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› Samsung Galaxy S24 Ultra User Manual

Samsung SM-S928BZ

Samsung Galaxy S24 Ultra User Manual

Model: SM-S928BZ | Brand: Samsung

1. INTRODUCTION

The Samsung Galaxy S24 Ultra is a cutting-edge smartphone designed for advanced mobile experiences. This manual provides essential information for setting up, operating, and maintaining your device.

Key features include:

- Galaxy AI capabilities, including Circle to Search with Google and AI-enhanced translation.
- Dynamic AMOLED 2X Display with 120Hz refresh rate and 2600 nits peak brightness.
- Advanced Quad Camera system with a 200 MP main sensor.
- Powerful Snapdragon 8 Gen 3 processor for seamless performance.
- Integrated S Pen for enhanced productivity and creativity.

2. WHAT'S IN THE BOX

Upon unboxing your Samsung Galaxy S24 Ultra, please ensure all the following items are present:

- Samsung Galaxy S24 Ultra Smartphone
- Stylus (S Pen)
- USB Cable (USB-C to USB-C)
- SIM Tray Ejector
- Quick Start Guide (this manual)



Figure 2.1: Samsung Galaxy S24 Ultra in Titanium Grey with its S Pen.

3. INITIAL SETUP

3.1. Inserting the SIM Card

1. Locate the SIM card tray on the bottom edge of the device.
2. Insert the SIM tray ejector tool into the small hole next to the tray.
3. Gently push until the tray pops out.
4. Place your Nano-SIM card(s) onto the tray with the gold contacts facing down. This model supports Dual SIM.
5. Carefully reinsert the tray into the slot.



Figure 3.1: Side view of the device highlighting the SIM tray location.

3.2. Powering On and Initial Configuration

Press and hold the Power/Side key (located on the right side of the device) until the Samsung logo appears. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account setup.

4. OPERATING YOUR DEVICE

4.1. Display Features

The 6.8-inch Dynamic AMOLED 2X display offers vibrant colors and incredible brightness. It features a 120Hz refresh rate for smooth scrolling and gaming, and a peak brightness of 2600 nits for excellent visibility even in direct sunlight. The display is protected by Gorilla Glass Victus 2 for enhanced durability.

4.2. Camera System

The Galaxy S24 Ultra boasts a versatile quad-camera setup:

- **Rear Camera:** 200 MP (Wide, f/1.7, OIS), 10 MP (Periscope Telephoto, 10x optical zoom, OIS), 10 MP (Telephoto, 3x optical zoom, OIS), 12 MP (Ultra-Wide, f/2.2, PDAF).
- **Front Camera:** 12 MP (Wide, f/2.2, PDAF).

Utilize the various camera modes, including Portrait, Pro, and Night mode, to capture stunning photos and videos in any condition.

4.3. Galaxy AI Features

Experience next-level intelligence with Galaxy AI:

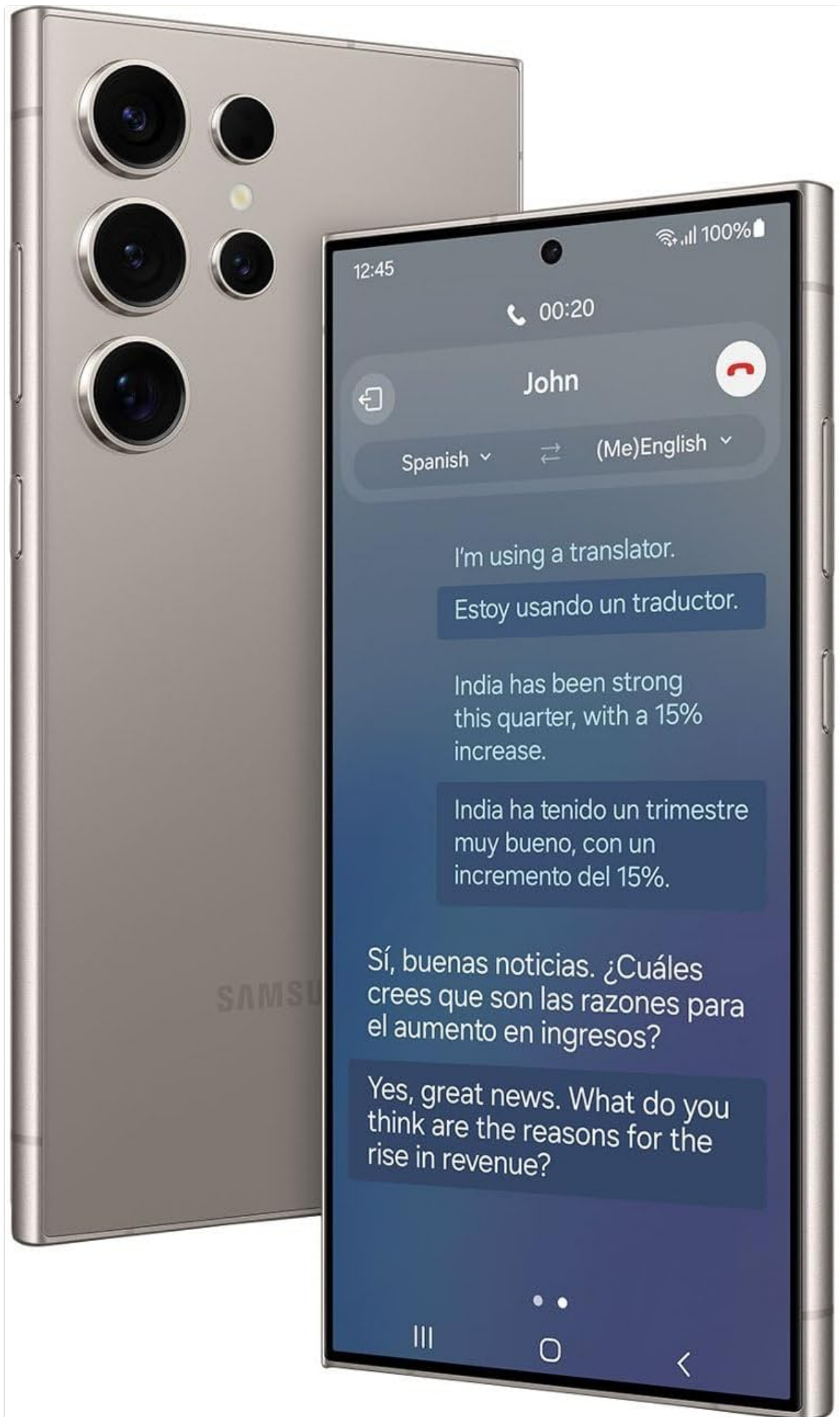
- **Circle to Search with Google:** Simply circle an object on your screen to instantly search for information about it.
- **Live Translate:** Get real-time voice and text translations during phone calls.
- **Photo Assist:** AI-enhanced HDR previews and AI-powered editing tools for professional-grade photo adjustments.



Figure 4.1: Live Translate feature in action on the Galaxy S24 Ultra.

4.4. S Pen Functionality

The integrated S Pen allows for precise writing, drawing, and navigation. Eject the S Pen from its slot at the bottom of the device to activate Air Command, which provides quick access to S Pen features like Smart Select, Screen Write, and Live Message.



12:45

00:20

100%



John



Spanish



(Me)English

I'm using a translator.

Estoy usando un traductor.

India has been strong this quarter, with a 15% increase.

India ha tenido un trimestre muy bueno, con un incremento del 15%.

Sí, buenas noticias. ¿Cuáles crees que son las razones para el aumento en ingresos?

Yes, great news. What do you think are the reasons for the rise in revenue?



Figure 4.2: The S Pen integrated into the Galaxy S24 Ultra.

5. MAINTENANCE

5.1. Battery Life

The device is equipped with a 5000 mAh battery. To optimize battery life, reduce screen brightness, disable unused features like Wi-Fi or Bluetooth when not in use, and close background applications.

5.2. Screen Care

Clean the screen regularly with a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials that could damage the display or its anti-reflective coating.

6. TROUBLESHOOTING

6.1. Common Issues and Solutions

- **Device Freezing/Unresponsive:** Press and hold the Power/Side key and Volume Down button simultaneously for more than 7 seconds to restart the device.
- **Battery Draining Quickly:** Check background app usage, reduce screen brightness, and ensure all software is up to date.
- **Network Connectivity Issues:** Ensure your SIM card is properly inserted. Try toggling Airplane Mode on and off. If issues persist, contact your service provider.
- **Performance Lag:** Close unused apps, clear cache, and ensure sufficient storage space. Consider a factory reset as a last resort (back up your data first).

7. SPECIFICATIONS

Feature	Detail
Model Name	Galaxy S24 Ultra Dual SIM
Display	6.8" Dynamic AMOLED 2X, 1440x3088 pixels, 120Hz, 2600 nits (peak)
Processor	Snapdragon 8 Gen 3
RAM	12 GB
Storage	256 GB
Rear Camera	200 MP (Wide) + 10 MP (Periscope Telephoto) + 10 MP (Telephoto) + 12 MP (Ultra-Wide)
Front Camera	12 MP
Battery Capacity	5000 mAh
Operating System	Android 14
Dimensions	6 x 3 x 1 inches
Weight	13.4 ounces

8. WARRANTY AND SUPPORT

Your Samsung Galaxy S24 Ultra comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Samsung support website.

For technical support, troubleshooting, or service requests, please contact Samsung Customer Service or visit an authorized service center. You can find contact information and support resources on the Samsung website.

For additional resources and FAQs, visit: [Samsung Support](#)