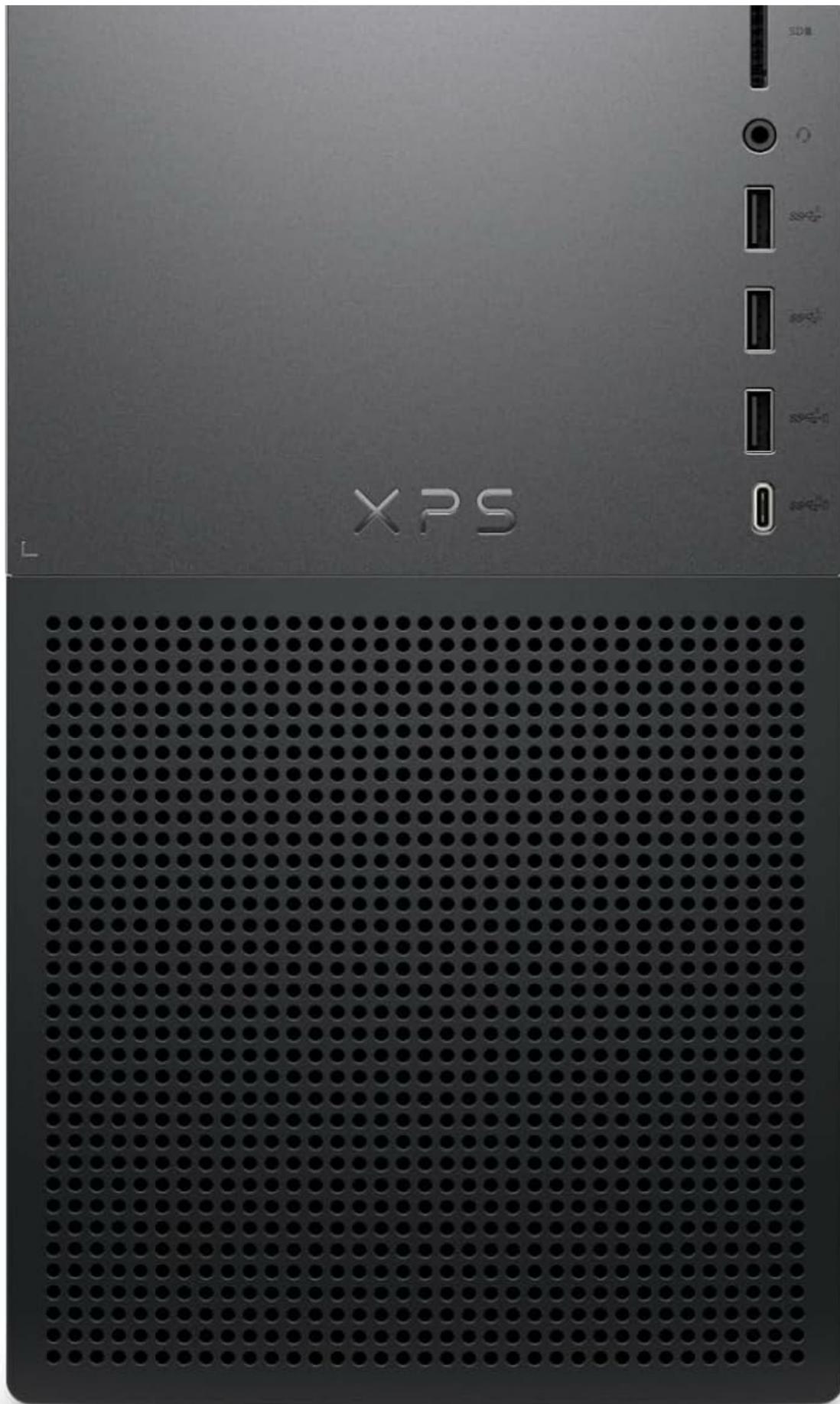
Upon unpacking your Dell XPS 8960 Desktop, verify that all components are present:

- Dell XPS 8960 Desktop Computer
- Keyboard
- Mouse
- Power Cable
- Documentation (Quick Start Guide, Safety Information)

## 3. PRODUCT OVERVIEW

### 3.1 Front Panel





*Figure 3.1: Dell XPS 8960 Front Panel*

The front panel of the Dell XPS 8960 provides convenient access to frequently used ports and controls:

- **Power Button:** To turn the computer on or off.

- **2x USB 3.2 Gen 1 Type-A Ports:** For connecting USB devices.
- **USB 3.2 Gen 1 Type-A with Power Share:** For connecting USB devices and charging compatible devices even when the computer is off or in sleep mode.
- **USB 3.2 Gen 2 Type-C with PowerShare:** A versatile port for data transfer and charging.
- **SD-card slot:** For reading and writing to SD memory cards.
- **Global headset jack:** For connecting headphones or a headset with a microphone.

### 3.2 Rear Panel





*Figure 3.2: Dell XPS 8960 Rear Panel*

The rear panel houses ports for connecting essential peripherals and network access:

- **2x USB 3.2 Type-A Gen 1 Ports:** For connecting USB devices.
- **USB 3.2 Type-C Gen 2x2 Port:** High-speed USB-C port for data transfer.
- **2x USB 2.0 Type-A Ports:** For connecting older USB devices.
- **7.1 audio 6-connector stack of re-taskable audio ports:** For connecting speakers, microphones, and other audio devices.
- **DisplayPort 1.4:** For connecting a monitor or display.
- **RJ-45 Ethernet port:** For wired network connection.
- **Kensington lock slot:** For securing the computer with a compatible lock.

## 4. SETUP

Follow these steps to set up your Dell XPS 8960 Desktop computer:

1. **Unpack the System:** Carefully remove the computer and all accessories from the packaging.
2. **Connect Peripherals:**
  - Connect your monitor to the DisplayPort 1.4 on the rear panel.
  - Connect the keyboard and mouse to any available USB ports (front or rear).
  - If using external speakers or a microphone, connect them to the appropriate audio ports on the rear panel.
  - For a wired internet connection, connect an Ethernet cable to the RJ-45 port.
3. **Connect Power:** Plug the power cable into the power connector on the rear of the computer, then plug the other end into a grounded electrical outlet.
4. **Power On:** Press the power button on the front panel of the computer. The system will boot up, and you will be guided through the initial Windows 11 Pro setup process.

## 5. OPERATING INSTRUCTIONS

## 5.1 Power On/Off

- **To Power On:** Press the power button on the front panel.
- **To Shut Down:** Click the Start button in Windows 11 Pro, then select Power > Shut down.
- **To Restart:** Click the Start button, then select Power > Restart.
- **To Sleep:** Click the Start button, then select Power > Sleep.

## 5.2 Operating System

Your Dell XPS 8960 comes pre-installed with Windows 11 Pro. Familiarize yourself with the Windows 11 interface for optimal use. Regular updates are recommended to ensure system security and performance.

## 5.3 Network Connectivity

- **Wired Connection:** Connect an Ethernet cable to the RJ-45 port on the rear panel.
- **Wireless Connection:** The system includes Intel Wi-Fi 6E AX1675 and Bluetooth. To connect to a Wi-Fi network, go to Windows Settings > Network & internet > Wi-Fi, and select your desired network.

# 6. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your Dell XPS 8960:

- **Software Updates:** Regularly check for and install Windows updates and Dell driver updates.
- **Cleaning:** Keep the computer's exterior clean with a soft, dry cloth. Ensure ventilation openings are free from dust and obstructions.
- **Data Backup:** Periodically back up important data to an external drive or cloud storage.
- **System Scans:** Run antivirus and anti-malware scans regularly to protect against security threats.

# 7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Dell XPS 8960.

## 7.1 No Power

- Ensure the power cable is securely connected to both the computer and the electrical outlet.
- Verify the electrical outlet is functional by plugging in another device.

## 7.2 No Display

- Check that the monitor is powered on and the video cable is securely connected to both the computer's DisplayPort and the monitor.
- Ensure the correct input source is selected on your monitor.

## 7.3 Peripheral Not Working

- Try connecting the peripheral to a different USB port.
- Ensure the peripheral's drivers are installed and up to date.
- Test the peripheral on another computer if possible.

For more complex issues, refer to Dell's official support website or contact Dell technical support.

# 8. SPECIFICATIONS

The following table outlines the key technical specifications for the Dell XPS 8960 Desktop:

Feature	Specification
Processor	Intel Core i9-14900K (up to 6.00GHz)
RAM	64 GB DDR5
Storage	4 TB SSD + 20 TB Hard Drive (24 TB Total)
Graphics	Intel UHD Graphics (up to 8 GB Graphics RAM)
Operating System	Windows 11 Pro
Wireless Connectivity	Intel Wi-Fi 6E AX1675, 2x2, 802.11ax, Bluetooth
Front Ports	2x USB 3.2 Gen 1 Type-A, USB 3.2 Gen 1 Type-A with Power Share, USB 3.2 Gen 2 Type-C with PowerShare, SD-card slot, Global headset jack
Rear Ports	2x USB 3.2 Type-A Gen 1, USB 3.2 Type-C Gen 2x2, 2x USB 2.0 Type-A, 7.1 audio 6-connector stack, DisplayPort 1.4, RJ-45 Ethernet
Dimensions (LxWxH)	12.3 x 6.65 x 14.45 inches
Weight	35 pounds
Color	Graphite Black

## 9. WARRANTY AND SUPPORT

Your Dell XPS 8960 Desktop is covered by Dell's standard warranty. For specific warranty terms and conditions, please refer to the documentation included with your product or visit the official Dell support website.

For technical assistance, driver downloads, or further support, please visit the Dell Support website:

[www.dell.com/support](http://www.dell.com/support). You will need your product's service tag or express service code, typically found on a label on the computer chassis, to access personalized support resources.