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SUNVIVI ZES011SL-11-SV-SPSV-N1

Sunvivi 4QT Programmable Slow Cooker

Model: ZES011SL-11-SV-SPSV-N1

Instruction Manual

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- Read all instructions before operating.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or heating base in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Avoid sudden temperature changes, such as adding refrigerated foods into a heated pot.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

PRODUCT OVERVIEW

The Sunvivi 4QT Programmable Slow Cooker is designed for convenient and versatile cooking. It features a removable ceramic pot, a locking lid for secure transport, and a digital control panel with multiple heating settings and a timer function.

3 Modes for All Your Needs!

3 heating modes selected

Low

High

Warm



Figure 1: Front view of the Sunvivi 4QT Programmable Slow Cooker with its glass lid.

Components:

- **Stainless Steel Housing:** The main unit containing the heating element and control panel.
- **Removable Ceramic Pot:** The inner cooking vessel, dishwasher-safe.
- **Glass Lid with Locking Mechanism:** Allows for secure transport and retains heat and moisture.
- **Digital Control Panel:** Features buttons for Mode, Delay Start, Power, Time adjustment (+/-), and indicators for Low, High, Warm settings.



Figure 2: Detailed view of the control panel, removable ceramic pot, and glass lid.

BEFORE FIRST USE

1. Remove all packaging materials and labels from the slow cooker.
2. Wash the removable ceramic pot and glass lid in warm, soapy water. Rinse thoroughly and dry completely. These parts are also dishwasher-safe.
3. Wipe the exterior of the stainless steel housing with a damp cloth. Do not immerse the heating base in water.
4. Ensure all parts are dry before plugging in the appliance.

SETUP

1. Place the slow cooker base on a flat, stable, heat-resistant surface.
2. Insert the removable ceramic pot into the heating base.
3. Add your ingredients to the ceramic pot.
4. Place the glass lid onto the ceramic pot. To secure the lid for transport, engage the locking clips on both sides of the cooker.



Figure 3: The locking lid mechanism ensures secure transport and retains heat.

OPERATING INSTRUCTIONS

The Sunvivi Slow Cooker features a digital control panel for easy operation.

1. Basic Operation (Low, High, Warm Settings)

1. Plug the slow cooker into a standard electrical outlet. The display will show "00:00".
2. Press the **POWER** button to turn on the appliance. The default setting is usually "LOW" with a preset time.
3. Press the **MODE** button repeatedly to cycle through the cooking settings: **LOW**, **HIGH**, and **WARM**. The corresponding indicator light will illuminate.
4. Use the **TIME +** or **TIME -** buttons to adjust the cooking duration.
 - **LOW** setting: Time range from 30 minutes to 12 hours.
 - **HIGH** setting: Time range from 30 minutes to 10 hours.
 - **WARM** setting: Time range from 30 minutes to 10 hours.
5. Once the desired time and mode are set, the cooker will automatically begin the cooking process after a few seconds.
6. When the cooking time is complete, the slow cooker will automatically switch to the **WARM** setting (if not already in Warm mode) to keep food at a serving temperature.
7. To stop cooking at any time, press the **POWER** button.



Figure 4: The digital display shows the selected heating mode and remaining time.

2. Delay Start Function

The Delay Start function allows you to program the slow cooker to begin cooking at a later time.

1. After selecting your desired cooking mode (LOW, HIGH, or WARM) and cooking time, press the **DELAY START** button.
2. Use the **TIME +** or **TIME -** buttons to set the delay time (e.g., 2 hours). The display will count down the delay time.
3. Once the delay time has elapsed, the slow cooker will automatically begin cooking according to your pre-selected mode and time.

3. Locking Lid Feature

The locking lid is ideal for transporting your slow cooker without spills.

1. Ensure the glass lid is properly seated on the ceramic pot.
2. Flip the locking clips on both sides of the slow cooker upwards and over the lid handles until they securely latch into place.
3. To unlock, simply unclip the latches and remove the lid.

COOKING GUIDELINES

Slow cooking is a versatile method, but general guidelines can help achieve optimal results.

Versatile Use in Various Settings

Great for trips, picnics, gatherings, and makes a fantastic gift for housewarmings or festivals



Figure 5: Recommended temperature ranges for Low, High, and Warm settings over time.

- **Liquid Content:** Slow cooking retains moisture. Reduce liquid in recipes by about one-third compared to conventional cooking.
- **Filling the Pot:** For best results, fill the ceramic pot between half and two-thirds full.
- **Browning Meat:** While not necessary, browning meat in a separate pan before adding it to the slow cooker can enhance flavor and appearance.
- **Root Vegetables:** Place root vegetables (carrots, potatoes) at the bottom of the pot as they cook slower than meat.
- **Dairy Products:** Add milk, cream, or sour cream during the last hour of cooking to prevent curdling.
- **Herbs and Spices:** Whole herbs and spices retain more flavor in slow cooking. Ground spices may lose potency over long cooking times.

CARE AND CLEANING

Proper cleaning ensures the longevity and performance of your slow cooker.

1. Always unplug the slow cooker and allow it to cool completely before cleaning.
2. **Removable Ceramic Pot and Glass Lid:** These parts are dishwasher-safe. Alternatively, wash them in warm, soapy water, rinse, and dry thoroughly.
3. **Stainless Steel Housing:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as they may scratch the surface. Never immerse the heating base in water or any other liquid.
4. Ensure all parts are completely dry before storing or next use.

Easy Cleanup

Ceramic pot & glass lid are dishwasher safe



Figure 6: The ceramic pot and glass lid are easily removable and dishwasher-safe for effortless cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Slow cooker does not turn on.	Not plugged in; power outage; unit malfunction.	Ensure unit is securely plugged into a working outlet. Check household circuit breaker. Contact customer support if issue persists.
Food is undercooked.	Insufficient cooking time; incorrect heat setting; lid not sealed properly.	Increase cooking time. Ensure correct heat setting (LOW/HIGH) is selected. Verify lid is securely placed and locked. Avoid frequently lifting the lid.

Problem	Possible Cause	Solution
Food is overcooked/burnt.	Excessive cooking time; too high heat setting; insufficient liquid.	Reduce cooking time. Use a lower heat setting if appropriate. Ensure adequate liquid is present in the recipe.
Lid does not seal properly.	Lid or pot not positioned correctly; debris on rim.	Ensure ceramic pot is correctly seated in the base and the lid is aligned. Check for any food debris on the rim of the pot or lid gasket.

SPECIFICATIONS

- **Brand:** SUNVIVI
- **Model Number:** ZES011SL-11-SV-SPSV-N1
- **Color:** Silver
- **Material:** Stainless Steel (Housing), Ceramic (Pot)
- **Product Dimensions:** 11.9"D x 9.6"W x 9.6"H
- **Capacity:** 4 Quarts (3.8 Liters)
- **Wattage:** 160 watts
- **Voltage:** 120 Volts (AC)
- **Control Type:** Programmable, Touch Control
- **Number of Settings:** 3 (Low, High, Warm)
- **Dishwasher Safe:** Yes (Removable Ceramic Pot and Glass Lid)
- **Item Weight:** 9.15 pounds



Figure 7: Key dimensions of the Sunvivi 4QT Programmable Slow Cooker.

WARRANTY AND SUPPORT

SUNVIVI offers comprehensive support for its products.

- **Warranty:** The product may come with a warranty ranging from 1 to 5 years. Please refer to your purchase documentation for specific warranty details.
- **Free Replacement:** A 365-day free replacement policy may apply.
- **Protection Plans:** Extended protection plans are available for purchase, including 3-Year and 4-Year options.
- For customer service, technical support, or warranty claims, please visit the official [SUNVIVI Store on Amazon](#) or contact their customer support channels.

OFFICIAL PRODUCT VIDEO

Your browser does not support the video tag.

Video 1: An official overview of the Sunvivi 4QT Programmable Slow Cooker, demonstrating its features and ease of use.