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HOENGAGER SN-OPW5713213165

HOENGAGER Superview Gaming PC Desktop User Manual

Model: SN-OPW5713213165

INTRODUCTION

This manual provides essential information for setting up, operating, maintaining, and troubleshooting your HOENGAGER Superview Gaming PC Desktop. Please read this manual thoroughly before using your new computer to ensure proper functionality and longevity.



Image: Front view of the HOENGAGER Superview Gaming PC Desktop, showcasing its internal components and vibrant RGB lighting.

SAFETY INFORMATION

- Always connect the power cable to a grounded electrical outlet.
- Do not expose the computer to water, moisture, or extreme temperatures.
- Avoid blocking ventilation openings to prevent overheating.
- Do not attempt to open the computer case or perform repairs yourself, as this may void your warranty and cause electric shock. Refer to qualified service personnel.
- Keep the computer away from strong magnetic fields.

PACKAGE CONTENTS

Please check the contents of your package. If any items are missing or damaged, contact your retailer immediately.

- HOENGAGER Superview Gaming PC Desktop Unit

- Power Cable
- Documentation (including this manual)

SETUP

1. Unpacking

Carefully remove the computer from its packaging. Retain all packaging materials for future transport or servicing.

2. Connecting Peripherals

Connect your monitor, keyboard, mouse, and other peripherals to the appropriate ports on the rear of the PC. Ensure all connections are secure.





Image: Rear panel of the HOENGAGER Superview Gaming PC, highlighting various input/output ports for connecting peripherals.

3. Power Connection

Connect the provided power cable to the power supply unit (PSU) input on the rear of the computer, then plug the other end into a grounded electrical outlet.

4. Initial Boot

Press the power button located on the front of the PC. The system will boot into Windows 11 Pro. Follow the on-screen instructions for initial setup, including network configuration and user account creation.



Image: The HOENGAGER Superview Gaming PC desktop connected to a monitor, keyboard, and mouse, ready for use.

OPERATING INSTRUCTIONS

Turning On/Off

- **To Turn On:** Press the power button on the front of the computer.
- **To Turn Off:** Click the Start button in Windows, then select Power > Shut down. Avoid directly unplugging the power cable while the system is running.

Windows 11 Pro

Your PC comes pre-installed with Windows 11 Pro. Familiarize yourself with the operating system's interface and features. Regular updates are recommended for security and performance.

Network Connection

Your PC supports 802.11AC Wi-Fi. To connect to a wireless network, click the network icon in the taskbar, select your desired network, and enter the password if prompted.

MAINTENANCE

Cleaning

- Regularly clean the exterior of the case with a soft, dry cloth.
- Use compressed air to clear dust from ventilation openings and fan blades to maintain optimal airflow. Ensure the PC is powered off and unplugged before cleaning.

Airflow and Cooling

The system features a 360mm AIO liquid cooler and multiple case fans to ensure efficient heat dissipation. Ensure the computer is placed in a well-ventilated area and that no objects obstruct the air intake or exhaust vents.



Image: Angled view of the HOENGAGER Superview Gaming PC, providing a clear look at the internal components, including the liquid cooler and case fans, which are crucial for maintaining optimal temperatures.

Software Updates

Keep your operating system, drivers (especially graphics drivers), and applications updated to ensure system stability, security, and optimal gaming performance.

TROUBLESHOOTING

- **No Power:** Ensure the power cable is securely connected to both the PC and the wall outlet. Check if the power switch on the PSU (if present) is in the 'On' position. Try a different power outlet.
- **No Display:** Verify that the monitor is powered on and correctly connected to the graphics card's output port (HDMI or DisplayPort). Ensure the monitor input source is correctly selected.
- **No Internet Connection:** For Wi-Fi, check if the Wi-Fi adapter is enabled in Windows settings and if you are connected to the correct network with the right password. Restart your router if necessary.
- **System Instability/Crashes:** Ensure all drivers are up to date. Monitor system temperatures during heavy load. If issues persist, consult the support section.

SPECIFICATIONS

| Component | Specification |
|-------------------------|---|
| Processor | AMD Ryzen 7 5700X (3.4 GHz, up to 4.6 GHz, 8 Cores, 16 Threads) |
| Graphics Card | NVIDIA GeForce RTX 4070 12GB |
| RAM | 32GB DDR4 3200MHz |
| Storage | 1TB M.2 PCIe SSD + 1TB SATA SSD |
| Power Supply Unit (PSU) | 650W |
| Cooling | 360mm AIO Liquid Cooler |
| Wireless Connectivity | 802.11AC Wi-Fi, Bluetooth |
| Operating System | Windows 11 Pro 64-bit |
| Dimensions (LxWxH) | 19 x 19 x 15 inches |
| Weight | 25 pounds |
| Color | White |

WARRANTY INFORMATION

This HOENGAGER Superview Gaming PC Desktop is covered by a **1-year warranty on parts and labor** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or improper installation. For warranty claims, please retain your proof of purchase and contact HOENGAGER customer support.

SUPPORT

If you encounter any issues not covered in the troubleshooting section or require further assistance, please contact HOENGAGER customer support. Refer to the contact information provided with your purchase documentation or visit the official HOENGAGER website for support resources.

When contacting support, please have your product model number (SN-OPW5713213165) and proof of purchase readily available.

