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Samsung QM65C

Samsung QMC Series 65-inch LFD Display QM65C User Manual

Model: QM65C (LH65QMCEBGCXGO)

1. Introduction

This manual provides essential information for the safe and efficient use of your Samsung QMC Series 65-inch LFD Display. Please read these instructions thoroughly before operating the device and retain them for future reference.

The Samsung QMC Series offers an ultra-slim design, Dynamic Crystal Color, and advanced processing for a superior viewing experience. It is designed for various professional environments, providing clear visuals and enhanced collaboration features.

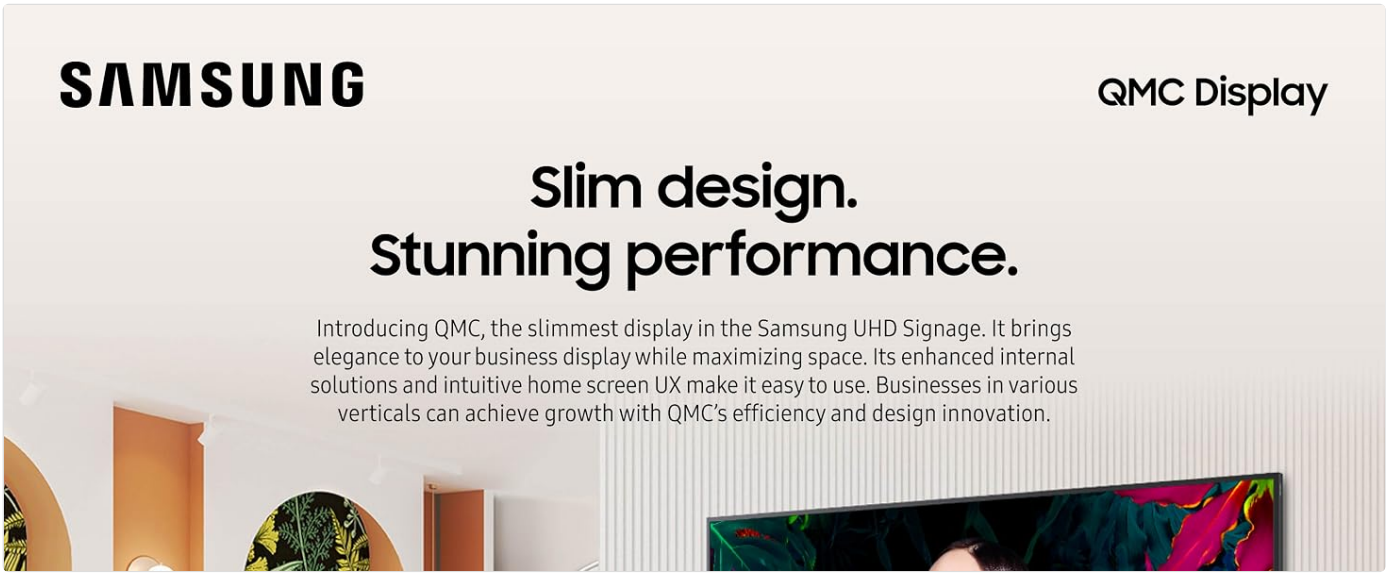


Image: Samsung QMC LFD Display highlighting its slim design and performance.

2. Setup

2.1 Unboxing and Package Contents

Carefully remove the display from its packaging. Ensure all components are present before proceeding with installation.

Package Contents:

- Samsung QMC Series 65-inch LFD Display
- Power Cable
- Remote Control
- Warranty Card

2.2 Physical Installation

The QMC Series display is designed for wall mounting. It features an ultra-slim 28.5mm depth, allowing for a sleek installation. A compatible Slim Fit Wall Mount (sold separately) is recommended for optimal integration into your environment.



Image: The ultra-slim profile of the Samsung QMC LFD Display, measuring 28.5mm in depth.

Wall Mounting:

- The display utilizes VESA mounting holes for secure attachment.
- The VESA holes are centrally positioned on the back of the display to ensure even weight distribution and prevent tilting, especially when adjusting to portrait mode.
- Consult a professional for wall mount installation to ensure safety and proper alignment.



Image: Rear view of the display, illustrating the centrally located VESA mounting holes for secure installation.

2.3 Connecting Devices

The QMC Series display offers multiple connectivity options for various devices.



Image: Detailed view of the connectivity ports located on the back of the display.

- **HDMI:** Connect up to 3 HDMI devices (e.g., media players, computers).
- **USB:** Two USB ports are available for connecting peripherals or storage devices.
- **DisplayPort:** For high-resolution video input.
- **DVI:** Digital Visual Interface for video input.
- **Bluetooth & Wi-Fi:** For wireless connectivity and SmartView+ features.

After connecting, power on the display and select the appropriate input source using the remote control or the display's menu.

3. Operating Instructions

3.1 Basic Operation

Use the provided remote control to navigate the display's interface. The home screen UI is designed for convenience, providing quick access to frequently used features.

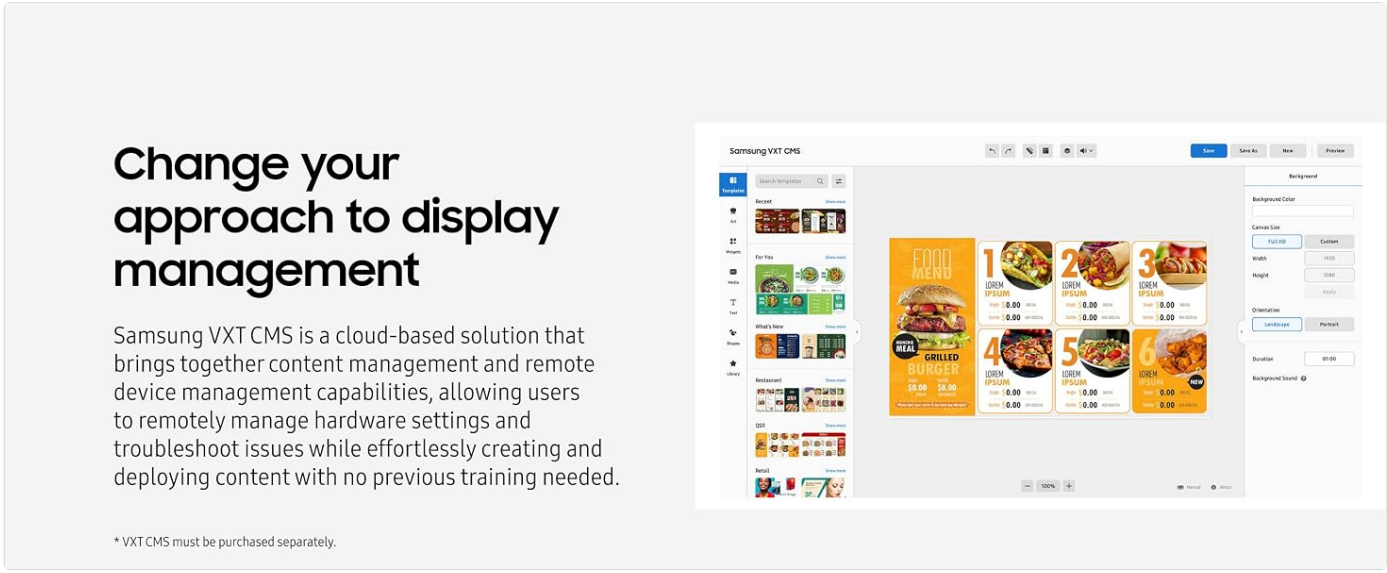


Image: The intuitive home screen user interface of the QMC display, showing quick access to various functions.

- **Power On/Off:** Press the power button on the remote or display.
- **Source Selection:** Access the 'Source' menu to switch between connected devices (HDMI, DisplayPort, etc.).
- **Settings:** Adjust display parameters such as brightness, contrast, color, and network settings.
- **Favorites:** Customize your home screen with frequently used applications or inputs for quick access.

3.2 SmartView+ Wireless Screen Sharing

SmartView+ enables seamless wireless screen sharing from mobile devices and PCs, facilitating collaboration without physical cable connections.

Your browser does not support the video tag.

Video: An official Samsung video demonstrating the SmartView+ feature for enhanced collaboration.

To use SmartView+:

1. Ensure your mobile device or PC and the display are connected to the same network.
2. On the display's home screen, select the 'SmartView+' application.
3. Follow the on-screen instructions to connect your device. For mobile, download the Samsung SmartView app. For PC, visit the specified IP address in a web browser.
4. Once connected, you can select up to 4 participants to display their screens simultaneously.

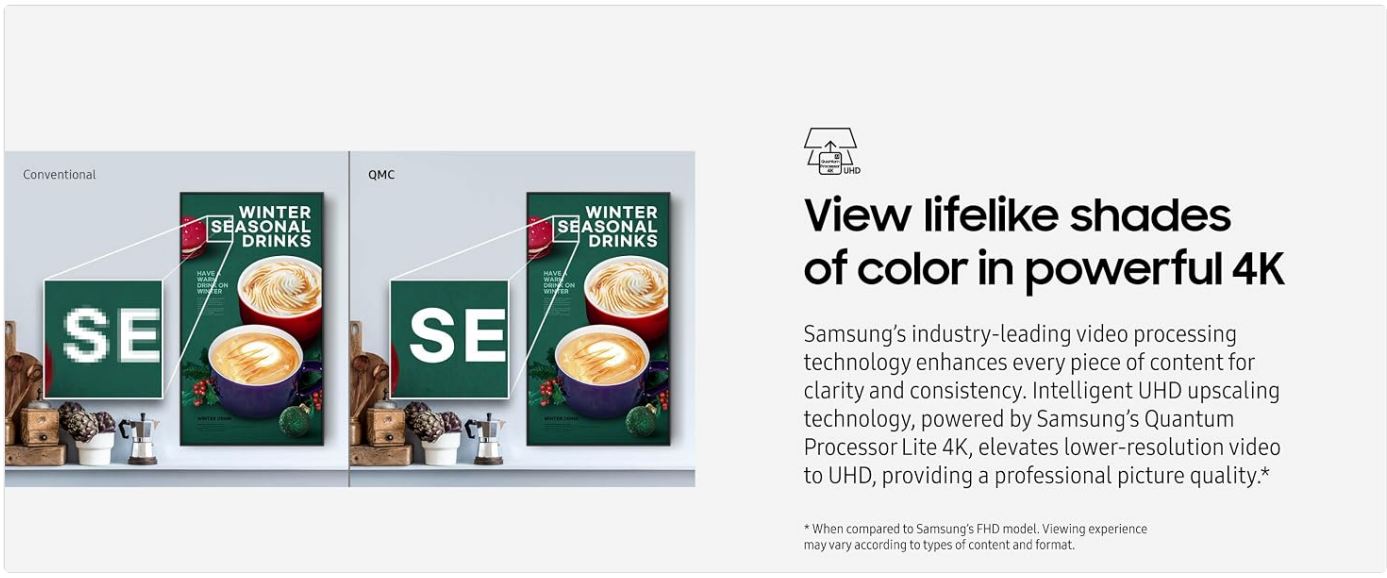


Image: The SmartView+ feature allowing multiple devices to share their screens simultaneously on the QMC display.

3.3 Smart Calibration

Smart Calibration ensures consistent and accurate color representation across all your Samsung displays, which is crucial for maintaining brand consistency in multi-display setups.

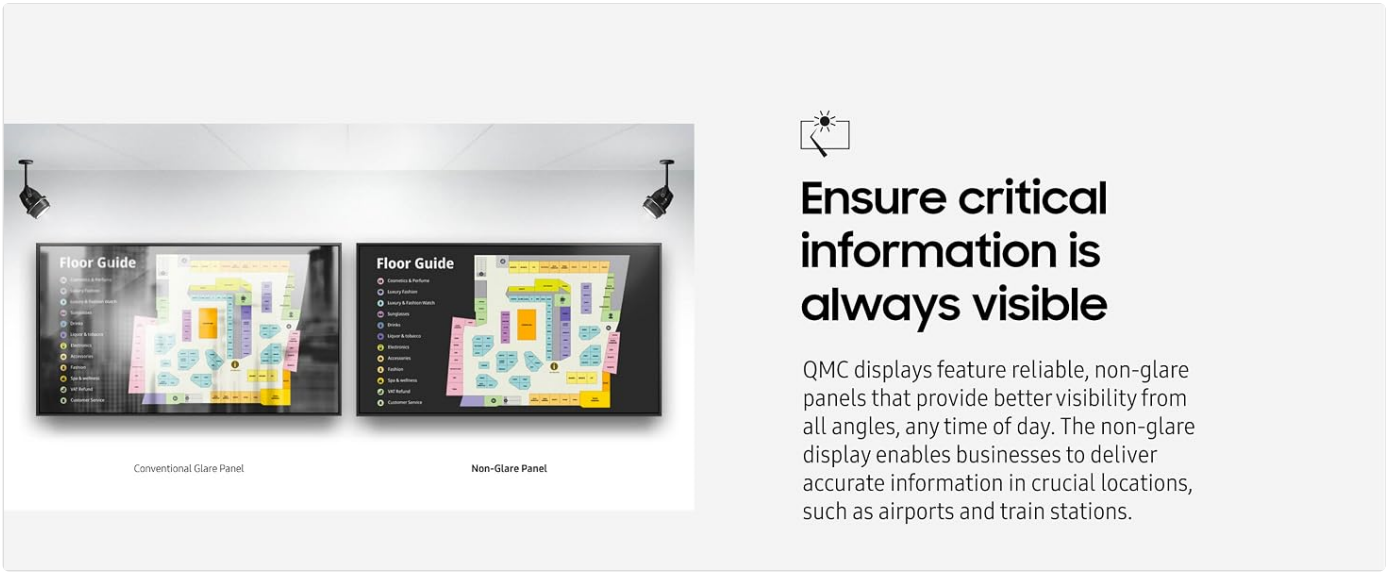


Image: Illustration of the Smart Calibration process, using a mobile application to achieve precise color accuracy across multiple displays.

This feature is accessible via a dedicated Samsung mobile application. Follow the app's instructions to calibrate your display(s) for optimal color performance.

3.4 Content Management with Samsung VXT CMS

For advanced content creation and remote device management, the Samsung VXT CMS (Content Management System) offers a cloud-based solution. This system allows users to manage hardware settings, troubleshoot issues, and deploy content without extensive training.

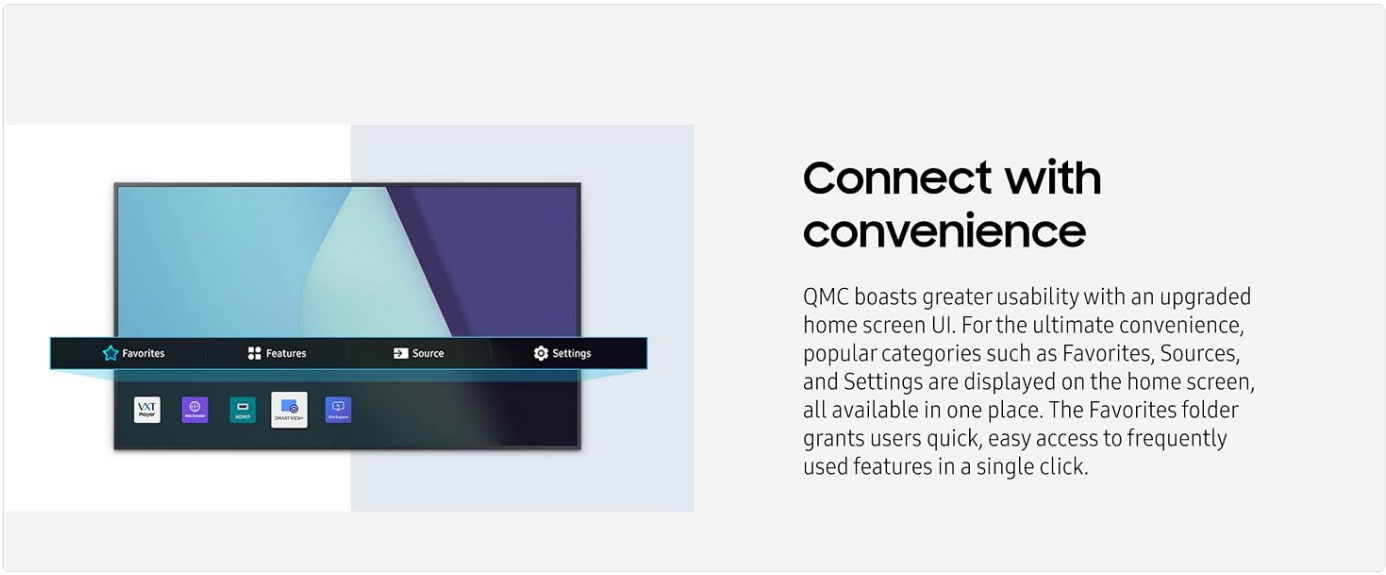


Image: A visual representation of the Samsung VXT CMS interface, demonstrating its capabilities for creating and deploying display content.

Note: VXT CMS may require a separate purchase or subscription.

4. Maintenance

Regular maintenance ensures the longevity and optimal performance of your Samsung QMC LFD Display.

- **Cleaning the Screen:** Use a soft, lint-free cloth slightly dampened with water or a specialized screen cleaner. Avoid

harsh chemicals, abrasives, or direct spraying onto the screen.

- **Cleaning the Frame:** Wipe the display frame with a soft, dry cloth.
- **Ventilation:** Ensure the display's ventilation openings are not blocked to prevent overheating.
- **Power Management:** Unplug the display from the power outlet during electrical storms or when it will be left unattended for long periods.

5. Troubleshooting

If you encounter issues with your display, refer to the following common troubleshooting steps:

Problem	Possible Solution
No power	Check if the power cable is securely connected to both the display and the power outlet. Ensure the power outlet is functional.
No image on screen	Verify the input source is correctly selected. Check cable connections (HDMI, DisplayPort, DVI) between the display and the source device. Ensure the source device is powered on.
Poor picture quality	Adjust brightness, contrast, and color settings in the display menu. Ensure the source resolution matches the display's native resolution (3840x2160). Run Smart Calibration if available.
Remote control not working	Replace the batteries in the remote control. Ensure there are no obstructions between the remote and the display's IR receiver.
SmartView+ connection issues	Confirm both the display and your device are on the same Wi-Fi network. Restart the SmartView+ app on your device and the display. Check network stability.

If the problem persists after trying these steps, please contact Samsung customer support.

6. Specifications

Detailed technical specifications for the Samsung QMC Series 65-inch LFD Display (Model QM65C).

Feature	Detail
Brand	Samsung
Model Name	QM65C
Model Number	LH65QMCEBGCXGO
Screen Size	65 Inches
Resolution	4K (3840 x 2160)
Display Type	LCD
Aspect Ratio	16:9

Feature	Detail
Refresh Rate	120 Hz
Brightness	1713 lm
Contrast Ratio	4000:1
Response Time	8 Milliseconds
Item Dimensions (D x W x H)	1.1"D x 57.4"W x 32.8"H (28.5 mm Depth)
Item Weight	46.7 Pounds
Connectivity Technology	Bluetooth, HDMI, USB, Wi-Fi
Hardware Connectivity	Bluetooth, DVI, DisplayPort, HDMI (x3), USB (x2)
Mounting Type	Wall Mount (VESA compatible)
Color	Charcoal Black

7. Warranty Information

Your Samsung QMC Series LFD Display comes with a limited warranty.

- **Warranty Description:** 3 Year Limited Warranty
- Please refer to the included Warranty Card in your package for full terms and conditions, including coverage details and how to make a claim.
- Keep your proof of purchase for warranty service.

8. Support

For further assistance, technical support, or service inquiries, please contact Samsung customer support through their official website or the contact information provided in your product documentation.

- **Online Support:** Visit the official Samsung support website for FAQs, downloads, and service requests.
- **Contact Information:** Refer to the contact details provided in your product's quick start guide or warranty card.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question