

realme 12 Pro+ 5G

realme 12 Pro+ 5G Smartphone User Manual

Model: 12 Pro+ 5G

Brand: realme

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your realme 12 Pro+ 5G smartphone. Please read it thoroughly before using your device to ensure proper operation and to understand its features and capabilities. Keep this manual for future reference.

2. PACKAGE CONTENTS

Verify that your package contains the following items:

- realme 12 Pro+ 5G Device
- USB Type-C Cable
- 67W Adapter
- Protective Case
- SIM Card Needle
- Screen Protect Film

3. DEVICE OVERVIEW

The realme 12 Pro+ 5G features a large AMOLED display, a multi-camera system on the rear, and essential ports and buttons for user interaction. Familiarize yourself with the device layout.



Image: Front and back view of the realme 12 Pro+ 5G smartphone, showcasing its design and camera module.

Key Components:

- **Display:** 6.7-inch AMOLED screen.
- **Rear Cameras:** Multiple lenses for various photography modes.
- **Front Camera:** Located on the display for selfies and video calls.
- **Power Button:** On the side, used for power on/off and screen lock.
- **Volume Buttons:** On the side, used to adjust media and call volume.
- **USB Type-C Port:** At the bottom, for charging and data transfer.
- **SIM Card Tray:** On the side, for inserting SIM cards.
- **Fingerprint Sensor:** Integrated for secure unlocking.

4. SETUP

4.1 Inserting the SIM Card

1. Locate the SIM card tray on the side of your device.
2. Insert the provided SIM card needle into the small hole next to the tray to eject it.
3. Place your Nano-SIM card(s) into the tray with the gold contacts facing down. The realme 12 Pro+ 5G supports Dual SIM.
4. Carefully reinsert the tray into the phone.

4.2 Initial Power On

1. Press and hold the Power button until the realme logo appears.
2. Follow the on-screen prompts to complete the initial setup, including selecting your language, connecting to a Wi-Fi network, and setting up your Google account.

5. OPERATING YOUR DEVICE

5.1 Power On, Off, and Restart

- **Power On:** Press and hold the Power button.
- **Power Off:** Press and hold the Power button, then tap 'Power off' on the screen.
- **Restart:** Press and hold the Power button, then tap 'Restart' on the screen.

5.2 Basic Navigation

Navigate your device using touch gestures: tap to select, swipe to scroll, pinch to zoom. The home screen provides access to your apps and widgets.

5.3 Calls and Messaging

- To make a call, open the Phone app and dial the number or select a contact.
- To send a message, open the Messages app, tap 'Start chat', and enter the recipient and message.

5.4 Camera Usage

Open the Camera app to capture photos and videos. The realme 12 Pro+ 5G features a versatile camera system, including a 64MP main sensor and an 8MP sensor, allowing for various photographic styles and detailed image capture. Explore different modes like Portrait, Night, and Pro mode for enhanced results.

5.5 Internet Connectivity

- **Wi-Fi:** Go to Settings > Wi-Fi to connect to available wireless networks.
- **5G Cellular Data:** Ensure your SIM card has a 5G plan and 5G coverage is available in your area for high-speed mobile internet.

5.6 Biometric Security

Set up fingerprint recognition for quick and secure unlocking of your device. Go to Settings > Security > Fingerprint to register your fingerprints.

6. KEY FEATURES

- **Advanced 5G Connectivity:** Experience high-speed internet and seamless connectivity with 5G technology, enabling smooth streaming, rapid downloads, and responsive gaming.
- **Generous Storage Capacity:** Equipped with 8GB RAM and 256GB internal storage, providing ample space for applications, media, and files while ensuring smooth multitasking.

- **Professional Photography Capabilities:** Features advanced camera technology designed to capture moments with clarity and detail, allowing for high-quality images and videos in various lighting conditions.
- **Innovative Performance Technology:** Built with optimized software and components to deliver a responsive user experience, handling demanding applications and multitasking efficiently.
- **Stunning AMOLED Display:** A 6.7-inch AMOLED display with a 120Hz refresh rate offers vibrant colors and smooth visuals.
- **Long-lasting Battery:** A 5000 mAh battery provides extended usage, complemented by 67W fast charging support.

7. MAINTENANCE

7.1 Cleaning Your Device

Use a soft, lint-free cloth to clean the screen and body of your phone. Avoid using harsh chemicals or abrasive materials that could damage the device.

7.2 Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Go to Settings > About device > Up to date to check for updates.

7.3 Battery Care

- Avoid exposing the device to extreme temperatures.
- Use the original 67W adapter and USB Type-C cable for charging.
- Do not let the battery completely drain frequently.

8. TROUBLESHOOTING

8.1 Device Not Powering On

- Ensure the battery is charged. Connect the device to the charger for at least 15 minutes.
- Press and hold the Power button for 10-15 seconds to force a restart.

8.2 Screen Unresponsive

- Force restart the device (refer to 8.1).
- If the issue persists, contact customer support.

8.3 Network Issues

- Check if your SIM card is properly inserted.
- Ensure mobile data is enabled in Settings.
- Try restarting the device or toggling Airplane Mode on and off.
- Verify with your network provider if there are any service outages in your area.

9. SPECIFICATIONS

Brand	realme
Operating System	Realme UI 5.0 (based on Android 14)

RAM	8 GB
Storage	256 GB
CPU Model	Snapdragon
Color	Submarine Blue
SIM Card Slot Count	Dual SIM
Form Factor	Smartphone
Biometric Security	Fingerprint Recognition
Headphones Jack	USB Type-C
Battery Capacity	5000 Milliamp Hours
Item Weight	196 Grams
Item Dimensions	16.1 x 7.4 x 0.9 Centimeters
Screen Size	6.7 Inches
Resolution	2412 x 1080 Pixels
Refresh Rate	120 Hz
Display Type	AMOLED
Cellular Technology	5G
Network Connectivity	Bluetooth, Wi-Fi
Rear Camera Resolution	64.0 MP, 8.0 MP
Video Capture Resolution	1080p

10. WARRANTY AND SUPPORT

For detailed warranty information, please refer to the warranty card included in your product package. For technical support, service, or further inquiries, please visit the official realme support website or contact their customer service. Contact information can typically be found on the realme official website or in the documentation provided with your device.