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NearHub MA10-US

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Model: MA10-US

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1. INTRODUCTION

The NearHub Single Monitor Mount MA10-US is designed to enhance your workspace ergonomics by providing flexible positioning for your computer monitor. This gas spring monitor arm supports monitors from 13 to 32 inches, weighing between 4.4 and 22 lbs (2-10 kg), and is compatible with VESA mounting patterns of 75x75mm and 100x100mm. It offers full motion adjustment, including swivel, tilt, and rotation, to help achieve an optimal viewing experience and reduce physical strain. This manual provides detailed instructions for installation, operation, and maintenance to ensure safe and effective use of your monitor mount.



Image: The NearHub Single Monitor Mount MA10-US, showcasing its articulating arm and mounting base.

2. SAFETY INFORMATION

Please read all instructions carefully before installation and use. Failure to follow these instructions may result in property damage, serious injury, or death.

- **Weight Capacity:** Do not exceed the maximum weight capacity of 22 lbs (10 kg). Ensure your monitor's weight is within this limit.
- **Monitor Size:** This mount is designed for monitors between 13 and 32 inches.
- **VESA Compatibility:** Ensure your monitor has VESA mounting holes of 75x75mm or 100x100mm.
- **Desk Thickness:** For C-clamp or grommet mounting, ensure your desk thickness is between 0.39" and 2.6" (10mm-66mm).
- **Secure Installation:** Ensure all screws are tightened securely. Do not overtighten.
- **Moving Parts:** Be aware of pinch points when adjusting the arm. Keep hands clear of moving parts.

- **Children:** Keep small parts away from children.

3. PACKAGE CONTENTS

Verify that all components are present and undamaged before beginning installation. If any parts are missing or damaged, please contact customer support.

- Monitor Arm Assembly
- C-Clamp Mounting Hardware
- Grommet Mounting Hardware
- VESA Plate
- Assorted Screws and Spacers for VESA Mounting
- Hex Keys (Allen Wrenches) for Assembly and Adjustment
- Cable Management Clips
- Instruction Manual (this document)

4. SETUP AND INSTALLATION

The NearHub monitor mount offers two installation options: C-clamp or Grommet mount. Choose the method best suited for your desk.

4.1. Choose Mounting Method

C-Clamp Mount: Ideal for desks without a pre-drilled hole. Attaches to the edge of your desk. Supports desk thicknesses from 0.39" to 2.6" (10mm-66mm).

Grommet Mount: Requires a hole in your desk (typically 0.39" to 2.36" / 10mm-60mm diameter). Supports desk thicknesses from 0.39" to 2.6" (10mm-66mm).

4.2. Install the Desk Mount

1. **For C-Clamp:** Attach the C-clamp base to the monitor arm pole. Position the clamp on the edge of your desk and tighten the knob until it is secure. Ensure the mount is stable and does not wobble.
2. **For Grommet Mount:** If your desk has a grommet hole, disassemble the C-clamp to use the grommet plate. Insert the bolt through the grommet hole and secure it from underneath the desk with the provided washer and nut. Tighten firmly.

4.3. Attach VESA Plate to Monitor

1. Carefully place your monitor face down on a soft, clean surface to prevent scratches.
2. Locate the VESA mounting holes on the back of your monitor. These are typically in a square pattern (75x75mm or 100x100mm).
3. Attach the VESA plate to the monitor using the appropriate screws and spacers from the hardware kit. Ensure the screws are tightened securely but do not overtighten.

4.4. Mount Monitor to Arm

1. With assistance if needed, carefully slide the VESA plate with the attached monitor onto the monitor arm's VESA head.
2. Ensure the monitor is securely seated on the arm. There may be a locking mechanism; engage it if present.

4.5. Adjust Gas Spring Tension

1. The gas spring tension needs to be adjusted to match your monitor's weight. If the monitor sags or springs up, the tension needs adjustment.
2. Locate the tension adjustment screw on the arm (refer to the diagram in the included printed manual for exact location).
3. Use the provided hex key to turn the screw: turn clockwise (towards '+') to increase tension for heavier monitors, and counter-clockwise (towards '-') to decrease tension for lighter monitors.
4. Adjust until the monitor stays at any desired height without drifting.

4.6. Cable Management

Utilize the integrated cable management clips or channels on the arm to route your monitor cables neatly. This helps maintain a tidy workspace and prevents cable damage.

5. OPERATION AND ADJUSTMENT

The NearHub monitor arm provides flexible adjustments to optimize your viewing experience.

- **Height Adjustment:** Gently push or pull the monitor up or down to your desired height. The gas spring will hold it in place once tension is correctly set.
- **Tilt Adjustment:** Tilt the monitor screen +90° to -45° (upwards or downwards) to reduce glare and find a comfortable viewing angle.
- **Swivel Adjustment:** Swivel the monitor 180° left or right at the arm joint to share your screen or change viewing direction.
- **Rotation Adjustment:** Rotate the monitor 360° to switch between landscape and portrait orientations.



Image: A monitor mounted on the NearHub arm, demonstrating flexible positioning for ergonomic comfort.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your monitor mount.

- **Cleaning:** Wipe the mount with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.
- **Periodic Checks:** Periodically check all screws and bolts to ensure they remain tight. Re-tighten if necessary, but do not overtighten.
- **Gas Spring Adjustment:** If your monitor's weight changes (e.g., switching monitors), re-adjust the gas spring tension as described in Section 4.5.

7. TROUBLESHOOTING

Refer to the following common issues and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Monitor sags or drops	Gas spring tension is too low for monitor weight.	Increase gas spring tension by turning the adjustment screw clockwise (towards '+').
Monitor springs up or is difficult to push down	Gas spring tension is too high for monitor weight.	Decrease gas spring tension by turning the adjustment screw counter-clockwise (towards '-').
Arm is wobbly or unstable	Mounting screws are loose or desk is unstable.	Check and tighten all mounting screws (C-clamp or grommet). Ensure your desk is sturdy.
Monitor cannot be tilted or rotated	Tilt/rotation screws are too tight.	Loosen the tilt/rotation screws slightly with the appropriate hex key.

8. SPECIFICATIONS

Feature	Specification
Model Number	MA10-US
Brand	NearHub
Material	Metal
Color	Silver
Mounting Type	C-Clamp / Grommet Mounting
Movement Type	Articulating (Gas Spring)
Compatible Screen Size	13 - 32 Inches
Weight Capacity	4.4 - 22 lbs (2 - 10 kg)
VESA Compatibility	75x75mm, 100x100mm
Tilt Range	+90° to -45°
Swivel Range	180°
Rotation Range	360°
Desk Thickness (C-Clamp/Grommet)	0.39" - 2.6" (10mm - 66mm)
Item Weight	1.98 Kilograms

9. WARRANTY AND SUPPORT

NearHub products are manufactured to high-quality standards. For specific warranty information, please refer to the warranty card included with your purchase or visit the official NearHub website.

If you encounter any issues during installation or operation, or if you have questions about your product, please contact NearHub customer support. Contact details can typically be found on the product packaging or the official NearHub website.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question